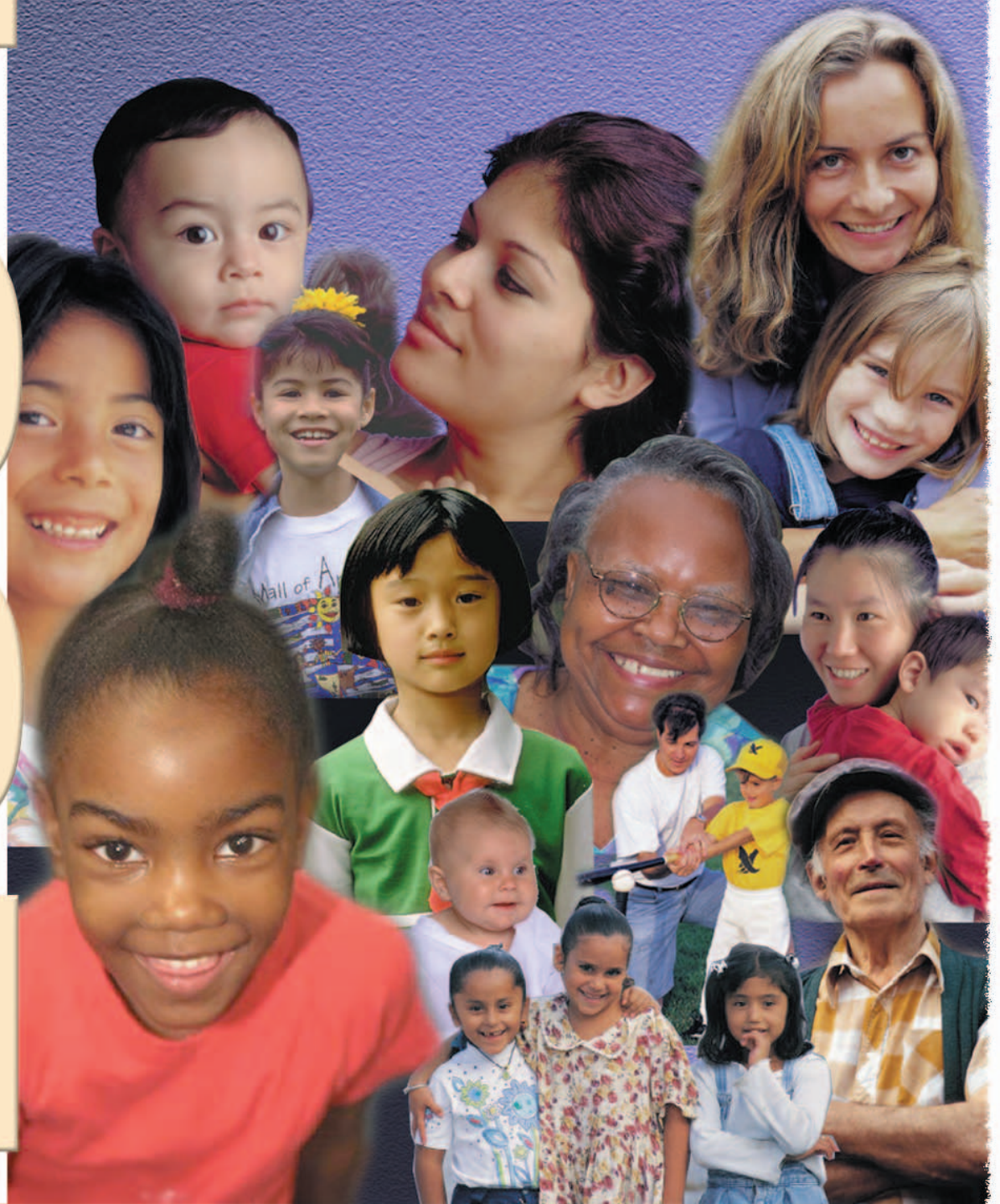


2004

Annual Report



Alabama

DEPARTMENT OF HUMAN RESOURCES



BOB RILEY
Governor

State of Alabama Department of Human Resources

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Page B. Walley, Ph.D.
Commissioner

Governor Bob Riley, Chairman

State Board of Human Resources

Dear Governor Riley:

These are very exciting times at the Department of Human Resources. The state's child welfare system, once fraught with deficiencies, is now hailed as a national standard for excellence. The transformation has garnered praise from, and given hope to, other states that are grappling with the same obstacles that seemed insurmountable when Alabama began this journey more than a decade ago.

In addition to implementing child welfare improvements, DHR continued to receive and investigate reports of suspected abuse, neglect, and exploitation of disabled adults and the elderly. These vulnerable adults are often isolated or have limited contact with others, which makes effective communication with our community partners extremely important. An average of 29,986 children from low-income families received subsidized child care each month. The waiting list for subsidized child care climbed, in part, because a surplus in the state's welfare block grant was depleted.

A record \$262 million in child support was collected in Fiscal Year 2004 on behalf of dependent children. The federal government certified that the state's child support computer system meets regulations, preventing the imposition of a penalty for noncompliance. The food stamp program bolstered the state's economy while helping meet the nutritional needs of low-income families. More than a half billion dollars in food stamp benefits was issued statewide in Fiscal Year 2004.

From providing protective services-the agency's number one legal responsibility-to administering programs to help needy families, the Department of Human Resources has a tradition of always seeking to answer the call. This Annual Report documents the fact that this rich tradition continued during Fiscal Year 2004.



Sincerely,

Page B. Walley, Ph. D.
Commissioner

Alabama DEPARTMENT OF HUMAN RESOURCES

ANNUAL REPORT

Fiscal Year 2004

Alabama
Department of Human Resources
STATE BOARD

Gov. Bob Riley
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The Alabama Department of Human Resources is an affirmative action/equal opportunity employer. All programs are administered in accordance with the Civil Rights Act of 1964, the Rehabilitation Act of 1973, the Americans with Disabilities Act of 1990, and all other state and federal civil rights laws.

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50 Ripley St., Montgomery, AL 36130.

Some basic facts about the....

Alabama

Department of Human Resources

DHR'S MISSION

The mission of the agency is to partner with communities to promote family stability and provide for the safety and self-sufficiency of vulnerable Alabamians.

MAJOR PROGRAMS

The Department of Human Resources' major programs include: Family Services, Food Stamps, Child Support, Child Day Care, Adult Protective Services and Temporary Assistance for Needy Families (TANF).

DIVERSE RESPONSIBILITIES

The department has some of the most diverse responsibilities of any public or private agency. Although commonly referred to as the "welfare department," the agency's number one legal responsibility is to prevent abuse, neglect and exploitation.

The agency does play a major role in assisting needy families through administration of the Food Stamp Program and the welfare block grant (TANF). Support services are provided to help the families become self-sufficient. Most Alabamians are affected directly or indirectly by some DHR program, service or function each year.

DHR BOARDS

DHR operates under the State Board of Human Resources. The Governor, who serves as Board Chairman, appoints the board members who serve six-year terms. The State Board approves major administrative actions, including the appointment of the Commissioner. The Board also approves the agency's operating budget.

The 67 county departments of Human Resources have boards that are appointed by county governments. City governments are involved in the appointment of County Board members in a few populous counties.

DEPARTMENT EMPLOYEES

The agency has about 4,300 State Merit System employees, most of whom work in county DHR offices. Social workers represent the largest category of DHR staff, although a variety of professions are represented within the agency. Working with the Office of Management and Fiscal Analysis, DHR's Personnel Office developed and implemented a staffing allocation process in FY 2004 for county departments and for the agency's central office. The process ensures timely backfills of staffing positions while, at the same time, controlling labor costs. This is crucial to DHR's ability to provide services to the public promptly and efficiently.

HISTORY

The Alabama Department of Human Resources was created in August 1935 to administer programs that were part of the Social Security Act. These programs were developed to help Americans suffering through the financial hardships of the Great Depression. The agency's original name was the Department of Public Welfare. In 1955, it was renamed the Department of Pensions and Security. The current name was adopted in 1986. Some programs have changed over the years. However, the agency's primary goal has always been to help people with problems.

REVENUES AND EXPENDITURES

In Fiscal Year 2004, DHR's revenues and expenditures totaled \$1,121,107,131, including more than \$500 million in food stamp benefits. The federal government provided approximately 80% of the agency's funds. Sources of state dollars included the General Fund, the Special Education Trust Fund, whiskey and beer taxes, and other earmarked taxes. Most of DHR's federal funding comes through the U.S. Department of Agriculture and the U.S. Department of Health and Human Services (HHS).

Fiscal Year 2004

FAMILY SERVICES

Final R.C. assertion delayed by Ivan

After years of making child welfare improvements that have brought Alabama national acclaim, Cullman County's R.C. assertion in September 2004 was a much-anticipated event. Cullman was to be the 67th and final county to assert compliance with the very high standards of the R.C. Consent Decree. The historic event was postponed when Hurricane Ivan roared through the state in mid-September. Cullman County's assertion presentation was rescheduled for the month of October.

The consent decree stemmed from a 1988 federal lawsuit filed on behalf of a foster child identified only by his initials, "R.C.," to protect his privacy. The settlement of the lawsuit in the early 1990s required the state to revamp its child welfare system. Under the agreement, Alabama retained control of the system, and a Federal Court Monitor was appointed to oversee implementation of required improvements.

Another significant development in child welfare in 2004 was the state's completion of all the necessary steps for its Program Improvement Plan (PIP). All states are required to develop a PIP following an on-site review by HHS, in order to make improvements toward compliance with national standards and avoid federal penalties. The PIP represents the federal government's heightened emphasis on outcome-based evaluations of child welfare services.

Hurricane Ivan delays final R.C. assertion

CAN reports increase

The department investigated more than 19,000 child abuse and neglect reports in FY 2004, up from approximately 18,000 in FY 2003. In some instances, an investigation of an abuse or neglect report leads to the child's removal from the home and placement in foster care. In some areas of the state, the abuse of crystal methamphetamine resulted in a significant increase in the number of children entering care. Between FY 2000 and FY 2004, statewide, almost 900 children were placed in foster care because a parent or caregiver was abusing some type of drug.

At the end of FY 2004, more than 6,000 children were in foster care in Alabama. The total includes approximately 2,600 children who were in traditional foster family homes and about 1,500 who were in group homes or residential care facilities. More than 1,300 children were in therapeutic foster care, which provided for children facing severe behavioral or emotional problems. The remainder were in their own homes or in related foster homes.

Achievements, Challenges and Changes

DHR's response to potential foster and adoptive parents improved by participation in "Answering the Call" campaign.

Adoption services accentuated

For some children who come into care, reunification with their families is not the permanent plan. In cases where parental rights are terminated, the children are available for adoption. The department placed 315 children with adoptive families in FY 2004. The state received an incentive award from HHS for improved performance in adoption placements. At the end of the fiscal year, 284 children in DHR's permanent custody had no identified adoption resource.

The department's Adoption Policy Manual was revised and released, and training was provided to county staff in August 2004. AdoptUSKids, which features photos of children awaiting permanent homes, started the "Answering the Call" marketing campaign. As part of the effort, AdoptUSKids financed a Recruitment Response Team (RRT) in each state. In Alabama, the team members included DHR and the Children's Aid Society. Participation in the "Answering the Call" campaign improved DHR's responsiveness to potential foster and adoptive parents.

DHR gets two new deputies

Two veteran employees were appointed deputy commissioners during FY 2004. Carolyn B. Lapsley was appointed Deputy Commissioner for Children and Family Services. Ms. Lapsley brought twenty-six years of experience to the position, including twenty-three years in child welfare services. For three years, she was director of DHR's Child Support Enforcement Division. Prior to being appointed Deputy Commissioner for Children and Family Services, Ms. Lapsley served as R.C. Coordinator during the overhaul of the state's child welfare system. She became the agency's first African-American deputy commissioner.

Belyn Richardson was appointed Deputy Commissioner for Quality Assurance and Information Services, marking her second stint with the agency. Richardson had retired from DHR before she was named Assistant Director of the state Department of Children's Affairs. She served in that post until she rejoined DHR. The appointments of Lapsley and Richardson gave the department a total of five deputy commissioners. The other deputy commissioners are P. L. Corley (Fiscal and Administrative Services), Terrie Reid (Family Resources), and James Slaughter (Field Administration).

Foster Parent Bill of Rights becomes law

In April 2004, Governor Bob Riley signed the Foster Parent Bill of Rights into law. Commissioner Page Walley supported the bill, which passed with bipartisan support among state lawmakers. Senator Sundra Escott (D-Birmingham) and Representative Mac Gipson (R-Prattville) co-sponsored the legislation. The law gave foster parents specific rights, including access to certain information, training and services.

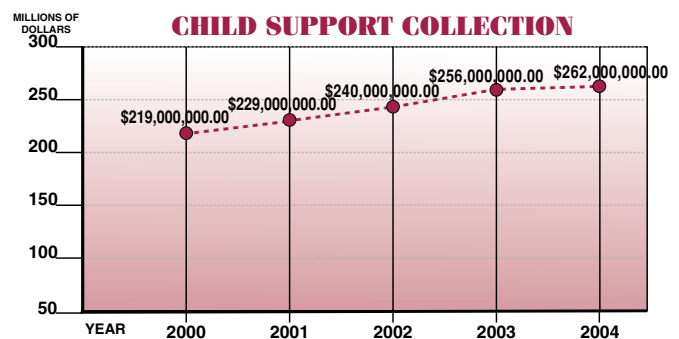
CHILD SUPPORT ENFORCEMENT

A record \$262 million in child support was collected statewide during FY 2004, eclipsing the \$256 million collected in the previous year. Support collected in non-welfare cases makes it less likely that the family will have to go on government assistance. In welfare cases, child support collections help recoup the cost of providing government assistance to the noncustodial parent's dependent children. The child support program served more than 185,000 dependent children in FY 2004.

Increased use of electronic communication

In November 2003, child support payment information became available online to both custodial and noncustodial parents. It was anticipated that the availability of the information online would reduce the volume of calls to the agency's toll free hotline.

During the year, DHR began handling consumer credit complaints electronically rather than by mail. The complaints usually come from noncustodial parents who discover that delinquent child support payments have an adverse impact on their credit rating. Transmitting information to credit bureaus electronically was expected to simplify the process for resolving the complaints. It was also expected to give county staff more time for tasks related to collecting support on behalf of dependent children.



FOOD ASSISTANCE

Still a nutritional safety net

Following a national trend, there was an increase in the average number of Alabama households receiving food stamps each month. An average of 197,237 families received food stamps monthly, compared to a monthly average of 185,028 in the previous year. This represented a 6.5% increase in participation. Families received more than \$506 million in food stamp benefits, compared to the \$466 million in benefits provided the year before. Households received a monthly average of \$216.58 in benefits in FY 2004, up from the monthly average of \$209.93 food stamp families received the previous year.

Semiannual reporting simplifies program administration

In August 2004, Alabama implemented the semiannual reporting option, which permits states to provide a household with six months of continuous food stamp eligibility at a constant benefit level. If during this six-month period the household's income exceeds the gross income limit for the program, the change must be reported to the food stamp agency.



Semiannual reporting, which has been available since early 2001, was one of several new options the U.S. Department of Agriculture (USDA) has provided to states in recent years. The options are designed to improve access and participation, and to simplify administration of the program.

Monster storm presents stern test; DHR delivers

As Hurricane Ivan churned menacingly toward Alabama's Gulf Coast in mid-September 2004, DHR



Mrs. Jennie Helderman presents award to Joe Williams of Conecuh County DHR on behalf of the DHR State Board, in recognition of the county's outstanding work during Hurricane Ivan. Other counties were also recognized by the State Board.

Commissioner Page Walley contacted USDA officials to make arrangements to address the potential food needs of storm victims. Working with its public and private sector community partners, DHR began gathering the federally required storm information. With USDA approval, more than 59,000 families in the 24 hardest hit counties received a total of \$13 million in food stamp benefits. Families who were already participating in the program received this assistance, which was provided to replace food lost due to storm-related power outages.

More than 59,000 families in the 24 hardest hit counties received a total of \$13 million in food stamp benefits

The approval included: Autauga, Elmore, Dallas, Hale, Wilcox, Marengo, Montgomery, Lowndes, Choctaw, Sumter, Perry, Greene, Baldwin, Butler, Coffee, Conecuh, Covington, Crenshaw, Escambia, Geneva, Mobile, Monroe, Washington and Clarke counties.

For seven of the counties (Baldwin, Clarke, Conecuh, Covington, Escambia, Monroe and Mobile), the USDA authorized supplemental food stamp benefits to be provided to recipients in October. Food stamp benefits were posted to the Electronic Benefit Transfer (EBT)

accounts of eligible storm victims in accordance with federal regulations.

As the fiscal year drew to a close, DHR was seeking federal authorization for a disaster food stamp program, which would help families who normally would not qualify. This would help families in need of food assistance because of hurricane-related losses of income and other financial resources.

The DHR State Board presented awards to county departments of Human Resources and to individual state and county employees, in recognition of exemplary performance during Hurricane Ivan. Recipients included:

Baldwin County: Wanda Peavy, Administrative Assistant II; and the Baldwin County DHR.

Clarke County: Mary Andrews, Financial Support Supervisor; and the Clarke County DHR staff.

Conecuh County DHR staff.

Covington County: Cathy Leverington, Director; and the Covington County DHR.

Escambia County: Melinda Robinson, Luella Jackson, Diane Muse and the Escambia County DHR.

Mobile County: Donna Martin and the Mobile County DHR.

Monroe County: Janie Stallworth, Administrative Assistant I; and the Monroe County DHR.

Charles Johnson - Program Administrator, Office of Emergency Welfare Services and Employee Safety.

Joyce O'Neal and her staff - The DHR State Board also recognized Food Assistance Division Director Joyce O'Neal and her staff for providing expertise and leadership in planning and coordinating relief efforts with the USDA, and with state and local governments.

FAMILY ASSISTANCE

The number of families receiving Temporary Assistance for Needy Families (TANF) did not increase significantly in FY 2004. A monthly average of 19,266 families received welfare payments, compared to a monthly average of 19,069 the previous year. Even with the slight increase over the past few years, the public assistance rolls are still much lower than they were before passage of the federal welfare reform law of 1996. The Personal Responsibility and Work Opportunity Reconciliation Act (*Public Law 104-193*) made sweeping changes in the nation's welfare system. The historic legislation imposed a time limit for receiving welfare benefits, and replaced AFDC (Aid to

State receives \$5.56 million bonus from federal Department of Health and Human Services for outstanding performance.

Families with Dependent Children) with the TANF (Temporary Assistance for Needy Families) Block Grant. States were given more flexibility in administering their public assistance programs, and were able to fund job training and support services as less money was required for the declining caseload.

With administrative flexibility and the support of businesses and other community partners, DHR has been successful in moving recipients from the welfare rolls to jobs. In August 1996 when the welfare reform law was signed, almost 41,000 families were receiving monthly welfare payments in Alabama. Eight years later, in August 2004, there were approximately 19,000 welfare families in the state.

A successful partnership

The state received a \$5.56 million bonus from the federal Department of Health and Human Services (HHS) for outstanding performance in moving recipients from welfare to work and self-sufficiency. The award was based, in part, on Alabama's high ranking in the "Success in the Workforce" category in which current and former recipients in the state had the eighth biggest increase in earnings from one year to the next. The state was ranked number one in having the biggest increase in food stamp participation among eligible low-income working families with children.

The agency worked with faith-based organizations and other agencies to plan and conduct a statewide fatherhood conference that was held in June 2004. The department continued the Alabama Fatherhood Initiative, which helps fathers obtain better jobs and increase their earnings. With higher wages, they are better able to support their children.

For several years, a steady decline in the number of Alabama welfare families, coupled with some flexibility in federal law, meant that TANF money could be used to meet other needs. Federal law permits states to transfer some TANF funds to the Social Services

The number of welfare families in Alabama has decreased significantly in the past eight years.

Block Grant (Title XX), and to child care assistance. The transfer to the Social Services Block Grant helped fund child welfare services associated with the R.C. Consent Decree. The child care transfer helps to provide subsidized child care to low-income working families. An increase in the number of TANF families and a December 2002 increase in welfare benefits reduced the amount of money available for subsidized child care.

ADULT PROTECTIVE SERVICES

The Department of Human Resources is responsible for protecting disabled adults and the elderly from abuse, neglect and exploitation. This responsibility is often overshadowed by focus on the agency's efforts to prevent and remedy the abuse and neglect of children.

Unlike children, whose interaction with others provides an opportunity for possible abuse or neglect to be detected, disabled adults and the elderly are often isolated. It is this isolation that makes them prime targets for abuse, neglect and exploitation, and it is not unusual for the perpetrator to be a relative. In FY 2004, statewide, DHR investigated 4,739 reports of adult abuse and neglect, up slightly from the 4,691 reports investigated in FY 2003. The agency relies upon its public and private sector community partners to protect vulnerable adults. In FY 2004, DHR worked with the state Attorney General's Family Protection Unit, the state Department of Senior Services and the American Association of Retired Persons (AARP) in conducting interdisciplinary seminars on elder abuse. Seven regional meetings were held during the year.

The agency allocated available funding to county departments of Human Resources for homemaker services and day care for adults. Minimum staffing levels were established for Adult Protective Services (APS), assuring that core resources were reassigned to ensure that each county APS program has a field consultant, and on-site training was provided for county APS workers. The department initiated an analysis of services that DHR and the state Department of Senior Services provide to the elderly.

CHILD DAY CARE

A monthly average of 29,986 children received subsidized care through the Department of Human Resources in Fiscal Year 2004. The year before, the monthly average was 38,351 children.

A monthly average of 29,986 children received subsidized care through DHR in Fiscal Year 2004.

Total spending for day care slots was approximately \$85.6 million in FY 2004, compared to \$108 million during the previous year. In recent years, fewer families on welfare meant more money was available for transfer from the TANF Block Grant. Growing welfare rolls meant less money could be transferred to child care. The ongoing funding of a December 2002 TANF benefit increase was another factor in the decreased child care spending.

The department saved tax dollars when it reduced the number of regions served by child care management (CMAs) agencies from 12 to 9, in FY 2004. The CMAs handle child care subsidy eligibility and case management, under a contract with DHR. The administrative savings were used to help provide subsidized child care for low-income families.

In September 2004, DHR reduced the child/staff ratios for licensed day care centers. The ratio reductions were implemented to improve child safety. The child/staff ratios and other changes were recommended by a committee that included child care advocates and day care providers.

PROGRAM INTEGRITY

The Department of Human Resources is firmly committed to being a good steward of the taxpayers' dollars that are entrusted to the agency each year. This includes recouping benefit overpayments, whether they resulted from intentional fraud, a misunderstanding of program regulations or from an administrative error. The agency recovered a total of \$2.2 million in food stamp and TANF (Temporary Assistance for Needy Families) benefit overpayments in Fiscal Year 2004. Approximately \$800,000 of the total was recovered through wage garnishments and by intercepting federal and state income tax refunds.

An interagency agreement between DHR and the state Attorney General's Welfare Fraud Unit produced 96 criminal convictions in FY 2004. Under the agreement,

fraud cases involving \$1,000 or more are referred to the Attorney General's Office. Fraud cases involving less than \$1,000 are handled administratively by DHR.

In cases where the overpayment is less than \$1,000 and the food stamp recipient disagrees with the classification of the debt as fraud, an Administrative Disqualification Hearing (ADH) is held. The debt is then classified as either fraud or non-fraud. During the year, there were 236 ADH convictions and 387 waivers signed in which clients agreed to the fraud classification of the debt.

As part of DHR's commitment to fiscal prudence and accountability, the agency's Fiscal Integrity Division provided training and technical assistance to county departments of Human Resources. The training emphasized the proper procedures for accessing and using funds available to the counties.

PACT Unit created

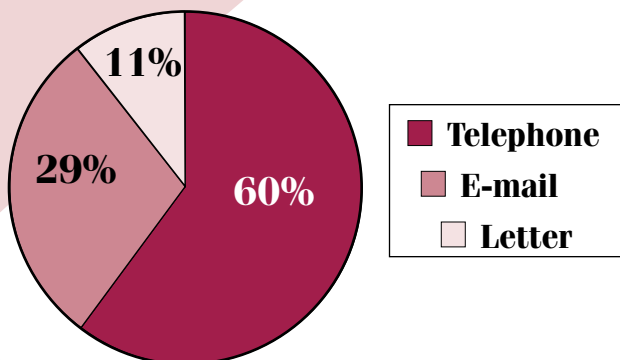
The Public Accountability and Commitment Team (PACT) was established in March 2004, and became operational in June 2004. The team consists of several of DHR's veteran program experts. The PACT unit was established by consolidating the agency's consumer complaint and response resources. A toll free number was set up to receive complaints and provide information to the public.

The team includes a Complaint Resolution Unit and an Investigative Unit. The concept envisioned a central repository database for all departmental inquiries, complaints and investigative requests from public and legislative sources. The PACT staff also handles assistance functions assigned by the Commissioner, and provides on-call services to field offices.

In the four months that PACT was fully operational in FY 2004, 60% of the inquiries came via telephone, 29% by email and 11% by letter. Forty-four percent of the inquiries concerned either child support or food stamps. The remainder involved alleged abuse or neglect, child custody, family assistance and related issues.

The unit played a key role during DHR's emergency response to Hurricane Ivan, assisting with the gathering and dissemination of information to the public. The team responded to approximately 8,000 storm-related inquiries.

Public Accountability & Commitment Team Inquiry Source



Center for Information Services

The Center for Information Services (CIS), once again, played an integral role in the agency's delivery of services to the public and compliance with federal guidelines and regulations. The cooperative efforts of state and county staff, CIS, DHR's community partners and others produced many successful outcomes such as:

- ☐ federal certification of the state's child support computer system;
- ☐ the completion of an online system that permits citizens to track their child support payments on the Internet;
- ☐ providing technical support that facilitated the money-saving consolidation of child care management agencies;
- ☐ making modifications to support the federally mandated data tracking necessary for the Program Improvement Plan for child welfare;
- ☐ making system modifications to maximize the claiming of federal reimbursements for services provided to child welfare clients;
- ☐ and processing huge amounts of information needed to provide food stamp benefits to victims of Hurricane Ivan.

REVENUES AND EXPENDITURES FOR 2004

EXPENDITURES

Salaries	\$149,971,891	Transportation Equipment	
Employee Benefits	45,046,779	Operating Costs	25,836
In-state Travel	6,034,650	Grants & Benefits	846,706,861
Out-of-State Travel	184,991	Transportation Equipment	
Repairs & Maintenance	595,547	Purchases	0
Rents & Leases	14,814,291	Other Equipment Purchases	365,101
Utilities & Communications	10,193,073	Non-Expenditure	
Professional Services	41,109,595	Disbursements	58,514
Supplies, Materials &			
Operating Expenses	6,000,002		<u>\$1,121,107,131</u>

SOURCES OF FUNDS

Federal and Local Funds

Federal share of	
Child Support Collections	\$6,693,762
Title IV-A Federal Funds	(102,520)
TANF Block Grant	75,998,482
Title IV-B Federal Funds	15,535,821
Title IV-D Federal Funds	37,757,330
Title IV-E Federal Funds	26,037,988
Title XIX Federal Funds	82,923,019
Title XX Federal Funds	36,940,535
Child Day Care	
Discretionary Fund	59,452,510
Child Day Care-Mandatory	16,441,707
Child Day Care-Matching	17,093,907
Federal Refugee Assistance	0
Federal USDA Funds	533,939,183
Federal Child Abuse Grant	479,621
Other Federal Funds	332,166
Local Contract Funds	332,158
Child Support Interest and Fees	316,266
Other Local Funds	0
Adult Services Trust Fund	0

State Funds

General Fund	\$78,594,324
Education Trust Fund	6,621,739
Whiskey Tax	26,283,847
ABC Profits	845,715
Beer Tax	10,436,609
Pension Residue	20,773,500
Sales Tax	1,322,000
Sales Tax-Foster Care	500,000
Sales Tax-Food Stamp	24,706,726
Franchise Tax	15,714
Tobacco Tax	3,484,406
Contractors' Gross Receipts	4,195,020
State Share of Child	
Support Collections	4,306,238
Food Stamp Overissuance	379,731
Other State Funds	993,242
MNC Agencies	3,369,619
MNC Agencies-OUR KIDS	1,996,200
Children First Fund	14,540,694
Foster Care Trust Fund	21,888
Net Unencumbered Balance	7,547,984

Total Funds Available **\$1,121,107,131**

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Table 1

CASES UNDER CARE - HUMAN RESOURCES

MONTHLY AVERAGE OF CASES
UNDER CARE FOR FISCAL YEARS

		MONTHLY AVERAGE OF CASES UNDER CARE FOR FISCAL YEARS			
		OCTOBER 1, 2003 - SEPTEMBER 30, 2004		OCTOBER 1, 2002 - SEPTEMBER 30, 2003	
		Number of Cases	Average Payment Per Case 1/	Number of Cases	Average Payment Per Case 1/
FINANCIAL ASSISTANCE	GRAND TOTAL	509,369	XXX	538,788	XXX
	TOTAL	19,752 2/	\$190.91	19,628 2/	\$181.94
State Supplementation:					
	Old Age Pensions	178	56.15	210	55.74
	Aid to Blind	7	55.70	8	54.63
	Aid to Permanently & Totally Disabled	301	56.21	340	55.81
	Family Assistance	19,266	194.13	19,069	185.45
	Special Assistance:				
	Aid to Refugees	0	0.00	0	0.00
NO PAYMENT-MEDICAL ASSISTANCE ONLY		TOTAL	172	XXX	20,523
SOCIAL SERVICES					
	Primary Clients Open for Service	TOTAL	46,914	XXX	56,856
Payments in Behalf of Individual:					
	Child Day Care	30,028	237.90	38,507	234.93
	Adult Day Care	534	202.27	613	202.85
	Foster Care 3/:				
	Adult Service Fee	124	131.65	134	131.02
	Foster Care Maintenance Payments 4/	1,302 5/	XXX	1,643 5/	XXX
	Board Payment	(1,302)	368.15	(1,643)	368.30
	Specialized Service Fee	(38)	46.38	(86)	47.99
	Aid to Children in Foster Care	2,612 5/	XXX	2,108 5/	XXX
	Board Payment	(2,582)	346.27	(2,068)	346.78
	Specialized Service Fee	(105)	47.69	(115)	48.58
	Special Care for Children	0	XXX	0	XXX
	Other Primary Clients Open for Service	12,314	XXX	13,851	XXX
FOOD ASSISTANCE		TOTAL	197,237	XXX	185,028
CHILD SUPPORT PROGRAM		TOTAL	245,294	XXX	256,753

1/ Not to be used to compute DHR financial obligation.

2/ Includes 1 Confederate Widows Pension, until May 31, 2004.

3/ Portions of foster care are paid through State Supplementation.

4/ Formerly Aid to Dependent Children - Foster Care (ADC-FC).

5/ Total unduplicated number of children who received board payments and/or specialized service fees.

TABLE 2

NUMBER OF CASES RECEIVING FINANCIAL ASSISTANCE AND AVERAGE PAYMENTS BY CATEGORY

OCTOBER 1, 2003 - SEPTEMBER 30, 2004

MONTH	TOTAL 1/		OLD AGE PENSIONS 2/		AID TO BLIND 2/		AID TO PERMANENTLY AND TOTALLY DISABLED 2/		AID TO FAMILIES WITH DEPENDENT CHILDREN	
	Cases	Average Payment 3/	Cases	Average Payment 3/	Cases	Average Payment 3/	Cases	Average Payment 3/	Cases	Average Payment 3/
MONTHLY AVG. FOR YEAR	19,752	\$190.91	178	\$56.15	7	\$55.70	301	\$56.21	19,266	\$194.13
October 2003	20,196	192.43	191	57.27	8	54.63	317	55.92	19,679	195.73
November	20,114	192.43	187	55.99	8	54.63	315	56.15	19,603	195.71
December	20,185	193.30	187	55.99	8	54.63	313	56.08	19,676	196.57
January 2004	19,835	190.70	186	55.95	8	54.63	310	56.04	19,330	193.94
February	19,551	191.16	182	55.74	8	54.63	308	56.03	19,052	194.42
March	19,531	190.39	182	55.74	8	54.63	305	56.00	19,035	193.61
April	19,545	190.44	178	55.83	7	57.14	297	56.30	19,062	193.56
May	19,392	190.60	175	56.13	7	57.14	296	56.30	18,913	193.71
June	19,214	189.15	172	56.02	7	57.14	291	56.43	18,744	192.49
July	19,416	189.03	168	56.30	7	57.14	288	56.47	18,953	192.27
August	19,644	190.21	163	56.46	6	56.67	286	56.42	19,189	193.38
September	20,417	190.89	163	56.36	6	56.67	287	56.43	19,961	193.96

1/ Also included in the total for the State is a Special Assistance case for a Widow's pension, until May 31, 2004.

2/ State Supplementation for Old Age Pensions, Aid to Blind, and Aid to Permanently and Totally Disabled included personal care supplements for children and/or adults in foster homes licensed or approved by the Department of Human Resources.

3/ Not to be used to compute DHR financial obligation.

NOTE: In accordance with Public Law 92-603, a program of Supplemental Security Income (SSI) administered by the Social Security Administration was effective January 1, 1974, for the aged, blind, and disabled. Alabama has a program of supplementation for persons receiving less under SSI than under OAP, AB, and APTD. Data with reference to programs of supplementation as administered by the Department of Human Resources are given here in addition to data for other programs.

TABLE 3**AID TO REFUGEES 1/****OCTOBER 1, 2003 - SEPTEMBER 30, 2004**

The Aid to Refugee Program was mandated by the Refugee Act of 1980. Funded solely with Federal Funds, AR was administered by the Department of Human Resources in a manner similar to FA. Alabama's AR program is now administered by Catholic Social Services, Archdiocese of Mobile.

TABLE 4

**NUMBER OF INDIVIDUALS CERTIFIED AS CURRENTLY ELIGIBLE FOR MEDICAL ASSISTANCE
UNDER TITLE XIX BY THE DEPARTMENT OF HUMAN RESOURCES TO ALABAMA MEDICAID AGENCY**

OCTOBER 1, 2003 - SEPTEMBER 30, 2004

CATEGORY OF ELIGIBILITY	NUMBER OF INDIVIDUALS
MONTHLY AVERAGE FOR YEAR	4,252
Old Age Assistance	270
Aid to Blind	7
Aid to Families with Dependent Children 1/	0
Foster Care Maintenance Payments	1,445
Aid to Children in Foster Care	2,172
Aid to Permanently and Totally Disabled	358
Aid to Refugees	0

1/ Administrative responsibility for this program has been transferred to the Alabama Medicaid Agency as of June 1, 2003.

TABLE 5

**NUMBER OF CASES RECEIVING FINANCIAL ASSISTANCE THROUGH COUNTY DEPARTMENTS AND AVERAGE
AMOUNT OF MONTHLY ASSISTANCE PER CASE BY COUNTY**

MONTHLY AVERAGE FOR FISCAL YEAR OCTOBER 1, 2003 - SEPTEMBER 30, 2004

COUNTY	TOTAL 1/		OLD AGE PENSIONS		AID TO BLIND		AID TO PERMANENTLY AND TOTALLY DISABLED		FAMILY ASSISTANCE	
	Average Number of Cases	Average Amount of Assistance 2/	Average Number of Cases	Average Amount of Assistance 2/	Average Number of Cases	Average Amount of Assistance 2/	Average Number of Cases	Average Amount of Assistance 2/	Average Number of Cases	Average Amount of Assistance 2/
MONTHLY AVG. FOR YEAR	19,752	\$190.73	178	\$56.15	7	\$55.70	301	\$56.21	19,266	\$194.13
Autauga	205	180.60	10	70.00	0	0.00	0	0.00	195	186.27
Baldwin	208	188.74	*	11.00	0	0.00	5	54.00	203	192.64
Barbour	158	177.21	8	56.48	0	0.00	1	56.00	149	184.69
Bibb	58	181.80	0	0.00	0	0.00	0	0.00	58	181.80
Blount	162	184.20	0	0.00	0	0.00	4	58.00	158	187.40
Bullock	106	174.71	1	56.00	1	56.00	8	57.50	96	186.96
Butler	120	186.82	0	0.00	0	0.00	0	0.00	120	186.82
Calhoun	475	186.20	10	51.25	0	0.00	15	55.50	450	193.52
Chambers	203	185.16	1	60.00	0	0.00	5	57.48	197	189.31
Cherokee	75	185.55	1	35.00	0	0.00	0	0.00	74	187.58
Chilton	144	178.36	2	60.00	1	56.00	5	52.27	136	185.31
Choctaw	67	162.68	5	57.57	1	60.00	0	0.00	61	172.13
Clarke	125	187.65	0	0.00	0	0.00	1	72.50	124	188.89
Clay	36	167.91	2	60.00	0	0.00	3	60.00	31	184.19
Cleburne	49	175.43	1	56.00	0	0.00	4	57.12	44	188.76
Coffee	157	182.24	2	56.00	0	0.00	4	56.00	151	187.26
Colbert	92	183.56	4	59.00	0	0.00	0	0.00	88	189.21
Conecuh	84	180.60	2	60.00	0	0.00	1	56.00	81	185.10
Coosa	51	177.59	0	0.00	0	0.00	1	24.40	50	181.39
Covington	159	177.16	4	57.00	0	0.00	4	56.00	151	183.57
Crenshaw	67	175.56	4	53.50	0	0.00	2	52.40	61	188.52
Cullman	170	179.45	*	23.00	0	0.00	4	57.00	166	183.19
Dale	191	184.98	0	0.00	0	0.00	0	0.00	191	184.98
Dallas	560	188.76	0	0.00	0	0.00	0	0.00	560	188.76
DeKalb	221	179.82	0	0.00	0	0.00	7	56.00	214	183.58
Elmore	208	182.33	0	0.00	0	0.00	5	58.40	203	185.38
Escambia	116	189.58	0	0.00	0	0.00	0	0.00	116	189.58
Etowah	217	182.52	4	56.00	1	56.00	9	57.78	203	191.23
Fayette	94	185.69	1	56.00	0	0.00	2	30.67	91	190.50
Franklin	126	183.21	1	56.00	0	0.00	3	46.75	122	187.59
Geneva	75	178.16	2	57.91	0	0.00	3	57.45	70	186.18
Greene	102	190.59	4	56.00	0	0.00	0	0.00	98	195.40
Hale	101	186.16	1	60.00	0	0.00	0	0.00	100	187.42
Henry	61	182.28	2	56.00	0	0.00	*	56.00	59	187.30
Houston	365	186.66	2	56.00	0	0.00	4	54.31	359	188.77
Jackson	153	177.57	2	56.00	0	0.00	7	52.13	144	185.45
Jefferson	3,579	193.49	12	59.63	2	56.00	38	55.92	3527	195.51
Lamar	71	178.97	5	56.00	0	0.00	2	42.50	64	193.01
Lauderdale	165	179.87	*	60.00	0	0.00	6	58.67	159	184.89
Lawrence	113	178.98	2	56.00	0	0.00	5	56.00	106	187.10
Lee	250	185.34	5	58.32	0	0.00	0	0.00	245	187.79
Limestone	143	191.51	0	0.00	0	0.00	0	0.00	143	191.51
Lowndes	139	173.06	9	56.45	0	0.00	7	65.24	123	187.81
Macon	235	198.44	0	0.00	0	0.00	0	0.00	235	198.44
Madison	954	199.19	2	58.00	0	0.00	7	58.37	945	200.50
Marengo	126	176.80	1	60.00	0	0.00	3	58.67	122	180.66
Marion	93	160.55	12	54.10	0	0.00	4	51.25	77	182.27
Marshall	226	183.61	0	0.00	0	0.00	10	58.40	216	189.42
Mobile	2,768	208.50	7	49.79	1	60.00	26	64.38	2734	210.36
Monroe	90	193.92	0	0.00	0	0.00	0	0.00	90	193.92
Montgomery ..	1,931	197.56	6	57.27	*	37.00	13	46.49	1912	199.08
Morgan	217	182.21	0	0.00	0	0.00	2	41.13	215	183.52
Perry	141	179.07	1	60.00	0	0.00	2	58.00	138	181.70
Pickens	108	174.35	5	57.43	0	0.00	5	58.40	98	185.84
Pike	225	176.73	1	30.00	0	0.00	14	48.39	210	186.00
Randolph	150	180.67	4	49.75	0	0.00	9	69.33	137	191.77
Russell	258	196.08	*	31.00	0	0.00	1	60.00	257	196.67
Saint Clair	245	183.85	0	0.00	0	0.00	7	57.71	238	187.56
Shelby	165	189.92	1	1.67	0	0.00	1	60.00	163	191.58
Sumter	231	183.32	1	56.00	0	0.00	1	56.00	229	184.43
Talladega	326	176.75	5	60.34	0	0.00	12	58.33	309	183.21
Tallapoosa	136	179.52	3	45.00	0	0.00	2	56.00	131	184.49
Tuscaloosa	619	186.99	2	57.30	0	0.00	4	55.20	613	188.22
Walker	148	172.43	0	0.00	0	0.00	11	53.52	137	181.52
Washington	111	185.09	3	60.00	0	0.00	0	0.00	108	188.57
Wilcox	160	177.19	8	60.00	0	0.00	0	0.00	152	183.36
Winston	68	172.68	7	55.50	0	0.00	2	36.50	59	190.14

1/ In addition to payments as shown here, Financial Assistance payments were also made for 1 Widow's Pension, giving an average for the fiscal year 2004 of 19,752 cases with an average of \$190.91 per case. The payments for the Widow's Pension ended on May 31, 2004.

2/ Not to be used to compute DHR financial obligation.

* Less than .5.

NOTE: In accordance with Public Law 92-603, a program of Supplemental Security Income (SSI) administered by the Social Security Administration was effective January 1, 1974, for the aged, blind, and disabled. Alabama has a program of supplementation for persons receiving less under SSI than under OAP, AB, and APTD. Data with reference to programs of supplementation as administered by the Department of Human Resources are given here in addition to data for other programs.

TABLE 6

CASES APPROVED AS CATEGORICALLY RELATED AND
ELIGIBLE FOR TITLE XIX BUT RECEIVING NO MONEY PAYMENT 1/

MONTHLY AVERAGE FOR FISCAL YEAR OCTOBER 1, 2003 - SEPTEMBER 30, 2004

COUNTY	TOTAL	OLD AGE PENSIONS	AID TO BLIND	AID TO PERMANENTLY AND TOTALLY DISABLED
MONTHLY AVERAGE FOR YEAR	172	98	0	74
Autauga.....	2	2	0	0
Baldwin.....	3	2	0	1
Barbour.....	2	0	0	2
Bibb.....	0	0	0	0
Blount.....	1	1	0	0
Bullock.....	1	1	0	0
Butler.....	0	0	0	0
Calhoun.....	12	6	0	6
Chambers.....	0	0	0	0
Cherokee.....	1	1	0	0
Chilton.....	3	1	0	2
Choctaw.....	2	2	0	0
Clarke.....	0	0	0	0
Clay.....	8	4	0	4
Cleburne.....	2	1	0	1
Coffee.....	1	0	0	1
Colbert.....	1	1	0	0
Conecuh.....	2	2	0	*
Coosa.....	1	0	0	1
Covington.....	2	2	0	0
Crenshaw.....	2	1	0	1
Cullman.....	3	1	0	2
Dale.....	3	0	0	3
Dallas.....	0	0	0	0
DeKalb.....	1	*	0	1
Elmore.....	1	0	0	1
Escambia.....	1	1	0	0
Etowah.....	1	0	0	1
Fayette.....	0	0	0	0
Franklin.....	2	1	0	1
Geneva.....	3	3	0	0
Greene.....	3	3	0	0
Hale.....	1	1	0	0
Henry.....	1	1	0	0
Houston.....	3	2	0	1
Jackson.....	3	0	0	3
Jefferson.....	15	7	0	8
Lamar.....	1	0	0	1
Lauderdale.....	1	0	0	1
Lawrence.....	7	5	0	2
Lee.....	0	0	0	0
Limestone.....	1	1	0	0
Lowndes.....	5	3	0	2
Macon.....	0	0	0	0
Madison.....	2	1	0	1
Marengo.....	0	0	0	0
Marion.....	4	4	0	0
Marshall.....	4	1	0	3
Mobile.....	5	3	0	2
Monroe.....	0	0	0	0
Montgomery.....	8	2	0	6
Morgan.....	1	1	0	0
Perry.....	0	0	0	0
Pickens.....	1	1	0	0
Pike.....	5	3	0	2
Randolph.....	3	2	0	1
Russell.....	2	0	0	2
Saint Clair.....	1	1	0	0
Shelby.....	2	1	0	1
Sumter.....	*	*	0	0
Talladega.....	12	10	0	2
Tallapoosa.....	3	2	0	1
Tuscaloosa.....	5	4	0	1
Walker.....	3	1	0	2
Washington.....	0	0	0	0
Wilcox.....	4	2	0	2
Winston.....	5	3	0	2

1/ These Old Age Pensions, Aid to Blind, Aid to Permanently and Totally Disabled cases received no money payment but were certified to the Alabama Medicaid Agency as eligible for Title XIX - Medical Assistance Program.

* Less than .5.

TABLE 7

REASONS FOR DENIAL - FAMILY ASSISTANCE CASES

OCTOBER 1, 2003 - SEPTEMBER 30, 2004

REASONS FOR DENIAL:	FAMILY ASSISTANCE CASES	
	Number	Percent
TOTAL APPLICATIONS DENIED	23,670	100.0%
No Eligible Child	576	2.4
Resources Exceed Limits	28	0.1
Income Exceeds Standards	3,934	16.6
Recipient Initiative	12,512	52.9
Failure to Comply with JOBS Program Procedures	282	1.2
Undocumented Alien	2	*
Nonresident	89	0.4
Time Limits	68	0.3
Failure to Comply with Applicant Job Search Registration	2,970	12.5
Felony Convictions, Fleeing Felons, Residency/Identity Fraud	1	*
Failure to Cooperate with Child Support	72	0.3
Failure to Comply with Child Support/JOBS Program Requirements	4	*
Failure to Meet Other Eligibility Requirements	544	2.3
Other Disposition:		
Application Withdrawn	2,544	10.7
Unable to Locate or Moved	44	0.2

* Less than .05 percent.

TABLE 8

REASONS FOR OPENING AID TO FAMILIES WITH DEPENDENT CHILDREN CASES

OCTOBER 1, 2003 - SEPTEMBER 30, 2004

REASONS FOR OPENING:	AID TO FAMILIES WITH DEPENDENT CHILDREN	
	Number	Percent
TOTAL CASES OPENED	10,638	100.0%
FINANCIAL/MEDICAL AWARD REASONS:		
Absence of Parent/Spouse	6,961	65.4
Illness	121	1.1
Layoff or Discharge	377	3.5
Reduction or Termination of Contributions	14	0.1
Loss of or Reduction in Other Income	344	3.2
Exhaustion or Reduction of Assets to Meet Medical Care Costs	2	*
Exhaustion or Reduction of Assets to Meet Other Costs	200	1.9
Change in Policy	0	0.0
Increased Need for Medical Care	8	0.1
Increased Need for Other Requirements	35	0.3
Pregnancy	25	0.2
Change in Payee	8	0.1
Transferred from Another Assistance Program	1	*
Received Aid in Another County/State	20	0.2
Death of Parent	9	0.1
Other	2,131	20.0
REINSTATED REASONS:		
Request for Fair Hearing	8	0.1
Reinstate - Administrative Reason	368	3.5
Reinstate - Other	6	0.1

TABLE 9

REASONS FOR CLOSING FAMILY ASSISTANCE CASES

OCTOBER 1, 2003 - SEPTEMBER 30, 2004

REASONS FOR CLOSING:	FAMILY ASSISTANCE CASES	
	Number	Percent
TOTAL CASES CLOSED	19,736	100.0%
No Longer Eligible Child	405	2.1
Resources Exceed Limits	9	*
Income Exceeds Requirements:		
Earnings Increased	5,454	27.6
Benefits or Pensions Increased	353	1.8
Support from Person Inside Home Increased	521	2.6
Support from Person Outside Home Increased	906	4.6
Requirements Reduced	212	1.1
Moved or Can Not Locate	710	3.6
Recipient Initiative	5,865	29.7
Failure to Meet Other Eligibility Requirements	103	0.5
Failure to Comply with JOBS Program Requirements.....	3,261	16.5
Failure to Comply with CHILD SUPPORT Program Requirements.....	1,429	7.2
Failure to Comply with CHILD SUPPORT/JOBS Program Requirements.....	197	1.0
Time Limits.....	309	1.6
Felony Conviction, Fleeing Felon & Residency/Identity Fraud.....	2	*

* Less than .05 percent.

TABLE 10

SOCIAL SERVICES IN COUNTY DEPARTMENTS
OCTOBER 1, 2003 - SEPTEMBER 30, 2004

COUNTY	NUMBER OF PRIMARY CLIENTS 1/
MONTHLY GRAND TOTAL AVERAGE.....	46,914 2/
MONTHLY COUNTY TOTAL AVERAGE.....	46,842
Autauga	301
Baldwin	819
Barbour	191
Bibb	103
Blount	219
Bullock	99
Butler	340
Calhoun	1,009
Chambers	338
Cherokee	130
Chilton	305
Choctaw	37
Clarke	123
Clay	124
Cleburne	132
Coffee	371
Colbert	395
Conecuh	159
Coosa	118
Covington	326
Crenshaw	117
Cullman	661
Dale	412
Dallas	633
DeKalb	349
Elmore	267
Escambia	223
Etowah	1,412
Fayette	130
Franklin	154
Geneva	301
Greene	130
Hale	137
Henry	168
Houston	1,447
Jackson	250
Jefferson	8,880
Lamar	64
Lauderdale	666
Lawrence	216
Lee	1,289
Limestone	329
Lowndes	136
Macon	539
Madison	2,656
Marengo	167
Marion	121
Marshall	948
Mobile	7,360
Monroe	266
Montgomery	3,480
Morgan	856
Perry	146
Pickens	84
Pike	234
Randolph	184
Russell	583
Saint Clair	394
Shelby	589
Sumter	127
Talladega	1,161
Tallapoosa	414
Tuscaloosa	1,939
Walker	365
Washington	42
Wilcox	91
Winston	86

1/ Based on open primary clients and foster care and adoption children on file for fiscal year 2004.

2/ Includes foster care and adoption children for State Office.

TABLE 11
CHILD DAY CARE
OCTOBER 1, 2003 - SEPTEMBER 30, 2004

MONTH	NUMBER OF CASES	AVERAGE PAYMENT PER CASE 1/
AVERAGE FOR YEAR	30,028	\$237.90
October 2003	32,306	238.99
November	31,659	215.30
December	30,740	245.21
January 2004	30,242	231.25
February	30,012	211.95
March	30,521	245.90
April	30,193	235.68
May	30,311	231.87
June	29,547	273.37
July	29,114	274.68
August	28,904	223.43
September	26,789	228.23

1/ Not to be used to compute DHR financial obligation.

TABLE 12
ADULT DAY CARE
OCTOBER 1, 2003 - SEPTEMBER 30, 2004

MONTH	NUMBER OF CASES	AVERAGE PAYMENT PER CASE 1/
AVERAGE FOR YEAR	534	\$202.27
October 2003	519	205.42
November	511	207.90
December	443	206.63
January 2004	571	198.04
February	537	199.41
March	557	201.05
April	551	203.11
May	518	202.43
June	558	199.94
July	515	201.83
August	584	200.03
September	546	203.18

1/ Not to be used to compute DHR financial obligation.

TABLE 13
ADULT FOSTER CARE 1/
OCTOBER 1, 2003 - SEPTEMBER 30, 2004

MONTH	NUMBER OF ADULTS	AVERAGE PAYMENT PER CASE 2/
AVERAGE FOR YEAR 3/.....	124	\$131.65
October 2003	129	132.37
November	129	130.81
December	124	132.63
January 2004	125	133.08
February	125	131.97
March	126	129.83
April	124	131.16
May	120	131.58
June	120	130.91
July	119	132.48
August	117	131.88
September	118	131.09

1/ Portions of Foster Care were paid through State Supplementation.

2/ Payments based on a rate of \$30.00 per month service fees made to the foster homes or \$110.00 per month for specialized foster care. Average payment should not be used to compute DHR financial obligation.

3/ During the fiscal year an additional \$9,978.00 was paid for 34 adults for emergency shelter care, which is a component of adult protective services.

TABLE 14
FOSTER CARE FOR CHILDREN
OCTOBER 1, 2003 - SEPTEMBER 30, 2004

MONTH	FOSTER CARE MAINTENANCE PAYMENTS						AID TO CHILDREN IN FOSTER CARE					
	Total Unduplicated			Specialized			Total Unduplicated			Specialized		
	Number of			Service Fees 2/			Number of			Service Fees 2/		
	Children Receiving			Board Payments			Children Receiving			Board Payments		
	Board Payments	Number	Average	Number	Average	Service Fees	Board Payments	Number	Average	Number	Average	Service Fees
	and/or Specialized	of	Per	of	Per	1/	and/or Specialized	of	Per	of	Per	1/
	Service Fees	Children	Child	Children	Child		Service Fees	Children	Child	Children	Child	
		3/	3/	3/	3/			3/	3/	3/	3/	
AVERAGE FOR YEAR	1,302	1,302	\$368.15	38	\$46.38		2,612	2,582	\$346.27	105	\$47.69	
October 2003	1,567	1,567	366.13	59	46.80		2,318	2,284	339.92	115	47.21	
November	1,483	1,483	370.30	52	44.48		2,365	2,333	343.90	110	48.71	
December	1,411	1,411	368.90	42	50.00		2,391	2,358	352.54	110	47.55	
January 2004	1,390	1,390	368.44	46	44.24		2,497	2,465	344.61	109	47.37	
February	1,362	1,362	366.10	43	49.07		2,490	2,461	348.34	99	48.65	
March	1,309	1,309	369.43	41	48.24		2,640	2,612	345.81	100	49.21	
April	1,252	1,252	368.92	40	46.50		2,790	2,760	344.86	105	46.51	
May	1,191	1,191	370.37	39	45.41		2,717	2,687	353.42	110	47.81	
June	1,112	1,112	359.43	23	49.35		2,820	2,786	346.39	104	46.35	
July	1,158	1,158	373.26	22	46.68		2,776	2,747	346.72	97	49.03	
August	1,184	1,184	364.93	27	39.00		2,768	2,740	343.07	103	45.58	
September	1,200	1,200	371.14	27	45.78		2,775	2,750	345.32	96	48.55	

1/ Includes children under State supervision.

2/ Average specialized service fee computed only for the handicapped children receiving such fee. A maximum of only 143 handicapped children were authorized for specialized service fees.

3/ Not to be used to compute DHR financial obligation.

TABLE 15

CHILDREN UNDER CARE OF PUBLIC AND PRIVATE FACILITIES

CHILD CARE FACILITIES LICENSED OR APPROVED BY STATE DEPARTMENT OF HUMAN RESOURCES AND
OTHER FACILITIES LICENSED OR OPERATING UNDER THE AUSPICES OF THE STATE DEPARTMENT OF
YOUTH SERVICES OR OTHER DEPARTMENTS

SEPTEMBER 30, 2004

The State Department of Human Resources or its duly authorized agent is charged by law with the responsibility of licensing, approving, and issuing 6-month permits to child care institutions, group homes, child placing agencies, day care centers, and day care homes.

Information is also given for facilities which are licensed or operated by the state Department of Youth Services and report to that department. The figures also include data for maternity homes and hospitals and for Partlow State School.

<u>CHILD CARE FACILITIES LICENSED OR APPROVED BY STATE DHR:</u>	<u>NUMBER OF FACILITIES</u>	<u>NUMBER OF CHILDREN</u>
Child Care Institutions	38	704
Group Homes	19	96
Emergency Shelters	10	51
Child Placing Agencies	35	1,054
Day Care Centers	1,316	75,793
FACILITIES OPERATED BY THE DEPARTMENT OF YOUTH SERVICES:		
Group Homes	5	14
Campuses	4	412
Community Placement/Supervision Program.....	0	0
HIT Programs - Autaugaville/Thomasville.....	2	52
FACILITIES LICENSED BY THE DEPARTMENT OF YOUTH SERVICES:		
Residential Care Facilities-Short Term	17	106
Detention Facilities	12	472
Residential Care Facilities-Long Term.....	14	142
Campuses	2	70
Camp Programs	7	174
HIT Programs	2	37
Wilderness Programs.....	5	223
Comprehensive Youth Service Centers	15	371
Short-Term Detention Centers.....	6	12

TABLE 16

FOOD STAMP PROGRAM - ALABAMA DEPARTMENT OF HUMAN RESOURCES

OCTOBER 1, 2003 - SEPTEMBER 30, 2004

AVERAGE NUMBER OF HOUSEHOLDS AND PERSONS PARTICIPATING PER MONTH					
COUNTY	Households	Public	Non-Public	Total	Total
		Assistance Recipients	Assistance Recipients		
TOTAL	197,237	144,978	352,614	497,592	\$506,357,082.12
Autauga	1,409	996	2,703	3,699	3,644,828.65
Baldwin	2,165	1,426	4,590	6,016	5,754,086.72
Barbour	1,923	1,422	3,621	5,043	4,943,036.73
Bibb	856	600	1,622	2,222	2,041,807.25
Blount	1,360	1,059	2,566	3,625	3,432,056.99
Bullock	839	853	1,341	2,194	1,975,833.84
Butler	1,348	1,012	2,349	3,361	3,203,284.43
Calhoun	5,250	3,738	9,271	13,009	13,741,428.15
Chambers	1,864	1,308	3,339	4,647	4,709,884.51
Cherokee	1,129	758	2,133	2,891	2,904,874.66
Chilton	1,759	1,181	3,367	4,548	4,351,290.20
Choctaw	1,049	722	1,826	2,548	2,597,315.02
Clarke	2,088	1,281	3,789	5,070	4,867,643.72
Clay	366	331	573	904	733,878.34
Cleburne	550	385	1,017	1,402	1,340,559.26
Coffee	1,429	1,091	2,642	3,733	3,620,061.30
Colbert	2,352	1,425	4,313	5,738	5,812,235.63
Conecuh	1,288	925	2,101	3,026	3,091,008.02
Coosa	429	350	748	1,098	962,589.06
Covington	2,321	1,639	3,876	5,515	5,470,694.25
Crenshaw	805	594	1,312	1,906	1,880,907.72
Cullman	2,238	1,494	4,004	5,498	5,365,353.88
Dale	2,623	1,677	5,002	6,679	6,621,193.25
Dallas	5,005	4,539	8,312	12,851	13,401,290.54
DeKalb	2,342	1,672	4,387	6,059	5,885,523.45
Elmore	2,025	1,526	4,126	5,652	5,426,556.43
Escambia	2,230	1,374	4,322	5,696	5,985,358.14
Etowah	3,928	2,818	6,755	9,573	9,072,479.38
Fayette	1,198	984	1,694	2,678	2,538,887.96
Franklin	1,634	1,105	2,804	3,909	3,725,255.89
Geneva	1,236	896	2,194	3,090	3,026,355.97
Greene	983	859	1,678	2,537	2,505,170.75
Hale	982	757	2,000	2,757	2,583,380.44
Henry	1,028	700	1,690	2,390	2,267,096.84
Houston	4,340	3,070	7,917	10,987	10,766,485.86
Jackson	2,373	1,528	4,407	5,935	5,725,677.22
Jefferson	25,915	21,696	42,130	63,826	65,115,565.26
Lamar	872	648	1,281	1,929	1,799,765.40
Lauderdale	3,462	2,072	6,362	8,434	8,426,982.57
Lawrence	1,436	1,070	2,574	3,644	3,502,844.62
Lee	3,156	1,990	6,098	8,088	8,078,106.33
Limestone	2,181	1,200	3,915	5,115	4,747,546.19
Lowndes	1,371	1,139	2,312	3,451	3,563,242.91
Macon	2,729	1,608	4,479	6,087	6,494,025.73
Madison	6,552	4,270	11,690	15,960	15,995,747.70
Marengo	1,594	1,415	2,514	3,929	3,634,328.08
Marion	1,704	1,075	2,973	4,048	3,771,836.62
Marshall	3,322	2,068	6,360	8,428	8,386,195.03
Mobile	23,525	17,185	44,656	61,841	68,437,582.82
Monroe	1,252	943	2,415	3,358	3,487,423.78
Montgomery	13,783	11,494	24,373	35,867	40,030,369.99
Morgan	2,956	1,845	5,882	7,727	7,728,567.61
Perry	1,750	1,409	2,904	4,313	4,408,920.30
Pickens	1,229	1,014	2,180	3,194	2,949,966.80
Pike	2,301	1,789	3,689	5,478	5,427,154.71
Randolph	1,193	868	2,249	3,117	3,048,654.42
Russell	3,070	1,875	6,233	8,108	8,524,028.47
St. Clair	2,259	1,537	4,335	5,872	5,748,462.76
Shelby	1,874	1,263	3,518	4,781	4,802,016.90
Sumter	1,603	1,471	2,382	3,853	3,932,651.88
Talladega	4,262	3,139	7,137	10,276	10,172,444.04
Tallapoosa	2,040	1,305	3,940	5,245	5,267,700.64
Tuscaloosa	6,487	4,659	11,719	16,378	15,992,009.01
Walker	2,477	1,639	4,724	6,363	6,532,969.14
Washington	1,080	742	1,994	2,736	2,763,900.13
Wilcox	1,972	1,791	3,111	4,902	5,019,263.78
Winston	1,086	664	2,094	2,758	2,591,438.05

TABLE 17.
CHILD SUPPORT CASES AND COLLECTIONS
OCTOBER 1, 2003 - SEPTEMBER 30, 2004

MONTH	NUMBER OF CASES	TOTAL COLLECTIONS
<u>AVERAGE FOR YEAR</u>	<u>245,294</u>	<u>\$20,375,466.64</u>
October 2003	250,028	20,357,412.86
November	249,502	19,043,586.13
December	248,153	21,150,302.98
January 2004	247,020	19,182,068.76
February	246,944	19,161,131.42
March	245,689	22,813,630.39
April	244,889	20,461,956.86
May	244,066	19,094,205.67
June	243,243	22,234,771.75
July	242,394	20,319,511.43
August	241,334	21,065,815.97
September	240,241	19,621,205.51

TABLE 18

JOB OPPORTUNITIES AND BASIC SKILLS TRAINING (JOBS) PROGRAM

OCTOBER 1, 2003 - SEPTEMBER 30, 2004

The Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA) required a state work program for families receiving Financial Assistance (formerly AFDC). This Act repealed the Family Support Act of 1988 which had created the Job Opportunities and Basic Skill Training (JOBS) Program. In Alabama, the name JOBS was kept for the new program. The emphasis of the new law is on work activities and employment of recipients. Child care and other supportive services are available to participants.

MONTH	MANDATORY PARTICIPANTS	NONCOMPLIANT	EMPLOYED	ACTIVE IN WORK ACTIVITIES 1/
October 2003	11,425	1,067	2,571	1,976
November	11,517	992	2,513	1,982
December	11,223	1,104	2,330	1,951
January 2004	10,902	1,134	2,276	1,945
February	10,712	1,122	2,314	1,843
March	10,738	1,111	2,498	1,676
April	10,541	1,102	2,578	1,605
May	10,458	1,041	2,506	1,559
June	10,644	1,054	2,396	1,518
July	10,986	1,020	2,446	1,578
August	11,447	987	2,669	1,655
September	11,940	1,011	2,733	1,706

1/ Work Activities includes PREP, Community Service, OJT placements, Job Search and Job Readiness activities, vocational education and high school or GED education for select individuals.

TABLE 19.

SOCIAL SERVICES IN COUNTY DEPARTMENTS
NUMBER OF ADULT ABUSE AND NEGLECT REPORTS

OCTOBER 1, 2003 - SEPTEMBER 30, 2004

COUNTY	ADULT ABUSE & NEGLECT REPORTS
MONTHLY AVERAGE NUMBER OF ABUSE & NEGLECT REPORTS.....	378
	2
	10
	2
	2
Blount	3
	1
Butler	1
	16
Chambers	2
	2
Chilton	2
	2
	3
	1
Cleburne	1
Coffee	3
	6
	3
Coosa	1
Covington	4
Crenshaw	0
	15
	3
	10
	8
	2
Escambia	3
	24
	2
	3
	6
	1
Hale	1
	1
	4
Jackson	3
	48
	1
Lauderdale	10
Lawrence	4
	8
	5
Lowndes	2
Macon	4
Madison	16
Marengo	3
	3
	11
	35
	3
Montgomery	19
	3
Perry	1
Pickens	1
	2
Randolph	1
	9
	5
	5
	1
Talladega	6
Tallapoosa	3
Tuscaloosa	7
	4
Washington	2
	3
	0

TABLE 20.

SOCIAL SERVICES IN COUNTY DEPARTMENTS
AVERAGE NUMBER OF ADULT FOSTER CARE HOMES

OCTOBER 1, 2003 - SEPTEMBER 30, 2004

COUNTY	NUMBER OF ADULT FOSTER CARE HOMES
MONTHLY AVERAGE NUMBER OF ADULT FOSTER CARE HOMES.....	154
	3
	4
	0
	1
Blount	1
	0
Butler	5
	1
Chambers	0
	0
Chilton	0
	1
	1
	0
Cleburne	0
Coffee	8
	0
	0
Coosa	0
Covington	1
Crenshaw	0
	1
	1
	1
	0
	1
Escambia	0
	6
	0
	0
	1
	2
Hale	1
	0
	5
Jackson	1
	7
	0
Lauderdale	1
Lawrence	1
	3
	1
Lowndes	1
Macon	2
Madison	1
Marengo	0
	0
	1
	20
	0
Montgomery	4
	8
Perry	3
Pickens	0
	1
Randolph	1
	11
	1
	1
	2
Talladega	16
Tallapoosa	2
Tuscaloosa	15
	4
Washington	0
	1
	0

DHR State Office Directory

All offices listed below are located in Montgomery.

The area code is 334

242-1310	DHR Information
353-1115	Fax number for information
jbradford@state.al.us	Email address for information
www.dhr.state.al.us	DHR Web site
242-1160	Commissioner's Office (Dr. Page Walley)
242-1160	Executive Assistant/Ethics Officer (Nancy Jinright)
242-8395	Deputy Commissioner for Fiscal and Administrative Services (P. L. Corley)
242-9378	Deputy Commissioner for Family Resources (Terrie Reid)
353-1170	Deputy Commissioner for Field Administration (James Slaughter)
353-1170	Deputy Commissioner for Children and Family Services (Carolyn B. Lapsley)
242-1350	Adult Protective Services (Doris Ball)
242-1325	Administrative Hearings (William Prendergast)
242-3244	Center for Information Services (Duey Kerper)
242-9300	Child Support Enforcement (Diana McCampbell)
242-1425	Child Day Care (Debbie Thomas)
242-1550	Civil Rights/Equal Employment (Larry Sims)
242-1723	Electronic Benefits Transfer (Johnnie Cox)
242-9275	Emergency Welfare Services and Employee Safety (Charles Johnson)
242-9500	Family Services (Margaret Bonham)
242-1950	Family Assistance (Joel Sanders)
242-9425	Finance (Jim Connell)
242-1700	Food Stamps (Joyce O'Neal)
240-6800	General Services (Lester Thomas)
242-1850	Public Information (John Bradford)
242-9330	Legal (Sharon Ficquette)
242-3327	Management and Fiscal Analysis (Mike Salter)
242-1780	Personnel (Thomas King)
242-1900	Fiscal Integrity (Charles Cook)
242-1450	Quality Control (Blaine Smith)
242-1650	Resource Management and Utilization Review (Susan Ward)

Directory of DHR County Departments

With some exceptions, the programs and services of the Alabama Department of Human Resources are provided by or through the agency's 67 county departments of Human Resources. All DHR county departments have boards appointed by local governments. These County Boards of Human Resources are the hiring authority for the DHR County Director. The County Director is accountable to the County Board.

AUTAUGA

Director: Katey Russell
203 North Court Street
Prattville, AL 36067
telephone: (334) 358-5000

BALDWIN

Director: Rene' M. Massey
1705 Highway 31 South
Bay Minette, AL 36507
telephone: (251) 580-2800

BARBOUR

Director: Mary Russ
Clayton Industrial Park
276 Highway 239 South
Clayton, AL 36016
telephone: (334) 775-2000

BIBB

Director: Wanda Lewis
84 Library Street
Centreville, AL 35042
telephone: (205) 926-2900

BLOUNT

Director: Marcia Parker
415 Fifth Avenue East
Oneonta, AL 35121
telephone: (205) 274-5200

BULLOCK

Director: Janet Rainer
201 North Powell Street
Union Springs, AL 36089
telephone: (334) 738-2740

BUTLER

Director: Frieda Stevens
109 Caldwell Street
Greenville, AL 36037
telephone: (334) 382-4400

CALHOUN

Director: John James
801 Noble Street
Anniston, AL 36202
telephone: (256) 231-7500

CHAMBERS

Director: Julia Ann Hyde
6287 Fairfax Bypass
Valley, AL 36854
telephone: (334) 756-2282

CHEROKEE

Director: Cathy Miller
202 Hospital Avenue
Centre, AL 35960
telephone: (256) 927-1440

CHILTON

Director: Winiferd Adams
500 Airport Road
Clanton, AL 35046
telephone: (205) 280-2000

CHOCTAW

Director: Voncile Jackson
1003 Mulberry Avenue
Butler, AL 36904
telephone: (205) 459-9701

CLARK

Director: Peggie Tucker
Highway 84 East
Grove Hill, AL 36451
telephone: (251) 275-7001

CLAY

Director: Kay Robertson
86930 Highway 9
Lineville, AL 36266
telephone: (256) 396-6800

CLEBURNE

Director: Marsha Busby
732 Oxford Street
Heflin, AL 36264
telephone: (256) 463-1700

COFFEE

Director: Joyce Stanford
3881 Salem Road
Enterprise, AL 36331
telephone: (334) 348-2000

COLBERT

Director: Louise Taylor
3105 George Wallace Blvd.
Muscle Shoals, AL 35661
telephone: (256) 314-4900

CONECUH

Director: Lou Ida Boykin
Highway 83
Evergreen, AL 36401
telephone: (251) 578-3900

COOSA

Director: Brenda Strength
300 South Jackson Street
Rockford, AL 35136
telephone: (256) 377-2000

COVINGTON

Director: Cathy Leverington
1515 Martin Luther King Exp.
Andalusia, AL 36420
telephone: (334) 427-7900

CRENSHAW

Interim Director: Frieda Stevens
25 Hospital Drive
Luverne, AL 36049
telephone: (334) 335-7000

CULLMAN

Interim Director: Larry Ayers
210 Fourth Street, SW
Cullman, AL 35056
telephone: (256) 737-5300

DALE

Director: Sylvia Dodgen
P.O. Box 447
513 Carroll Avenue
Ozark, AL 36361
telephone: (334) 445-4900

DALLAS

Director: James Ware
200 Samuel O. Moseley Drive
Selma, AL 36702
telephone: (334) 874-1400

DEKALB

Director: Jennice Floyd
2301 Briarwood Avenue, S.
Fort Payne, AL 35968
telephone: (256) 884-2700

ELMORE

Director: Cecelia Ball
73932 Tallassee Highway
Wetumpka, AL 36092
telephone: (334) 514-3200

ESCAMBIA

Director: Lynn Barnes
326 Evergreen Avenue
Brewton, AL 36427
telephone: (251) 809-2000

ETOWAH

Director: Henry Small
741 Forrest Avenue
Gadsden, AL 35902
telephone: (256) 549-4100

FAYETTE

Director: Jason R. Cowart
410 16th Street, NE
Fayette, AL 35555
telephone: (205) 932-1665

FRANKLIN

Director: Jerry Groce
737 Highway 48
Russellville, AL 35653
telephone: (256) 331-5900

GENEVA

Director: Jennifer DeMarcus
617 South Commerce Street
Geneva, AL 36340
telephone: (334) 684-5800

GREENE

Director: Pearson McGhee
Highway 43 South
Eutaw, AL 35462
telephone: (205) 372-5000

HALE

Director: Sharon Jay
906 Wheelan Street
Greensboro, AL 36744
telephone: (334) 624-5820

HENRY

Director: Joy Crawford
507 Kirkland Street
Abbeville, AL 36310
telephone: (334) 585-4100

HOUSTON

Director: Mary Paulk
1605 Ross Clark Circle, SE
Dothan, AL 36301
telephone: (334) 677-0400

JACKSON

Director: Sheenia B. Little
205 Liberty Lane
Scottsboro, AL 35769
telephone: (256) 574-0300

JEFFERSON

Director: Caro Shanahan
1321 5th Ave. South
Birmingham, AL 35202-1926
telephone: (205) 918-5100

LAMAR

Supervisor-in-Charge: James E. Morton
250 Springfield Road
Vernon, AL 35592
telephone: (205) 695-5000

LAUDERDALE

Director: Cindy Bratcher
424 Veterans Drive
Florence, AL 35631
telephone: (256) 765-4000

LAWRENCE

Director: Larry Terry
13280 Alabama Hwy 157
Moulton, AL 35650
telephone: (256) 905-3100

LEE

Director: Jan Burke
2015 Gateway Drive
Opelika, AL 36803
telephone: (334) 737-1100

LIMESTONE

Director: Caroline Page
1007 West Market Street
Athens, AL 35612
telephone: (256) 216-6380

LOWNDES

Director: Faye Nelson
382 Commerce Street South
Hayneville, AL 36040
telephone: (334) 548-3800

MACON

Director: Febreu Holston
404 North Main Street
Tuskegee, AL 36083
telephone: (334) 725-2100

MADISON

Director: Drenda King
2206 Oakwood Avenue, NW
Huntsville, AL 35810
telephone: (256) 535-4500

MARENGO

Director: Jack Marler, III
701 South Shiloh Street
Linden, AL 36748
telephone: (334) 295-2000

MARION

Director: Bonnie Riley
1435 Military Street North
Hamilton, AL 35570
telephone: (205) 921-6000

MARSHALL

Director: Wayne Sellers
1925 Gunter Avenue
Guntersville, AL 35976
telephone: (256) 582-7100

MOBILE

Director: Rose Johnson
850 St. Anthony Street
Mobile, AL 36633
telephone: (251) 415-3500

MONROE

Director: Allen Powell
25 Legion Drive
Monroeville, AL 36460
telephone: (251) 743-5900

MONTGOMERY

Director: Terry Benton
3030 Mobile Highway
Montgomery, AL 36108
telephone: (334) 293-3100

MORGAN

Interim Director: Caroline Page
507 14th Street, SE
Decatur, AL 35602
telephone: (256) 340-5840

PERRY

Director: Alvin Reed
1609 Highway 5 South
Marion, AL 36756
telephone: (334) 683-5500

PICKENS

Director: Gail Shelfer
Courthouse Annex
Carrollton, AL 35447
telephone: (205) 367-1500

PIKE

Director: Florence Mitchell
717 South Three Notch Street
Troy, AL 36081
telephone: (334) 807-6120

RANDOLPH

Director: Sharon Mintz
865 Hill Crest Avenue
Wedowee, AL 36278
telephone: (256) 357-3000

RUSSELL

Director: Wanda Martin
1003 25th Avenue
Phenix City, AL 36868
telephone: (334) 214-5780

ST. CLAIR

Interim Director: Mary Ashcraft
3105 15th Avenue North
Pell City, AL 35125
telephone: (205) 812-2100

SHELBY

Director: Chris Monceret
987 Highway 70
Columbiana, AL 35051
telephone: (205) 669-3000

SUMTER

Director: Nancy Wilson
108 West Main Street
Livingston, AL 35470
telephone: (205) 652-5000

TALLADEGA

Director: Mary Ashcraft
P. O. Drawer 539
Talladega, AL 35161
telephone: (256) 761-6600

TALLAPOOSA

Director: Marsha Hanks
353 North Broadnax Street
Dadeville, AL 36853
telephone: (256) 825-2755

TUSCALOOSA

Director: Judy Young
3716 12th Avenue East
Tuscaloosa, AL 35405
telephone: (205) 554-1100

WALKER

Director: Randy Redmill
1901 Highway 78 East
Jasper, AL 35502
telephone: (205) 387-5400

WASHINGTON

Director: Brenda T. Taylor
712 St. Stephens Avenue
Chatom, AL 36518
telephone: (251) 847-6100

WILCOX

Director: John Lisenbe
112 Water Street
Camden, AL 36726
telephone: (334) 682-1200

WINSTON

Director: Dale Hendrix, Jr.
991 Highway 33 North
Double Springs, AL 35553
telephone: (205) 489-1500



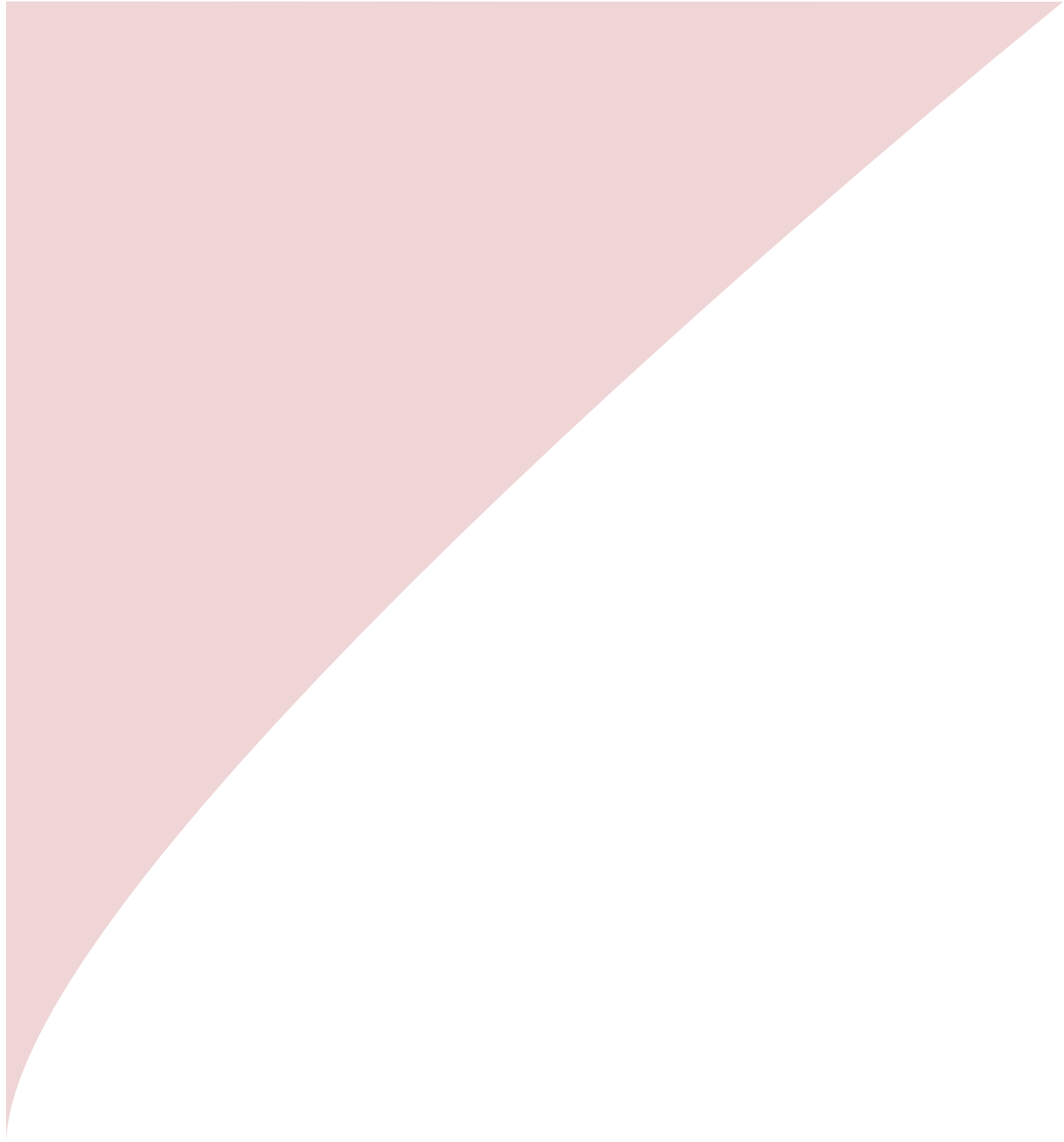
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ALABAMA
Department of Human Resources
50 Ripley Street
Montgomery, Alabama 36130