

2025 ANNUAL REPORT





Our Mission

To provide for the protection, well-being,
and self-sufficiency of children and adults.



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KAY IVEY
GOVERNOR
STATE OF ALABAMA



A Letter From the Commissioner



Dear Governor Ivey,

As I reflect on this past year, I want to take a moment to express my appreciation for the staff of the Alabama Department of Human Resources as they have continued to serve Alabama children, families, and vulnerable adults in Fiscal Year 2025 through many successes, challenges, and opportunities.

We experienced many remarkable accomplishments in FY 2025 such as the Family Services Division finalizing 731 foster children's adoptions. For the second year in a row, almost 70% of foster children and youth reached permanency by returning to their biological parents or relatives. As you know, when a foster child returns to his or her biological family, it is a tremendous win for the child, the family and DHR.

Our Child Support Division continued its outstanding track record with a paternity establishment rate at 98.75% and approximately \$358 million in child support collections. This is the seventeenth consecutive year we have exceeded the federally required 90% paternity establishment rate.

We also continued to focus on food security for Alabama's children and vulnerable adults. Our Food Assistance Division issued more than \$1.7 billion in total benefits for FY 2025 helping support over 740,000 Alabamians per month, including more than 324,000 children per month.

In response to the growing need for accessible and affordable child care, after school care and summer programs, DHR continues to invest in the safety and educational engagement of students; and also provides working parents and families with viable options regarding their children's wellbeing through the Expanding Learning Possibilities after school initiative. This initiative places real emphasis on experiential, project-based, real-world activities and learning while also addressing the social, emotional, and mental health of the children.

Hiring and retaining a strong workforce of child welfare workers continues to be a challenge, especially with relinquishment of teens in our care. However, DHR will continue to strengthen recruitment efforts into FY 2026.

I am thankful to work with many great professionals every day and know that their efforts provide a great service to the people of Alabama. On behalf of our outstanding staff, I present to you the FY 2025 Annual Report.

With warmest regards,

Nancy T. Buckner
Commissioner





About Alabama DHR

The Department of Human Resources traces its history back to the Department of Child Welfare, an agency created by the Legislature in 1919 to serve at-risk children and families. During the Great Depression in 1933, the department gained the additional responsibility of administering financial assistance to a struggling American public. In 1935, with the passage of the Social Security Act, the department and most of its duties were absorbed by the newly created Department of Public Welfare.

In 1955, the department was renamed the Department of Pensions and Security. The current name was adopted in 1986. Some programs have changed over the years to meet the evolving needs of Alabama, however, the agency's primary goal has always been and will always be to help people in need.

MAJOR PROGRAMS

The department's major programs include Family Services, Food Assistance, Child Support, Child Care Services, Adult Protective Services, Family Assistance, and Emergency Welfare Services.

DIVERSE RESPONSIBILITIES

DHR has some of the most diverse responsibilities of any public or private agency. The department's number one legal responsibility is to prevent the abuse, neglect, and exploitation of children and vulnerable adults.

The agency also plays a major role in assisting families through the administration of the Food Assistance program and the welfare block grant. Support services are provided to help families become self-sufficient. Approximately one of every four Alabamians is affected directly or indirectly by DHR programs, services, or functions.

DHR BOARDS

DHR operates under the State Board of Human Resources. The governor, who serves as board chairperson, appoints the board members who serve six-year terms. The state board approves major administrative actions, including the appointment of the commissioner. The board also approves the agency's operating budget.

The 67 county Departments of Human Resources have boards that are appointed by county governments. City governments are involved in the appointment of county board members in a few populous counties.

REVENUES AND EXPENDITURES

In FY 2025, DHR's revenues and expenditures totaled \$3,061,456,828 including more than \$1.7 billion in food assistance benefits. The federal government provided approximately 81% of the agency's funds. Sources of state dollars included the General Fund, the Education Trust Fund, whiskey and beer taxes, and other earmarked taxes.

Most of DHR's federal funding comes from the U.S. Department of Agriculture and the U.S. Department of Health and Human Services.

DEPARTMENT EMPLOYEES

DHR employed approximately 4,135 staff members in FY 2025, most of whom work in county offices. Social workers represent the largest category of DHR staff, although a variety of professions are represented within the agency.

DHR State Board

Governor Kay Ivey
Chairperson

Wayne Sellers
Vice Chair

Leslie D. Sanders
Secretary

Kathy Sawyer

Dr. Charles R. Nash

Dr. Joseph B. Morton

Elizabeth C. Smithart

Nancy T. Buckner
Commissioner

Family Services

The Family Services Division seeks to develop and maintain a quality system of care for children and their families through services aimed at achieving safety, permanency, and improved well-being in their own homes, as well as in out-of-home settings.

CHILDREN EXITING CARE

A total of **731** children from Alabama's foster care system were adopted in FY 2025. They were among **3,308** children who exited DHR care during the year, having achieved their permanency goals.

Children typically exit care due to finalized adoptions, determinations that it is safe for them to return to their biological parents or relatives, and in some cases, when they reach the age limits set by state and federal law.

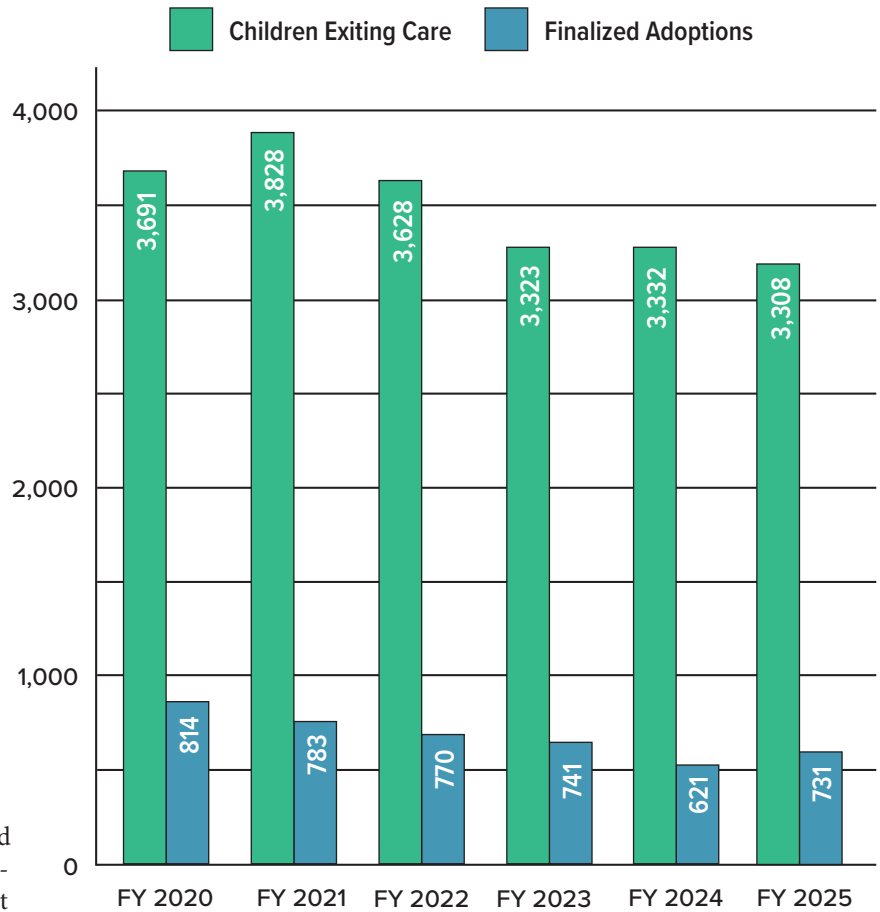
This year, **68.3%** of foster children returned to their biological parents or relatives.

ADOPTION RECRUITMENT

The Office of Adoptions employs seven Adoption Placement Specialists who recruit for Alabama's children who are awaiting an adoptive home. Our Adoption Placement Specialists are based throughout the state and recruit for children who do not have an identified adoptive resource. Adoption Placement Specialists also work closely with the Wendy's Wonderful Kids recruiters to help match children who have more significant needs and can be more challenging to match.

In FY 2025, our Adoption Placement Specialists matched **188** children with potential adoptive families, placed **152** children in adoptive placements, and helped to finalize **125** adoptions for children.

DHR continues our partnership with the Dave Thomas Foundation for Adoption. The Wendy's Wonderful Kids Program uses six recruiters to serve **119** children throughout the state. The program matched **44** children and finalized **21** adoptions. The recruiters and supervisor attended the Wendy's Wonderful Kids Summit in Columbus, Ohio in June 2025. We will use the knowledge from the Summit to implement new strategies for adoption recruitment.

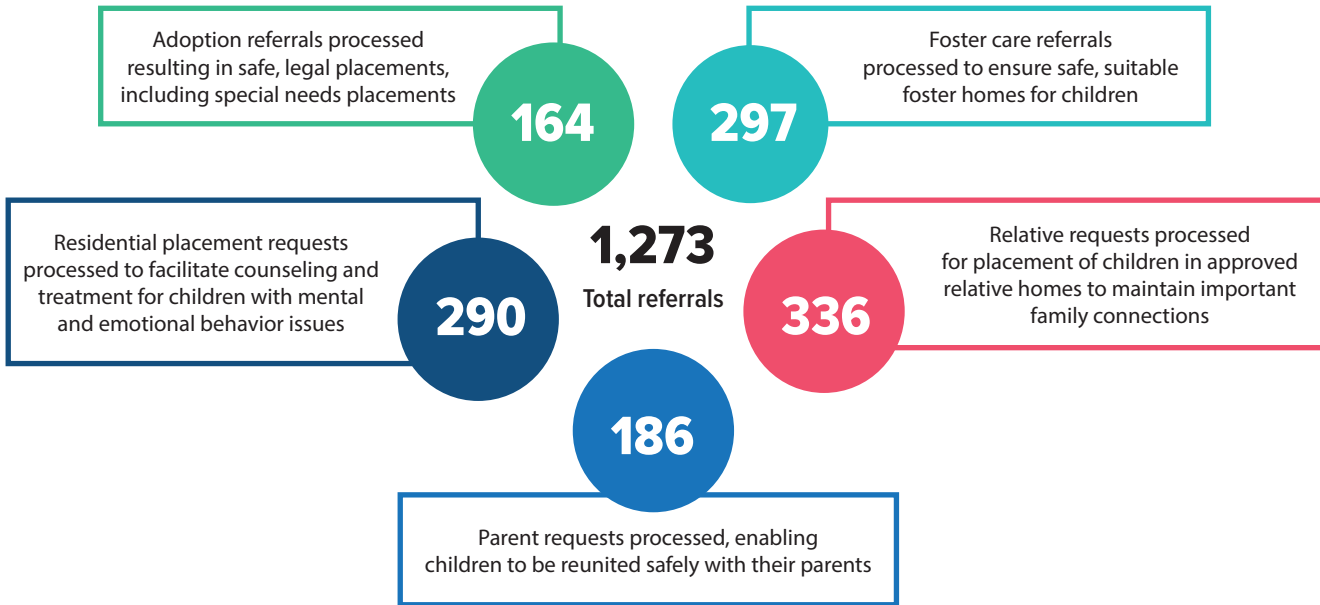




INTERSTATE COMPACT ON THE PLACEMENT OF CHILDREN

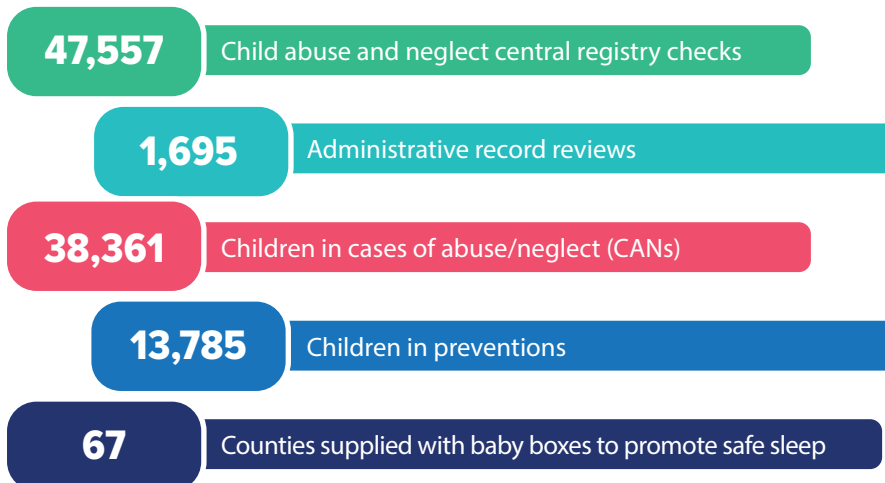
The Interstate Compact on the Placement of Children (ICPC) law ensures children receive the same protection and services when placed across state lines as they would if they had remained in their home state. Compliance with the Interstate Compact procedures, policy, and law is handled by the ICPC Office within the Family Services Division.

In FY 2025, ICPC staff worked with the 67 county DHR offices, attorneys, child placing agencies, and all other 49 states to ensure safe and legal placements for children. The data below reflects this year's work.



OFFICE OF CHILD PROTECTIVE SERVICES

The mission of the Office of Child Protective Services (CPS) is to investigate and prevent abuse and neglect of children in Alabama. The primary functions of CPS include providing case consultation services, maintaining the Central Registry on Child Abuse and Neglect, and applying for and monitoring grants for protective services projects. The following data reflect the work of CPS in FY 2025.





FAMILY, ADULT, AND CHILD TRACKING SYSTEM

FACTS, or Family, Adult, and Child Tracking System, is the name of Alabama’s Statewide Automated Child Welfare Information System. The system is a comprehensive case management tool for child welfare and adult protective services.

The FACTS Unit provides support to staff through the FACTS Help Desk, along with technical assistance to facilitate system maintenance and improvements. In FY 2025, the FACTS Help Desk fielded **505** calls and **5,126** emailed incidents.

OFFICE OF FINANCIAL RESOURCE MANAGEMENT

The Office of Financial Resource Management works with county staff and contract providers of residential and therapeutic foster care to ensure needed services are available for abused and neglected children and that policy is available so services are provided in compliance with the rules and regulations of the Alabama Medicaid Agency.

OFFICE OF CHILD WELFARE ELIGIBILITY/IV-E

The Title IV-E program, authorized by Title IV, Part E of the Social Security Act, provides federal funds to assist with the maintenance and care of certain children in foster care or placed with adoptive families. The funding is also used for the administration of the program and the training of staff who work with children and families.

ALABAMA INDEPENDENT LIVING PROGRAM

Alabama’s foster youth, starting at age 14, can receive services and learn skills to help with education, employment, housing, budgeting and building a support network through the Independent Living Program.

With over **1,750** foster youth qualifying for this program, participating youth are able to experience the steps leading to adulthood through a variety of activities, events, and monthly meetings.

Additional information about the program can be found at www.ilconnect.org.

FOSTERING HOPE SCHOLARSHIP

The Fostering Hope Scholarship is a state-funded program that covers tuition and required school fees for eligible current and former foster youth pursuing postsecondary education and training goals at public institutes in Alabama. The Department saw **163** young Alabamians graduate high school at the end of the 2025 school year, making them eligible for this program.

During the 2024-2025 school year, **225** students received funding through this program, with **41** youth enrolled in trade programs. Learn more at fosteringhopeal.org.





Adult Protective Services

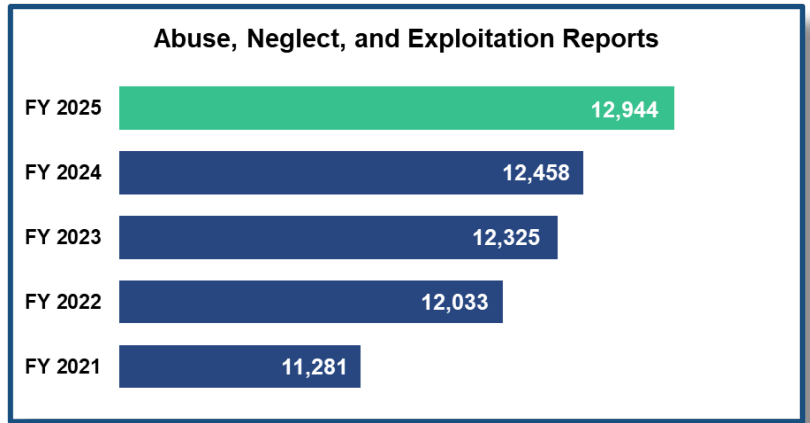
The mission of the Adult Protective Services Division (APS) is to support and enable county DHR offices to protect elderly and vulnerable adults from abuse, neglect, and exploitation, and to prevent unnecessary institutionalization.

ABUSE, NEGLECT, AND EXPLOITATION

During FY 2025, APS received 12,944 reports consisting of 10,777 adult abuse, neglect, and exploitation (AANE) reports and 2,167 preventions.

Preventions include assessments of situations where there are concerns that abuse, neglect, or exploitation would occur unless assistance is provided.

FY 2025 reflects a 3% increase in reports from FY 2024 and occurred even while the state's elderly population continues to experience difficulties from various respiratory illnesses. In FY 2026, APS predicts an increase of 5% to 10% in adult abuse, neglect, and exploitation reports.



WORLD ELDER ABUSE AWARENESS DAY

Governor Kay Ivey proclaimed June 15, 2025, as World Elder Abuse Awareness Day in Alabama to help raise awareness about the mistreatment of the elderly population. APS staff observed the occasion throughout June, with many county offices hosting events to commemorate the day of awareness.



Alabama DHR staff, along with other state and community leaders, gather around Governor Ivey for the proclamation signing at the Capitol.



Central Alabama Aging Executive Director Yolanda Evans(left) and Adult Protective Services Director Tonia Bell(right) gathered for World Elder Abuse Awareness Day in Montgomery.





ALABAMA SPIRIT OF ADULT PROTECTIVE SERVICES AWARD

Leon Bess, a Social Service Caseworker II with the Pike County Department of Human Resources, is the recipient of the 2025 Alabama Spirit of Adult Protective Services Award.

This award is presented annually to a front-line worker who, through their initiative and innovative ideas, makes substantial contributions to the growth and development of the Adult Protective Services program.

Mr. Bess began his career with DHR in 2003 as a foster care worker in Houston County and later transferred to Pike County where he worked for several years as a foster care and ongoing CPS worker. He left to pursue a Master of Social Work degree from Troy University and during this time, he served as a local mental health counselor. In 2018, Mr. Bess returned to Pike County DHR to begin his work in the Adult Protective Services Unit. Mr. Bess works passionately with clients at the local adult day care center and completes investigations involving adult abuse, neglect, and exploitation.

"He is a valuable team member and does everything with passion and meticulous attention to details," said Pike County DHR Director Patricia Faircloth. "He cares deeply about the families he serves as well as making an impact in his community." Mr. Bess wants to see change in areas where lives can be improved. Mr. Bess was also nominated for the 2025 National Spirit of Adult Protective Services Award (NAPSA).



Alabama DHR Deputy Commissioner Karen Smith presents the 2025 Spirit of APS Award to Leon Bess.

ELDERLY AND DISABLED ADULT VICTIM SERVICES PROGRAM



The Elderly and Disabled Adult Victim Services program (EDAVS) enables APS to offer both in-home and out-of-home placement resources to clients through homemaker and sitter services when offenders or caregivers have been removed or are unable to provide care. This effort seeks to avoid unnecessary out-of-home placements.

The program also provides short-term funding for adult victims who require out-of-home placements at nursing homes, assisted living facilities, and adult foster care facilities. Funding for these services comes from the Alabama Department of Economic and Community Affairs Victims of Crime Act grant program.

APS has served **4,742** Alabamians through more than **\$17 million** in EDAVS expenditures since the grant was first awarded in 2017.

Family Assistance

FY 2025 Family Assistance Program Statistics

6,019

Average
number of cases

\$312

Average monthly
payment per case

11,356

Average number
of child recipients

52

Average percentage
of child-only cases

25

Non child-only
cases receiving
benefits beyond
36 months

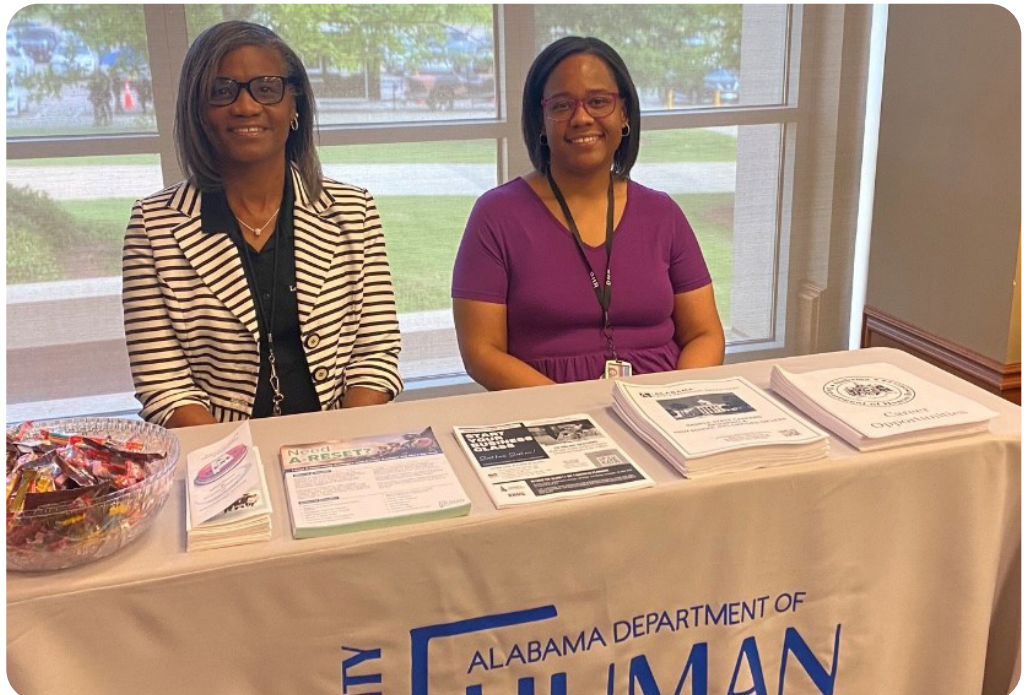
The Family Assistance Division administers programs funded by the Temporary Assistance for Needy Families (TANF) block grant. These programs provide benefits and services to needy families so children may be cared for in their own homes or in the homes of relatives.

Services promote job preparation, work, and marriage, with the goal of helping individuals end their dependence on government benefits and achieve self-sufficiency. Cash assistance is issued to eligible program participants via Electronic Benefit Transfer (EBT) cards, and job readiness training is available through the JOBS Program.

FATHERHOOD PROGRAMS

The Family Assistance Division collaborates with a network of statewide organizations, including the Alabama Department of Child Abuse and Neglect Prevention, to provide fatherhood services designed to strengthen families. These services, available in 55 counties, were provided to 13,890 participants in FY 2025, 5,786 of whom were employed.

Participants receive a wide range of services, such as training and coaching focused on job readiness and identifying career pathways that lead to job credentials. The programs also offer life skills training, along with support and education groups, to help men understand and embrace their roles as fathers, while also stressing the importance of child support payments and promoting the overall well-being of children.



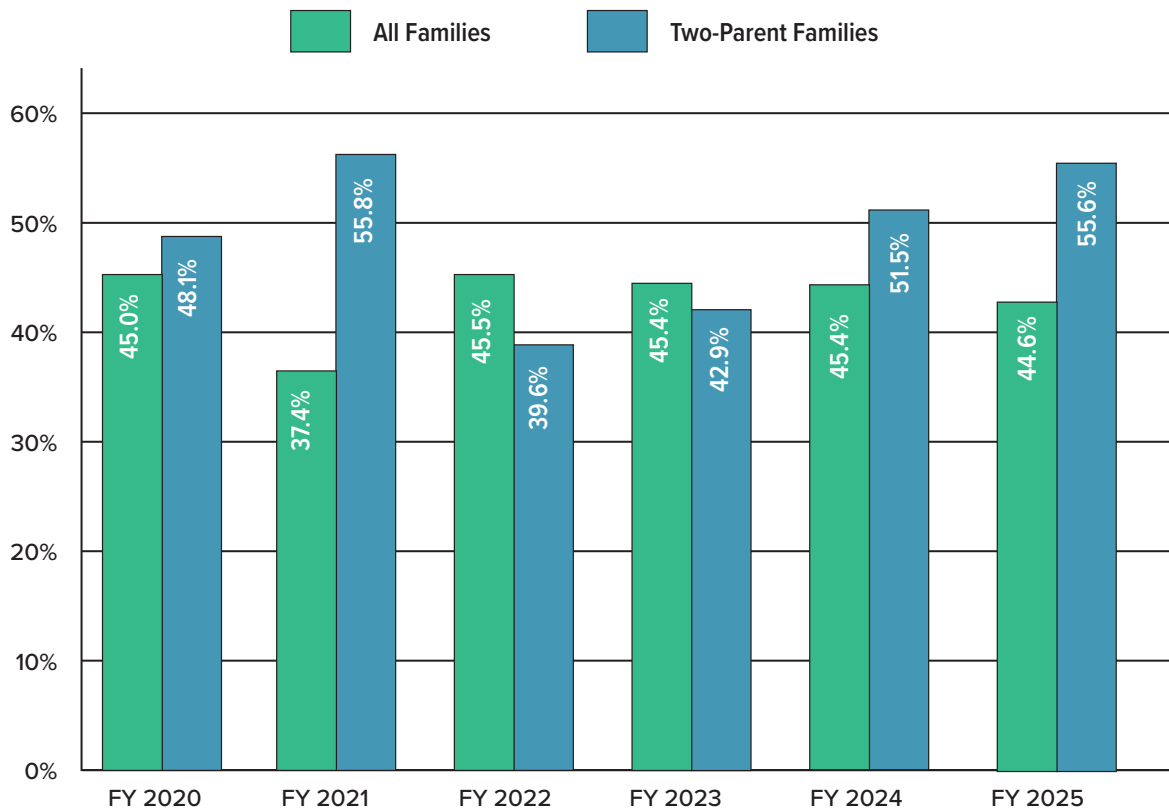
Staff from Lee County DHR participate in a community job fair.



JOBS PROGRAM

The JOBS Program is DHR's welfare to work program and provides services and work support to parents receiving cash assistance to help them find and retain employment. In FY 2025, 3,143 adults were required to participate in the program each month, including 43 two-parent families. The program saw 273 adults find employment each month with over 2,000 individuals working and maintaining jobs. The JOBS program is operational in all 67 counties.

TEMPORARY ASSISTANCE FOR NEEDY FAMILIES WORK RATES



DOMESTIC VIOLENCE PREVENTION AND ASSISTANCE

DHR's domestic violence prevention and assistance effort is managed by the Alabama Coalition Against Domestic Violence (ACADV).

The program, funded by DHR, is known as SAIL, which stands for Special Assessment Intervention Liaison.

During FY 2025, ACADV received 1,035 referrals for domestic violence via SAIL, worked with 1,108 SAIL participants, and helped 117 participants acquire employment. Additionally, 345 low-income participants were provided financial assistance.

1-800-650-6522

ALABAMA DOMESTIC VIOLENCE HOTLINE

Food Assistance

The Food Assistance Division administers the Supplemental Nutrition Assistance Program (SNAP) in Alabama. The division strives to end hunger by providing benefits to eligible low-income households so they can purchase food that meets their nutritional needs.

ALABAMA DHR SNAP EMPLOYMENT & TRAINING PROGRAM



Alabama DHR's SNAP Employment & Training program, also known as Alabama Resources for Enrichment Self-sufficiency and Employability Training (A-RESET), has continued a winning partnership with Hope Inspired Ministries (HIM) since 2021. The partnership serves unemployed individuals, teaching them the skills necessary to obtain, maintain, and excel in employment. Together, the partnership is able to provide participants with case management, training, barrier removal, and the support needed to keep participants afloat while they wait for job placements.

During FY 2025, HIM served 102 A-RESET participants in their Work Based Learning program. The program involves 6 weeks of intensive case management and soft skills training along with a 3-week internship with employers. There were 48 participants who completed the program with 35 participants gaining meaningful employment with an average wage of \$12.34 per hour.

One such participant is Keyonce' Berry, a graduate of the 2025 class. Ms. Berry is a vibrant, enthusiastic and caring 24-year-old whose story reflects the impact of the A-RESET program.

Keyonce' grew up with a mother that was in and out of her life due to incarceration and no father figure present in her life. She was raised by relatives who did their best to provide stability.

Before coming to HIM, Keyonce' was working but was unable to maintain her job due to transportation issues and tardiness. She also came to HIM seeking help with court related issues, including fines that she could not afford to pay. Despite these obstacles, Keyonce' demonstrated incredible perseverance and determination. She attended class faithfully, always with a positive attitude and an eagerness to learn. Her commitment paid off; she graduated as the Honor Student of her class. Her internship was with Habitat for Humanity. She excelled during her internship, proving to be an invaluable resource. As a result, she was hired by the agency as an Administrative Coordinator, earning \$16/hour.

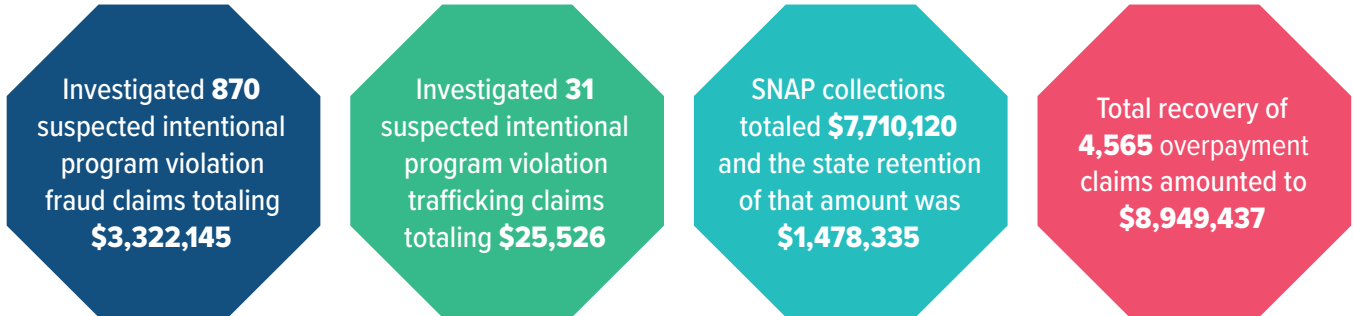
Keyonce' often shares how much the A-RESET benefits helped her during this transition. They allowed her to focus on growth, stability, and a better future rather than survival. Today, she is thriving in her new role, full of gratitude for the support that helped her bridge the gap between hardship and hope.

Hearing Keyonce's story reminds us that the work that we do is needed and that it makes a difference. Working as a team to provide education, training, and support allows individuals to focus on their future. This partnership, and many others, helps participants reach goals which were previously viewed as unobtainable.

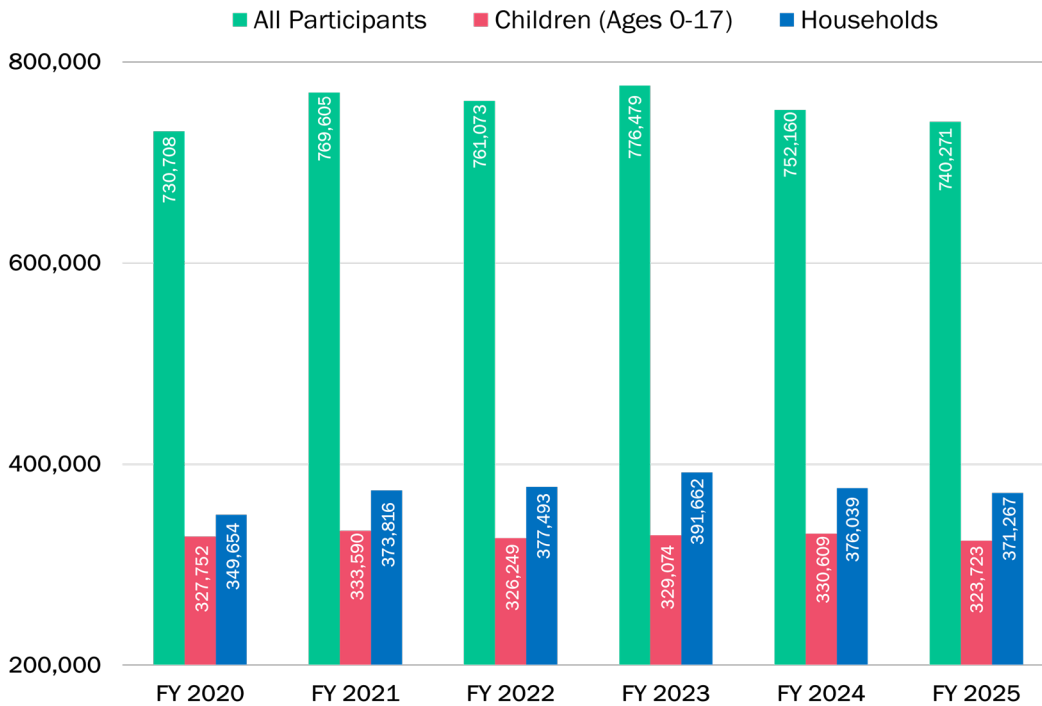


PROGRAM INTEGRITY FOR SNAP

The following data reflect the division's work to protect the integrity of the SNAP program during FY 2025.



AVERAGE PARTICIPATION IN SNAP PROGRAM



ALABAMA SUN BUCKS PROGRAM

The Alabama Department of Human Resources collaborated with the Alabama State Department of Education to implement Alabama SUN Bucks, also known as Summer EBT, in the summer of 2025. Alabama SUN Bucks is a grocery benefits program that helps families purchase food during the summer when schools are closed. Eligible school-age children received a one-time payment of \$120 per child. During the first year of implementation, Alabama successfully issued benefits to **476,967** students totaling **\$57,236,040.00**.



Summer Electronic Benefits Transfer (S-EBT) Summer 2025	
TOTAL STUDENTS	476,967
Automatically Enrolled	461,624
Approved Applications	15,343
Total Benefits Issued	\$57,236,040

Child Support

Responsibilities of the Child Support Enforcement Division include establishing paternity, locating absent parents, collecting and distributing child support payments, and emphasizing the importance of parents meeting the needs of children, both financially and emotionally.

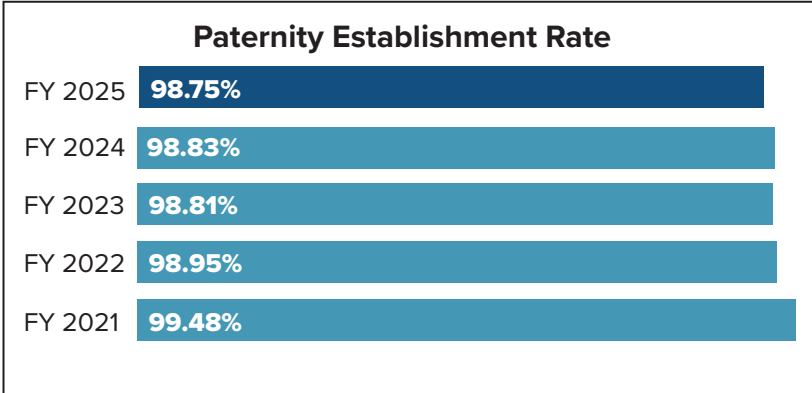
This work is accomplished in partnership with federal, state, and county child support staff, district attorneys, private attorneys, judges and other court officials, law enforcement, insurance companies, hospitals, the Center for Health Statistics, the Department of Labor, Medicaid, the Social Security Administration, the Department of Corrections, non-custodial parents, and numerous contractors.

The division served families in 190,212 cases and collected over \$358 million in child support during FY 2025.

PATERNITY

In FY 2025, the division reported a 98.75% paternity establishment rate, well above the federally required rate of 90%.

Paternity and court order establishment, along with collection efforts, help families develop lasting relationships and raise children out of poverty by guiding families toward self-sufficiency.







Child Care Services

Child Care Services Statistics

1,436

Licensed centers

529

Licensed child care homes

503

Ministry-exempt child care facilities

43,396

Children enrolled in Child Care Subsidy Program

\$256 M

Dollars paid to providers in FY 2025 for child care slots

The Child Care Services Division is the state’s Child Care and Development Fund administrator, responsible for the child care subsidy program and quality initiatives. In addition, the division is responsible for monitoring and licensing child care centers and homes for compliance with performance standards.

CHILD CARE LICENSING

In FY 2025, licensing consultants made 2,801 visits to licensed child care centers and exempt programs and 871 visits to licensed day care homes. During these visits, consultants determine compliance with licensing standards, license new facilities, renew licenses of existing facilities, investigate complaints, provide consultation to child care staff, and to monitor compliance with the health and safety guidelines for facilities participating in the subsidy program.

CHILD CARE SUBSIDY PROGRAM

The Child Care Subsidy Program maintained an average enrollment of 43,396 throughout FY 2025 serving an average of 29,000 families.

The division implemented a new online system to support both subsidy and licensing applications. The system rolled out statewide February 2025 and has been impactful in supporting families receiving assistance with a streamlined application process. The attendance tracker has also been modernized with the use of a mobile attendance app and a daily QR code generated by the facility. The process requires minimum effort and is more reliable for daily use.



Director of Child Care Services Bernard Houston (far right) and other colleagues gather at the annual Early Educators Leadership Conference in Orlando.



EARLY HEAD START-CHILD CARE PARTNERSHIP PROGRAM

The Early Head Start-Child Care Partnership (EHS-CCP) program provides high-quality child care and comprehensive services to low-income infants, toddlers, and their families. The EHS-CCP program has partnership sites in 21 counties in child care centers and family child care settings. The program serves children 10 hours per day, 225 days per year.

ALABAMA QUALITY STARS

Alabama Quality STARS is the state’s Quality Rating and Improvement System, an initiative available to licensed child care providers through DHR with assistance from the Alabama Department of Early Childhood Education. The program seeks to expand access to quality child care throughout the state.

Participating providers are rated on a scale of one to five stars based on the quality of their teacher-child interactions and their adherence to research-backed best practices for curriculum, learning environment, and family engagement, among other factors. Participation in the program is optional.

DHR worked to build awareness of the program during FY 2025 to promote participation among child care providers. A total of 1,412 centers and 540 homes are star-rated, including 321 providers that earned two or more stars.

**EHS-CCP in
FY 2025**

**566
Children**

Total funded enrollment

**344
Children**

Funded enrollment in licensed child care centers

**222
Children**

Funded enrollment in licensed family child care homes

34

Family child care homes

16

Child care centers

46

Center-based classrooms

Alabama Quality Stars FY 2025 Incentives				
1 Star	2 Star	3 Star	4 Star	5 Star
\$12.3 million	\$1.4 million	\$1.6 million	\$4.1 million	\$4.0 million

Quality Child Welfare

Staff in the Division of Quality Child Welfare facilitates county quality assurance reviews to ensure effective casework for children and families, monitor constituent concerns, develop and implement training for child welfare staff, monitor and support child welfare supervision in county offices, and provide behavioral analyst services to families in need.

OFFICE OF QUALITY ASSURANCE

The Office of Quality Assurance provides feedback to the Department regarding the performance of the state’s child welfare system. Quality Assurance (QA) specialists perform case reviews utilizing the federal Onsite Review Instrument (OSRI) and federal standards established in the Child and Family Services Review (CFSR). The Office of Quality Assurance facilitated multiple statewide collaboration and training events with county offices, Children and Family Services, and Field Administration in preparation for Round 4 CFSR scheduled for 2026.

In FY 2025, the Office of Quality Assurance completed **150** OSRIs—75 every 6 months—with each district subject to a review every 6 months. In total, the Office of Quality Assurance reviewed cases from 57 out of 67 Counties. Review outcomes are provided to each county to assist with the development of their County Improvement Plan.

QA specialists also partner with quality assurance coordinators and committees in each county to monitor child welfare outcomes through their completed County Self-Assessment and county case reviews.

OFFICE OF CHILD WELFARE TRAINING

The Office of Child Welfare Training delivers targeted classroom instruction for all newly hired child welfare workers. In addition, the office provides certification training for DHR staff, agency partners, and foster parents selected to co-lead classes that prepare and certify prospective foster and adoptive families.

A summary of the training activities conducted during FY 2025 is presented below.

TRAINING	NUMBER OF CLASSES	NUMBER OF STAFF/ PROVIDERS TRAINED
STEP: Foundations	19	263
STEP: Intake	3	26
STEP: Investigation	5	55
STEP: Case Management	7	76
STEP: Adoption	2	11
STEP-UP	8	62
TIPS/MAPP	10	316
Deciding Together	1	8
Total	55	817



OFFICE OF QUALITY CHILD WELFARE PRACTICE

The Office of Quality Child Welfare Practice provides feedback and supports counties with regard to best practices in the following ways:

- » Provides support to counties in the biannual development of County Improvement Plans, which serve as strategic tools for driving continuous quality improvement within program areas under Children and Family Services.
- » Reviews county-level data to identify performance trends, highlight areas of strength, and identify opportunities for improvement.



Bullock County DHR staff gather in recognition of Child Abuse Awareness Day in April.

OFFICE OF CONGREGATE CARE REVIEW

The Office of Congregate Care Review monitors, evaluates, and provides feedback on the performance of congregate care facilities and county departments in meeting the needs of children served by this type of provider.

The office evaluates services to determine if their scope, intensity, and quality are appropriate to meet the individual needs of children in congregate care settings. It is accomplished through the completion of stakeholder interviews with congregate care providers, staff, family, and children in addition to a review of agency and facility records. In addition to a review of services, specialists also assess safety, permanency, and well-being outcomes for children.

Review outcomes are provided to facilities, county DHR offices, and DHR's Resource Management Division for follow-up.

OFFICE OF CONSTITUENT SERVICES

The Office of Constituent Services receives and responds to inquiries from constituents who have concerns regarding child welfare. The information received is entered into a data system to monitor the types, volume, and status of concerns.

Specialists complete the Multidimensional Assessment Tool (MAT) for children in foster care, which assesses the level of care or type of placement a child may need. In FY 2025, staff completed **1,307** MAT assessments for children in foster care.

OFFICE OF BEHAVIORAL SERVICES

The Office of Behavioral Services provides training on parenting techniques specific to behavior management through the Tools of Choice classes and individualized behavioral consultation to the families and children served by DHR.

During FY 2025, **21** classes were conducted in **31** counties and **77** individualized consultations were provided.



Finance

SOURCES OF FUNDS

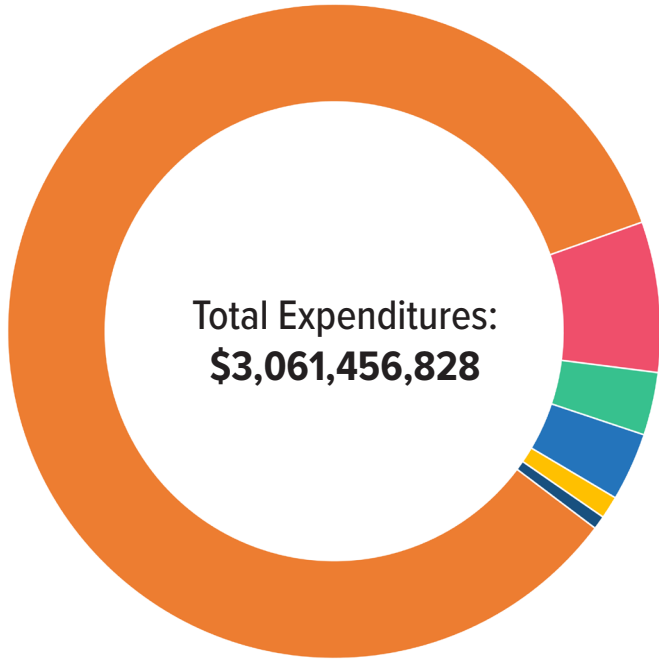
FEDERAL AND LOCAL FUNDS	AMOUNT	STATE FUNDS	AMOUNT
Federal USDA Funds	\$1,861,757,619	General Fund Transfer	\$146,057,977
Federal Child Day Care Discretionary Funds	\$275,530,141	Education Trust Fund Transfer	\$101,954,031
Federal Title IV-E Funds	\$63,681,193	Unencumbered Balance Forward	\$94,583,403
Federal Title XIX Funds	\$59,586,461	Food Assistance Issuance	\$87,467,969
Federal Temporary Assistance to Needy Families	\$58,362,858	Whiskey Tax	\$76,463,855
Federal Title IV-D Funds	\$54,895,754	Confederate Pension Fund	\$20,773,500
Federal Social Services Block Grant - Title XX	\$33,475,493	Beer Tax	\$10,167,894
Federal Child Day Care Matching Funds	\$31,611,732	Children First Trust Fund	\$9,043,148
Federal Child Day Care Mandatory Funds	\$18,907,964	Contractor's Gross Receipts	\$6,309,589
Federal Title IV-B Funds	\$11,493,682	Other State Funds	\$2,344,966
Federal TANF Contingency	\$10,715,114	Transfers from MNC Agencies	\$2,239,203
Federal Early Head Start Grant	\$10,609,556	Tobacco Tax	\$1,668,534
Federal Families First Transition	\$4,305,691	Sales Tax	\$1,322,000
Other Federal Funds	\$2,899,683	Sales Tax - Foster Care	\$500,000
Federal Child Abuse Grant	\$1,039,300	Fortified Wine	\$489,567
Federal Pandemic Funds (Various)	\$520,124	ABC Profits	\$384,038
Child Support Interest and Fees	\$202,616	Foster Care Trust Fund	\$17,173
Local - Thomas Foundation, Casey Foundation	\$75,000		
		Total Sources of Funds	\$3,061,456,828

USES OF FUNDS

USE	AMOUNT	USE	AMOUNT
Grants and Benefits	\$2,514,129,176	In-State Travel	\$8,999,283
Salaries	\$244,517,273	Other Equipment Purchases	\$4,849,375
Professional Services	\$111,033,409	Repairs and Maintenance	\$2,437,767
Employee Benefits	\$102,746,706	Transportation Equipment Operating Costs	\$2,321,892
Rents and Leases	\$35,666,268	Out-of-State Travel	\$742,968
Supplies, Materials, and Operating Expenses	\$19,536,670	Transportation Equipment Purchases	\$177
Utilities and Communications	\$14,475,864		
		Total Uses of Funds	\$3,061,456,828



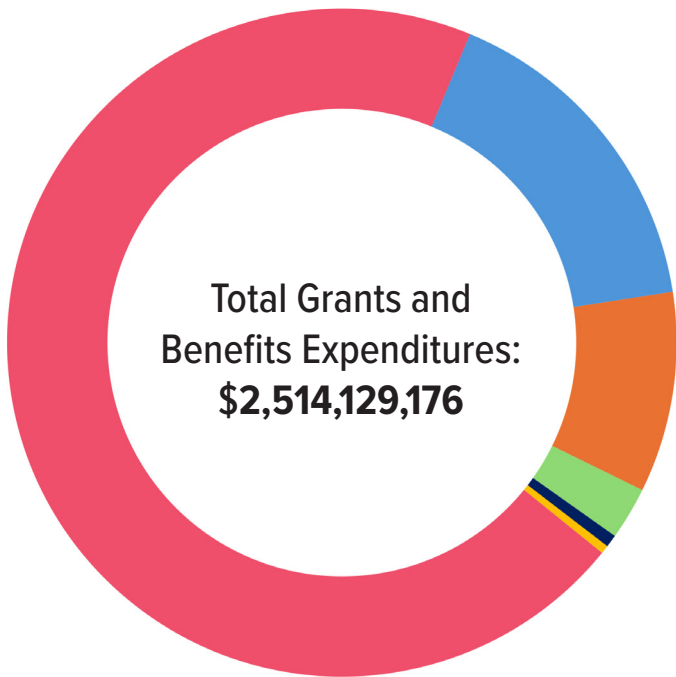
EXPENDITURES BY OBJECTS



Values in millions

- Grants and Benefits – \$2,514.13 (82.12%)
- Salaries – \$244.52 (7.99%)
- Professional Services - \$111.03 (3.63%)
- Employee Benefits – \$102.75 (3.36%)
- Rents and Leases – \$35.67 (1.17%)
- Other:
 - > Supplies, Materials, and Operating Expenses – \$19.54 (.64%)
 - > Utilities and Communications – \$14.47 (.47%)
 - > In-State Travel – \$8.99 (.29%)
 - > Other Equipment Purchases – \$4.85 (.16%)
 - > Repairs and Maintenance – \$2.43 (.08%)
 - > Transportation Equipment Operating Costs – \$2.32 (.07%)
 - > Out-of-State Travel – \$.74 (.02%)

GRANTS AND BENEFITS EXPENDITURES BY PROGRAM

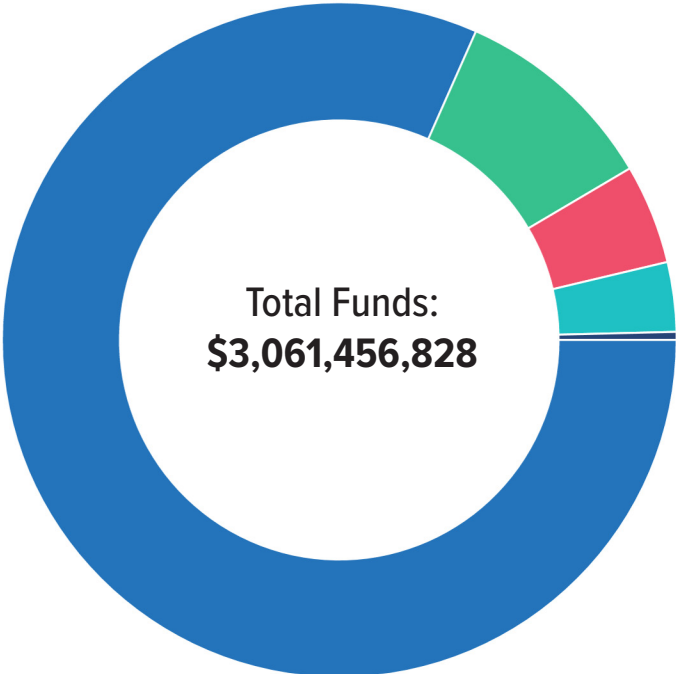


Values in millions

- Food Assistance – \$1,799.04 (71.56%)
- Child Day Care – \$329.64 (13.11%)
- Child Welfare – \$282.05 (11.22%)
- TANF – \$76.66 (3.05%)
- Child Support – \$16.49 (.66%)
- Adult Protective Services – \$10.26 (.40%)



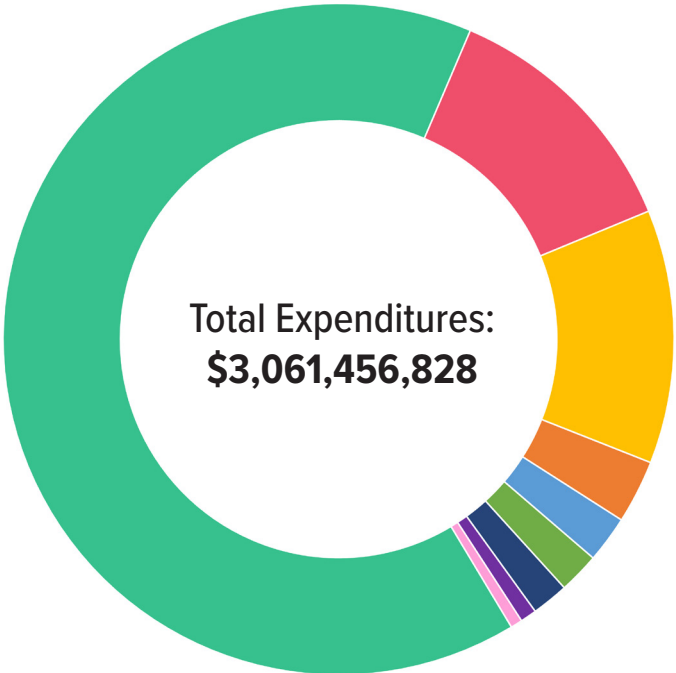
REVENUE SOURCES



Values in millions

- Federal Funds – \$2,499.39 (81.64%)
- Earmarked State Funds – \$302.37 (9.88%)
- State General Fund – \$146.06 (4.77%)
- Education Trust Fund – \$101.95 (3.33%)
- Other Funds – \$11.68 (.38%)

EXPENDITURES BY FUNCTIONAL AREA



Values in millions

- SNAP – \$1,929.99 (63.05%)
- Child Welfare Services – \$445.83 (14.56%)
- Child Day Care – \$345.42 (11.28%)
- State Administration – \$87.77 (2.87%)
- TANF – \$87.04 (2.84%)
- Child Support – \$69.45 (2.27%)
- County Administration – \$53.91 (1.76%)
- Adult Protective Services – \$26.93 (0.88%)
- Combination Service/Eligibility – \$15.11 (0.49%)



State Office Directory

General Information

Phone: (334) 242-1310

Fax: (334) 353-1115

communications@dhr.alabama.gov

dhr.alabama.gov

Administration

Commissioner	NANCY T. BUCKNER	(334) 242-1160
Special Assistant to the Commissioner.....	STAN LANDERS	(334) 353-5804
Special Assistant to the Commissioner.....	JAN CASTEEL	(334) 214-5873
Chief of Staff/Ethics Officer.....	PRESTON HORNSBY	(334) 242-1854
Deputy Commissioner for Family Resources	FAYE NELSON	(334) 242-9378
Deputy Commissioner for Children and Family Services.....	KAREN SMITH	(334) 242-9329
Deputy Commissioner for Field Administration	DOUG HEATH	(334) 353-1170
Deputy Commissioner for Administrative Services.....	DANIEL SPARKMAN	(334) 242-8395
Deputy Commissioner for Resources & Quality	SHEA COBB-ENGLAND	(334) 242-3327
Chief Legal Counsel.....	FELICIA BROOKS	(334) 242-9330

Division Directors

Administrative Hearings	LARRY LYNN & JOSH LANE	(334) 353-5038
Adult Protective Services.....	TONIA BELL	(334) 242-1350
Audit	SIMEON HERROD	(334) 242-3226
Child Care Services.....	BERNARD HOUSTON	(334) 242-1425
Child Support.....	LATHESIA MCCLENNEY	(334) 242-9300
Civil Rights/Equal Employment.....	PATRICIA BROWN	(334) 242-1550
Communications.....	KATHRYN SHOUBE	(334) 242-1852
Emergency Welfare Services/Safety	PAUL SMELLEY	(334) 353-3387
Family Assistance	FAYE NELSON (Interim)	(334) 242-9378
Family Services.....	AMANDA MANCUSO	(334) 242-9500
Finance	KELLI GOLDEN	(334) 242-9473
Food Assistance	BRANDON HARDIN	(334) 242-1700
General Services.....	RANDAL BEESLEY	(334) 409-6800
Governmental Relations	PRESTON HORNSBY (Interim)	(334) 242-1854
Information Services.....	LISA TOWNSEND	(334) 242-3244
Management Analysis	ROBYN WILLIAMS	(334) 353-2915
Personnel.....	ROBYN PEACOCK	(334) 242-1780
Program Integrity/Criminal History	JEREMY BARNES	(334) 242-1365
Quality Child Welfare	ALLISON FOSTER	(334) 353-0301
Quality Control.....	JULIA NORRELL	(334) 242-1471
Resource Management.....	JODIE NATA	(334) 242-8177
Staff Development.....	MANDY ANDREWS	(205) 744-3924
Training.....	MELODY MESSICK	(334) 353-4118



County Office Directory

With some exceptions, DHR's programs and services are provided by or through the agency's 67 county offices. All DHR county departments have boards appointed by local governments. These county Boards of Human Resources are the hiring authorities for the DHR county directors.

AUTAUGA

Director: Onya Johnson
203 North Court Street
Prattville, AL 36067
(334) 358-5000

BALDWIN

Director: Deana Stinson
22259 Palmer Street
Robertsdale, AL 36567
(251) 945-2400

BARBOUR

Director: Leslie Adams
276 Highway 239 South
Clayton, AL 36016
(334) 775-2000

BIBB

Director: Cathy Champion
84 Library Street
Centreville, AL 35042
(205) 926-2900

BLOUNT

Director: Amy Smith (Interim)
55 DHR Lane
Oneonta, AL 35121
(205) 274-5200

BULLOCK

Director: Tracy Larkins
687 March Street
Union Springs, AL 36089
(334) 738-6400

BUTLER

Director: Jennifer Langford
182 West Adams Street
Greenville, AL 36037
(334) 382-4400

CALHOUN

Director: Courtney Clark
415 West 11th Street
Anniston, AL 36202
(256) 240-2021

CHAMBERS

Director: Julia Ann Hyde
410 9th Avenue SW
LaFayette, AL 36862
(334) 864-4000

CHEROKEE

Director: Michelle Fulmer
202 Dean Buttram Sr. Avenue
Centre, AL 35960
(256) 927-1440

CHILTON

Director: Marilyn Colson
324 Health Center Drive
Clanton, AL 35045
(205) 258-4900

CHOCTAW

Director: Arcretia Black
1003 South Mulberry Avenue
Butler, AL 36904
(205) 459-9701

CLARKE

Director: Latorie Horn
22609 Highway 84
Grove Hill, AL 36451
(251) 275-7001

CLAY

Director: Brittany Stevens
86930 Highway 9
Lineville, AL 36266
(256) 396-6800

CLEBURNE

Director: Marsha Busby
732 Oxford Street
Heflin, AL 36264
(256) 463-1700

COFFEE

Director: Amanda Wallace
3881 Salem Road
Enterprise, AL 36330
(334) 348-2000

COLBERT

Director: Stephanie Pinkard
3105 George Wallace Boulevard
Muscle Shoals, AL 35661
(256) 314-4900

CONECUH

Director: Laura Berry
856 Liberty Hill Drive
Evergreen, AL 36401
(251) 578-3900

COOSA

Director: Autumn White
141 South Jackson Street
Rockford, AL 35136
(256) 377-2000

COVINGTON

Director: Lynn Barnes
1515 MLK Jr. Expressway
Andalusia, AL 36420
(334) 427-7900

CRENSHAW

Director: Marcia Logel
25 Hospital Drive
Luverne, AL 36049
(334) 335-7000

CULLMAN

Director: Amy Smith
1220 St. Joseph Street NW
Cullman, AL 35055
(256) 737-5300

DALE

Director: Victoria Shaw
513 Carroll Avenue
Ozark, AL 36360
(334) 445-4900

DALLAS

Director: Andrea Dudley
200 Samuel O. Moseley Drive
Selma, AL 36702
(334) 876-4100

DEKALB

Director: Kristen Richards
2301 Briarwood Avenue South
Fort Payne, AL 35967
(256) 844-2700

ELMORE

Director: Michelle Wood
8961 U.S. Highway 231
Wetumpka, AL 36092
(334) 514-3200

ESCAMBIA

Director: Tracie James-Mauldin
326 Evergreen Avenue
Brewton, AL 36426
(251) 809-2000

ETOWAH

Director: Teresa Sauls
210 Hoke Street
Gadsden, AL 35903
(256) 549-4100

FAYETTE

Director: Sabrina Brashier
410 16th Street NE
Fayette, AL 35555
(205) 932-1665

FRANKLIN

Director: Amber Steward
737 Highway 48
Russellville, AL 35653
(256) 331-5900

GENEVA

Director: Julie Lindsey (Interim)
1831 West Magnolia Avenue
Geneva, AL 36340
(334) 684-5800

GREENE

Director: Wilson Morgan
36 Park Street
Eutaw, AL 35462
(205) 372-5000



HALE

Director: **Natasha King**
906 Wheelan Street
Greensboro, AL 36744
(334) 624-2583

HENRY

Director: **Julie Lindsey**
507 Kirkland Street
Abbeville, AL 36310
(334) 585-4100

HOUSTON

Director: **Leslie Kelly**
1605 Ross Clark Circle, SE
Dothan, AL 36301
(334) 677-0400

JACKSON

Director: **Emily Tubbs**
305 Bingham Street
Scottsboro, AL 35768
(256) 575-6000

JEFFERSON

Director: **Dan Williams**
2001 12th Avenue North
Birmingham, AL 35234
(205) 423-4500

LAMAR

Director: **Randy Shelton**
250 Springfield Road
Vernon, AL 35592
(205) 695-5000

LAUDERDALE

Director: **Jennifer Bolton**
424 Veterans Drive
Florence, AL 35630
(256) 765-4000

LAWRENCE

Director: **Markita McLemore**
13280 AL Highway 157
Moulton, AL 35650
(256) 905-3100

LEE

Director: **Emily Jones**
1715 Corporate Drive
Opelika, AL 36801
(334) 737-7778

LIMESTONE

Director: **Carla Ingle**
1007 West Market Street
Athens, AL 35612
(256) 216-6380

LOWNDES

Director: **Felicia Thomas**
382 State Highway 97 South
Hayneville, AL 36040
(334) 548-3800

MACON

Director: **Allison Bryars (Interim)**
404 North Main Street
Tuskegee, AL 36083
(334) 725-2100

MADISON

Director: **Corey Williams**
2206 Oakwood Avenue NW
Huntsville, AL 35810
(256) 427-6000

MARENGO

Director: **Dawn Hewitt**
701 South Shiloh Street
Linden, AL 36748
(334) 295-2000

MARION

Director: **Amber Steward (Interim)**
760 Industrial Drive
Hamilton, AL 35570
(205) 921-6000

MARSHALL

Director: **Shannon Heikkinen (Interim)**
180 Bluff Road
Guntersville, AL 35976
(256) 582-7100

MOBILE

Director: **Jason Hughes (Interim)**
3103 Airport Boulevard
Mobile, AL 36606
(251) 450-7000

MONROE

Director: **Jane Agee**
25 Legion Drive
Monroeville, AL 36460
(251) 743-5900

MONTGOMERY

Director: **Kelly Pearson**
2743-A Gunter Park Drive West
Montgomery, AL 36109
(334) 293-3100

MORGAN

Director: **Lainie Alexander**
507 14th Street SE
Decatur, AL 35601
(256) 301-8800

PERRY

Director: **Renee' Russell**
1609 Highway 5 South
Marion, AL 36756
(334) 683-5500

PICKENS

Director: **Misty Renfroe**
401 Tuscaloosa Avenue
Carrollton, AL 35447
(205) 367-1500

PIKE

Director: **Patricia Faircloth**
717 South Three Notch Street
Troy, AL 36081
(334) 807-6120

RANDOLPH

Director: **Nikki Wynn**
865 Hillcrest Avenue
Wedowee, AL 36278
(256) 357-3000

RUSSELL

Director: **Allison Bryars**
1901 Opelika Road
Phenix City, AL 36867
(334) 214-5780

SHELBY

Director: **Ahzhshaka Johnson**
987 Highway 70
Columbiana, AL 35051
(205) 669-3000

ST. CLAIR

Director: **Keondra Hampton**
213 Fox Hollow Boulevard
Pell City, AL 35125
(205) 812-2100

SUMTER

Director: **Tamara Smith**
108 West Main Street
Livingston, AL 35470
(205) 652-5000

TALLADEGA

Director: **Nicole Parker**
1010 Ashland Highway
Talladega, AL 35160
(256) 761-6600

TALLAPOOSA

Director: **Teresa Amason**
1279 South Tallassee Street
Dadeville, AL 36853
(256) 825-3700

TUSCALOOSA

Director: **Ginger Roberts**
3716 12th Avenue East
Tuscaloosa, AL 35405
(205) 562-6100

WALKER

Director: **Tina Rickles**
1901 Highway 78 East
Jasper, AL 35501
(205) 387-5400

WASHINGTON

Director: **Ashley Carlock**
14921 Saint Stephens Avenue
Chatom, AL 36518
(251) 847-6100

WILCOX

Director: **Carol Dixon**
231 Depot Street
Camden, AL 36726
(334) 682-1200

WINSTON

Director: **Tracy Norwood**
156 Blake Drive
Double Springs, AL 35553
(659) 247-6000

NOTICE REGARDING CIVIL RIGHTS COMPLIANCE

All eligible persons are provided an equal opportunity to participate in all programs and activities administered by the Alabama Department of Human Resources without regard to race, color, national origin, age, disability, or sex in accordance with Federal/State laws and regulations pertaining thereto.

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In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), religious creed, disability, age, political beliefs, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the agency (state or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: <https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-0508-0002-508-11-28-17Fax2Mail.pdf>, from any USDA office, by calling (833) 620-1071, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to:

1. mail:
Food and Nutrition Service, USDA
1320 Braddock Place, Room 334
Alexandria, VA 22314; or
2. fax:
(833) 256-1665 or (202) 690-7442; or
3. email:
FNSCIVILRIGHTSCOMPLAINTS@usda.gov

This institution is an equal opportunity provider.

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The Alabama Department of Human Resources complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The Alabama Department of Human Resources does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The Alabama Department of Human Resources provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, please contact your local county office.

If you believe that this agency has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: The Alabama Department of Human Resources Office of Civil Rights, Gordon Persons Building 50 N. Ripley St., Montgomery, AL 36130-4000, (334)242-1550, oeecr@dhr.alabama.gov. You can file a grievance in person, by mail, or email. If you need help filing a grievance, The Office of Civil Rights is available to help you at (334) 242-1550.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-868-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.



Providing for the protection, well-being, and self-sufficiency of children and adults



Alabama Department of Human Resources
50 N. Ripley Street, Montgomery, AL, 36104
dhr.alabama.gov

