

ANNUAL *Report*



Alabama Department of Human Resources

2008



BOB RILEY
Governor

State of Alabama
Department of Human Resources

S. Gordon Persons Building
50 Ripley Street
P.O. Box 304000
Montgomery, Alabama 36130-4000
(334) 242-1310
www.dhr.alabama.gov



Nancy T. Buckner
Commissioner

Governor Bob Riley, Chairman
State Board of Human Resources

Dear Governor Riley:

Fiscal Year 2008 was a highly eventful year for the Department of Human Resources. The majority of programs administered by DHR saw increased activity as new initiatives and record participation presented fresh challenges for state and county staff. Major achievements were recognized at the federal level for several of the programs we administer as Alabama continued to meet and exceed federal standards.

After several years of relative stability, food assistance benefits began an upward trend with monthly benefits amounting to nearly \$60 million by the end of the fiscal year. The Food Assistance Division continued to demonstrate that they are among the countries best run programs by qualifying for a \$1.7 million bonus from the federal government for their low negative error rate of .51 percent the previous fiscal year. The Department also received a \$600,000 grant from the U.S. Department of Agriculture to help streamline the state's food assistance application process and improve service.

Child Support Enforcement once again experienced record collections as \$330 million was collected on behalf of dependent children. The money collected in FY 08 helped to support over 229,000 families.

Alabama continued its efforts to lead the nation as one of the premier child welfare systems and was one of only five states to receive a discretionary grant by the Children's Bureau to evaluate an effective comprehensive family assessment model. This assessment model will prove to be a valuable tool that will enable our social workers to produce better outcomes for children.

The Department of Human Resources' employees continue to prove that they are dedicated to serving the vulnerable children and adults of Alabama in an efficient, effective, and caring manner. They have been very dedicated and innovative in their efforts to improve the lives of others while maintaining a positive attitude under sometimes difficult circumstances. As commissioner, I present this Annual Report to you as a demonstration of their hard work and enduring commitment to the people of Alabama.

Sincerely,

A handwritten signature in black ink that reads "Nancy T. Buckner".

Nancy T. Buckner
Commissioner

ALABAMA DEPARTMENT OF HUMAN RESOURCES

FY-2008 ANNUAL REPORT

October 1, 2007 - September 30, 2008

Alabama Department of Human Resources

STATE BOARD

GOVERNOR BOB RILEY

Chairman

MR. TONY PETELOS

Vice-Chair

MRS. LESLIE SANDERS

Secretary

MR. WILLIAM HAMER

MRS. KELLY OWEN

MRS. KATHY SAWYER

MRS. ELIZABETH C. SMITHART

NANCY T. BUCKNER

Commissioner

CONTENTS

Basic Facts About DHR	2
Family Services	3
Adult Protective Services.....	5
Child Care Services	7
Family Assistance	8
Food Assistance.....	10
Child Support Enforcement	13
Field Administration	15
Fiscal Integrity	16
Revenues and Expenditures for 2008.....	17
FY08 Expenditures by Objects.....	18
FY08 Grants & Benefits by Program	19
FY08 Revenue Sources	20
Contents Page for Statistical Data for the 2008 Fiscal Year	21
DHR State Office Directory	41
Directory of DHR County Departments	42

Published by the Alabama Department of Human Resources, Center for Communications

50 Ripley Street • Montgomery, Alabama 36104

The Alabama Department of Human Resources is an affirmative action/equal opportunity employer. All programs are administered in accordance with the Civil Rights Act of 1964, the Rehabilitation Act of 1973, the Americans with Disabilities Act of 1990, and all other state and federal civil rights laws.

Some Basic Facts about the...

ALABAMA DEPARTMENT OF HUMAN RESOURCES

DHR'S MISSION:

To Provide for the protection, well-being, and self-sufficiency of children and adults.

MAJOR PROGRAMS

The Department of Human Resources' major programs include Family Services, Food Assistance, Child Support, Child Day Care, Adult Protective Services, and Temporary Assistance for Needy Families (TANF).

DIVERSE RESPONSIBILITIES

The department has some of the most diverse responsibilities of any public or private agency. The agency's number one legal responsibility is to prevent abuse, neglect and exploitation of children and vulnerable adults.

The agency also plays a major role in assisting needy families through administration of the Food Assistance Program and the welfare block grant TANF. Support services are provided to help the families become self-sufficient. Many Alabamians are affected directly or indirectly by DHR programs, services or functions.

DHR BOARDS

DHR operates under the State Board of Human Resources. The Governor, who serves as Board Chairman, appoints the board members who serve six-year terms. The State Board approves major administrative actions, including the appointment of the Commissioner. The Board also approves the agency's operating budget.

The 67 county departments of Human Resources have boards that are appointed by county governments. City governments are involved in the appointment of County Board members in a few populous counties.

DEPARTMENT EMPLOYEES

The agency has about 4,400 State Merit System employees, most of whom work in county DHR offices. Social workers represent the largest category of DHR staff, although a variety of professions are represented within the agency.

HISTORY

The Alabama Department of Human Resources was created in August 1935 to administer programs that were part of the Social Security Act. These programs were developed to help Americans suffering through the financial hardships of the Great Depression. The agency's original name was the Department of Public Welfare. In 1955, it was renamed the Department of Pensions and Security. The current name was adopted in 1986. Some programs have changed over the years. However, the agency's primary goal has always been to help people in need.

REVENUES AND EXPENDITURES

In Fiscal Year 2008, DHR's revenues and expenditures totaled \$1,379,659,174, including more than \$667 million in food assistance benefits. The federal government provided approximately 79% of the agency's funds. Sources of state dollars included the General Fund, the Special Education Trust Fund, whiskey and beer taxes, and other earmarked taxes.

Most of DHR's federal funding comes through the U.S. Department of Agriculture (USDA) and the U.S. Department of Health and Human Services (HHS).



Family Services

Federal Grant Awarded to Develop Comprehensive Assessment Process Project (CAP)

The Family Services Division received one of the five discretionary grants awarded by the Children's Bureau in FY 2008 to evaluate an effective comprehensive family assessment model. The goal of this 5-year research project is to develop a model that will produce better outcomes for children.

ACTION for Child Protection was chosen to develop and test Alabama's Comprehensive Assessment Process Project (CAP) and The University of Maryland, Ruth Young Center is providing the research component. There are three pilot sites participating in the project: Mobile, Baldwin and Escambia counties. There are also control sites that will be used for comparison of case outcomes for research purposes. The control counties are Lauderdale, Lawrence, and Madison Counties.

This assessment model has four phases: Intake Assessment, the Family Functioning Assessment, the Protective Capacity Family Assessment, and Protective Capacity Family Progress Assessment. All four phases of the assessment model have been developed and three of the pilot sites have been trained on the Intake Assessment. Two of the sites have been trained on the Family Functioning Assessment and one pilot site has also participated in the Protective Capacity Family Assessment training. The researchers for the project have gathered baseline data in the control counties and they are working on the baseline data for the pilot sites. The project is scheduled to be completed in the year 2012.

TITLE IV-E PROGRAM CONTINUES TO PROVIDE FUNDING FOR ALABAMA'S CHILDREN

The IV-E program, authorized by Title IV, Part E of the Social Security Act, provides funds to our state for maintaining certain children in foster care or in adoptive families. It also provides funds for the administration of the program and for the training of staff who work with the children and families. The State's Title IV-E Program generated over 37.5 million dollars this fiscal year.

In addition, the program has played an integral part in helping develop the IV-E module of the new FACTS system to ensure the system encompasses all pertinent information necessary to determine IV-E eligibility. DHR staff teamed with Deloitte and its key players to discuss all aspects of IV-E from the beginning stage to the end results. Meetings are continuously scheduled with various areas to discuss and identify ways that will make FACTS the most advantageous and productive system used by the Department.

Office of Financial Resource Management

The Office of Financial Resource Management (OFRM) works with county DHR staff and State DHR contract providers of Residential and Therapeutic Foster Care (TFC) to ensure that needed services are available for abused and/or neglected children. They also make policy available so that services are provided in compliance with the rules and regulations of the Medicaid Agency. OFRM is responsible for policy and training for Medicaid Rehabilitation Services and the Targeted Case Management (TCM) Program for both county staff and State DHR contract providers.

continued on page 4

2008

Family Services

continued from page 3

Alabama saves millions of state dollars each year with the DHR Revenue Maximization initiative. This initiative draws down federal reimbursement dollars to pay for services that would otherwise be paid with state dollars. These efforts help fund services provided to rehabilitate and alleviate the suffering of abused and/or neglected children and adults.

Alabama saves millions of state dollars each year with the DHR Revenue Maximization initiative.

Federal Dollars Received Through Medicaid Reimbursement

PROGRAM	FY08
Targeted Case Management	\$21,711,051.62
Medicaid Rehabilitative Services	\$27,935,787.73
Total	\$49,646,839.35

Foster Youth Serve as Pages for State Legislature

In Fiscal Year 2008, 25 foster youth participated as pages in the Alabama House of Representatives and Senate. The program, part of DHR's Independent Living Program, selected DHR foster youth ages 14 and older on their social worker's recommendation and their interest in acquiring knowledge about how state government conducts business.

The Independent Living Program serves youth ages 14 to 21 and regularly seeks opportunities that will provide enrichment to the youth that would continue to cultivate their desires to expand on political and social issues.



Foster youth James (center) with representative Demetrius Newton (left) and House Speaker Seth Hammett.

Public-Private Partnerships Aid Adoption Recruitment Efforts

2008 Adoption Recruitment Efforts

Kids to Love features a child in DHR custody who is legally available for adoption. It is broadcasted on WAFF-TV, Huntsville, and WSFA-TV, Montgomery.

Thursday's Child highlights a child in DHR custody who is legally available for adoption and is published weekly in *The Montgomery Advertiser*.

Wednesday's Child is broadcasted on WTVY-TV, Dothan. It features a foster child who is legally available for adoption.

Dave Thomas Foundation Grant, Wendy's Wonderful Kids provides grants to local adoption organizations to hire adoption professionals to execute aggressive child-focused recruitment programs targeted exclusively on placing foster care children with adoptive families.

2008

Adult Protective Services

Adult Protective Services Division Mission Statement: *To provide protective services to vulnerable adults.*

The County Departments' Adult Protective Services (APS) staff investigated 5,125 cases of abuse, neglect, and exploitation of elderly and disabled adults during FY 2008, compared to 5,108 for FY 2007. In FY 2008, 63% of the reports were on females, 75% involved neglect, and 50% were "indicated" reports.

Homemaker Services End

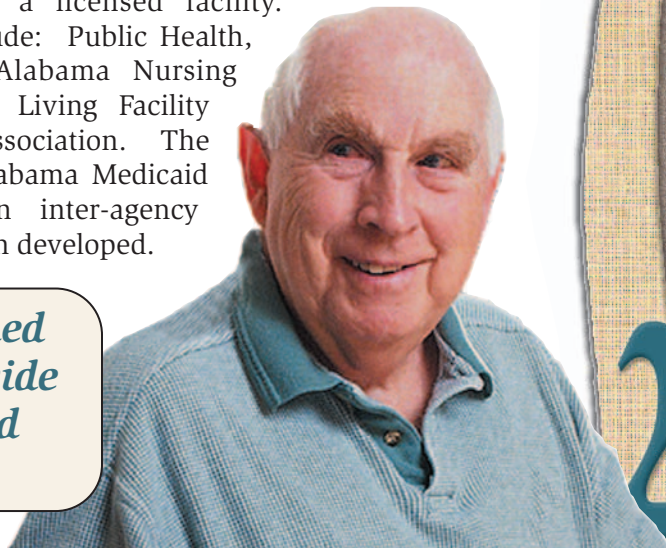
Effective July 31, 2008, the Department stopped providing home maintenance services to approximately 1200 elderly and disabled clients who were at risk of being abused, neglected, or exploited. Individual case plans were revised to find alternative services to the extent possible. Approximately 864 clients were referred to other agencies and placed on waiting lists. Some clients were assisted by family members who had not been previously available. Churches, community organizations, APS staff, and former contract providers contributed funds in order to purchase homemaker services for clients on a limited basis. Approximately 50 clients were placed in nursing homes. The long term effect of the loss of the homemaker services to these 1200 clients is being evaluated.

LEGISLATION RELATED TO UNLICENSED HEALTH CARE FACILITIES

DHR collaborated with the Department of Public Health, the Nursing Home Association and others to secure passage of two pieces of legislation that strengthened APS' authority to provide services to unlicensed facility residents and Public Health's ability to regulate unlicensed health care facilities. Effective August 1, 2008, the definition of "exploitation" was amended to include: providing care by, or admission to, an unlicensed facility after Public Health has secured a court order closing that facility. The amendments further provide for civil monetary penalties to be paid to DHR for the purpose of assisting protected persons with appropriate placements or relocation from an unlicensed facility to a licensed facility.

The amendments authorized DHR to create an interagency council for the purpose of coordination, placement, and service delivery for persons living in unlicensed facilities and needing placement in a licensed facility. Statutory members of the Council include: Public Health, Mental Health/Mental Retardation, Alabama Nursing Home Association, Alabama Assisted Living Facility Association, and Alabama Hospital Association. The Department of Senior Services and Alabama Medicaid Agency are invited members. An inter-agency Memorandum of Understanding has been developed.

Legislation strengthened APS' authority to provide services to unlicensed facility residents.



2008

Adult Protective Services

COUNTY CONSULTATION

Staff of the APS Office of County Assistance provided consultation, conducted case reviews and program assessments, attended Administrative Hearings and assisted with difficult cases. There were approximately 117 visits to the Counties during the year. Beginning in October, 2008, consultant staff committed 100% of their time to assisting counties with the implementation of the FACTS automated case management system.

Seven training sessions were provided for County APS staff either locally or regionally.

The County Departments' Adult Protective Services staff investigated 5,125 cases of abuse, neglect, and exploitation of elderly and disabled adults during FY 2008.

Franklin County DHR Director Conducts Workshop at National Conference

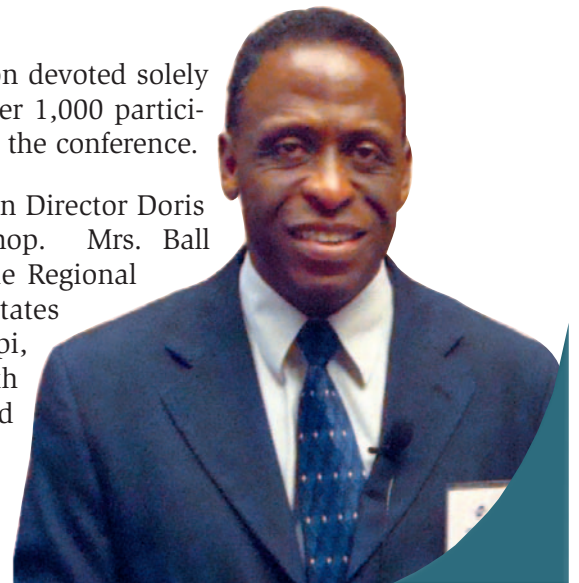
Franklin County Department of Human Resources (DHR) Director Jerry Groce conducted a workshop at the 19th Annual National Adult Protective Services Association (NAPSA) Conference in Chicago, Illinois on August 28, 2009. Mr. Groce's workshop proposal was selected by NAPSA from a field of over 100 applicants.

The workshop, entitled "Cultural, Economic, and Political Factors of Self-Neglect", was based on demographics of elderly and disabled populations at risk of abuse, neglect, or exploitation and his experiences as an Adult Protective Services Caseworker, Supervisor and County Director.

In the workshop, Mr. Groce called for nationwide advocacy on behalf of elderly and disabled adults for prevention, detection and treatment of self-neglect and for development of sustainable volunteer, faith-based and community-based initiatives to remedy self-neglect.

NAPSA is the only national organization devoted solely to adult protective service issues. Over 1,000 participants from across the country attended the conference.

DHR Adult Protective Services Division Director Doris Ball introduced Mr. Groce's workshop. Mrs. Ball served on the Board of NAPSA as the Regional Representative for 10 Southeastern States including Alabama, Georgia, Mississippi, Florida, Tennessee, Kentucky, North Carolina, South Carolina, Virginia, and West Virginia in 2007 and 2008.



Jerry Groce
Franklin County Director

2008

Child Care Services

CHILD CARE SUBSIDY PROGRAM ELIMINATES SIBLING DISCOUNT

In August of 2008, DHR eliminated the sibling discount on parent fees for families who had more than one child receiving subsidized child care. Previously, families with multiple children in the program paid the full parent fee for the first child in care and paid one half of the parent fee for siblings. These changes were made so the Department could continue to serve as many children as possible with available funding.

DHR Licenses over 2,500 Child Care Centers and Homes Statewide

All child care centers and homes that require a license must be licensed by the Department of Human Resources and renewed every two years. Child day care centers in Alabama legally operate in one of two ways: licensed or license exempt.

In FY 2008 DHR licensed over 1,200 child care centers and over 1,300 child care homes. DHR prescribes and enforces minimum standards for licensing and all licensed centers and homes must be in compliance with licensing regulations.

Some faith-based child care providers are exempt from the licensing requirements. These providers must have valid documentation of their exemption filed with DHR.

Early Learning Guidelines Implemented

The Child Care Services Division began implementation of the Alabama Early Learning Guidelines in FY 2008 and distributed more than 3500 copies of the guidelines to licensed day care centers, exempt centers, family and group day care homes, pre-K sites, head start centers, homes of relative care providers and families.

The guidelines are part of national education reform effort to promote early learning. They are presented as a guide of building blocks that are important to support early care and to educate providers in preparing each child for future success in school and life. The guidelines promote the continuity of high quality care and learning for children from birth through five years of age.



2008

Family Assistance

Over \$4 million Expended to Assist Hurricane Victims

Hurricane Katrina victims located in the federally declared disaster areas of Alabama continued to be served through the Social Services Block Grant (SSBG) funds administered by the DHR Family Assistance Division. A total of \$4,081,446 was distributed in FY 2008 through several non-profit vendors to Alabama citizens in need of relief. Services available through the Disaster Relief Program included: health and mental services, home based services, and shelter and case management services.

JOBS Program Experiences Lower Participation

The monthly average of FA clients participating in work activities declined in FY 2008 to 1,903. That amounted to a decrease of nearly 400 participants since the previous year. The monthly average of recipients who were employed had a more modest decline of just over 100 for a monthly average of 3,657. County staff continued to work diligently to provide employment and training services to all mandatory FA adult recipients. The JOBS Program is designed to help clients become employed and eventually self-sufficient. Assistance provided to clients includes: transportation costs, work clothes and child care services.

SAIL Project

During FY 2008, 3,670 families were referred to the Special Assessment Intervention, and Liaison (SAIL) Project. The SAIL Project is designed to identify victims of domestic violence and provide them with comprehensive services. As part of the program, Family Assistance workers screen all TANF applicants and recipients to identify victims of violence. A Violence Specialist in each county assesses referred clients to determine the risk of harm to individuals and his/her children. Services included are: crises counseling, advocacy and safety planning.

Alabama

Fatherhood Programs

The Alabama Fatherhood Program continued helping fathers become financially supportive and more constructively involved in the lives of their children. Through this program, DHR partners with the Alabama Department of Child Abuse and Neglect Prevention to reinforce the rights and responsibilities of being a parent. The program also offers case management while encouraging financial and emotional support of Alabama children.

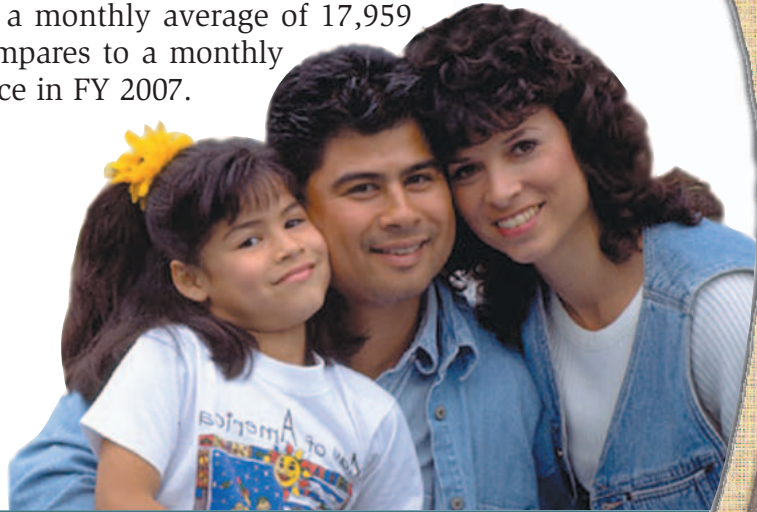


2008

Helping Families with Basic Assistance

Alabama's Family Assistance (FA) caseload saw some decline during Fiscal Year 2008. FA benefits in FY 2008 were provided to a monthly average of 17,959 families including 31,171 children. This compares to a monthly average of 18,777 families receiving assistance in FY 2007.

FA benefits in FY 2008 were provided to a monthly average of 17,959 families including 31,171 children.



Family Coaches Program Donates Vehicle in Selma

The Family Coaches Program (FCP) of Alabama held a ceremony at the Dallas County DHR office in Selma where they donated a car to Ms. Quiennce Young of Dallas County. The FCP is an adult mentoring program designed to assist low-income families and welfare recipients in successfully transitioning to greater self-reliance. The Family Coaches Program has observed that transportation is the one consistent barrier that participants in the program identify on their initial needs assessment. For most of these individuals, this means trying to obtain a reliable vehicle without many resources available to them.

Mr. James Ware, Dallas County DHR Director, and Mr. Johnnie Leashore, Dallas County JOBS Supervisor, served as hosts for the event. This was the 49th vehicle awarded by the program statewide and the 8th vehicle for Dallas County participants. In addition to the vehicle donation, the event also highlighted the new Family Coaches Program video.

Those attending the celebration included the Mayor of Selma, Dallas County DHR Board Members, Family Guidance Center Staff, and Dallas County JOBS Task Force Members. Others attending the event were Dallas County DHR staff, including Ms. Young's Coach, Ms. Kathleen R. Jones, Dallas County JOBS Case Manager, and the staff from State DHR.

The Family Coaches Program is a collaborative effort among the Alabama Department of Human Resources, Alabama media partners, and the Family Guidance Center of Alabama (FGC). It is offered in 34 counties across the State of Alabama.



Quiennce Young, left
with Kathleen Jones

2008

Food Assistance

The Food Assistance Program is designed to supplement the basic food needs of low-income households, increases food buying power and improves nutrition and health. The Food Assistance Program is the largest benefit program in the Department of Human Resources. It serves as an unofficial barometer of economic conditions in the State. When the economy is good, participation is generally lower. When there is a decline in the economy, participation increases. During Fiscal Year 2008, there was a steady rise in participation every month, with the greatest increases beginning in July.

Food Assistance Program Rewarded for Excellence

Alabama was recognized in 2008 for operating one of the nation's best-run food assistance programs for accuracy and efficiency. As part of that recognition, the state received a \$1.7 million bonus from the federal government for the superior performance of Alabama's Food Assistance Program.

The U.S. Department of Agriculture, which oversees the nation's food assistance programs and provides the bonus, released performance ratings for Fiscal Year (FY) 2007 that showed Alabama's negative error rate among the four lowest in the nation. The negative error rate measures states' accuracy in determining food stamp eligibility and correctness in actions to suspend, deny or terminate benefits. Alabama's negative error rate was 0.51 percent, while the national average was 10.94 percent.

Alabama also ranked below the national average for payment error rate in FY 2007. The payment error rate measures overpayments and underpayments made to households receiving food assistance benefits.

FOOD ASSISTANCE PROGRAM AWARDED FEDERAL GRANT

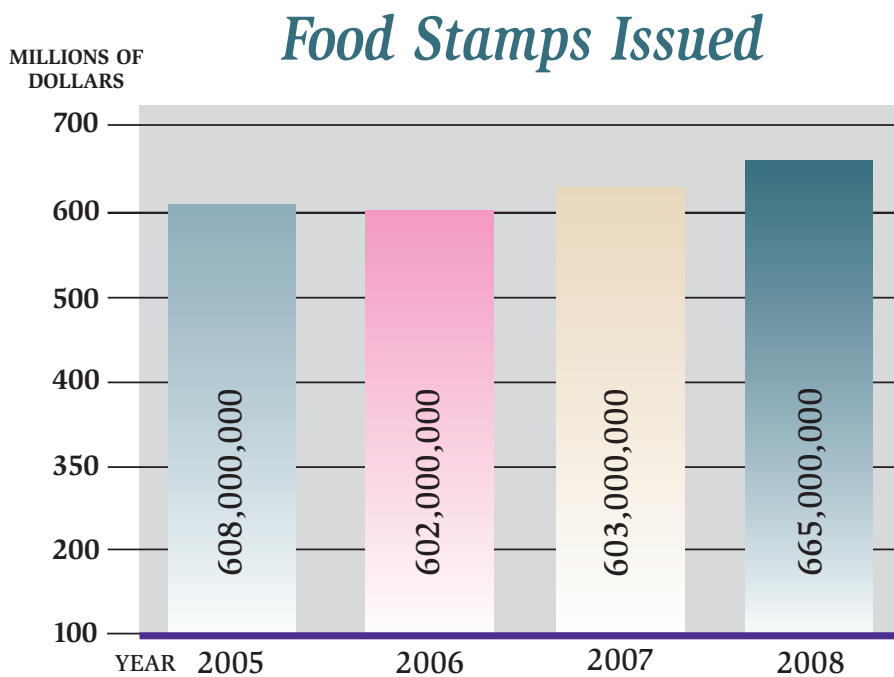
A cooperative effort between state agencies landed a \$600,000 grant to help streamline the state's food assistance application process and improve service. The grant, awarded by the U.S. Department of Agriculture to the Department of Human Resources, is part of a larger initiative designed to modernize the state's health and human services system and make it more customer focused.

The grant will fund development and implementation of a statewide web-based application for potential food assistance recipients. The changes will simplify the application process and increase access to the food assistance program by allowing families needing food assistance to apply and enter basic interview information from a web-based portal anywhere internet access is available, including their homes or locations set up in conjunction with DHR partner agencies.

The grant was captured through a cooperative effort between DHR, the Department of Senior Services, the State Finance Department's Information Services Division and the Center for Government at Auburn Montgomery. The majority of the work under the grant will be executed by DHR.



2008



State and Federal Officials meet in Montgomery to discuss Anti-Hunger Initiative

State and federal officials met in Montgomery February 7th and 8th to discuss strategies to expand participation in the Food Assistance Program. While an average of 232,000 Alabama households participated in the program in 2008, federal figures show that fewer than 60% of those eligible were served. While that is above the national average and represents significant improvement over the previous two years, it is not where the program wants to be.

The meeting joined state agency officials involved in food and nutrition programs with United States Department of Agriculture (USDA) officials to learn more about each others missions and efforts. Participants also discussed ways to collaborate more closely, expand access to services, and the importance of reducing the stigma attached to Food Stamps.

PARTICIPANTS INCLUDED:

- **Jessica Shahin**, Acting Deputy Administrator for the Food Stamp Program in Washington
- **Don Arnette**, Regional Administrator USDA Food & Nutrition Service, SE Regional Office in Atlanta and staff
- **DHR Food Assistance Division staff**
- **Alabama Department of Public Health staff**
- **The Alabama Department of Education staff**
- **The Farmers Market Authority staff**
- **The Camellia Project staff**
- **Representatives from 10 DHR County offices**

2008

Hunger Summit 2008



New Application Project implemented for ELDERLY ALABAMIANS

Beginning August 1, 2008, the Alabama Food Assistance Division implemented a pilot project designed to make it easier for elderly households to apply for food assistance. The Alabama Elderly Simplified Application Project (AESAP) was piloted in Clay, Calhoun and Jefferson counties with plans to extend the program in October.

AESAP is for households where all members are age 60 or older and have no earned income. To be eligible for food assistance benefits, applicants must complete a simple two-page application and verify their out-of-pocket medical expenses, citizenship status and any questionable information.

Benefits are calculated according to normal food assistance program rules. However, households eligible for food assistance under AESAP do not have to come into the Food Assistance Office for an interview. Applicants may be contacted by phone if there is other information needed to determine eligibility for the program.

If eligible, the household is certified for three years, instead of the usual one year. An annual report form answering questions about the household's current situation must be sent in each year.

2008

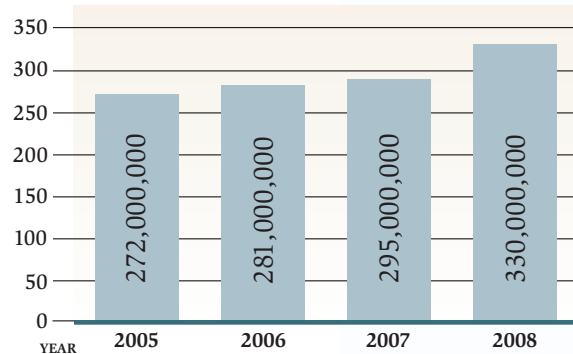
Child Support Enforcement

Record-breaking Collections

Alabama increased its child support collections to \$330 million in FY 2008 from \$294.9 million in FY 2007. This record breaking collection was greatly assisted by the \$15 million collected as a result of Federal Tax Intercepts of the 2008 Economic Stimulus Payments. In addition, the Child Support Program began intercepting tax refunds for non-TANF, past due child support on non-minor children in 2008.

MILLIONS OF
DOLLARS

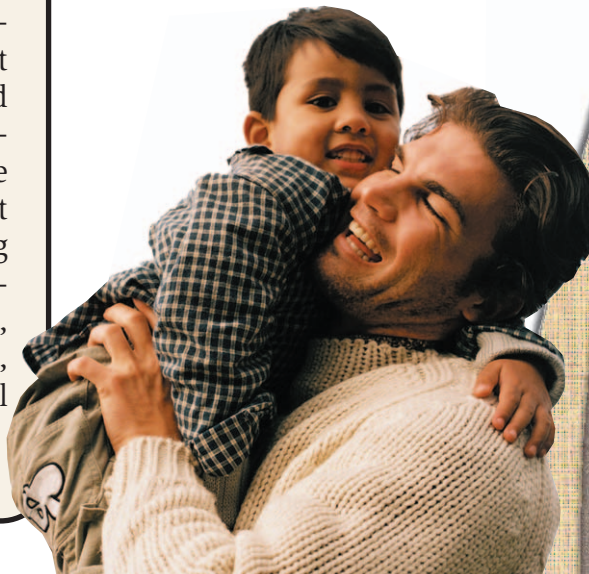
CHILD SUPPORT COLLECTION



TOTAL COLLECTIONS
\$330,108,811.94

PARTNERSHIPS

Accomplishments in the program are a product of effective collaboration with federal, state, and county partners, district attorneys, private attorneys under contract with DHR, law enforcement officials, judges, and other court officials. Other entities have also played an important role to ensure self-sufficiency for families through an effective partnership with the Child Support Enforcement Program. Included among this group are employers, financial institutions, insurance companies, hospitals, program contractors, TANF, Medicaid, Child Welfare and many non-custodial parents who are committed to their children.



FAMILY-FIRST

The Child Support Program has evolved over the years from primarily a welfare reimbursement program to a family-first program with a goal to make child support a more reliable source of income for families. The money collected in FY 08 helped to support over 229,000 families. Court orders have been established on over 83% of the cases compared to less than 70% in 2003. Over 86% of children have paternity established, which means having a legal father, and entitles them to not only child support but to inherit property, receive government benefits and learn important family history.

2008

Child Support Enforcement

Alabama Child Support Association Holds ANNUAL TRAINING CONFERENCE

The Alabama Child Support Association held its annual training conference October 28-31 in South Alabama. The theme for the conference was “**Operation Support: – Our KIDS need YOU!**” A remarkable list of distinguished faculty addressed staff from DHR, District Attorney’s child support offices, and private attorneys.

From cutting edge best practices on early intervention to Alabama’s Location, Enforcement, and Collections System (ALECS) use for District Attorney (DA) staff, workshops and plenary sessions offered an abundance of useful information to all in attendance. In addition to the informative sessions, conference participants were treated to a motivational presentation lead by some of DHR’s Child Support Staff.

In 2006, the **Division Directors Award for Superior Overall Performance by a County Child Support Program** was established to recognize six counties who have reached or surpassed 90% in both paternity and obligation establishment and reached or surpassed 60% in both current support collections and cases with a collection on arrears. Counties that achieved this goal were: **Colbert, Geneva, Greene, Lamar, Limestone, and Marengo County.**



**CHILD
SUPPORT**
State Office
Staff

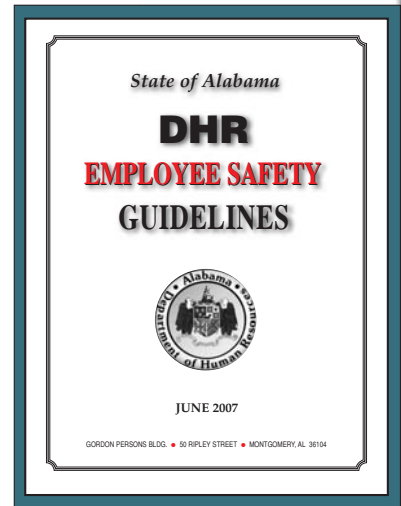
2008

Field Administration

Field Administration Staff Coordinates State-wide Employee Safety Training

In FY 2008, Field Administration's Office of Emergency Welfare Services, Safety and Office of Training coordinated safety training for Departmental staff. Over 4000 employees participated in training addressing Customer Service, Dealing with Difficult Citizens and Facility Safety. Each county was provided with educational material and training for county staff to ensure that future employees will also receive the benefit of this important information.

Additional support for employee safety was provided by the Office of Emergency Welfare Services and Safety through the development and maintenance of DHR Employee Safety Guidelines, compilation and dissemination of quarterly reports of employee safety incidents and random safety inspections at selected county offices.



Office of Emergency Welfare Services and Safety

The Office of Emergency Welfare Services and Safety participated in many projects to help ensure the safety of Alabama citizens in the event of a natural or man-made disaster: for example, coordination of sheltering and mass care for the state during emergency events, coordinating the Department's National Incident Management System and coordinating the Department's Continuity of Operations and Pandemic Influenza Planning.

District Administrative Specialists

Field Administration's District Administrative Specialists used their extensive experience and knowledge to support the 67 county directors in the area of county administration and leadership. The District Administrative Specialists also served as interim county directors as needed throughout the state providing valuable continuity in leadership to counties.

Office of Staff Development

The Office of Staff Development continued to provide support for the Department's Social Work Licensure Initiative throughout 2008. Social Work Licensure Supervision, in accordance with Alabama State Law and the Alabama Board of Social Work Examiners Administrative Code, was provided to over 100 licensed employees throughout the State. The Office of Staff Development offered the Department's social work licensure exam study program, Plan to Prep, throughout the state to assist new and experienced staff seeking their social work license. Staff Development Social Work Licensure Supervisors also provided crisis intervention assistance to employees of the Department who were working with cases of particularly severe child abuse or dealing with the unexpected deaths of co-workers.

2008

Fiscal Integrity

DHR works to protect the integrity of its programs for the benefit of both clients and taxpayers. The agency strives to control fraud, abuse and overpayments through audits of programs and contractors, investigations of employee and vendor fraud and theft, collections of confirmed overpayments and collaboration with the Attorney General's Office to prosecute major fraud cases.

Debts owed to DHR are accounted for and managed through the Department's automated "Comprehensive Claims System" (CCS). This system is the basis for the tracking and collection of debts owed to the Department and also to the federal government as required by regulations. During FY '08, DHR recouped \$3.9 million of overpayments that were made to clients in the Food Assistance and Family Assistance (Temporary Assistance for Needy Families) programs. About \$3.4 million of this sum represents Food Assistance debt collections. Approximately \$1.9 million of the total was collected through interceptions of federal and state income tax refunds and other federal payments.

Through an Interagency Agreement with the Attorney General's Office, DHR pursues criminal prosecution in major fraud cases. During FY '08, there were 100 criminal convictions. In the great majority of cases involving smaller dollar amounts, however, DHR seeks administrative remedies. These remedies include the repayment of funds and disqualification from programs. During FY '08, 246 food assistance recipients were administratively disqualified from the program due to fraud as determined by either an Administrative Disqualification Hearing or voluntary disqualification and agreement to repay funds.



During FY '08, DHR recouped \$3.9 million of overpayments that were made to clients in the Food Assistance and Family Assistance (Temporary Assistance for Needy Families) programs.

2008

REVENUES **2008** AND EXPENDITURES

ALABAMA DEPARTMENT OF HUMAN RESOURCES

EXPENDITURES

Salaries	\$184,928,851	Supplies, Materials & Operating Expenses	8,085,341
Employee Benefits	69,857,400	Transportation Equipment Operating Costs	26,929
In-state Travel	9,339,673	Grants & Benefits.....	1,035,802,684
Out-of-State Travel.....	361,072	Transportation Equipment Purchases.....	33,900
Repairs & Maintenance	995,332	Other Equipment Purchases	1,567,769
Rents & Leases	15,632,236	Non-Expenditure Disbursements	0
Utilities & Communications	10,804,246		
Professional Services	42,223,741	Total Disbursements	\$1,379,659,174

SOURCES OF FUNDS

Federal and Local Funds

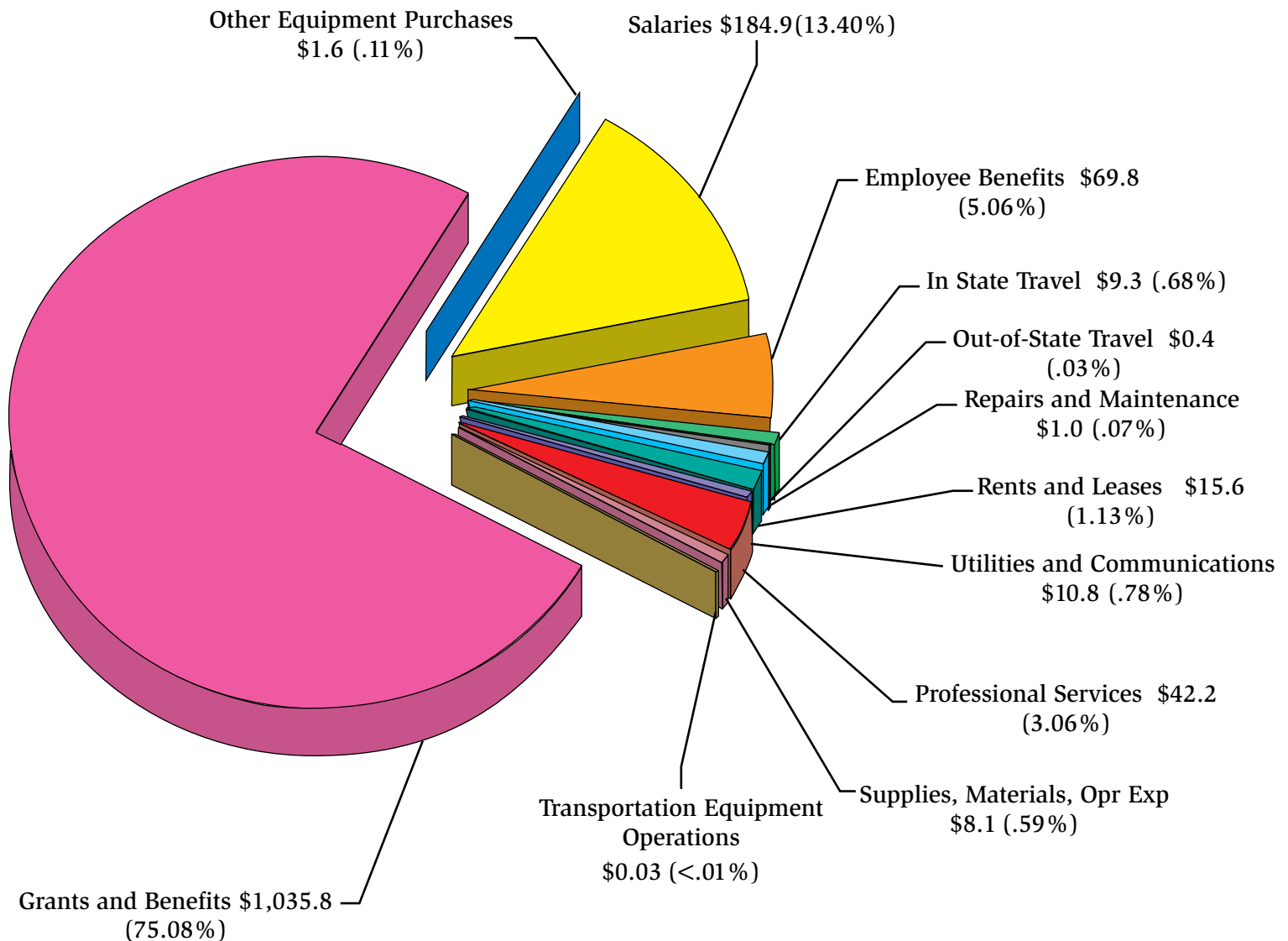
Federal Share of Child Support Collections	\$11,132,926
Federal Temporary Assistance to Needy Families.....	94,477,325
Federal Title IV-B Funds	13,178,863
Federal Title IV-D Funds	31,486,905
Federal Title IV-E Funds	48,152,993
Federal Title XIX Funds.....	63,983,089
Federal Social Services Block Grant-Title XX.....	40,288,442
Federal Child Day Care Discretionary Fund.....	53,460,572
Federal Child Day Care Mandatory Funds	16,441,707
Federal Child Day Care Matching Funds	22,729,143
Federal USDA Funds	693,189,459
Federal Child Abuse Grant	732,616
Other Federal Funds	183,401
Local Contract Funds	234,569
Child Support Interest and Fees	890,356
Transfers from MNC Agencies	2,012,838
Transfers from MNC Agencies- OUR KIDS.....	747,134
Foster Care Trust Fund	30,824
Thomas Foundation Grant	51,628

State Funds

General Fund Transfer	\$112,881,321
Education Trust Fund Transfer	15,864,100
Whiskey Tax	35,036,571
ABC Profits	509,598
Beer Tax	11,210,337
Pension Residue	20,773,500
Sales Tax	1,321,999
Sales Tax-Foster Care	500,000
Sales Tax-Food Stamp	32,430,992
Franchise Tax.....	691
Tobacco Tax	3,280,997
Contractors' Gross Receipts	4,959,254
State Share of Child Support Collections	10,150,412
Food Stamp Overissuance.....	584,315
Other State Funds	639,529
Children First Fund	11,085,119
Unencumbered Balance Forward	25,025,649
Total Funds Available	<u>\$1,379,659,174</u>

2008

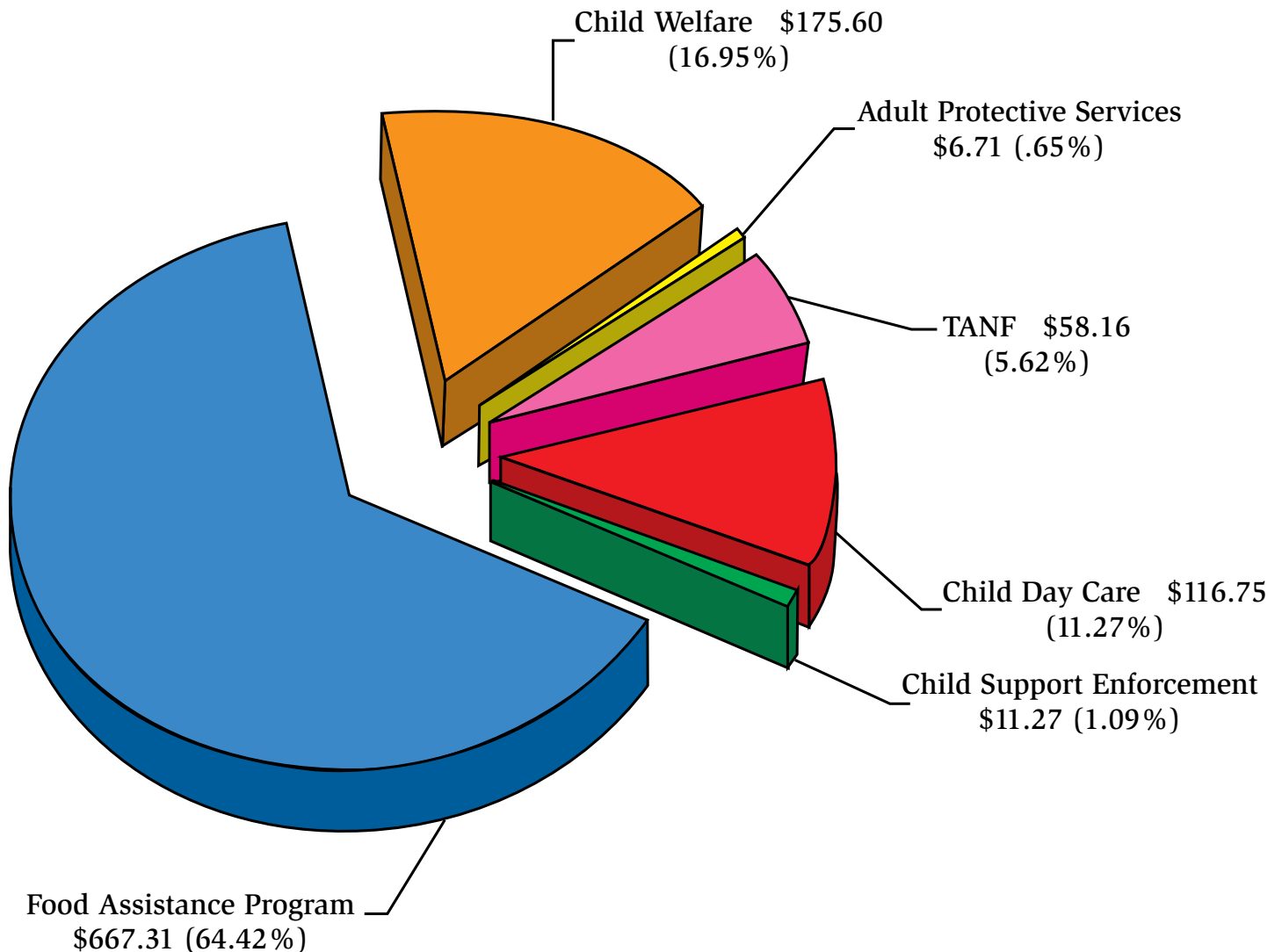
EXPENDITURES BY OBJECT



TOTAL EXPENDITURES = \$1,379,659,174
VALUES = MILLIONS

2008

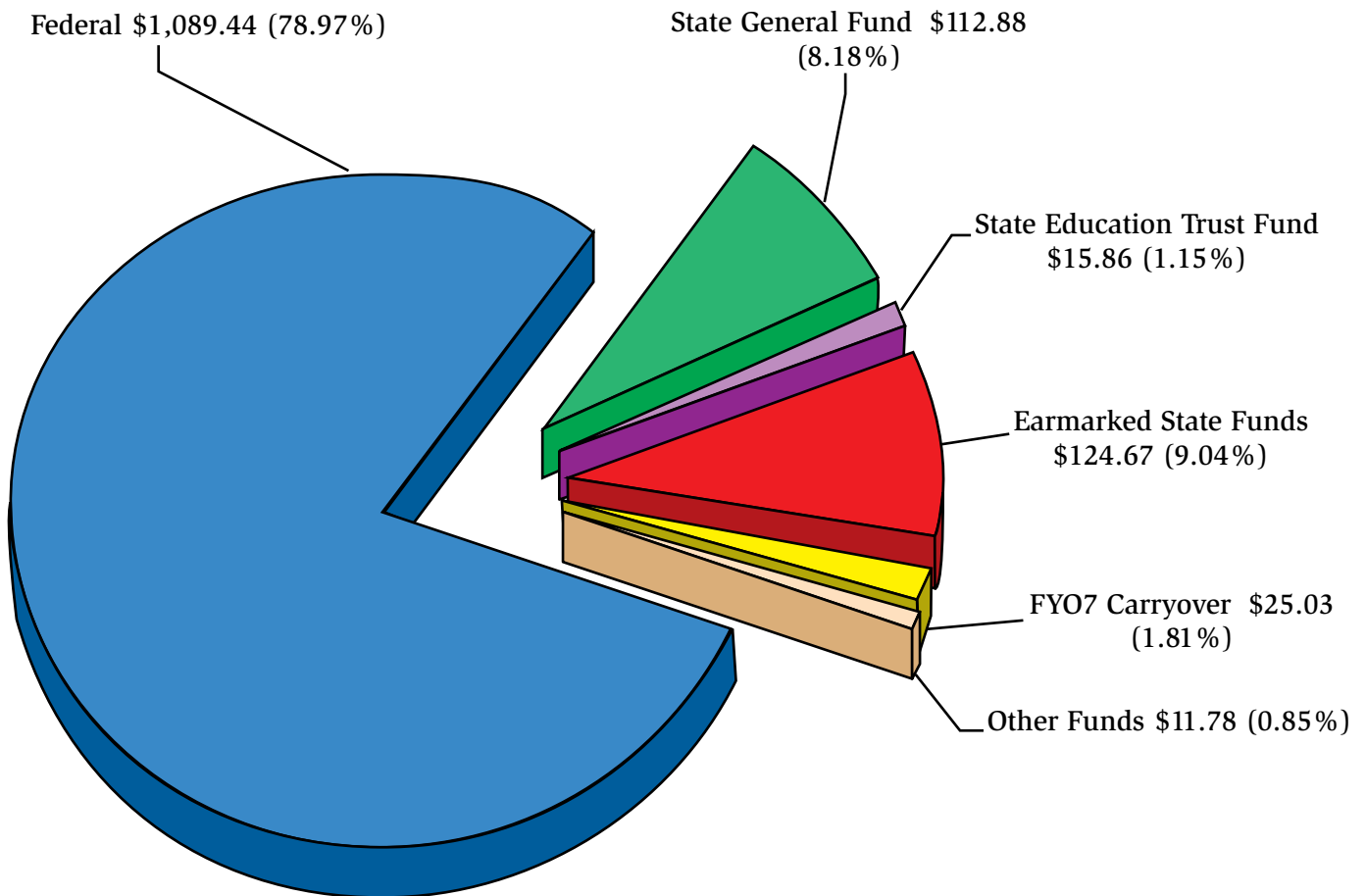
GRANTS & BENEFITS BY PROGRAM



TOTAL EXPENDITURES = \$1,035,802,684
VALUES = MILLIONS

2008

REVENUE SOURCES



TOTAL EXPENDITURES = \$1,379,659,174
VALUES = MILLIONS

Statistical Data for FY 2008

CONTENTS

	PAGE
Table 1. Cases Under Care - Human Resources	22
Table 2. Number of Cases Receiving Financial Assistance and Average Amount of Payments To These Cases	23
Table 3. Aid to Refugees.....	24
Table 4. Number of Individuals Certified as Currently Eligible for Medical Assistance Under Title XIX (by the Department of Human Resources) to The Alabama Medicaid Agency	24
Table 5. Number of Cases Receiving Financial Assistance and Average Amount of Assistance Per Case (By County)	25
Table 6. Cases Approved as Categorically Related and Eligible for Title XIX But Receiving No Money Payment....	26
Table 7. Reasons for Denial - Family Assistance Cases	27
Table 8. Reasons for Opening - Family Assistance Cases	28
Table 9. Reasons for Closing - Family Assistance Cases	29
Table 10. Social Services in County Departments	30
Table 11. Child Day Care	31
Table 12. Adult Day Care	32
Table 13. Adult Foster Care	33
Table 14. Foster Care for Children	34
Table 15. Children Under Care of Public and Private Facilities	35
Table 16. Food Assistance Program - Monthly Average Participation (By County)	36
Table 17. Child Support Cases and Collections	37
Table 18. The JOBS Programs	38
Table 19. Adult Abuse and Neglect Reports	39
Table 20. Adult Foster Care Homes.....	40

Table 1

CASES UNDER CARE - HUMAN RESOURCES

		MONTHLY AVERAGE OF CASES UNDER CARE FOR FISCAL YEARS			
		OCTOBER 1, 2007 - SEPTEMBER 30, 2008		OCTOBER 1, 2006 - SEPTEMBER 30, 2007	
		Number of Cases	Average Payment Per Case 1/	Number of Cases	Average Payment Per Case 1/
GRAND TOTAL		527,361	XXX	517,751	XXX
FINANCIAL ASSISTANCE					
TOTAL		18,216	\$184.33	19,081	\$184.29
State Supplementation:					
Old Age Pensions		86	55.11	108	55.34
Aid to Blind		4	53.45	5	51.50
Aid to Permanently & Totally Disabled		167	57.47	191	57.03
Family Assistance		17,959	186.16	18,777	186.35
Special Assistance:					
Aid to Refugees		0	0.00	0	0.00
NO PAYMENT-MEDICAL ASSISTANCE ONLY		TOTAL 77	XXX	100	XXX
SOCIAL SERVICES					
Primary Clients Open for Service		TOTAL 48,308	XXX	48,921	XXX
Payments in Behalf of Individual:					
Child Day Care		32,291	254.53	32,251	249.49
Adult Day Care		426	201.68	461	203.35
Foster Care 2/:					
Adult Service Fee		61	132.35	80	131.84
Foster Care Maintenance Payments 3/		1,897 4/	XXX	1,773 4/	XXX
Board Payment		(1,897)	405.85	(1,773)	385.78
Specialized Service Fee		(33)	46.13	(37)	46.86
Aid to Children in Foster Care		2,312 4/	XXX	2,466 4/	XXX
Board Payment		(2,297)	377.91	(2,446)	360.00
Specialized Service Fee		(57)	45.97	(62)	46.56
Special Care for Children		0	XXX	0	XXX
Other Primary Clients Open for Service		11,321	XXX	11,890	XXX
FOOD ASSISTANCE		TOTAL 231,875	XXX	220,917	XXX
CHILD SUPPORT PROGRAM		TOTAL 228,885	XXX	228,732	XXX

1/ Not to be used to compute DHR financial obligation.

2/ Portions of foster care are paid through State Supplementation.

3/ Formerly Aid to Dependent Children - Foster Care (ADC-FC).

4/ Total unduplicated number of children who received board payments and/or specialized service fees.

NOTE: Alabama's AR Program is now administered by Catholic Social Services, Archdiocese of Mobile.

TABLE 2

NUMBER OF CASES RECEIVING FINANCIAL ASSISTANCE AND AVERAGE PAYMENTS BY CATEGORY

OCTOBER 1, 2007 - SEPTEMBER 30, 2008

MONTH	TOTAL		OLD AGE PENSIONS 1/		AID TO BLIND 1/		AID TO PERMANENTLY AND TOTALLY DISABLED 1/		FAMILY ASSISTANCE	
	Cases	Average Payment 2/	Cases	Average Payment 2/	Cases	Average Payment 2/	Cases	Average Payment 2/	Cases	Average Payment 2/
MONTHLY AVG. FOR YEAR	18,216	\$184.33	86	\$55.11	4	\$53.45	167	\$57.47	17,959	\$186.16
October 2007	18,952	185.86	95	57.29	5	50.60	176	57.57	18,676	187.76
November	19,098	185.51	91	55.14	5	50.60	175	57.58	18,827	187.37
December	19,099	185.61	90	55.09	5	50.60	174	57.59	18,830	187.45
January 2008	18,603	183.75	91	55.71	5	50.60	173	57.53	18,334	185.61
February	18,079	183.57	90	55.40	5	50.60	170	57.48	17,814	185.46
March	17,799	183.15	91	55.65	4	56.00	165	57.45	17,539	185.02
April	17,665	183.55	83	54.57	4	56.00	164	57.44	17,414	185.39
May	17,875	183.78	84	54.13	4	56.00	163	57.43	17,624	185.59
June	17,440	183.17	81	54.91	4	56.00	162	57.43	17,193	184.99
July	17,774	183.69	78	53.55	4	56.00	162	57.41	17,530	185.47
August	18,153	183.95	79	55.13	4	56.00	162	58.21	17,908	185.69
September	18,061	186.04	77	54.09	4	56.00	161	56.43	17,819	187.81

1/ State Supplementation for Old Age Pensions, Aid to Blind, and Aid to Permanently and Totally Disabled included personal care supplements for children and/or adults in foster homes licensed or approved by the Department of Human Resources.

2/ Not to be used to compute DHR financial obligation.

NOTE: In accordance with Public Law 92-603, a program of Supplemental Security Income (SSI) administered by the Social Security Administration was effective January 1, 1974, for the aged, blind, and disabled. Alabama has a program of supplementation for persons receiving less under SSI than under OAP, AB, and APTD. Data with reference to programs of supplementation as administered by the Department of Human Resources are given here in addition to data for other programs.

TABLE 3**AID TO REFUGEES 1/****OCTOBER 1, 2007 - SEPTEMBER 30, 2008**

The Aid to Refugee Program was mandated by the Refugee Act of 1980. Funded solely with Federal Funds, AR was administered by the Department of Human Resources in a manner similar to FA. Alabama's AR program is now administered by Catholic Social Services, Archdiocese of Mobile.

TABLE 4

**NUMBER OF INDIVIDUALS CERTIFIED AS CURRENTLY ELIGIBLE FOR MEDICAL ASSISTANCE
UNDER TITLE XIX BY THE DEPARTMENT OF HUMAN RESOURCES TO ALABAMA MEDICAID AGENCY**

OCTOBER 1, 2007 - SEPTEMBER 30, 2008

CATEGORY OF ELIGIBILITY	NUMBER OF INDIVIDUALS
MONTHLY AVERAGE FOR YEAR.....	4,262
Old Age Assistance	121
Aid to Blind	4
Medicaid for Low Income Families 1/	0
Foster Care Maintenance Payments	2,130
Aid to Children in Foster Care	1,808
Aid to Permanently and Totally Disabled	199

1/ Administrative responsibility for this program has been transferred to the Alabama Medicaid Agency as of June 1, 2003.

TABLE 5

**NUMBER OF CASES RECEIVING FINANCIAL ASSISTANCE THROUGH COUNTY DEPARTMENTS AND AVERAGE
AMOUNT OF MONTHLY ASSISTANCE PER CASE BY COUNTY**

MONTHLY AVERAGE FOR FISCAL YEAR OCTOBER 1, 2007 - SEPTEMBER 30, 2008

COUNTY	TOTAL		OLD AGE PENSIONS		AID TO BLIND		AID TO PERMANENTLY AND TOTALLY DISABLED		FAMILY ASSISTANCE	
	Average Number of Cases	Average Amount of Assistance 1/	Average Number of Cases	Average Amount of Assistance 1/	Average Number of Cases	Average Amount of Assistance 1/	Average Number of Cases	Average Amount of Assistance 1/	Average Number of Cases	Average Amount of Assistance 1/
MONTHLY AVG. FOR YEAR	18,216	\$184.33	86	\$55.11	4	\$53.45	167	\$57.47	17,959	\$186.16
Autauga	219	181.04	3	60.00	0	0.00	*	60.00	216	182.90
Baldwin	214	182.73	1	56.00	0	0.00	2	60.00	211	184.49
Barbour	149	167.50	5	56.00	0	0.00	1	56.00	143	172.17
Bibb	91	189.85	*	24.00	0	0.00	0	0.00	91	190.00
Blount	151	184.50	0	0.00	0	0.00	1	56.00	150	185.36
Bullock	118	188.78	0	0.00	*	29.00	4	57.81	114	194.42
Butler	143	180.16	0	0.00	0	0.00	0	0.00	143	180.16
Calhoun	431	184.41	6	51.69	0	0.00	10	58.17	415	189.06
Chambers	197	180.63	1	60.00	0	0.00	5	57.60	191	184.18
Cherokee	87	182.77	1	27.83	0	0.00	0	0.00	86	184.57
Chilton	165	188.67	1	60.00	1	56.00	1	60.00	162	191.07
Choctaw	42	173.87	2	58.00	0	0.00	0	0.00	40	179.63
Clarke	111	178.31	0	0.00	0	0.00	1	60.00	110	179.39
Clay	32	174.20	*	60.00	0	0.00	*	60.00	32	176.00
Cleburne	39	182.41	0	0.00	0	0.00	2	56.00	37	189.23
Coffee	122	167.78	2	56.00	0	0.00	5	51.97	115	174.78
Colbert	82	174.50	3	58.67	0	0.00	0	0.00	79	178.90
Conecuh	71	185.27	1	27.33	0	0.00	0	0.00	70	187.54
Coosa	45	170.50	0	0.00	0	0.00	1	8.50	44	174.19
Covington	120	168.80	3	57.33	0	0.00	1	56.00	116	172.66
Crenshaw	90	173.73	2	52.57	0	0.00	2	47.83	86	179.95
Cullman	185	183.01	0	0.00	0	0.00	3	48.56	182	185.23
Dale	183	182.90	0	0.00	0	0.00	0	0.00	183	182.90
Dallas	504	186.18	0	0.00	0	0.00	0	0.00	504	186.18
DeKalb	176	179.14	0	0.00	0	0.00	6	56.65	170	183.59
Elmore	173	181.16	0	0.00	0	0.00	2	60.00	171	182.58
Escambia	112	179.67	0	0.00	0	0.00	0	0.00	112	179.67
Etowah	196	175.16	2	56.00	1	56.00	7	58.31	186	181.55
Fayette	88	182.57	0	0.00	0	0.00	1	56.00	87	184.03
Franklin	121	181.68	1	56.00	0	0.00	1	56.00	119	183.26
Geneva	64	174.40	1	56.00	0	0.00	0	0.00	63	176.29
Greene	59	184.15	1	56.00	0	0.00	0	0.00	58	187.29
Hale	98	189.37	0	0.00	0	0.00	0	0.00	98	189.37
Henry	53	183.24	0	0.00	0	0.00	0	0.00	53	183.24
Houston	418	183.76	0	0.00	0	0.00	1	56.00	417	184.07
Jackson	105	176.48	2	56.00	0	0.00	3	57.33	100	182.46
Jefferson	3,507	187.12	1	59.29	2	56.00	22	55.37	3482	188.08
Lamar	74	184.87	1	56.00	0	0.00	2	40.38	71	190.72
Lauderdale	119	180.84	0	0.00	0	0.00	5	58.40	114	186.23
Lawrence	117	178.05	2	56.00	0	0.00	1	56.00	114	181.25
Lee	292	182.48	2	57.71	0	0.00	0	0.00	290	183.23
Limestone	167	182.57	0	0.00	0	0.00	0	0.00	167	182.57
Lowndes	98	185.61	0	0.00	0	0.00	3	58.67	95	189.61
Macon	185	195.27	0	0.00	0	0.00	0	0.00	185	195.27
Madison	798	186.80	3	60.00	0	0.00	2	57.33	793	187.47
Marengo	105	175.36	0	0.00	0	0.00	1	58.00	104	176.30
Marion	73	176.33	6	51.28	0	0.00	0	0.00	67	187.99
Marshall	163	182.16	0	0.00	0	0.00	0	0.00	163	182.16
Mobile	2,110	186.53	4	58.83	0	0.00	19	69.75	2087	187.80
Monroe	83	188.13	0	0.00	0	0.00	0	0.00	83	188.13
Montgomery	1,642	187.81	4	56.68	0	0.00	8	50.70	1630	188.78
Morgan	221	180.06	0	0.00	0	0.00	1	56.00	220	180.62
Perry	99	181.29	*	60.00	0	0.00	2	58.00	97	184.35
Pickens	108	174.48	1	56.00	0	0.00	5	57.60	102	181.36
Pike	219	182.41	1	24.25	0	0.00	8	49.41	210	188.01
Randolph	141	177.03	3	48.00	0	0.00	7	71.74	131	186.09
Russell	319	188.83	*	130.75	0	0.00	0	0.00	319	188.89
Saint Clair	217	181.69	0	0.00	0	0.00	3	58.63	214	183.37
Shelby	216	186.79	1	23.31	0	0.00	1	60.00	214	188.22
Sumter	165	179.47	1	56.00	0	0.00	1	56.00	163	180.98
Talladega	350	181.61	3	58.21	0	0.00	7	59.43	340	185.15
Tallapoosa	182	188.53	1	56.00	0	0.00	2	56.00	179	190.75
Tuscaloosa	762	186.33	*	40.67	0	0.00	2	58.00	760	186.71
Walker	127	175.59	2	56.00	0	0.00	2	56.00	123	179.80
Washington	81	179.38	3	60.00	0	0.00	0	0.00	78	183.98
Wilcox	152	177.98	7	60.00	0	0.00	1	60.00	144	184.56
Winston	70	177.61	2	58.09	0	0.00	2	32.25	66	185.51

1/ Not to be used to compute DHR financial obligation.

* Less than .5.

NOTE: In accordance with Public Law 92-603, a program of Supplemental Security Income (SSI) administered by the Social Security Administration was effective January 1, 1974, for the aged, blind, and disabled. Alabama has a program of supplementation for persons receiving less under SSI than under OAP, AB, and APTD. Data with reference to programs of supplementation as administered by the Department of Human Resources are given here in addition to data for other programs.

TABLE 6

**CASES APPROVED AS CATEGORICALLY RELATED AND
ELIGIBLE FOR TITLE XIX BUT RECEIVING NO MONEY PAYMENT 1/**

MONTHLY AVERAGE FOR FISCAL YEAR OCTOBER 1, 2007 - SEPTEMBER 30, 2008

COUNTY	TOTAL	OLD AGE PENSIONS	AID TO BLIND	AID TO PERMANENTLY AND TOTALLY DISABLED
MONTHLY AVERAGE FOR YEAR	77	38	0	39
Autauga.....	2	2	0	0
Baldwin.....	2	1	0	1
Barbour.....	2	1	0	1
Bibb.....	0	0	0	0
Blount.....	0	0	0	0
Bullock.....	1	1	0	0
Butler.....	0	0	0	0
Calhoun.....	6	4	0	2
Chambers.....	0	0	0	0
Cherokee.....	1	1	0	0
Chilton.....	3	1	0	2
Choctaw.....	0	0	0	0
Clarke.....	0	0	0	0
Clay.....	2	1	0	1
Cleburne.....	1	0	0	1
Coffee.....	1	1	0	0
Colbert.....	0	0	0	0
Conecuh.....	2	2	0	0
Coosa.....	1	0	0	1
Covington.....	0	*	0	0
Crenshaw.....	2	1	0	1
Cullman.....	3	1	0	2
Dale.....	1	0	0	1
Dallas.....	0	0	0	0
DeKalb.....	1	0	0	1
Elmore.....	1	0	0	1
Escambia.....	0	0	0	0
Etowah.....	1	0	0	1
Fayette.....	0	0	0	0
Franklin.....	0	0	0	0
Geneva.....	1	1	0	0
Greene.....	2	2	0	0
Hale.....	0	0	0	0
Henry.....	0	*	0	0
Houston.....	1	*	0	1
Jackson.....	1	0	0	1
Jefferson.....	6	2	0	4
Lamar.....	1	0	0	1
Lauderdale.....	1	0	0	1
Lawrence.....	1	0	0	1
Lee.....	0	0	0	0
Limestone.....	0	0	0	0
Lowndes.....	0	0	0	0
Macon.....	0	0	0	0
Madison.....	0	0	0	0
Marengo.....	0	0	0	0
Marion.....	1	1	0	0
Marshall.....	1	1	0	0
Mobile.....	3	1	0	2
Monroe.....	0	0	0	0
Montgomery.....	3	2	0	1
Morgan.....	0	0	0	0
Perry.....	0	0	0	0
Pickens.....	0	0	0	0
Pike.....	2	1	0	1
Randolph.....	1	0	0	1
Russell.....	1	0	0	1
Saint Clair.....	0	0	0	0
Shelby.....	2	1	0	1
Sumter.....	0	0	0	0
Talladega.....	6	5	0	1
Tallapoosa.....	3	2	0	1
Tuscaloosa.....	1	0	0	1
Walker.....	1	0	0	1
Washington.....	0	0	0	0
Wilcox.....	4	2	0	2
Winston.....	1	0	0	1

1/ These Old Age Pensions, Aid to Blind, Aid to Permanently and Totally Disabled cases received no money payment but were certified to the Alabama Medicaid Agency as eligible for Title XIX - Medical Assistance Program.

* Less than .5.

TABLE 7
REASONS FOR DENIAL - FAMILY ASSISTANCE CASES
OCTOBER 1, 2007 - SEPTEMBER 30, 2008

REASONS FOR DENIAL:	FAMILY ASSISTANCE CASES	
	Number	Percent
TOTAL APPLICATIONS DENIED	21,429	100.0%
No Eligible Child	663	3.1
Resources Exceed Limits	15	0.1
Income Exceeds Standards	4,614	21.5
Recipient Initiative	12,347	57.6
Failure to Comply with JOBS Program Procedures	541	2.5
Undocumented Alien	2	*
Nonresident	74	0.3
Time Limits	151	0.7
Failure to Comply with Applicant Job Search Registration	0	0.0
Felony Convictions, Fleeing Felons, Residency/Identity Fraud	3	*
Failure to Cooperate with Child Support	258	1.2
Failure to Comply with Child Support/JOBS Program Requirements	23	0.1
Failure to Meet Other Eligibility Requirements	332	1.5
Other Disposition:		
Application Withdrawn	2,334	10.9
Unable to Locate or Moved	72	0.3

* Less than .05 percent.

TABLE 8

REASONS FOR OPENING - FAMILY ASSISTANCE CASES

OCTOBER 1, 2007 - SEPTEMBER 30, 2008

REASONS FOR OPENING:	FAMILY ASSISTANCE CASES	
	Number	Percent
TOTAL CASES OPENED	10,913	100.0%
FINANCIAL/MEDICAL AWARD REASONS:		
Absence of Parent/Spouse.....	7,699	70.5
Illness.....	95	0.9
Layoff or Discharge.....	679	6.2
Reduction or Termination of Contributions	39	0.4
Loss of or Reduction in Other Income.....	554	5.1
Exhaustion or Reduction of Assets to Meet Medical Care Costs.....	67	0.6
Exhaustion or Reduction of Assets to Meet Other Costs.....	309	2.8
Change in Policy.....	0	0.0
Increased Need for Medical Care.....	1	*
Increased Need for Other Requirements.....	42	0.4
Pregnancy.....	0	0.0
Change in Payee.....	7	0.1
Transferred from Another Assistance Program	0	0.0
Received Aid in Another County/State.....	18	0.3
Death of Parent.....	6	0.1
Other.....	878	8.0
REINSTATED REASONS:		
Request for Fair Hearing.....	22	0.2
Reinstate - Administrative Reason.....	401	3.7
Reinstate - Other.....	96	1.0

* Less than .05 percent.

TABLE 9

REASONS FOR CLOSING FAMILY ASSISTANCE CASES

OCTOBER 1, 2007 - SEPTEMBER 30, 2008

REASONS FOR CLOSING:	FAMILY ASSISTANCE CASES	
	Number	Percent
TOTAL CASES CLOSED	20,174	100.0%
No Longer Eligible Child	1,158	5.7
Resources Exceed Limits	15	0.1
Income Exceeds Requirements:		
Earnings Increased	4,736	23.5
Benefits or Pensions Increased	421	2.1
Support from Person Inside Home Increased	2	*
Support from Person Outside Home Increased	769	3.8
Requirements Reduced	153	0.8
Moved or Can Not Locate	906	4.5
Recipient Initiative	4,092	20.3
Failure to Meet Other Eligibility Requirements	67	0.3
Failure to Comply with JOBS Program Requirements.....	4,354	21.6
Failure to Comply with CHILD SUPPORT Program Requirements.....	2,773	13.7
Failure to Comply with CHILD SUPPORT/JOBS Program Requirements.....	386	1.9
Time Limits.....	340	1.7
Felony Conviction, Fleeing Felon & Residency/Identity Fraud.....	2	*

* Less than .05 percent.

TABLE 10

**SOCIAL SERVICES IN COUNTY DEPARTMENTS
OCTOBER 1, 2007 - SEPTEMBER 30, 2008**

COUNTY	NUMBER OF PRIMARY CLIENTS 1/
MONTHLY GRAND TOTAL AVERAGE.....	48,308 2/
MONTHLY COUNTY TOTAL AVERAGE.....	48,291
Autauga	354
Baldwin	840
Barbour	168
Bibb	108
Blount	261
Bullock	84
Butler	196
Calhoun	988
Chambers	345
Cherokee	134
Chilton	401
Choctaw	27
Clarke	198
Clay	105
Cleburne	141
Coffee	373
Colbert	382
Conecuh	154
Coosa	81
Covington	211
Crenshaw	122
Cullman	588
Dale	374
Dallas	635
DeKalb	354
Elmore	310
Escambia	191
Etowah	1,029
Fayette	80
Franklin	142
Geneva	225
Greene	62
Hale	113
Henry	148
Houston	1,374
Jackson	250
Jefferson	10,519
Lamar	71
Lauderdale	650
Lawrence	161
Lee	1,449
Limestone	358
Lowndes	97
Macon	383
Madison	2,428
Marengo	160
Marion	96
Marshall	847
Mobile	8,275
Monroe	329
Montgomery	3,798
Morgan	769
Perry	80
Pickens	91
Pike	264
Randolph	171
Russell	904
Saint Clair	480
Shelby	629
Sumter	90
Talladega	1,020
Tallahpoosa	416
Tuscaloosa	1,720
Walker	314
Washington	46
Wilcox	55
Winston	73

1/ Based on open primary clients and foster care and adoption children on file for fiscal year 2008.

2/ Includes foster care and adoption children for State Office.

TABLE 11
CHILD DAY CARE
OCTOBER 1, 2007 - SEPTEMBER 30, 2008

MONTH	NUMBER OF CASES	AVERAGE PAYMENT PER CASE 1/
AVERAGE FOR YEAR	32,291	\$254.53
October 2007	33,125	250.07
November	33,962	251.67
December	32,998	248.54
January 2008	32,953	261.12
February	32,582	241.61
March	32,624	242.43
April	32,467	255.88
May	33,219	256.11
June	32,241	282.17
July	30,230	309.18
August	31,340	225.78
September	29,753	231.13

1/ Not to be used to compute DHR financial obligation.

TABLE 12
ADULT DAY CARE
OCTOBER 1, 2007 - SEPTEMBER 30, 2008

MONTH	NUMBER OF CASES	AVERAGE PAYMENT PER CASE 1/
AVERAGE FOR YEAR	426	\$201.68
October 2007	486	198.11
November	446	202.74
December	449	200.94
January 2008	417	198.36
February	461	205.05
March	481	199.92
April	396	202.44
May	465	203.84
June	411	202.85
July	417	202.82
August	348	201.06
September	337	202.42

1/ Not to be used to compute DHR financial obligation.

TABLE 13
ADULT FOSTER CARE 1/
OCTOBER 1, 2007 - SEPTEMBER 30, 2008

MONTH	NUMBER OF ADULTS	AVERAGE PAYMENT PER CASE 2/
AVERAGE FOR YEAR 3/.....	61	\$132.35
October 2007	70	131.86
November	67	133.37
December	65	135.00
January 2008	62	135.00
February	62	133.06
March	61	130.89
April	58	132.90
May	58	133.05
June	59	131.27
July	60	131.33
August	60	131.33
September	55	128.55

1/ Portions of Foster Care were paid through State Supplementation.

2/ Payments based on a rate of \$30.00 per month service fees made to the foster homes or \$110.00 per month for specialized foster care. Average payment should not be used to compute DHR financial obligation.

3/ During the fiscal year an additional \$2,340.00 was paid for 9 adults for emergency shelter care, which is a component of adult protective services.

TABLE 14
FOSTER CARE FOR CHILDREN
OCTOBER 1, 2007 - SEPTEMBER 30, 2008

MONTH	FOSTER CARE MAINTENANCE PAYMENTS					AID TO CHILDREN IN FOSTER CARE				
	Total Unduplicated		Board Payments		Specialized	Total Unduplicated		Board Payments		Specialized
	Number of		Number		Service Fees 2/	Number of		Number		Service Fees 2/
	Children Receiving	Board Payments	of	Average	Number of	Children Receiving	Board Payments	of	Average	Number of
	and/or Specialized	and/or Specialized	Children	Per	Children	and/or Specialized	and/or Specialized	Children	Per	Children
	Service Fees 1/	Service Fees 1/	Children	Child 3/	Child 3/	Service Fees 1/	Service Fees 1/	Children	Child 3/	Child 3/
AVERAGE FOR YEAR	1,897	1,897	\$405.85	33	\$46.13	2,312	2,297	\$377.91	57	\$45.97
October 2007	1,866	1,866	403.20	39	44.18	2,497	2,480	374.57	57	43.54
November	1,865	1,865	407.33	38	46.00	2,422	2,403	378.46	68	44.96
December	1,894	1,894	403.92	34	48.76	2,386	2,371	382.12	66	44.52
January 2008	1,899	1,899	407.56	33	46.82	2,376	2,360	375.30	62	46.27
February	1,911	1,911	405.33	29	49.38	2,325	2,311	380.29	60	48.88
March	1,905	1,905	408.76	33	44.94	2,320	2,305	378.81	60	47.20
April	1,941	1,941	409.22	36	48.31	2,276	2,264	383.11	54	46.06
May	1,987	1,987	403.88	37	42.57	2,327	2,312	378.13	52	48.19
June	1,979	1,979	404.88	37	48.32	2,291	2,277	374.62	56	43.25
July	1,981	1,981	408.04	36	48.72	2,193	2,179	380.96	51	46.96
August	1,782	1,782	402.79	24	45.58	2,166	2,152	374.02	49	45.57
September	1,748	1,748	404.93	23	37.74	2,165	2,152	374.39	50	46.70

1/ Includes children under State supervision.

2/ Average specialized service fee computed only for the handicapped children receiving such fee. A maximum of only 90 handicapped children were authorized for specialized service fees.

3/ Not to be used to compute DHR financial obligation.

TABLE 15

CHILDREN UNDER CARE OF PUBLIC AND PRIVATE FACILITIES

CHILD CARE FACILITIES LICENSED OR APPROVED BY STATE DEPARTMENT OF HUMAN RESOURCES AND
OTHER FACILITIES LICENSED OR OPERATING UNDER THE AUSPICES OF THE STATE DEPARTMENT OF
YOUTH SERVICES OR OTHER DEPARTMENTS

SEPTEMBER 30, 2008

The State Department of Human Resources or its duly authorized agent is charged by law with the responsibility of licensing, approving, and issuing 6-month permits to child care care institutions, group homes, child placing agencies, day care centers, and day care homes.

Information is also given for facilities which are licensed or operated by the state Department of Youth Services and report to that department. The figures also include data for maternity homes and hospitals and for Partlow State School.

	NUMBER OF FACILITIES	NUMBER OF CHILDREN
CHILD CARE FACILITIES LICENSED OR APPROVED BY STATE DHR:		
Child Care Institutions	42	630
Group Homes	31	155
Emergency Shelters	7	14
Child Placing Agencies	42	745
Day Care Centers	1,168	71,138
FACILITIES OPERATED BY THE DEPARTMENT OF YOUTH SERVICES:		
Group Homes	4	26
Campuses	3	354
Community Placement/Supervision Program.....	0	0
HIT Programs - Autaugaville/Thomasville.....	2	49
FACILITIES LICENSED BY THE DEPARTMENT OF YOUTH SERVICES:		
Residential Care Facilities-Short Term	14	101
Detention Facilities	13	408
Residential Care Facilities-Long Term.....	10	96
Campuses	2	117
Camp Programs	7	123
HIT Programs	1	19
Wilderness Programs.....	5	157
Comprehensive Youth Service Centers	17	395
Short-Term Detention Centers.....	6	2

TABLE 16

FOOD ASSISTANCE PROGRAM - ALABAMA DEPARTMENT OF HUMAN RESOURCES

OCTOBER 1, 2007 - SEPTEMBER 30, 2008

AVERAGE NUMBER OF HOUSEHOLDS AND PERSONS PARTICIPATING PER MONTH					
COUNTY	Households	Public	Non-Public	Total	Total
		Assistance Recipients	Assistance Recipients		
TOTAL	231,875	144,174	428,383	572,557	\$662,880,228.00
Autauga	1,863	1,028	3,810	4,838	5,506,478.00
Baldwin	3,487	1,671	7,864	9,535	10,729,673.00
Barbour	2,052	1,398	3,787	5,185	5,945,021.00
Bibb	1,008	822	1,789	2,611	2,765,339.00
Blount	1,912	1,151	3,871	5,022	5,739,297.00
Bullock	927	815	1,526	2,341	2,560,492.00
Butler	1,654	1,058	2,869	3,927	4,352,233.00
Calhoun	6,777	3,978	12,398	16,376	19,707,263.00
Chambers	2,398	1,460	4,436	5,896	6,853,044.00
Cherokee	1,479	919	2,794	3,713	4,291,194.00
Chilton	2,356	1,342	4,726	6,068	7,099,641.00
Choctaw	1,178	713	2,045	2,758	3,154,374.00
Clarke	2,106	1,200	3,851	5,051	5,393,395.00
Clay	470	352	856	1,208	1,226,906.00
Cleburne	666	425	1,210	1,635	1,773,372.00
Coffee	1,583	968	3,200	4,168	4,444,601.00
Colbert	2,561	1,436	4,758	6,194	7,030,908.00
Conecuh	1,492	875	2,582	3,457	4,056,349.00
Coosa	544	348	944	1,292	1,397,998.00
Covington	2,587	1,434	4,821	6,255	6,997,011.00
Crenshaw	973	666	1,558	2,224	2,496,323.00
Culman	3,041	1,873	5,937	7,810	8,505,998.00
Dale	3,112	1,765	5,887	7,652	8,814,320.00
Dallas	5,543	4,310	9,365	13,675	16,157,274.00
DeKalb	2,982	1,688	6,219	7,907	8,744,374.00
Elmore	2,596	1,606	5,258	6,864	7,762,135.00
Escambia	2,695	1,410	5,579	6,989	8,379,341.00
Etowah	4,805	2,797	8,731	11,528	12,927,128.00
Fayette	1,304	967	1,943	2,910	3,098,240.00
Franklin	1,872	1,115	3,435	4,550	5,151,761.00
Geneva	1,520	855	3,057	3,912	4,415,109.00
Greene	1,016	751	1,749	2,500	2,824,671.00
Hale	1,117	846	2,125	2,971	3,010,979.00
Henry	1,180	668	2,106	2,774	3,002,191.00
Houston	5,107	3,408	9,188	12,596	14,285,462.00
Jackson	2,571	1,374	5,171	6,545	7,205,395.00
Jefferson	32,342	22,054	53,328	75,382	88,815,018.00
Lamar	944	645	1,474	2,119	2,344,072.00
Lauderdale	3,739	2,176	6,893	9,069	10,026,327.00
Lawrence	1,482	1,093	2,577	3,670	3,889,822.00
Lee	4,343	2,277	8,906	11,183	12,840,879.00
Limestone	2,829	1,293	5,386	6,679	7,615,845.00
Lowndes	1,467	1,039	2,497	3,536	4,145,375.00
Macon	2,889	1,441	4,495	5,936	7,450,940.00
Madison	8,320	3,721	16,498	20,219	23,645,462.00
Marengo	1,730	1,415	2,662	4,077	4,224,050.00
Marion	1,885	1,105	3,459	4,564	4,984,994.00
Marshall	3,573	2,095	7,101	9,196	10,370,041.00
Mobile	25,973	14,588	52,329	66,917	80,456,444.00
Monroe	1,587	832	3,396	4,228	5,002,437.00
Montgomery	15,221	10,432	27,599	38,031	46,731,772.00
Morgan	3,560	2,117	6,836	8,953	10,211,639.00
Perry	1,732	1,245	2,851	4,096	4,733,590.00
Pickens	1,295	1,015	2,228	3,243	3,505,189.00
Pike	2,519	1,804	3,884	5,688	6,567,765.00
Randolph	1,547	865	3,093	3,958	4,504,593.00
Russell	4,020	2,132	8,451	10,583	13,134,672.00
St. Clair	2,703	1,601	5,485	7,086	8,143,238.00
Shelby	2,562	1,406	5,156	6,562	7,812,472.00
Sumter	1,731	1,387	2,456	3,843	4,277,789.00
Talladega	4,869	3,288	8,324	11,612	13,379,565.00
Tallapoosa	2,447	1,571	4,664	6,235	7,178,766.00
Tuscaloosa	6,993	5,223	12,213	17,436	19,208,007.00
Walker	2,793	1,627	5,687	7,314	8,718,046.00
Washington	1,149	633	2,201	2,834	3,205,892.00
Wilcox	1,850	1,615	2,798	4,413	4,970,261.00
Winston	1,097	794	2,006	2,800	2,962,076.00
AESAP	150	153	5	158	17,900.00

TABLE 17.
CHILD SUPPORT CASES AND COLLECTIONS
OCTOBER 1, 2007 - SEPTEMBER 30, 2008

MONTH	NUMBER OF CASES	TOTAL COLLECTIONS
<u>AVERAGE FOR YEAR</u>	<u>228,885</u>	<u>\$23,427,097.55</u>
October 2007	228,141	24,687,755.52
November	228,822	23,368,531.50
December	229,072	23,358,024.05
January 2008	229,483	22,725,757.81
February	229,682	23,431,099.31
March	229,597	23,284,585.52
April	229,309	23,273,217.57
May	227,989	23,652,803.08
June	227,986	23,396,793.24
July	228,324	23,298,957.15
August	229,021	23,095,947.67
September	229,189	23,551,698.14

TABLE 18.

THE JOBS PROGRAM

OCTOBER 1, 2007 - SEPTEMBER 30, 2008

The Temporary Assistance for Needy Families (TANF) program, established by the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA), required states to provide work and training services to recipients of Family Assistance (FA). Called JOBS in Alabama, the program emphasizes work activities and employment of recipients. Child care and other supportive services are available to JOBS participants. The Deficit Reduction Act of 2005 (DRA) made significant changes to TANF requiring states to operate a more intensive JOBS Program and drastically increased the documentation and tracking requirements.

MONTH	MANDATORY PARTICIPANTS	NONCOMPLIANT	EMPLOYED	ACTIVE IN WORK ACTIVITIES 1/
October 2007	10,620	1,052	3,847	948
November	10,539	1,072	3,765	982
December	10,082	1,099	3,541	911
January 2008	9,566	1,130	3,374	916
February	9,410	1,054	3,395	880
March	9,284	984	3,399	855
April	9,435	1,034	3,408	926
May	9,345	1,012	3,444	844
June	9,461	1,054	3,275	890
July	9,876	1,161	3,317	938
August	10,058	1,082	3,348	979
September	10,322	1,123	3,377	1,112

1/ Work Activities includes Community Employment, OJT placements, Job Search and Job Readiness activities, vocational education and high school or GED education for select individuals.

TABLE 19.

**SOCIAL SERVICES IN COUNTY DEPARTMENTS
NUMBER OF ADULT ABUSE AND NEGLECT REPORTS**

OCTOBER 1, 2007 - SEPTEMBER 30, 2008

COUNTY	NUMBER OF ADULT ABUSE & NEGLECT REPORTS
MONTHLY AVERAGE NUMBER OF ABUSE & NEGLECT REPORTS.....	410
Autauga	3
Baldwin	9
Barbour	2
Bibb	3
Blount	3
Bullock	1
Butler	4
Calhoun	17
Chambers	2
Cherokee	1
Chilton	4
Choctaw	2
Clarke	2
Clay	2
Cleburne	3
Coffee	3
Colbert	8
Conecuh	4
Coosa	1
Covington	3
Crenshaw	1
Cullman	11
Dale	4
Dallas	8
DeKalb	7
Elmore	3
Escambia	1
Etowah	27
Fayette	1
Franklin	5
Geneva	5
Greene	1
Hale	2
Henry	0
Houston	13
Jackson	4
Jefferson	58
Lamar	1
Lauderdale	10
Lawrence	2
Lee	4
Limestone	7
Lowndes	1
Macon	5
Madison	20
Marengo	2
Marion	7
Marshall	14
Mobile	29
Monroe	2
Montgomery	14
Morgan	3
Perry	1
Pickens	2
Pike	4
Randolph	2
Russell	9
Saint Clair	4
Shelby	4
Sumter	1
Talladega	14
Tallapoosa	4
Tuscaloosa	7
Walker	4
Washington	2
Wilcox	2
Winston	1

TABLE 20.

**SOCIAL SERVICES IN COUNTY DEPARTMENTS
AVERAGE NUMBER OF ADULT FOSTER CARE HOMES**

OCTOBER 1, 2007 - SEPTEMBER 30, 2008

COUNTY	NUMBER OF ADULT FOSTER CARE HOMES
MONTHLY AVERAGE NUMBER OF ADULT FOSTER CARE HOMES.....	95
Autauga	2
Baldwin	4
Barbour	0
Bibb	1
Blount	0
Bullock	2
Butler	3
Calhoun	2
Chambers	0
Cherokee	0
Chilton	0
Choctaw	0
Clarke	1
Clay	0
Cleburne	0
Coffee	8
Colbert	0
Conecuh	2
Coosa	0
Covington	1
Crenshaw	0
Cullman	0
Dale	0
Dallas	0
DeKalb	0
Elmore	1
Escambia	0
Etowah	5
Fayette	0
Franklin	0
Geneva	0
Greene	1
Hale	1
Henry	0
Houston	1
Jackson	0
Jefferson	4
Lamar	0
Lauderdale	1
Lawrence	1
Lee	4
Limestone	0
Lowndes	0
Macon	2
Madison	0
Marengo	0
Marion	0
Marshall	0
Mobile	18
Monroe	1
Montgomery	2
Morgan	4
Perry	3
Pickens	0
Pike	1
Randolph	1
Russell	4
Saint Clair	1
Shelby	0
Sumter	1
Talladega	4
Tallapoosa	2
Tuscaloosa	3
Walker	2
Washington	0
Wilcox	1
Winston	0

DEPARTMENT OF HUMAN RESOURCES

STATE OFFICE DIRECTORY

DHR INFORMATION.....242-1310
FAX NUMBER FOR INFORMATION.....353-1115
E-MAIL ADDRESS FOR INFORMATION.....communications@dhr.alabama.gov
DHR Web site.....www.dhr.alabama.gov

COMMISSIONER..... NANCY T. BUCKNER 242-1160
CHIEF OF STAFF/ETHICS OFFICER..... NANCY JINRIGHT 242-1160
FISCAL & ADMINISTRATIVE SERVICES DEPUTY COMMISSIONER..... P. L. CORLEY 242-8395
FAMILY RESOURCES DEPUTY COMMISSIONER.....TERRIE REID 242-9378
FIELD ADMINISTRATION DEPUTY COMMISSIONER... JAMES SLAUGHTER 353-1170
CHILDREN AND FAMILY SERVICES DEPUTY COMMISSIONER.....CAROLYN B. LAPSLEY 353-3008

ADULT PROTECTIVE SERVICES.....DORIS BALL 242-1350
FACTS.....TOM BERNIER 270-7300
ADMINISTRATIVE HEARINGS.....WILLIAM PRENDERGAST 242-1325
INFORMATION SERVICES.....CHERI MARTIN 242-3244
CHILD SUPPORT ENFORCEMENT.....FAYE NELSON 242-9300
CHILD CARE SERVICES.....DEBBIE THOMAS 242-1425
CIVIL RIGHTS/EQUAL EMPLOYMENT.....DESIREÉ JACKSON 242-1550
ELECTRONIC BENEFITS TRANSFER.....JOHNNIE COX 242-1723
TRAINING/FIELD ADMINISTRATION.....RICH MIDKIFF 242-9275
EMERGENCY WELFARE SERVICES/EMPLOYEE SAFETY.....CHARLES JOHNSON 242-9275
FAMILY SERVICES.....PAUL BUTLER 242-9500
FAMILY ASSISTANCE.....(INTERIM) TERRI REID 242-1773
FINANCE.....JIM CONNELL 242-9425
FOOD ASSISTANCE.....MARY LOIS MONROE 242-1700
GENERAL SERVICES.....LESTER THOMAS 240-6800
PUBLIC INFORMATION.....BARRY SPEAR 242-1850
LEGAL.....SHARON FICQUETTE 242-9330
MANAGEMENT AND FISCAL ANALYSIS.....MIKE SALTER 242-3327
PERSONNEL.....THOMAS KING 242-1780
FISCAL INTEGRITY.....CHARLES COOK 242-1900
QUALITY CONTROL.....KAY PILGREEN 242-1450
RESOURCE MANAGEMENT/UTILIZATION REVIEW.....SUSAN WARD 242-1650

All offices listed above are located in Montgomery. The area code is 334.

DIRECTORY DHR COUNTY DEPARTMENTS

With some exceptions, the programs and services of the Alabama Department of Human Resources are provided by or through the agency's 67 county departments of Human Resources. All DHR county departments have boards appointed by local governments. These County Boards of Human Resources are the hiring authority for the DHR County Director. The County Director is accountable to the County Board.

AUTAUGA

Director: Onya Johnson
203 North Court Street
Prattville, AL 36067
telephone: (334) 358-5000

BALDWIN

Director: René Massey
22259 Palmer Street
Robertsdale, AL 36567
telephone: (251) 945-2400

BARBOUR

Director: Mary Nelda Russ
Clayton Industrial Park
276 Highway 239 South
Clayton, AL 36016
telephone: (334) 775-2000

BIBB

Director: Wanda Lewis
84 Library Street
Centreville, AL 35042
telephone: (205) 926-2900

BLOUNT

Director: Marcia Parker
415 5th Avenue East
Oneonta, AL 35121
telephone: (205) 274-5200

BULLOCK

Director: Cherry Jones
201 North Powell Street
Union Springs, AL 36089
telephone: (334) 738-2740

BUTLER

Director: Frieda Stevens
109 Caldwell Street
Greenville, AL 36037
telephone: (334) 382-4400

CALHOUN

Director: Mary Ashcraft
801 Noble Street
Anniston, AL 36202
telephone: (256) 231-7500

CHAMBERS

Director: Julia Ann Hyde
410 9th Ave. SW
LaFayette, AL 36862
telephone: (334) 864-4000

CHEROKEE

Director: Teresa Sauls
202 Hospital Avenue
Centre, AL 35960
telephone: (256) 927-1440

CHILTON

Director: Marilyn Colson
500 Airport Road
Clanton, AL 35046
telephone: (205) 280-2000

CHOCTAW

Director: Stephanie Lofton
1003 South Mulberry Avenue
Butler, AL 36904
telephone: (205) 459-9701

CLARKE

Director: Lou Boykin
22609 Highway 84
Grove Hill, AL 36451
telephone: (251) 275-7001

CLAY

Director: Kay Robertson
86930 Highway 9
Lineville, AL 36266
telephone: (256) 396-6800

CLEBURNE

Director: Marsha Busby
732 Oxford Street
Heflin, AL 36264
telephone: (256) 463-1700

COFFEE

Director: Brandon Hardin
3881 Salem Road
Enterprise, AL 36330
telephone: (334) 348-2000

COLBERT

Director: Louise Taylor
3105 George Wallace Blvd.
Muscle Shoals, AL 35661
telephone: (256) 314-4900

CONECUH

Director: Rosa Mickles
Highway 83 & I-65
Evergreen, AL 36401
telephone: (251) 578-3900

COOSA

Director: Brenda Strength
300 South Jackson Street
Rockford, AL 35136
telephone: (256) 377-2000

COVINGTON

Director: Cathy Leverington
1515 Martin Luther King Jr. Exp.
Andalusia, AL 36420
telephone: (334) 427-7900

CRENSHAW

Director: Lesa Syler
25 Hospital Drive
Luverne, AL 36049
telephone: (334) 335-7000

CULLMAN

Director: Peggy Day
210 Fourth Street, SW
Cullman, AL 35056
telephone: (256) 737-5300

DALE

Director: Judy Jochen
513 Carroll Avenue
Ozark, AL 36360
telephone: (334) 445-4900

DALLAS

Director: James Ware
200 Samuel O. Moseley Drive
Selma, AL 36702
telephone: (334) 874-1400

DEKALB

Director: Denise Raines
2301 Briarwood Avenue, South
Fort Payne, AL 35967
telephone: (256) 844-2700

ELMORE

Director: Cecelia Ball
73932 Tallassee Highway
Wetumpka, AL 36092
telephone: (334) 514-3200

ESCAMBIA

Director: Lynn Barnes
326 Evergreen Avenue
Brewton, AL 36427
telephone: (251) 809-2000

ETOWAH

Director: Jon Costa
741 Forrest Avenue
Gadsden, AL 35901
telephone: (256) 549-4100

FAYETTE

Director: Jason Cowart
410 16th Street, NE
Fayette, AL 35555
telephone: (205) 932-1665

FRANKLIN

Director: Jerry Groce
737 Highway 48
Russellville, AL 35653
telephone: (256) 331-5900

GENEVA

Director: Sue Hays
617 South Commerce Street
Geneva, AL 36340
telephone: (334) 684-5800

GREENE

Director: Wilson Morgan
Highway 43 South
Eutaw, AL 35462
telephone: (205) 372-5000

HALE

Director: Sharon Jay
906 Wheelan Street
Greensboro, AL 36744
telephone: (334) 624-5820

HENRY

Director: Stephanie Wilson
507 Kirkland Street
Abbeville, AL 36310
telephone: (334) 585-4100

HOUSTON

Director: Mary Paulk
1605 Ross Clark Circle, SE
Dothan, AL 36301
telephone: (334) 677-0400

JACKSON

Director: Sheenia Little
205 Liberty Lane
Scottsboro, AL 35769
telephone: (256) 574-0300

JEFFERSON

Director: Trish Muscolino
1321 5th Avenue South
Birmingham, AL 35202
telephone: (205) 945-3700

LAMAR

Director: Martha Trentham
250 Springfield Road
Vernon, AL 35592
telephone: (205) 695-5000

LAUDERDALE

Director: Cindy Bratcher
424 Veterans Drive
Florence, AL 35631
telephone: (256) 765-4000

LAWRENCE

Director: Tyron Newton
13280 Alabama Hwy 157
Moulton, AL 35650
telephone: (256) 905-3100

LEE

Director: Jan Burke
1715 Corporate Drive
Opelika, AL 36801
telephone: (334) 737-1100

LIMESTONE

Director: Caroline Page
1007 West Market Street
Athens, AL 35612
telephone: (256) 216-6380

LOWNDES

Director: Rachel Waters
382 Commerce Street South
Hayneville, AL 36040
telephone: (334) 548-3800

MACON

Interim Director: Joyce O'Neal
404 North Main Street
Tuskegee, AL 36083
telephone: (334) 725-2100

MADISON

Director: Drenda King
2206 Oakwood Avenue, NW
Huntsville, AL 35810
telephone: (256) 535-4500

MARENGO

Director: Jack Marler
701 South Shiloh Street
Linden, AL 36748
telephone: (334) 295-2000

MARION

Director: Bonnie Riley
1435 Military Street North
Hamilton, AL 35570
telephone: (205) 921-6000

MARSHALL

Director: Wayne Sellers
1925 Gunter Avenue
Guntersville, AL 35976
telephone: (888) 658-5132

(Continued on next page)

MOBILE

Director: Rose Johnson
850 St. Anthony Street
Mobile, AL 36603
telephone: (251) 415-3500

MONROE

Director: Voncile Jackson
25 Legion Drive
Monroeville, AL 36461
telephone: (251) 743-5900

MONTGOMERY

Director: Terry Benton
3030 Mobile Highway
Montgomery, AL 36108
telephone: (334) 293-3100

MORGAN

Director: Tonita Phipps
507 14th Street, SE
Decatur, AL 35602
telephone: (256) 340-5840

PERRY

Director: Alvin Reed
1609 Highway 5 South
Marion, AL 36756
telephone: (334) 683-5500

PICKENS

Interim Director: Sharon Jay
Courthouse Annex
Carrollton, AL 35447
telephone: (205) 367-1500

PIKE

Director: Florence Mitchell
717 South Three Notch St.
Troy, AL 36081
telephone: (334) 807-6120

RANDOLPH

Interim Director: Marsha Busby
865 Hillcrest Avenue
Wedowee, AL 36278
telephone: (256) 357-3000

RUSSELL

Director: Wanda Martin
1003 25th Avenue
Phenix City, AL 36869
telephone: (334) 214-5780

ST. CLAIR

Director: Cherri Pilkington
3105 15th Avenue North
Pell City, AL 35125
telephone: (205) 812-2100

SHELBY

Interim Director: Chris Monceret
987 Highway 70
Columbiana, AL 35051
telephone: (205) 669-3000

SUMTER

Director: Vanessa Patton
108 West Main Street
Livingston, AL 35470
telephone: (205) 652-5000

TALLADEGA

Director: Mary Ashcraft
P. O. Drawer 539
Talladega, AL 35161-0539
telephone: (256) 761-6600

TALLAPOOSA

Director: Marsha Hanks
353 North Broadnax Street
Dadeville, AL 36853
telephone: (256) 825-2755

TUSCALOOSA

Director: Judy Young
3716 12th Avenue East
Tuscaloosa, AL 35407
telephone: (205) 554-1100

WALKER

Director: Randy Redmill
1901 Highway 78 East
Jasper, AL 35501
telephone: (205) 387-5400

WASHINGTON

Director: Brenda Taylor
14921 St. Stephens Avenue
Chatom, AL 36518
telephone: (251) 847-6100

WILCOX

Director: John Lisenbe
112 Water Street
Camden, AL 36726
telephone: (334) 682-1200

WINSTON

Director: Dale Hendrix, Jr.
991 Highway 33 North
Double Springs, AL 35553
telephone: (205) 489-1500

2008

FIELD ADMINISTRATION

District Administrative Specialists

As of September 30, 2008

Larry Ayers

Decatur Regional Office
2124 6th Ave SE
Decatur 35601
(256) 350-3320 Ext. 30

Calhoun
Colbert
Cullman
Franklin
Lauderdale
Lawrence
Limestone
Madison
Marion
Morgan
Talladega
Tuscaloosa
Walker
Winston

Trish Muscolino

Interim Director
Jefferson County DHR
(205) 945-3737

Jefferson

Cathy Miller

P.O. Box 27
Centre 35960
(256) 927-1474

Blount
Cherokee
Clay
Cleburne
DeKalb
Etowah
Jackson
Marshall
Randolph
St. Clair

Diana McCampbell

P. O. Box 441
Greensboro 36744
(334) 624-5840

Bibb
Chilton
Coosa
Fayette
Greene
Hale
Lamar
Pickens
Shelby
Sumter

Linda Buchanan

State Office
Montgomery
(334) 242-1462

Barbour
Bullock
Chambers
Dale
Elmore
Henry
Houston
Lee
Macon
Pike
Russell
Tallapoosa

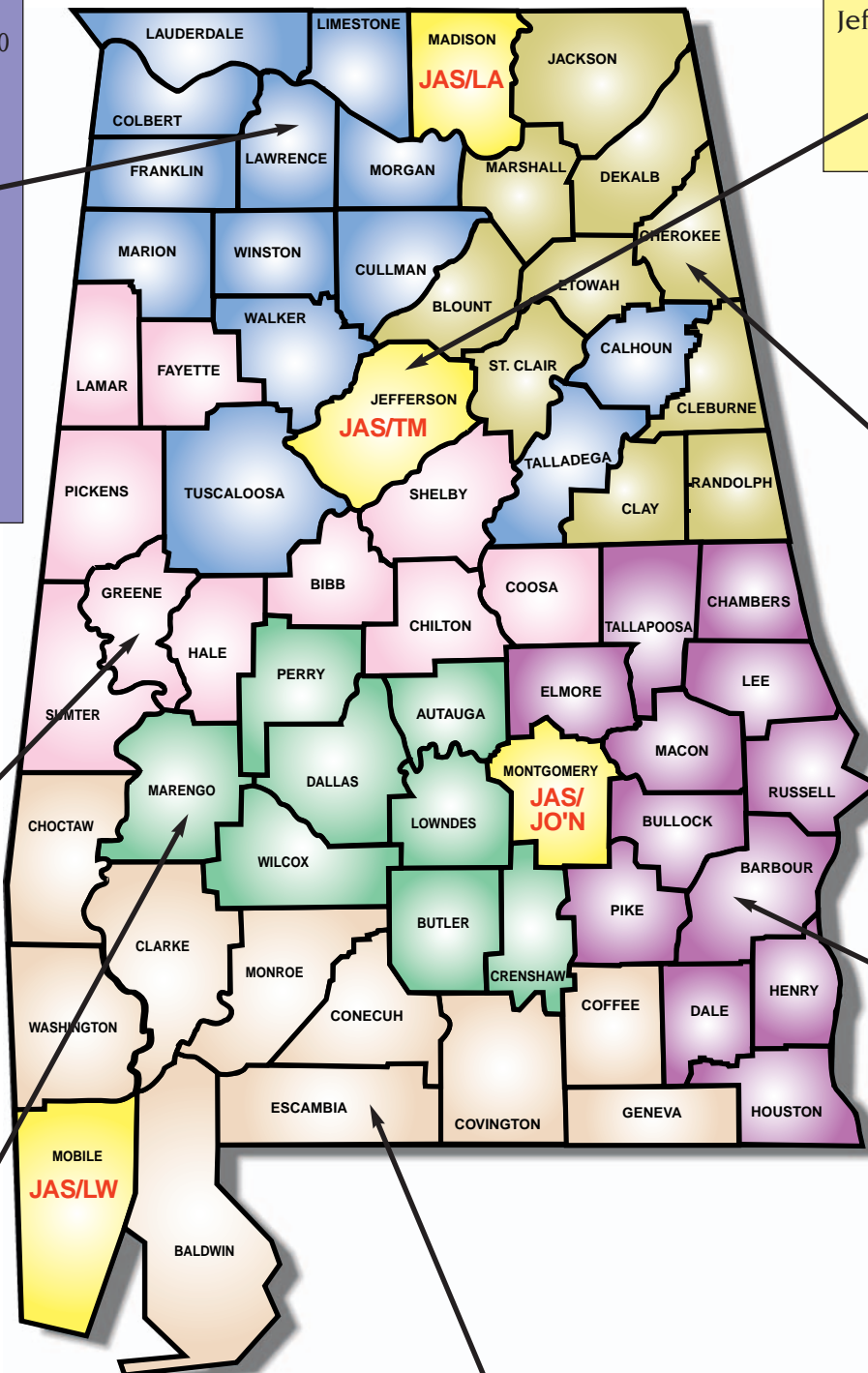
Joyce O'Neal

P.O. Box 1210
Selma 36702
(334) 874-1489

Autauga
Butler
Crenshaw
Dallas
Lowndes
Marengo
Montgomery
Perry
Wilcox

Latonya Wells

P.O. Box 1906 • Mobile 36633 • (251) 415-3557
Baldwin, Choctaw, Clarke, Coffee, Conecuh, Covington,
Escambia, Geneva, Mobile, Monroe, Washington





50 RIPLEY STREET
MONTGOMERY, ALABAMA 36104



www.dhr.alabama.gov