## Questions for TLP/ILP RFP# GB2024-100-11

| Question<br># | RFP<br>Section                            | RFP Heading | Question   | Answer   |
|---------------|---|-------------|--|--|
| 1             |   |             | Is submission of the Electronic RFP in a PDF acceptable or is different format preferred   | Yes  |
| 2             |   |             | If there are technical issues with electronically<br>submitting the proposal (ex: file is too large to<br>send via email), is there an appropriate point<br>of contact to ensure timely receipt of the RFP<br>or to resolve any technical issues?  | It is the vendor's responsibility to submit the<br>proposal timely and to ensure that the file is<br>transmitted electronically to the procurement<br>officer. If multiple emails are needed to submit the<br>proposal to the procurement officer or if a zip file is<br>needed to be utilized, please contact procurement<br>officer prior to submittal to ensure the emails are<br>processed together. |
| 3             |   |             | Will we receive email confirmation that the RFP has been received?   | Procurement Officer will send an email once the proposal is accepted as complete.  |
| 4             | Page 17 – 4 <sup>th</sup><br>bullet point |             | "utilize specific admission criteria to include<br>obtaining a copy of the youth's Alabama<br>Transition Plan and Youth Assessment<br>Summary"- if these documents are not<br>provided with the referral or are not promptly<br>received for consideration, does this language<br>prohibit us from accepting a youth until we<br>have received and reviewed the required<br>documentation? If yes, how does this count<br>against our utilization rate?                          | For ILP placements, these documents would be<br>completed before the Office of ILP will approve the<br>placement. For TLP, receiving these documents<br>should be required along with other documents<br>requested from vendor prior to placement.   |
| 5             | Page 17 – 5 <sup>th</sup><br>bullet point |             | "Provide the contact information for intake<br>staff, Directors, and Chief Executive Officers<br>to the County DHR Offices and State DHR-<br>Resource Management Division for after<br>hours emergencies"- Can we be provided with<br>appropriate contacts for each County to ensure<br>we are able to provide our after-hours contact<br>information to each county? Will County<br>office information be updated regularly to<br>ensure providers are able to communicate with | Yes  |

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|               |   |   | the correct point of contact for any changes in points of contact for after-hours referrals?  |  |
| 6             | Page 17 – 9 <sup>th</sup><br>and 10 <sup>th</sup> bullet<br>point                           |   | both reference Behavioral Management plan-<br>is there a specific format for this? Is the<br>development of this primarily the<br>responsibility of DHR with agency input or<br>the responsibility of the agency with DHR<br>input? Is the Crisis management plan different<br>from the Behavioral Management plan? If so,<br>is there a specific format for the Crisis<br>Management Plan? | Family Service has policy regarding Behavioral<br>Management and should be discussed and agreed<br>upon by ISP team. |
| 7             | Page 17 – 12 <sup>th</sup><br>bullet point<br>and Page 20 –<br>6 <sup>th</sup> bullet point |   | will the DHR-FCS-2140 form be submitted through the DHR portal?   | By email to ilp@dhr.alabama.gov.   |
| 8             | Page 18, 8 <sup>th</sup><br>bullet point<br>and Page 21,<br>4 <sup>th</sup> bullet          |   | "Monitor and administer<br>medicationDemonstration related to<br>medication competency should be assessed<br>with a focus on building capacity" Does<br>every youth require a medication competency<br>assessment? Is there a specific, standardized<br>assessment tool or protocol that will be<br>provided by DHR?  | Details should be addressed through ISP team and documented in ISP.  |
| 9             | Page 19, 1 <sup>st</sup><br>bullet point  | after Responsibilities of<br>ILP programs | Maintain safely staffed, secure settings which<br>adhere to state standards"- For youth residing<br>in apartments, is this referencing staffing of<br>the apartment complex? Is there a specific<br>state standard that is being referenced here?   | No   |
| 10            | Page 20, 3 <sup>rd</sup> bullet point   |   | Who is responsible for ensuring housing units comply with the HUD Inspection Checklist?   | Vendor.  |
| 11            | Page 22, 8 <sup>th</sup><br>bullet, #2  |   | If ILP youth are sharing an apartment and a<br>youth identifies as the same gender, but is not<br>biologically the same gender, will this be<br>considered an exception?  | Currently, the Department sets placement by birth gender.  |

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| 12         | Page 24        | <ul><li>3.6 Reject/Closure</li><li>Policy.</li><li>3.7 Outcome tracking</li></ul> | Will the Department provide the formula<br>being utilized to determine rejection rate,<br>ejection rate, and unsuccessful closure rate?  | Rejection – RFP states "No available Slots" is only<br>exception<br>Immediate or 30-day discharges are Unsuccessful<br>discharges.                    |
| 13         | Page 24        | 2nd bullet point  | "The percentage of the children needing<br>additional services that the County<br>Department of Human Resources are<br>required to reimburse and the reason for these<br>additional services."- There appears to be<br>some additional information needed in this<br>point. We are unclear about its meaning.  | If additional services are provided by the county to<br>maintain a youth, such as a sitter or BA, then this is<br>what would be tracked in this area. |
| 14         | 3.3            | Responsibilities of the<br>Programs   | Assist in developing a behavioral or crisis<br>plan for the youth.<br>Is this plan developed at intake or per<br>incident? What steps can be taken to ensure<br>county responsiveness?   | State Office of ILP can assist as needed, but youth<br>in these placement should not rise to this level of<br>care.                                   |
| 15         |                | Responsibilities of the<br>Programs   | Utilize the Independent Living Skills<br>Assessment of youth 14 and olde.<br>Providers shall incorporate the assessment<br>outcomes into service planning and<br>curriculum and provide opportunity for<br>youth to develop independent skills<br>including but not limited to<br>Is the County or the provider responsible for<br>providing/completing the Living skills youth<br>assessment? | County Staff.   |
| 16         |                | Responsibilities of the<br>Programs   | Ensure all youth have access to<br>independent living program staff and<br>alternative placement must be in place by   | Leasing issues or major maintenance issues, but<br>could include if issues arise with peers in the same   |

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|            |                |                                     | <b>vendor in the event the independent living</b><br><b>placement is unsuccessful.</b><br>Does the alternative placement in place refer<br>to situations where there are vendor issues<br>with the placement which cause the   | apartment. Resolution should include ISP team for each youth.   |
|            |                |                                     | placement to be unsuccessful such as leasing<br>issues or major maintenance issues? Or does<br>unsuccessful refer to when the youth disrupt<br>or is not making adequate progress in ILP or<br>TLP?  |   |
| 17         | 3.3            | Responsibilities of the<br>Programs | Provide a minimum of \$5-10 per week<br>allowance based on the youth's age and<br>per discussion with the ISP team.<br>Is this allowance amount for both ILP and<br>TLP?   | TLP, there is no allowance required for ILP.  |
| 18         | 3.3            | Responsibilities of the<br>Programs | Provide structured and planned<br>extracurricular activities individualized to<br>the youth's interest consistent with the<br>ISP, ensure the child's involvement in at<br>least one extracurricular activity of the<br>child's or youth own choosing.<br>Should ILP providers provide structed and<br>planned activities for ILP youth? If the youth<br>is working and in school should<br>extracurricular activities be a priority for the | These should be assisted through discussion with the ISP team and individualized for the youth.   |
| 19         | 3.3            | Responsibilities of the<br>Programs | Ensure that youth are receiving needed<br>education services, including homework<br>assistance (not tutoring), participation in<br>and follow-up on children's IEP, monthly<br>contact with the schools of the resident ,  | This does not reference post-secondary school.<br>Transport should be addressed at intake and vendor<br>not expected to transport when appropriate<br>alternative is available. |

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|            |                |                                    | quarterly site visits with the schools of the<br>residents, transportation to school, and<br>access to alternative education settings as<br>identified in the family's ISP.   |  |
|            |                |                                    | In what manner are programs to offer<br>homework assistance with students in<br>college/trade schools, and please advise in<br>what manner programs should conduct<br>quarterly visit with the college/trade school?  |  |
|            |                |                                    | In what frequency should providers provide<br>transportation to school for ILP residents if<br>bus passes are offered and the youth does not<br>prefer taking the bus?  |  |
| 20         | 3.3            | Responsibilities of the programs   | Consistent with the ISP provide<br>opportunities for youth to get involved in<br>at least one extracurricular activity of<br>their choosing, band, karate various, sport,<br>boy's, or girl's etc.  | This primarily refers to TLP.  |
|            |                |                                    | At what point should extracurricular<br>activities be a priority in ILP? Is this mainly<br>when they have secured work and/or school<br>endeavors?  |  |
| 21         | 3.3            | Responsibilities of the<br>Program | Youth must attempt to obtain and<br>maintain ongoing employment in order to<br>learn and demonstrate practice in money<br>management and budgeting. This should<br>include a plan should youth fail to<br>maintain ongoing employment resulting in<br>their not being able to financially support<br>their housing needs as they would in real<br>life. | This should be address in vendors plan. If<br>participants fail to comply, assistance should be<br>sought from the county and Office of ILP. |

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|            |                |                      | In the event the youth does not obtain or<br>maintain employment and cannot financially<br>afford their rent, utilities, etc., who is<br>responsible for rent and utilities, the County<br>or the provider?  |   |
| 22         | Page 1         | Request for Proposal | Request for Proposal. We received<br>notification of this RFP via email and have<br>not been able to find it on SDHR's Request<br>for Proposal website. Will all correspondence<br>for this RFP be conducted via email? Or will<br>the RFP and related amendments, if any, be<br>posted on the request for proposal website at<br>https://dhr.alabama.gov/requests-for-<br>proposal-2024/? | It is on the website. You can search by the RFP # in the search box to get directly to the RFP. |
| 23         | Page 32        |                      | What is the significance of separating the male and female TLP slots?  | Group Homes must specify Gender whereas Child Placing Agencies do not.                          |
| 24         | Page 32        |                      | Is it possible to request "no gender specified"<br>like IL offers? That option is not on the form.   | Form will be updated and submitted as amendment for the RFP.                                    |
| 25         | Page 31        |                      | The RFP says the room and board rate is<br>\$17.56 for TLP. Do we use that as the fixed<br>daily rate x the number of slots x 365 days in<br>the Appendix F Cost Proposal?   | Yes   |
|            |                |                      | Or do we need to do a full budget and<br>include anticipated Medicaid billing for a rate<br>that includes the room and board and<br>anticipated Medicaid?  | Yes   |
| 26         | Page 31        |                      | Is a full budget required?   | Yes   |
| 27         | Page 18        |                      | "Consistent with the ISP, provide two<br>(2) hours per week of tutoring by a<br>person qualified to offer specialized<br>assistance in a certain   | This would be determined by the ISP team  |

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|               |                |             | subject." What qualifications are<br>required for someone to be<br>"qualified to offer specialized<br>assistance in a certain subject"?   |   |
| 28            | Page 18 & 21   | 3.3         | Vendor will include up to two (2)<br>hours per week of tutoring if it is part<br>of the youth's ISP. Tutoring is not<br>listed as a Core Service. How will the<br>tutoring service be paid? | RFP states Vendor Responsibilities which specify (2) hours of tutoring so any child requiring tutoring the vendor would be required to provider (2) hours per week per RFP. |
| 29            | Page 17        | 3.3         | If a pre-placement visit is determined<br>necessary, will the Vendor receive a<br>DHR-1878 for payment?   | Yes   |
| 30            | Page 18        |             | How is local transportation defined?  | This should be addressed in vendors proposal.   |
| 31            | Page 30        |             | What information is required in the<br>Cost Proposal? Is a line item budget<br>needed?  |   |
| 32            |                |             | Has State DHR considered an<br>increase in board rates to account for<br>the increases in cost of staffing, food,<br>gas, and other costs to provide<br>services?                           | The Department continuously reviews economic factors, however there is not a plan to increase board rates.  |