



Q1. Program Requirements G (page 16) Staff to be available for children 7 days a week, 24 hours a day. Does the staff available imply that they need to be awake staff, or that the staff are in the house available for the youth?

R1. Basic residential does not require awake staff

Q2. Core Services H (page 17) A minimum of a monthly contact with the therapist of the child or family to monitor progress or outcomes in counseling.

2a. This service implies that the provider agency will not have an on-site counselor that will do the work with the child or family, is that an accurate assumption?

2b. If 2a. is a true assumption, and the provider agency does have a Masters Level Licensed Counselor available that DHR wants for the child or family to see AND the family's ISP indicates a need for counseling, would this be seen as a separate service fee to be billed by an 1878 to the county vs. an all inclusive fee with the core services?

2c. What qualifications does the person making monthly contact with the therapist need to have (i.e., does it need to be a social worker or counselor, do they need to have a certain degree or licensure?).

R2. Yes. Yes. The social worker that is working with the child.

Q3. Item 1.8.1, page 9: Vendors must submit (1) electronic copy on CD or DVD. Does the electronic copy need to have all the attachments, for instance, all CAN/Background checks scanned into the disc, or just the written sections and agency forms?

R3. Yes. The attachments, background clearances, etc. should be scanned onto the disk.