

## **Emergency Child Care Eligibility and Provider Policy for Disaster Counties Frequently Asked Questions**

*The Emergency Child Care Policy is only to be applied in disaster designated counties. Please direct any questions to the Child Care Subsidy Program Policy Specialist or your designated Compliance Specialist.*

1. How will I know if my county is disaster eligibility?  
**An impacted county is one that is declared by the Governor of Alabama or Alabama Department of Emergency Management.**
  
2. What if I am not in a disaster county but have experienced an emergency?  
**Contact Child Care Services Intake line to report the emergency. If you are a participant of the Child Care Subsidy Program, contact your local Child Care Management Agency to report the emergency as well.**
  
3. Will my Child Care Subsidy reimbursement be affected, especially relative providers in damaged areas?  
**No, payments are made via direct deposit.**
  
4. My child care is due for re-determination and I am unable to make contact with my CMA due to the disaster. What assistance can I receive?  
**Re-certifications will be extended for an additional 45 days from the original end date. Make certain to contact your CMA before the end of 45 days to avoid closure of the case and loss of care.**
  
5. Can verification of fees paid (Provider Release & Transfer Statement) be waived for clients who are requesting provider transfer due to current provider closing because of damage/destruction?  
**Client verification of fees paid can be waived for clients who are requesting provider transfers when their provider is closed due to storm damage.**
  
6. My program has sustained damage/destruction that has caused me to close. I have a temporary location for use. How do I receive approval for a temporary license?  
**Contact Alabama DHR Child Care Licensing Intake to apply for a provisional license. The temporary location must pass a health and safety inspection prior to the start of operations.**

7. How should cases be processed for clients who report that their “place of employment” was destroyed in the disaster?

**Clients who report that their place of employment was destroyed will continue care under the non-temporary job search policy. Care will continue at the current level for 3 months.**

8. I am a provider and I did not complete my registration before the disaster. Do I have more time and if so, how much?

**Providers have an additional 30 days to complete registration to continue subsidy program participation.**

9. I closed my child care program for 2 days due to the disaster. Will I be paid for closure days due to the emergency? What if I have used my emergency closure days?

**Providers may receive an additional five (5) emergency closure days.**