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Governor

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ANNOUNCEMENT



Nancy T. Buckner
Commissioner

April 19, 2022

THE STATE OF ALABAMA DEPARTMENT OF HUMAN RESOURCES (DHR) WILL RELEASE A REQUEST FOR PROPOSALS (RFP) FOR ELECTRONIC BENEFITS AND FUNDS TRANSFER ON THURSDAY, APRIL 21, 2022.

The ALABAMA DEPARTMENT OF HUMAN RESOURCES, (hereinafter referred to as “the Department”) seeks a qualified vendor to continue to provide Electronic Benefits and Funds Transfer (EBT/EFT) Services for multiple departments, agencies, divisions and/or programs in the State of Alabama (hereafter referred to as “the State”). The proposed EBT/EFT system(s) must provide at least the same functionality of the State’s current system. It must also have the capability to support the addition of other departments, agencies, divisions and/or programs during the life of the contract as the Department and/or State deems necessary. The Department is currently in the process of building a new Eligibility System for SNAP and TANF, the selected vendor must be able to make any adjustments needed to continue providing uninterrupted services to EBT client once the Department converts to the new Eligibility System. A more complete description of the services sought for this project is provided in Section 5: *Technical Proposal*. Proposals submitted in response to this solicitation must comply with the instructions and procedures contained herein.

The RFP will be accessible by the close of business (5:00 p.m. CST) on **April 21, 2022** on the Department’s web site at www.dhr.alabama.gov, click on **LINKS**, then select **Requests for Proposals**, then click on the RFP link (s) for ***Electronic Benefits and Funds Transfer***.

The initial contract term is for a period of **three (3) years** beginning **October 01, 2023** and ending **September 30, 2026**. Renewals of the contract, as agreed upon by both parties, may be made at **one (1) year** intervals, or any interval that is advantageous to the Department, not to exceed a total of **two (2) years**, at the option of the Department. ***Selected vendors must be fully operational on October 01, 2023.***

If you are unable to access the RFP after its release using the aforementioned information, immediately notify Vicki C-Robinson(vicki.robinson@dhr.alabama.gov).