

2011 Annual Report

**FAMILY
ASSISTANCE**



**CHILD CARE
SERVICES**



**ADULT
PROTECTIVE
SERVICES**



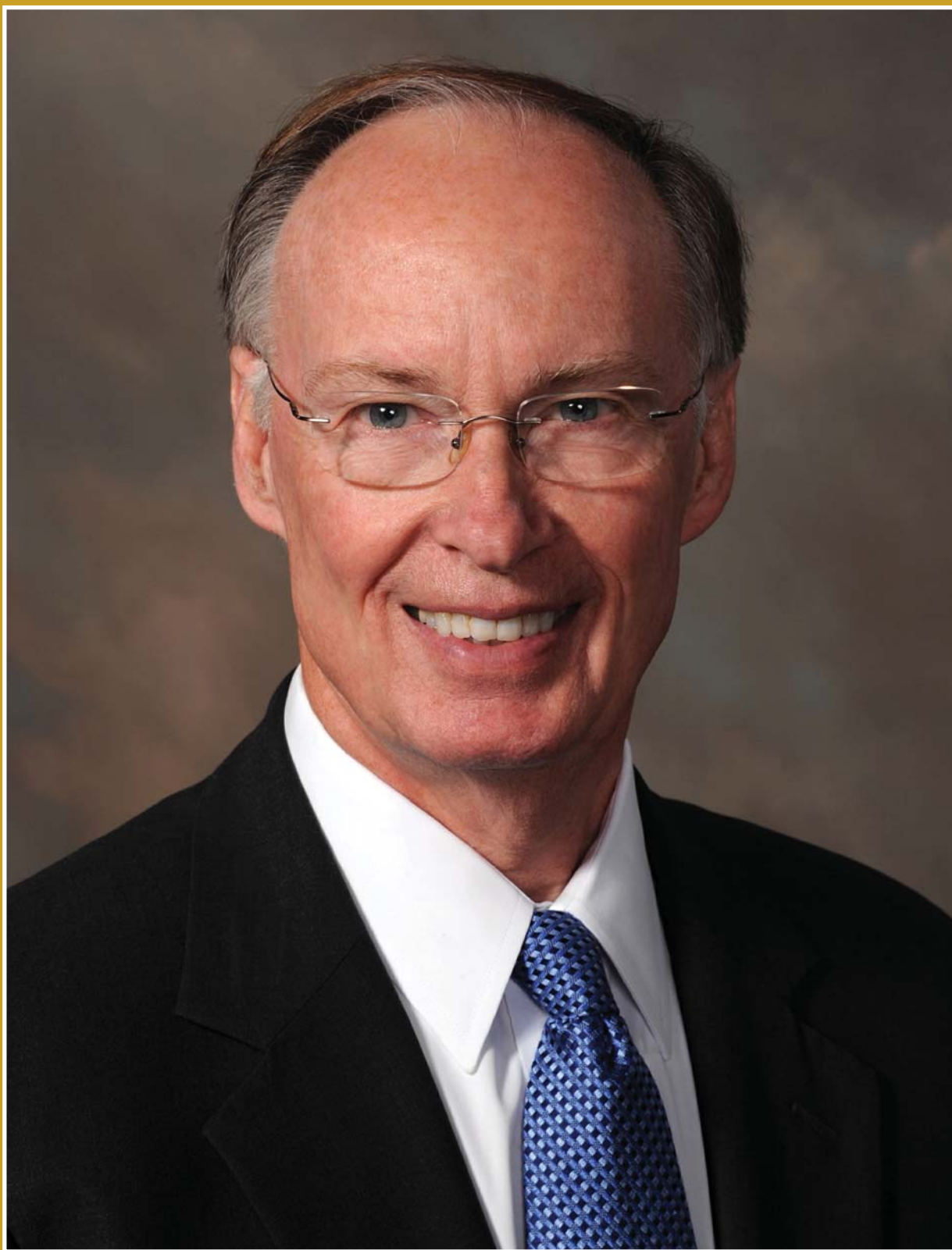
FAMILY SERVICES



FOOD ASSISTANCE



**CHILD SUPPORT
ENFORCEMENT**



ROBERT BENTLEY
GOVERNOR
STATE OF ALABAMA



ROBERT BENTLEY
Governor

State of Alabama Department of Human Resources

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Nancy T. Buckner
Commissioner

Dear Governor Bentley:

Fiscal Year 2011 presented many challenges to the Department of Human Resources but none more demanding than the historic tornadoes that hit Alabama in April. Never before has the Department been faced with aiding in the recovery of such a devastating disaster. In its recovery efforts, the Department of Human Resources provided Disaster Supplemental Food and Nutrition Assistance (DSNAP) to 43 Alabama counties. Over 4000 DHR employees from our state office and all 67 counties provided DSNAP benefits to over 550,000 persons who were not currently receiving food assistance and more than \$54,000,000 to current food assistance clients in the tornado damaged areas of Alabama.

The 100 percent federal benefits infused more than \$150,000,000 directly into the economies of these devastated counties creating an overall economic impact estimated to be over \$276,000,000. All of this was accomplished while DHR employees continued their normal county operations without suspending vital services to program areas such as child welfare services and child support enforcement.

Permanency for foster children continued to be a priority for DHR in FY 2011 and for the second straight year, the U.S. Department of Health and Human Services awarded our Department more than one million dollars in Federal Adoption Incentives. The monetary recognition was earned by the finalization of 549 adoptions in FY 2010.

To help the Department with the challenge to increase productivity with fewer resources, DHR implemented several new technological efforts in FY 2011. One such effort makes it possible for families to apply for food assistance over the Internet. Through a federal participation grant, the food assistance program worked in cooperation with MyAlabama.gov to develop an online food assistance application that allows citizens to file an application for food benefits anywhere there is Internet access.

The pages within this Annual Report detail the many ways in which the Department of Human Resources is working to improve the lives of Alabama's citizens. Through dedication and innovation, our employees throughout the state continue to provide quality services to the most vulnerable among us. As we move forward, we intend to increase the efficiency with which we provide these services and stand ready for the challenges ahead.

I hereby present this FY 2011 Annual Report to you with confidence and optimism as we face the challenges of a new year.

With warmest regards,

Nancy T. Buckner
Commissioner



SOME BASIC FACTS ABOUT THE...

Alabama

Department of Human Resources

DHR'S MISSION:

To Provide for the protection, well-being, and self-sufficiency of children and adults.

History

The Alabama Department of Human Resources (DHR) was created in August 1935 to administer programs that were part of the Social Security Act. These programs were developed to help Americans suffering through the financial hardships of the Great Depression. The agency's original name was the Department of Public Welfare. In 1955, it was renamed the Department of Pensions and Security. The current name was adopted in 1986. Some programs have changed over the years; however, the agency's primary goal has always been to help people in need.

MAJOR PROGRAMS

The Department of Human Resources' major programs include Family Services, Food Assistance, Child Support, Child Day Care, Adult Protective Services, and Temporary Assistance for Needy Families (TANF).

DIVERSE RESPONSIBILITIES

The department has some of the most diverse responsibilities of any public or private agency. The agency's number one legal responsibility is to prevent abuse, neglect and exploitation of children and vulnerable adults.

The agency also plays a major role in assisting needy families through administration of the Food Assistance Program and the TANF welfare block grant. Support services are provided to help the families become self-sufficient. Approximately one of every four Alabamians are affected directly or indirectly by DHR programs, services or functions.

DEPARTMENT EMPLOYEES

The agency has about 4,300 State Merit System employees, most of whom work in county DHR offices. Social workers represent the largest category of DHR staff, although a variety of professions are represented within the agency.

DHR BOARDS

DHR operates under the State Board of Human Resources. The Governor, who serves as Board Chairman, appoints the board members who serve six-year terms. The State Board approves major administrative actions, including the appointment of the Commissioner. The Board also approves the agency's operating budget.

The 67 county departments of Human Resources have boards that are appointed by county governments. City governments are involved in the appointment of County Board members in a few populous counties.

REVENUES AND EXPENDITURES

In Fiscal Year 2011, DHR's revenues and expenditures totaled \$2,214,821,760, including more than \$1.49 billion in food assistance benefits. The federal government provided approximately 85% of the agency's funds. Sources of state dollars included the General Fund, the Special Education Trust Fund, whiskey and beer taxes, and other earmarked taxes.

Most of DHR's federal funding comes through the U.S. Department of Agriculture (USDA) and the U.S. Department of Health and Human Services (HHS).



Alabama

Department of Human Resources

Annual Report

Fiscal Year 2011



October 1, 2010 - September 30, 2011

ALABAMA DEPARTMENT OF HUMAN RESOURCES STATE BOARD

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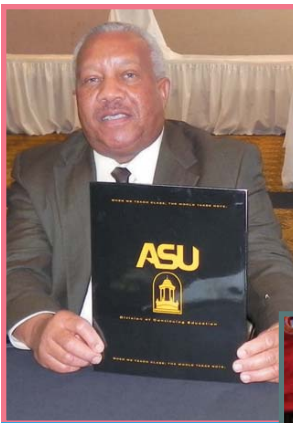
NANCY T. BUCKNER
COMMISSIONER

CONTENTS

Family Services	5
Adult Protective Services	12
Child Care Services	16
Family Assistance	18
Food Assistance	20
Child Support Enforcement	24
Field Administration	26
Revenues and Expenditures for 2011	29
FY 2011 Expenditures by Objects	30
FY 2011 Grants & Benefits by Program	31
FY 2011 Revenue Sources	32
Contents Page for Statistical Data for the 2011 Fiscal Year	33
Directory of DHR County Departments	51

PUBLISHED BY THE ALABAMA DEPARTMENT OF HUMAN RESOURCES, Center for Communications
50 Ripley Street • Montgomery, Alabama 36104

The Alabama Department of Human Resources is an affirmative action/equal opportunity employer. All programs are administered in accordance with the Civil Rights Act of 1964, the Rehabilitation Act of 1973, the Americans with Disabilities Act of 1990, and all other state and federal civil rights laws.



Adoption Program Earns Notable Incentive Award for Second Straight Year



Permanency for foster children is a major commitment for DHR and, once again, Alabama has received recognition from the U.S. Department of Health and Human Services for its success in finalizing foster care adoptions. In FY 2010, Alabama finalized 549 adoptions, resulting in an award of Federal Adoption Incentives of approximately \$1.4 million. This award is only slightly less than the \$1.5 million received for adoptions finalized in FY 2009.

The adoption incentive funds help support and enhance the development of programs and services for both pre and post-adoption activities. A portion of the incentive funds were also distributed to aid counties in their local recruitment efforts.

NEED FOR FOSTER AND ADOPTIVE FAMILIES CONTINUES

The Department's success in finalizing foster care adoptions continues to increase the need for foster and adoptive families in Alabama. In order to help meet that need, DHR stepped up its aggressive recruitment efforts in FY 2011. In addition to our participation in the Public Education Program (PEP) through the Alabama Broadcaster's Association (ABA), the Department purchased advertising on stadium ribbon boards, replay boards and live radio broadcasts of Alabama and Auburn football games.

**There were 429
adoptions completed in
FY 2011
bringing the three-year
total of children adopted
through foster care to
1652.**

Foster and Adoptive Parent Recruitment Efforts



Radio and Television Public Service Announcements

Alabama DHR continued to participate in the Alabama Broadcaster's Association (ABA) Public Education Program (PEP). The ABA Public Education Program is available to government and non-profit agencies and organizations not currently engaged in any paid radio or television advertising. Through this program, Alabama DHR provided a \$75,000 PEP grant to the ABA for television and radio public service announcements through their member broadcasters. In FY 2011 the Department received radio and television PSA air play valued at \$1.3 million (\$1,323,724).

Advertising During College Football Games

During the 2010 college football season, Alabama DHR contracted with ISP Sports for video advertising on ribbon and replay boards and live on-air announcements during radio broadcasts of Alabama and Auburn home games. DHR also sponsored advertising at the Magic City Classic played at Legion Field in Birmingham and the Turkey Day Classic in Montgomery.

Child-specific Recruitment

Heart Gallery Alabama accesses donated time and talents of professional photographers to photograph children legally available and waiting for adoption. Photographs and biographical information for these children are included on the Heart Gallery Alabama web site, www.heartgalleryalabama.com, as well as exhibits in public locations around the state (churches, art galleries, museums, etc.). Along with each exhibit, at least one informational session on adopting from foster care is hosted by Heart Gallery Alabama.

AdoptUsKids operates through the national adoption exchange and one of their most popular services is a web-oriented nation-wide child photo listing that may be viewed by potential adoptive families all over the world. In addition to their main photo listing, AdoptUsKids maintains state-partner pages for public and private agencies. AdoptUsKids also manages the Waiting Child photo listing on the Department's website.

Children's Aid Society/Alabama Pre & Post Adoption Connection (APAC) helped child-specific adoption recruitment in two ways. Their quarterly newsletter, *APAC IMPACT*, features photographs and biographical information of four to six waiting children or sibling groups, and their Waiting Child Notebooks feature photographs and biographical information of all children currently featured on the DHR website.

Dave Thomas Foundation provided grants to local adoption organizations to hire adoption professionals to execute aggressive, child-focused recruitment strategies, targeted exclusively toward placing foster care children with adoptive families. Since 2007, Alabama has utilized grant funds from the foundation to execute a **Wendy's Wonderful Kids Program** serving Mobile, Baldwin and other southwest Alabama counties. In April of 2011, the program began serving children in Jefferson, Shelby and Tuscaloosa counties.

In FY 2011 Alabama DHR completed a fifth grant with The Dave Thomas Foundation for Adoption. Fifty-five children were served by the southwest Alabama Wendy's Wonderful Kids Program and 31 achieved permanency. Eighteen children were served in Jefferson, Shelby, and Tuscaloosa counties. Four of these children were matched with a family and one adoption was finalized.



From left: Irene Clements, President, National Foster Parent Association (NFPA) with DHR Commissioner Nancy Buckner at the 2011 NFPA National Education Conference in Mobile, AL.

CAP Progresses in FY 2011

The Department continued working on its Comprehensive Assessment Project (CAP) in FY 2011. The CAP pilot project, scheduled to be completed in 2012, is being conducted in Baldwin, Escambia and Mobile counties and is designed to facilitate stronger intake screening of child abuse and neglect reports. CAP focuses on protective caregiver capacities and provides clear guidelines around case planning for families who need assistance through in-home or foster care services. The partnership supporting this work includes the National Resource Center for Child Protective Services, the University of Maryland and the Alabama Department of Human Resources.

Judges, Attorneys and DHR Staff receive CAP Training

In partnership with the Administrative Office of Courts and DHR, representatives of the judicial system including judges, DHR staff and contract attorneys, received training on the CAP decision-making process and concepts and criteria discussed in the CAP Safety Guides.

The training helped assure that judicial partners have an understanding of how the Department works with families and how Child Protective Services makes decisions related to child safety and caregiver protective capacities.

Forensic Interview Training was also supported by DHR in FY 2011. DHR offered the training four times a year in partnership with the Alabama Children's Justice Task Force and trained approximately 175 individuals, including all multi-disciplinary partners in the counties. The training was very successful and received excellent feedback.

Family Services consultants continued to partner with the Auburn University Applied Behavior Analysis Program and The University of South Alabama (USA) Psychology Program. The students completed practicum work with DHR and were trained to teach the Tools of Choice Parenting Program to parents and staff. They also provided in-home training to parents enrolled in the Lee and Mobile County parenting programs. In FY 2012 a graduate student from USA will work with DHR's behavior analyst in Mobile to do this same type of work and will also provide one-on-one assistance to specific children and families through Mobile County DHR.

IV-E Penetration Rate Reaches All-time High

The IV-E program, authorized by Title IV, Part E of the Social Security Act, provides funding for certain children in foster care or adoptive families. At the end of September 2011, the IV-E penetration rate was at an **all time high of 61.3%**. The penetration rate is important to the Department since it governs the amount of reimbursement that it receives from the federal government for maintenance payments, administrative costs and training of staff. The Title IV-E program received \$47,920,559 in federal reimbursement in FY 2011.



INDEPENDENT LIVING PROGRAM

In FY 2011, DHR worked diligently to support older youth (ages 14-21) in foster care through its Independent Living Program (ILP). This included arranging opportunities for them to “have their voices heard” and allow participation in activities that support the development of necessary skills to help them transition to adulthood.

ILP ACTIVITIES

- Local and state level Youth Council Meetings that enabled foster youth to discuss strategies that can be used to assist foster youth across Alabama develop skills that will help them become independent.
- Three Independent Living Conferences were hosted across the state for youth ages 16-21.
- A weekend camp was held for youth ages 14-15.
- Several youth participated in a State Speakers' Bureau where they spoke to adults and youth about their experiences in foster care and offered policy makers ideas that could better support older youth.
- DHR funded a position for a foster care alumni youth to serve as an advocate, facilitator and mentor. This person participated in meetings, conferences and planning that pertained to supporting older youth in the child welfare system.
- Nineteen foster youth attended a six-week educational opportunity at the University of Alabama in June, 2011. This gave them a chance to experience campus life, take some classes, participate in recreational activities and receive guidance around their own career and educational goals.

CHILD WELFARE CONSULTATION

The Child Welfare Consultation unit conducted individual county-specific work throughout FY 2011. All 67 counties continued to access case-specific consultation through Family Services Intake. Random Record Reviews of child welfare casework were completed in January and February and all counties were reviewed either by the Random Record Review Process or the State Quality Assurance (QA) Process. The process assisted counties in improving their practice skills and identifying training needs and other issues that affect the local child welfare system. The consultant teams reviewed over 2000 records. Findings and recommendations were shared with county management for inclusion in their county improvement plans.



FEDERAL PROGRAM IMPROVEMENT PLAN (PIP)

The Department continued to work on activities related to the PIP, and many of the action steps were completed. Each year the Department submits an Annual Progress and Services Report (APSR) to the Children's Bureau that includes updates on the strategies and goals set forth in the Child and Family Services Plan (CFSP). The eighth quarter PIP report was submitted on September 30, 2011. The PIP was scheduled to end August 31, 2011; however, due to the tornados that ravaged the state in April 2011, along with the resulting time and effort invested in recovery efforts, the Department requested and received a one-year extension to the PIP.

The completion date is now scheduled for August 2012, and the state will have until August 2013 to meet any PIP improvement goals that were negotiated with the Children's Bureau. Alabama's five-year CFSP included PIP-related activities, as well as additional objectives/goals that were not included in the PIP.

Permanency Roundtables

The Permanency Roundtable Model focuses on older youth with a goal of **Another Permanent Planned Living Arrangement** to identify strategies for developing permanent connections to serve as permanent resources or as a support into adulthood. The model expanded to more than 12 counties across the state in FY 2011, resulting in more than 1000 youth having their cases staffed. This continues to be a successful model of practice in providing strategies and planning to help youth to achieve permanency. The Department has plans to provide training and support for this model to expand in 2012.

Supervising for Change

One of the areas of need identified in many of the Random Record Reviews was to strengthen the supervision of casework. Therefore, in 2011 a two-day Supervisory training, *"Supervising for Change"*, was provided to all supervisors across the state in the nine county director districts. The training focused on time management, organizational skills, and practice improvement in safety, permanence and well-being. There were 179 participants, approximately 66% of the Child Welfare Supervisors, statewide. Evaluations were received at the end of each session and the majority of the Supervisors reported the training to be helpful, relevant and valuable.



Office of Financial Resource Management

FAMILY SERVICES DIVISION

The Office of Financial Resource Management (OFRM) works with county DHR staff and State DHR contract providers of Residential and Therapeutic Foster Care to ensure that needed services are available for abused and/or neglected children and that policy is available so that services are provided in compliance with rules and regulations of the Medicaid Agency. OFRM is responsible for policy and training for Medicaid Rehabilitation Services and the Targeted Case Management Program for both county staff and contract providers.

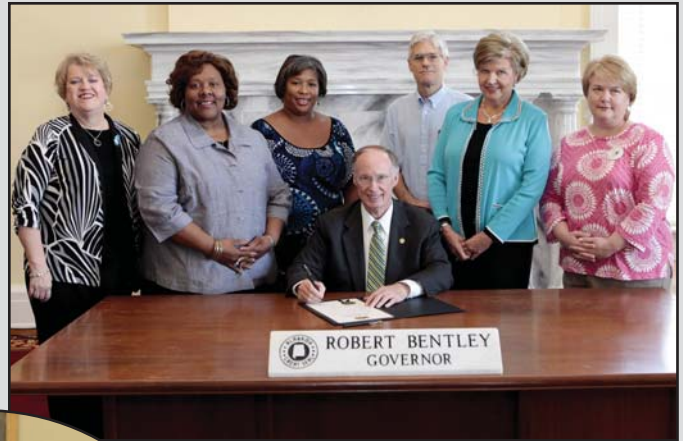
Revenue Received from the Alabama Medicaid Agency

Program	FY11
Targeted Case Management	\$17,728,858.27
Medicaid Rehabilitative Services	\$32,215,678.42
Total	\$49,944,536.69

Alabama saves millions of state dollars each year through its *revenue maximization initiative* by drawing down federal dollars for services that would otherwise be paid for with state dollars. This initiative seeks federal reimbursement for certain services aimed toward rehabilitating and alleviating the suffering of abused and/or neglected children and adults that are purchased with state dollars.



November is "National Adoption Month"



May is "National Foster Care Month."
Commissioner Buckner and permanency staff
receive recognition from Governor Bentley.



Adoption successes celebrated by Governor Bentley.

Children's Summit Focuses on Foster Youth Issues

A one-day conference titled, **Alabama's Children's Summit, "A Call to Action: Fostering Our Children to Graduation"** was held November 8, 2010 at the Renaissance Hotel in Montgomery to discuss the challenges faced by today's foster youth.

The conference featured keynote speaker Andrew Bridge, a Harvard Law Graduate and author of *Hope's Boy*, a memoir of his childhood spent in foster care. Mr. Bridge, a former California foster youth and foster care advocate, spoke to the group about his experience in California's foster care system and the importance of placement stability and education.

The conference also included a panel discussion facilitated by Lee Marshall, former foster child and adoptee. The discussion included three foster youth representing Montgomery, Mobile and Jefferson counties.

The attendees included judges, judicial and education personnel, county directors and assistant directors and county superintendents representing all 67 counties.



The Alabama Children's Summit was sponsored by Casey Family Programs, Alabama Department of Children's Services, Alabama Department of Human Resources, Alabama Department of Education, and the Alabama Unified Judicial System.

Adult PROTECTIVE SERVICES

Abuse, Neglect and Prevention Reports increase 10 percent in FY 2011

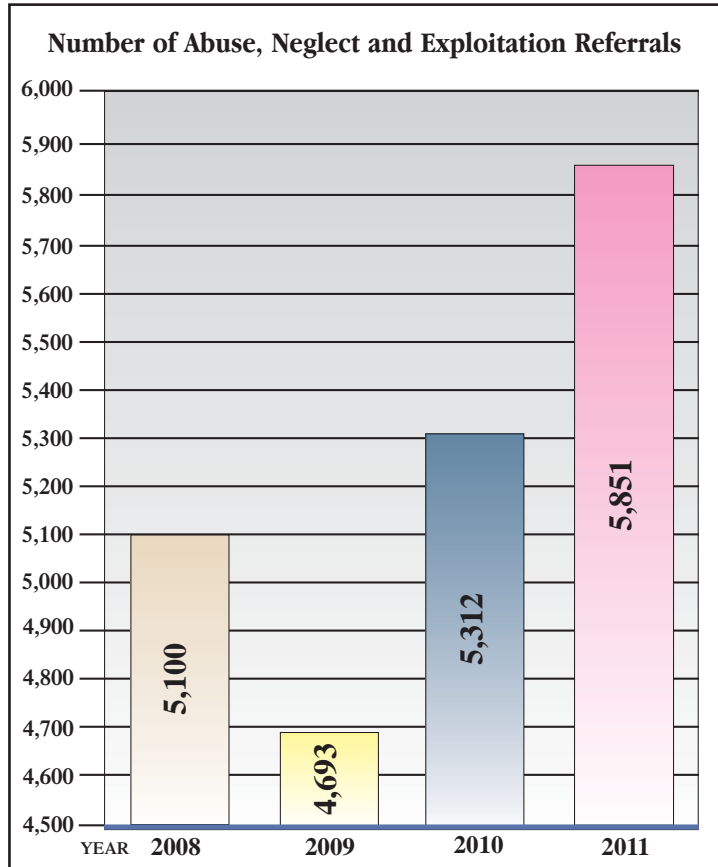
In FY 2011, the number of Abuse/Neglect/Exploitation (ANE) reports received in Alabama on adults age 18 and older who were alleged to be in need of protection was 4,098. The number of prevention assessments was 1,753.

Referrals were counted as preventions if there was a concern that maltreatment would occur if no intervention was provided.

The combined total of ANE reports and preventions in FY 2011 was 5,851, which is approximately a 10% increase over the 5,312 ANE reports and preventions in FY 2010.

The factors that may have contributed to the increase in ANE reports and preventions in FY 2011 include an increased public awareness of elder abuse issues and the reporting process, the continuously improved utilization of the FACTS computer information system, the Department's social service comprehensive case management system and increased staff training opportunities.

Abuse/Neglect/Exploitation reports.....	4,098
Prevention assessments.....	1,753
Combined total of ANE reports and preventions.....	5,851



Emergency Funds Distributed to County Offices

During FY 2011, approximately \$250,000 was distributed to County Departments to help address unmet needs of Adult Protective Services (APS) clients. Funds were allocated based on the elderly and disabled population of each county, utilization of funds, and other funds available to each county for the APS program. Funds were used to meet individual needs such as emergency housing, food, health care, sitter services, and other services needed to ensure the protection of the adult from abuse, neglect, and exploitation.

Adult PROTECTIVE SERVICES



2011

World Elder Abuse Awareness Day



Governor Robert Bentley proclaimed June 15, 2011 as World Elder Abuse Awareness Day in Alabama. The International Network for the Prevention of Elder Abuse annually designates June 15 for organizations and communities to raise awareness of the mistreatment of older adults wherever they live and to highlight the need for appropriate action. The day was intended to give abuse and neglect of older people a global relevance that would sustain and move prevention efforts forward throughout the year. Approximately 35 County Departments participated in World Elder Abuse Awareness Day in communities across the state.

World Elder Abuse Awareness Day County Activities

- *Proclamations*
- *Radio, TV & Newspaper publicity*
- *Offices and buildings decorated with purple bows and balloons; employees dressed in purple attire or wearing purple ribbons;*
- *Many community presentations and distribution of pamphlets*
- *APS county staff honored by community partners or DHR office with luncheons, receptions, etc.*
- *DHR staff donated personal care items to APS clients*

Adult **PROTECTIVE SERVICES**

Alabama Spirit of APS Award

The APS Division held a luncheon and program on June 14th in honor of the 2011 Alabama Spirit of APS Award winner, Theresa Davis of Lee County. Ms. Davis was accompanied by Lee County Director Jan Burke, Supervisor Carolyn Hunter, and a family member. Ms. Davis was selected through a statewide nomination process as an outstanding frontline APS staff member for her contribution to the development of a professional relationship with community partners, including the courts, law enforcement, mental health, nursing homes, and hospital agencies. She also showed exceptional initiative in creating community services to better meet the needs of vulnerable adults.



Ms. Davis was also nominated for the Spirit of National Adult Protective Services Association (NAPSA) Award presented at the NAPSA Conference on September 21, 2011 in Buffalo, New York.



2011 **APS CONSULTATION**

During FY 2011, APS consultation was provided onsite in all sixty-seven counties. State and County staff assessed the APS program in each County using reports from FACTS, record reviews, and staff interviews. An expanded assessment process was implemented which incorporated interviews with community stakeholders such as law enforcement, judges, physicians, and mental health and public health professionals. APS Consultants made 143 visits to county offices statewide to support the County APS program. Their on-site technical assistance addressed APS policy implementation and compliance, training, case consultation, and utilization of FACTS.

Adult PROTECTIVE SERVICES

APS Training Opportunities

- During FY 2011, APS staff provided “APS Basic Training” to new APS staff and experienced staff in need of refresher training. This training addressed APS intake, investigations, case management, placements, and legal interventions. Approximately 70 staff were trained in centralized sessions or individual County sessions. Consultants also developed APS training to meet specific county needs.
- State and county APS staff provided inter-agency training for the Alabama Nursing Home Association members, Alabama Department of Senior Services long-term care ombudsmen, and Department of Public Health case managers.
- Adult Protective Services Legal Training on Guardianship and Conservatorship was conducted in February 2011 for approximately 300 APS staff, private attorneys, and DHR staff attorneys. DHR staff attorneys and representatives from the Alabama Medicaid Agency conducted the training.
- A limited number of state and county APS staff attended the Alabama Gerontological Society conference held in Birmingham, March 30-April 1, 2011. A small group also attended the 2011 Southeast Regional Alzheimer’s and other Dementias Conference in Tuscaloosa August 23-24.



ELDER INVESTMENT FRAUD AND FINANCIAL EXPLOITATION PREVENTION PROGRAM

The State of Alabama was selected in FY 2011 as a grant recipient from the Investor Protection Trust, a nonprofit organization devoted to investor education. The grant provides funding for public education on financial exploitation and education of physicians on recognizing indicators of financial exploitation. In order to help complete the goals of the grant, DHR partnered with the Alabama Securities Commission, the Department of Senior Services, and the Attorney General’s Office on the Elder Investment Fraud and Financial Exploitation Prevention Program. Education events funded by the grant began in FY 2011 and will continue in FY 2012.

Interagency Elder Justice Coalition Formed

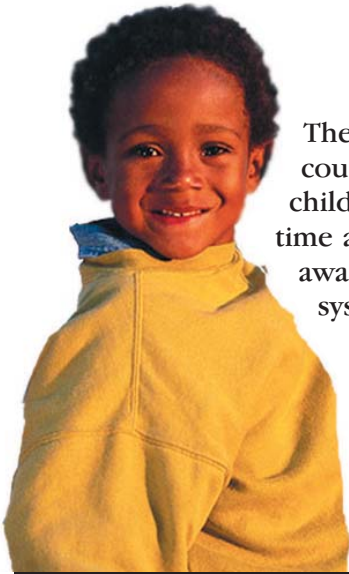
The Alabama Department of Human Resources partnered with the Alabama Department of Senior Services and the Attorney General’s Office, as lead agencies, to form an *interagency coalition for the prevention of elder abuse*. Representatives from approximately 30 support agencies that have an interest in preventing elder abuse attended an organizational meeting in August to discuss the goals of the coalition.

FAMILY, ADULT, AND CHILD TRACKING SYSTEM (FACTS)

Work continued across the state on best utilization of the Family, Adult, and Child Tracking System (FACTS). APS Consultants continued to provide ongoing coaching and training on FACTS during onsite county consultations. The APS program continued to support the current system while implementing changes to FACTS to meet the growing needs and demands of vulnerable adults and to ensure consistent practice and policy implementation.

CHILD CARE

Time and Attendance System



The Child Care Time and Attendance System (TAS) was implemented in all Alabama counties in FY 2011. TAS is an electronic process of recording attendance of children at child care centers and homes. TAS provides for more accurate and timely capturing of time and attendance data utilizing point of service (POS) devices. More than 40 provider awareness sessions were held in March, April and May to introduce providers to the new system and answer questions.

Over 1400 child care centers and homes participating in the **Child Care Subsidy Program** had POS devices installed. The system calculates and makes reimbursements to providers based on the TAS information collected. Parents began swiping attendance in August and September 2011. The TAS information was compared to prior payment system data before moving to statewide implementation of the TAS in 2012.

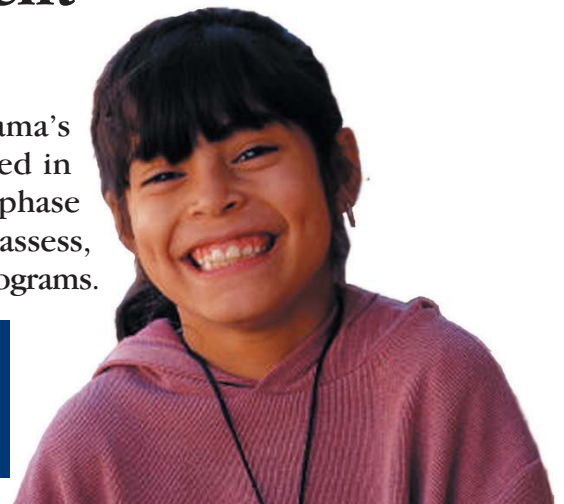
QUALITY ENHANCEMENT SERVICES ALABAMA TRAINERS CONFERENCE

The division partnered with Alabama State University's USDA Food Safety Project and Alabama Home Instruction for Parents of Preschool Youngsters (HIPPY) to present the Alabama Trainers Conference. The conference featured five two-day training sessions for more than 70 child care trainers. The training focused on strategies to assist trainers in enhancing their presentation skills, engaging their audience, course alignment and assessment to achieve maximum learning outcomes and understanding adult learning styles.

Quality Rating and Improvement System (QRIS)

The development of the child care center standards for Alabama's Quality Rating and Improvement System (QRIS) was completed in FY 2011. Strategies for implementing the demonstration/pilot phase of the QRIS also began in FY 2011. The QRIS system will assess, improve, reward and recognize quality early care and education programs.

The Child Care Division developed the system with the assistance of a steering committee that included early-care and education stakeholders from across the state.

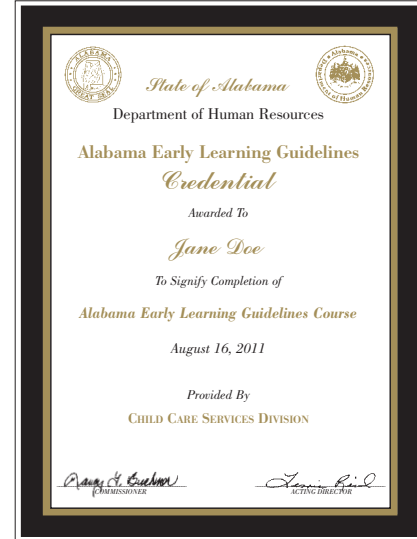


Child Care SERVICES

ALABAMA EARLY LEARNING GUIDELINES CREDENTIAL

The Alabama Early Learning Guidelines (AELG) credential recognizes child care providers who have completed a nine module course that addresses five learning domains. The domains are essential to high quality early care and education for children from birth to age five. In FY 2011, 262 providers completed the AELG training course and received the AELG credential:

- 93 providers received the AELG credential through the online training course.
- 169 providers received the AELG credential through the classroom training course.



CLIENT ELIGIBILITY SERVICES

- Average monthly number of children reimbursed27,035
- Children enrolled in the program as of September 30, 201131,258
- Dollars reimbursed to child care providers\$89,980,681
- Waiting list as of September 30, 20118,200

FY 2011 Child Care Licensing

In FY 2011, licensing staff made over 3200 visits to licensed child care centers to determine compliance with minimum standards, license new centers, renew licenses of existing centers, investigate licensing complaints and provide consultation to child care center staff.

- Licensed centers1095
- Licensed child care homes1144
 - ❑ 814 FAMILY DAY CARE
 - ❑ 330 GROUP DAY CARE
- Exempt child care facilities864



Family ASSISTANCE



Self-Sufficiency Efforts

JOBs case-managers work with Family Assistance (FA) recipients to help them find jobs and become self-supporting through a variety of activities such as job readiness classes and vocational training; however, FA recipients face many barriers such as transportation, inadequate child care, domestic violence, physical and mental health problems and lack of a high school diploma. FA staff works with many community partners to assist clients to find solutions to these barriers.

JOBS COMMUNITY PARTNERSHIPS

● Independence Through Employment Program (ITE)

The Family Assistance Division contracts with the *Department of Rehabilitation Services* to provide evaluations of JOBs clients who disclose a disability. ITE counselors assist clients with disabilities by offering services to help them obtain employment or receipt of SSI or RSDI. During FY2011, 1,761 clients were referred to the ITE Program and 915 clients were determined to have at least one disability. Physical impairments were identified the most frequently (52%), followed by mental impairments (33%) and cognitive impairments (13 %). Many clients had more than one disability identified.

SSI or RSDI was awarded to 176 clients during the year and another 77 became employed.

● Alabama Fatherhood Initiative

Staff members from the Family Assistance and Child Support Divisions work closely with the Child Abuse and Neglect Prevention Board to develop community projects to encourage healthy marriages and to prevent early and unplanned fatherhood. These programs reinforce the rights and responsibilities of being a parent, strive to strengthen the relationships between fathers and children and increase child support payments by providing work and training opportunities. The Healthy Marriage/Fatherhood programs served 1514 individuals.

During FY 2011, 745 individuals became employed and \$2,661,342 in child support was collected through the initiative.

● Job Access and Reverse Commute (JARC)

The JARC Program was established by the U.S. Department of Transportation to address the unique transportation challenges faced by welfare recipients and low-income persons seeking to obtain and maintain employment. JARC is part of the Alabama **United We Ride Mobility Management Project**. The Family Assistance Division funds JARC projects through the *Alabama Department of Senior Services and the Alabama Department of Transportation*.

Helping Families with Basic Assistance

Alabama's Family Assistance (FA) caseload reached a three-year high in FY 2011. Monthly FA benefits were provided to an average of 23,544 families per month which included 40,935 children. This compares to a monthly average of 21,492 families receiving assistance in FY 2010.

THE KINSHIP PROGRAM *Helping Vulnerable Families*

The Kinship Program provides limited crisis intervention services and benefits to certain vulnerable families who are caring for a relative's children. Services and benefits are provided to maintain, facilitate or stabilize a child's placement or living arrangement to avoid placing the child in foster care.

In FY 2011, a monthly average of 205 cases, including an average of 439 children, were served through this program.

Family ASSISTANCE

SAIL Program

The Family Assistance Division (FAD) contracted with the *Alabama Coalition Against Domestic Violence* in FY 2011 to assess individuals referred to the Special Assessment, Intervention and Liaison (SAIL) Program. The assessments were used to determine the risk of harm to individuals and their children and to provide services such as crisis counseling, advocacy and safety planning. In FY 2011, **3,861 families** were referred for help and an average of **426 families** received services each month during the fiscal year.

The **SAIL** Program provides services to families involved in domestic violence to help them remove barriers to becoming self-sufficient in a safe manner. Assistance is available in all 67 Alabama counties.

TEEN PREGNANCY RATE LOWER IN FY 2011

In response to Alabama's high rate of teen pregnancy, the Family Assistance Division contracts with the *Alabama Campaign to Prevent Teen Pregnancy* (ACPTP) to provide statewide leadership on the issue of teen pregnancy prevention. ACPTP works to increase public awareness of the high cost of teen pregnancies on the parent, the child and the community.

The most recent information available shows that Alabama's teen pregnancy rate for FY 2010 for females aged 10 – 19 was 32.5%, down from 37.95% for FY 2009.

The Family Assistance Division also contracts with the Department of Public Health to provide assistance with the cost of birth control for low-income women.



2011

*Engaging and Motivating
The FA Client*

Trainer - Beverly O. Ford, PhD



Food ASSISTANCE

Food Assistance Response to Tornado Disaster **LARGEST EVER IN ALABAMA**

In response to the April tornadoes that ravaged much of the state, the Department of Human Resources received approval from the United States Department of Agriculture's Food and Nutrition Service to operate a Disaster Supplemental Nutrition Assistance Program (DSNAP).

The DSNAP program served Alabama citizens who were affected by the storms and resulting power outages in the 43 counties that received a presidential disaster declaration. DSNAP is designed to provide a one-month benefit to households that might not qualify for the regular program, but who meet the income limits because of disaster-related expenses, loss of income or loss of food.

During the operation of DSNAP, over 550,000 new people were provided benefits totaling \$96,854,555. Current recipients received supplemental and replacement benefits totaling more than \$54,000,000, resulting in a total of \$151,377,597 in disaster food assistance benefits issued during the months of May and June.



Food ASSISTANCE

Automation Moves Forward in FY 2011

Alabama has undertaken several projects to improve the automation processes within the Food Assistance Program. The goal of automation is to provide a more efficient way to serve program applicants and recipients by making the program as paperless as possible.

Document Imaging System

A second project in food assistance modernization efforts, completed in FY 2011, is an automated document imaging system called ADDI (Alabama DHR Document Imaging.) This system was implemented in three pilot counties and is scheduled for statewide implementation in FY 2012. It will provide a virtual case file for food assistance case records, eliminating the large volume of paper currently required to support case actions.

As applications and verification documents come into the local offices, this information will be scanned and stored in ADDI, allowing for easy retrieval of the information as needed, while reducing the amount of copying and physical storage space needed for case materials.

MyAlabama.gov Online Application Process

In FY 2011, work was completed to make the food assistance application accessible on the web through MyAlabama.gov. The project was funded by an FNS participation grant awarded to Alabama in FY 2008. The application will “go live” at the beginning of FY 2012 and will allow citizens to file an application for benefits anywhere there is Internet access.

MyAlabama.gov is a state government website designed to make multiple social service program applications available at one single web portal. This is the first DHR program application available for electronic filing.



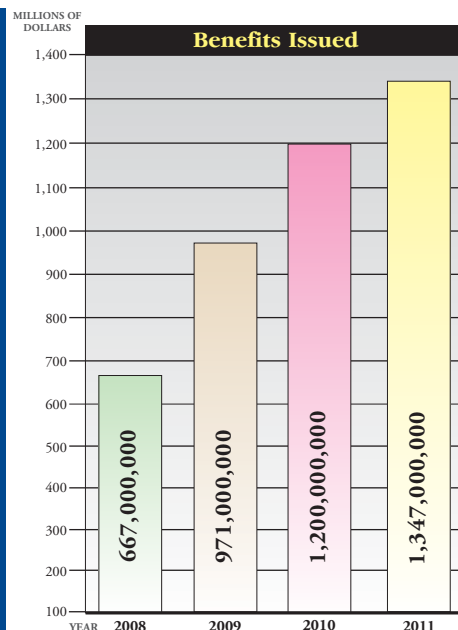
OACIS

The Online Application and Case Information System (OACIS), implemented in FY 2010, was the first major automation initiative in the program in many years. OACIS is a web-based computer system that improves the application and case maintenance functions for workers.

FY 2011 Experiences Continued INCREASE IN BENEFITS

Food assistance benefits continued its unprecedented growth in FY 2011. While the growth was slower than in the previous three years, program participation increased by 9.3 percent, resulting in an all-time high of 907,000 people receiving benefits in September. Issuance for the year was over \$1.3 billion, excluding the benefits issued through DSNAP.

On average,
387,000
households
received
benefits
during the year
compared to an
average of
221,000
households
in
FY 2007.



Food ASSISTANCE

Office of Finance recognized for **ACCURACY AND TIMELINESS**

The DHR State Office of Finance received the Excellence in Financial Management Award by the USDA, Food and Nutrition Service (FNS) for FY 2011. The award was earned for exceptional accuracy and timeliness for both regular SNAP funds and American Recovery and Reinvestment (ARRA) funds; the reconciliation of EBT accounts; and submission of federal financial reports.

DHR Finance was said to have excelled in developing accurate initial budget projections, monitoring those projections, and adjusting them as necessary throughout to ensure funds requested were in line for needs, and ensuring that no specific program components were overspent.



Bottom Row Left to Right: Commissioner Nancy Buckner; P.L. Corely, Senior Deputy Commissioner Fiscal Administration; Beth Dykes, Office of Cost Allocation; Conita King, Finance Director
Top Row: Dr. Charles R. Nash, DHR State Board Member; Tony Petelos, Vice Chairman DHR State Board

Grant Awarded to Improve WEB SERVICES

The USDA, Food and Nutrition Service (FNS) awarded a participation grant of \$452,000 to the Food Assistance Division to improve the web services available to recipients. This grant will continue the work begun with the 2008 participation grant received to develop the web application.

Over the next three years, these funds will be used to enhance and expand web services to provide more information to recipients about their cases, provide links to other available information and services, allow the submission of required forms over the internet and improve communications between recipients and staff.

AESAP COMPLETES THIRD SUCCESSFUL YEAR

The Alabama Elderly Simplified Application Project concluded its third year as an FNS-approved demonstration project. The program has succeeded in bringing over 24,000 new seniors to the project since its implementation. DHR plans to renew the demonstration project for three additional years, and FNS has indicated its willingness to grant the approval due to the success of the project.

The Alabama Department of Senior Services has partnered with DHR to provide information to seniors and assist in the application process, helping reach more potentially eligible low income Alabamians age 60 and older. Nationally, this age group is the most underserved population in SNAP.

Child Support ENFORCEMENT

Collections Increase in FY 2011

More than **\$315 million** was collected from non-custodial parents in what proved to be a difficult economy with high unemployment. In FY 2011, Alabama improved its child support collections by \$14 million over the previous year.

The increase was made possible through a collaborative effort between federal, state, and county offices, district attorneys, private attorneys under contract with DHR, law enforcement officials, judges, and other court officials.

Total Collections – \$315,000,000

Collections from federal tax offset	\$35,926,118.90
Collections from State tax offset	\$2,797,313.31
Collections from Liens & Levies	\$885,639.30
Collections from Unemployment Comp	\$ 4,413,942.54

OVER 230 THOUSAND FAMILIES RECEIVED CHILD SUPPORT SERVICES

The Child Support Program provided services to over 230,000 families in FY 2011. The population served by the program consisted of:

- 105,594 Former TANF recipients47%
- 29,942 Current TANF Clients12%
- 95,457 Non-TANF Clients41%

LEGISLATION CHANGES RATE OF CHILD SUPPORT INTEREST ON ARREARS

Senate Bill 207, passed by the Alabama Legislature in June 2011, changed the rate of interest charged on child support judgments that are in arrears. Child support payments in arrears after September 1, 2011 will now accrue at the interest rate of 7.5 percent as opposed to the previous interest rate of 12 percent.

The interest rate on arrears owed prior to September 1, 2011 remains at the previous rate of 12 percent on past due child support payments.

Establishment of Paternity

Parentage was established for 94% of the children served by the child support program. By establishing paternity through the courts, children can benefit from receiving a reliable source of financial support in addition to establishing a relationship with both mother and father. The number of financial support orders in place for the children exceeded 82%.



Child Support ENFORCEMENT

Alabama Child Support Association Training Conference

"Pirates at the Perdido"

The Alabama Child Support Association held its annual training conference October 26-29, 2010. Plenary sessions included useful information from many of our partners which included representatives from the Office of Child Support Enforcement Region IV, Georgia IV-D Program, district attorneys, judicial circuits, sheriff department, the Alabama Bar Association, the Administrative Office of Court and the Office of Audit.

Best selling author, Faye Boykin, closed out the session with an inspiring message of *"In It to Win It!"* Outstanding performances in the county programs were recognized during a special Awards Ceremony.

ACSA



Child Support Administrator
of the Year

Mary Jo Dennison



Faye Boykin
2010 ACSA
Conference Speaker



Robert C. Roseberry
Judge of the Year Award
Judge George Carpenter
Tim Collins presenting



Child Support County Program
Advocate Award
Cindy Bratcher
Lauderdale County



Gordon F. Bailey Attorney of the Year Award
Cartledge Weeden "Carty" Blackwell, Jr.



Performance Award for Increase in Paternity Establishment
Category III- Lee County
L to R: Margaret Mayfield, Faye Nelson, Gloria Morgan and Lillian Snipes

Field ADMINISTRATION

Emergency Welfare Services Critical to Tornado Response and Recovery Efforts

The Field Administration's Office of Emergency Welfare Services/Employee Safety (EWS/ES) was instrumental during the aftermath of the devastating tornadoes that struck the State in April 2011. Field Administration was responsible for deploying over 6200 staff to 43 counties that were designated for individual disaster services by FEMA to assist with the issuance of DSNAP benefits.

Field Administration DSNAP Activities

- Determined the number of staff to be sent from counties/state offices
- Ensured proper DSNAP locations were secured by each county
- Provided security at DSNAP locations
- Contacted hotels/motels to secure safe and adequate lodging for employees
- Located and staffed **Disaster Recovery Centers** to assist with immediate and long-term services
- Deployed staff to the FEMA **Joint Field Office** to provide technical assistance

Severe Winter Weather Hits North Alabama Counties

In FY 2011, EWS/ES staff consulted with counties during early January in response to severe winter weather that extended into mid-February. Several northern counties were alerted to prepare to assist with shelter operations; however, the weather moderated enough to avoid a massive sheltering event. The near event provided an opportunity to prepare for response to the massive tornado outbreaks in April.

Mass Care Plan Task Force Meets

Commissioner Buckner chaired the Sheltering and Mass Care Plan Task Force quarterly meeting in September. The Task Force met to discuss the status and implementation of the plan. The Mass Care Plan addresses the sheltering and mass care of evacuees and/or displaced persons during a disaster or any Governor-ordered mandatory evacuation. Commissioner Buckner praised Alabama's private and public sector response to the unprecedented April 2011 tornadoes that claimed lives and property in numerous communities throughout the State.

OFFICE OF STAFF DEVELOPMENT

The Office of Staff Development continued to provide support for the Department's Social Work Licensure Initiative throughout FY 2011. Social Work Licensure Supervision, in accordance with Alabama State Law and the Alabama Board of Social Work Examiners Administrative Code, was provided to over 100 licensed employees throughout the State.

Staff Development offered the Department's social work licensure exam study program, *Plan to Prep*, throughout the State to assist new and experienced staff who are seeking their social work license. Staff Development Social Work Licensure Supervisors also provided crisis intervention assistance to employees of the Department working with cases of particularly severe child abuse, employees dealing with the unexpected deaths of co-workers, and employees dealing with the aftermath of the April 27, 2011, tornadoes.

District Administrative Specialists

Field Administration's District Administrative Specialists used their extensive skill and experience to support the 67 county directors in the area of county administration and leadership. In the absence of County Directors due to retirement or resignation, the District Administrative Specialists served as interim county directors throughout the State providing valuable continuity in management and leadership to counties.

Field ADMINISTRATION

District Administrative Specialists

As of September 30, 2011

Larry Ayers

P.O. Box 964
Decatur 35602
(256) 340-5867

CELL: (256) 606-6006

Calhoun
Colbert
Franklin
Lauderdale
Lawrence
Limestone
Marion
Winston

Cathy Miller

202 Dean Buttram Sr. Ave.
Centre 35960
(256) 927-1474

CELL: (256) 426-9538

Blount
Cherokee
Clay
Cleburne
DeKalb
Etowah
Jackson
Madison
Marshall
Randolph
St. Clair
Shelby
Talladega

Trish Muscolino

P.O. Box 70100
Tuscaloosa 35407
(205) 554-3328

CELL: (334) 868-9741

Bibb
Cullman
Hale
Fayette
Jefferson
Lamar
Morgan
Pickens
Walker

Linda Buchanan

State Office
Montgomery
(334) 242-1462

CELL: (334) 590-9422

Barbour
Bullock
Chambers
Dale
Elmore
Geneva
Henry
Houston
Lee
Pike
Russell
Tallapoosa

Diana McCampbell

P.O. Box 480909
Linden 36748
(334) 295-2024

CELL: (334) 652-3931

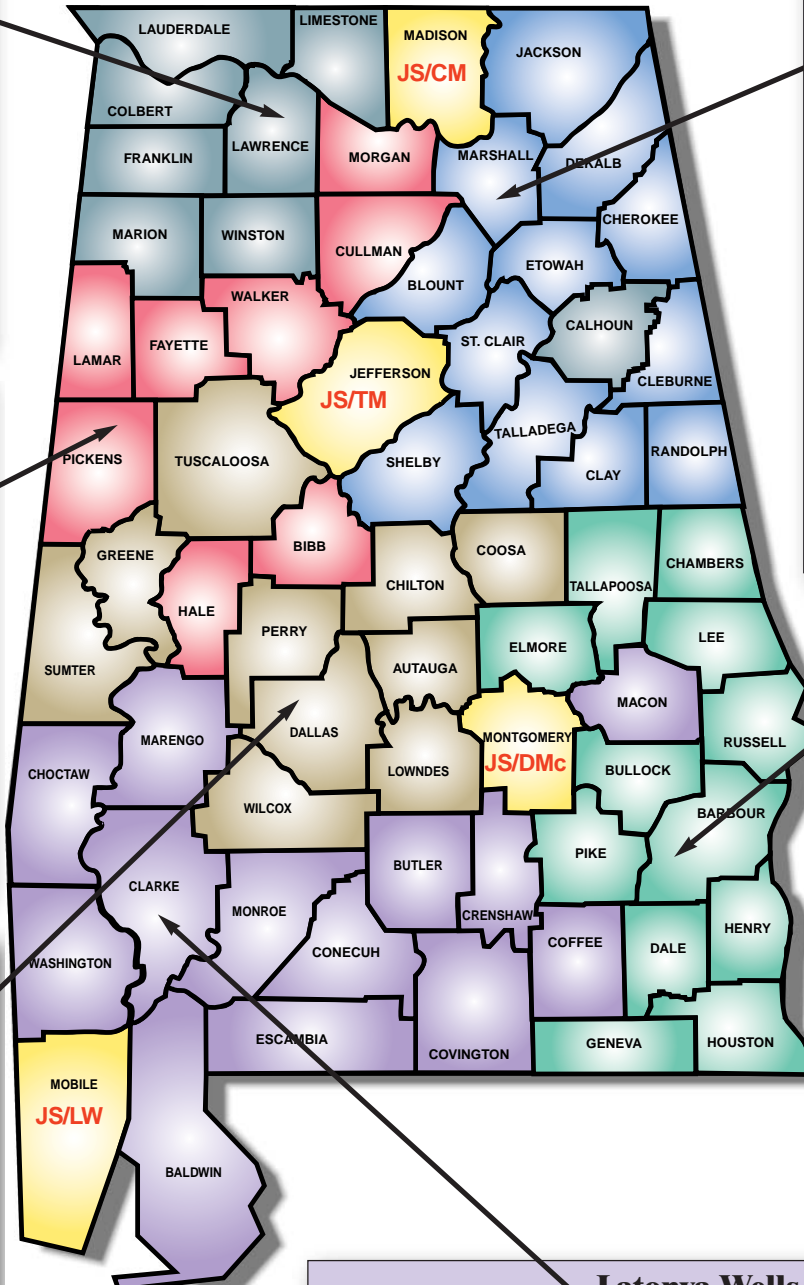
Autauga
Chilton
Coosa
Dallas
Greene
Lowndes
Montgomery
Perry
Sumter
Tuscaloosa
Wilcox

Latonya Wells

P.O. Box 1906 • Mobile 36633 • (251) 450-9117

CELL: (334) 590-9424

Baldwin, Butler, Choctaw, Clarke, Coffee, Conecuh, Covington,
Escambia, Macon, Marengo, Mobile, Monroe, Washington





ALABAMA DEPARTMENT OF HUMAN RESOURCES

SOURCES AND USES OF FUNDS FOR

2011

USES OF FUNDS

Salaries	182,755,565
Employee Benefits	76,112,070
In-State Travel.....	8,933,259
Out-of-State Travel.....	360,033
Repairs and Maintenance	1,302,455
Rents and Leases.....	16,015,151
Utilities and Communications.....	11,169,750
Professional Services	37,958,573

Supplies, Materials and Operating Expenses	10,205,278
Transportation Equipment Operating Costs	37,017
Grants & Benefits.....	1,868,595,381
Transportation Equipment Purchases	0
Other Equipment Purchases	1,377,228
Non-Expenditure Disbursements	0
Total Uses of Funds	\$2,214,821,760

SOURCES OF FUNDS

FEDERAL AND LOCAL FUNDS

Federal Temporary Assistance to Needy Families	104,031,786
Federal TANF Emergency Contingency Fund (ARRA)	8,898,157
Federal Title IV-B Funds.....	10,370,911
Federal Title IV-D Funds	51,288,158
IV-D Match on Incentive-ARRA.....	0
Federal Title IV-E Funds.....	42,330,291
IV-E Foster Care & Adopt-ARRA	529,198
Federal Title XIX Funds	75,442,077
Federal Social Services Block Grant-Title XX	33,415,277
Federal Child Day Care Discretionary Funds.....	33,351,701
Federal Child Day Care Mandatory Funds	16,775,849
Federal Child Day Care Matching Funds.....	19,911,902
Day Care Disc-ARRA.....	2,711,537
Federal USDA Funds.....	1,528,858,215
Federal Child Abuse Grant.....	758,270
Other Federal Funds	1,979,864
Local Contract Funds	109,654
Child Support Interest and Fees.....	364,474
Casey Foundation Grant	81,250
Thomas Foundation Grant	75,875

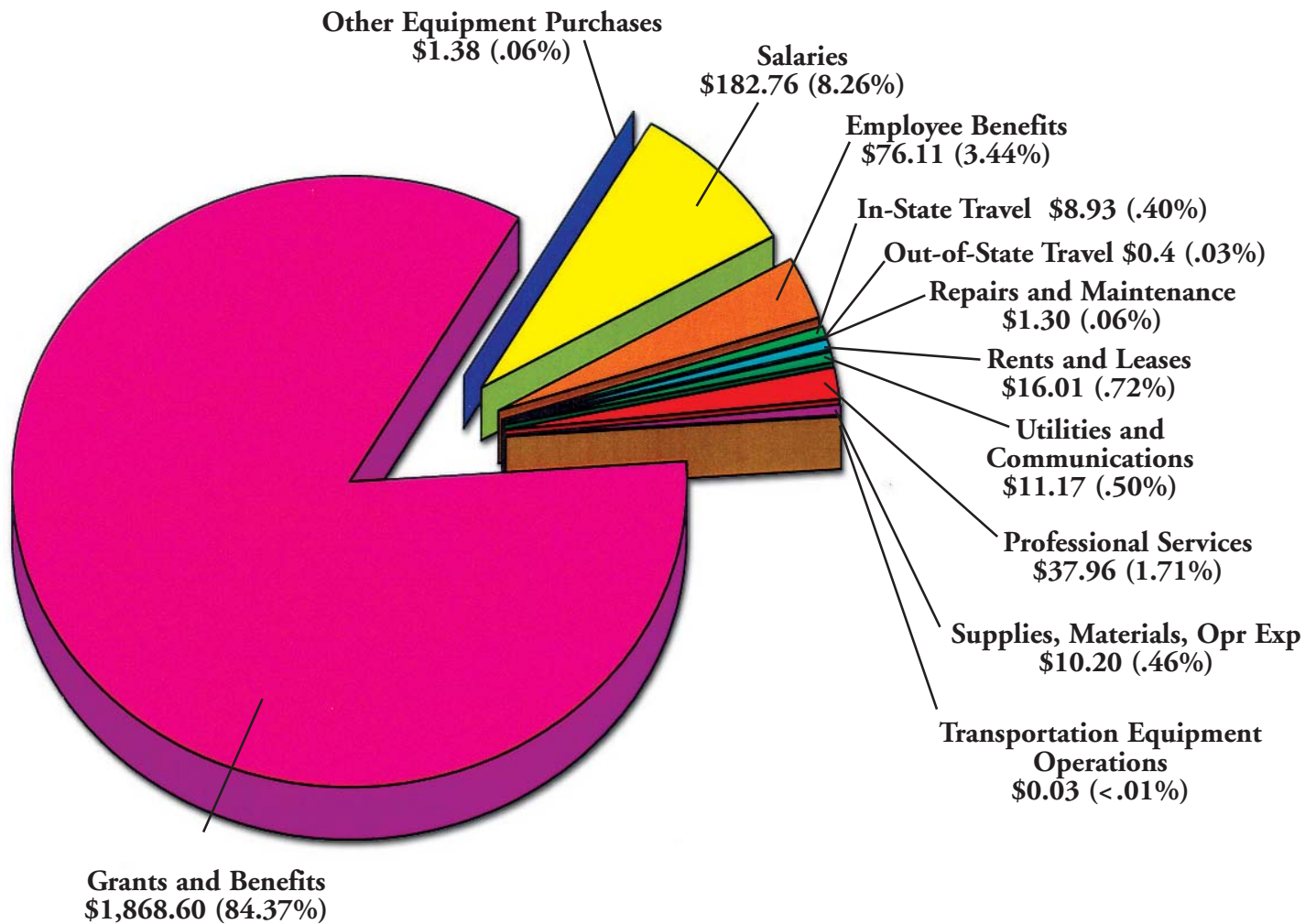
STATE FUNDS

Transfers from MNC Agencies	2,230,486
Foster Care Trust Fund	15,773
General Fund Transfer	84,124,183
Education Trust Fund Transfer	12,564,377
Whiskey Tax	35,776,660
ABC Profits	429,973
Beer Tax and Fortified Wine Tax	11,463,607
Pension Residue	20,773,500
Sales Tax.....	1,322,000
Sales Tax-Foster Care	500,000
Sales Tax-Food Stamp	72,111,982
Child Support Incentive Payments	5,000,000
Tobacco Tax	3,058,403
Contractors' Gross Receipts	5,171,314
State Share of Child Support Collections	4,874,728
Food Stamp Overissuance	628,698
Other State Funds	1,533,712
Children First Trust Fund	9,435,000
Food Stamp Sales Tax Reversion	(18,600,000)
Unencumbered Balance Forward.....	31,122,918

TOTAL FUNDS AVAILABLE.....\$2,214,821,760

Fiscal Year 2011

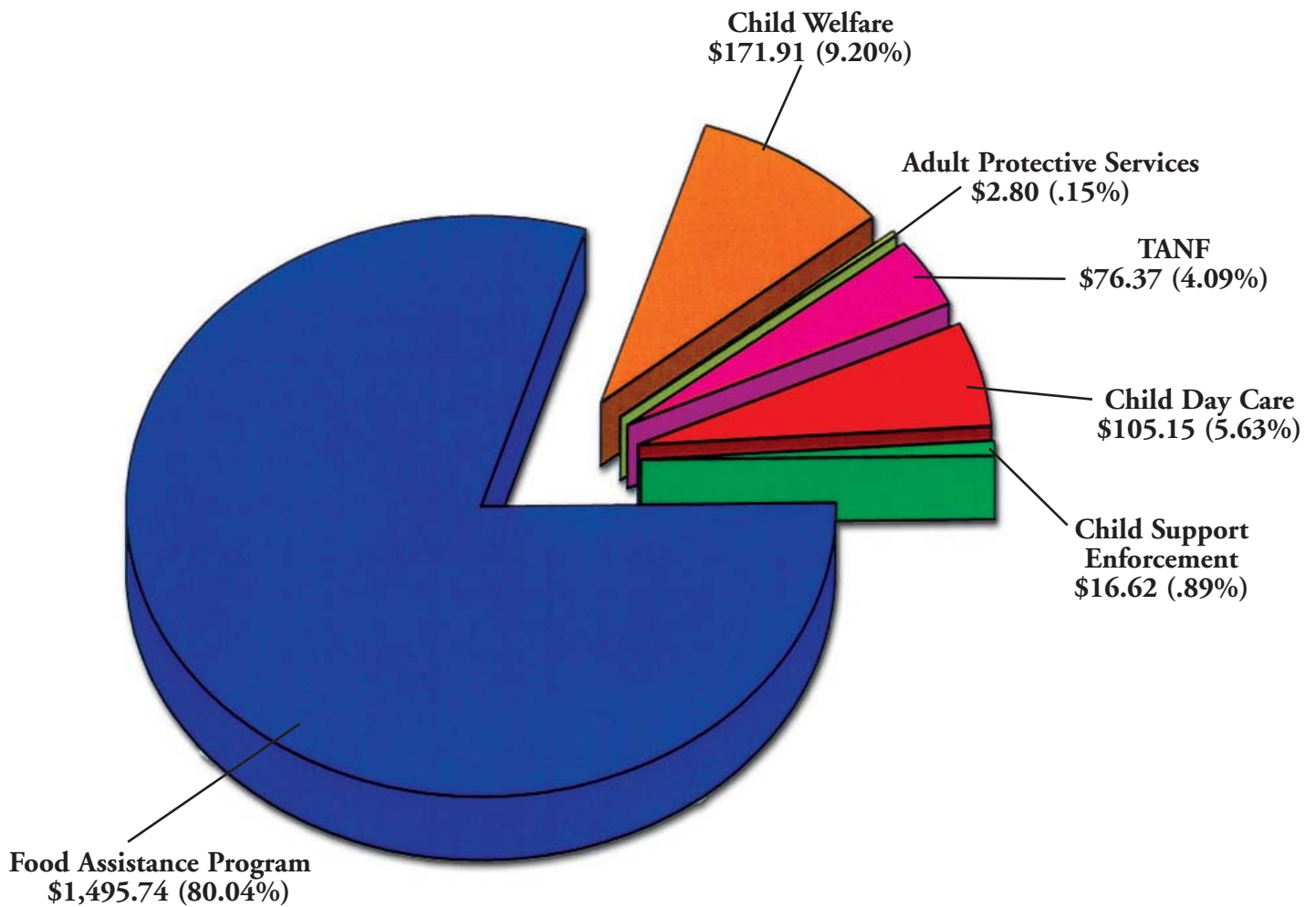
EXPENDITURES BY OBJECTS



TOTAL EXPENDITURES - \$2,214,821,760
VALUES = MILLIONS

Fiscal Year **2011**

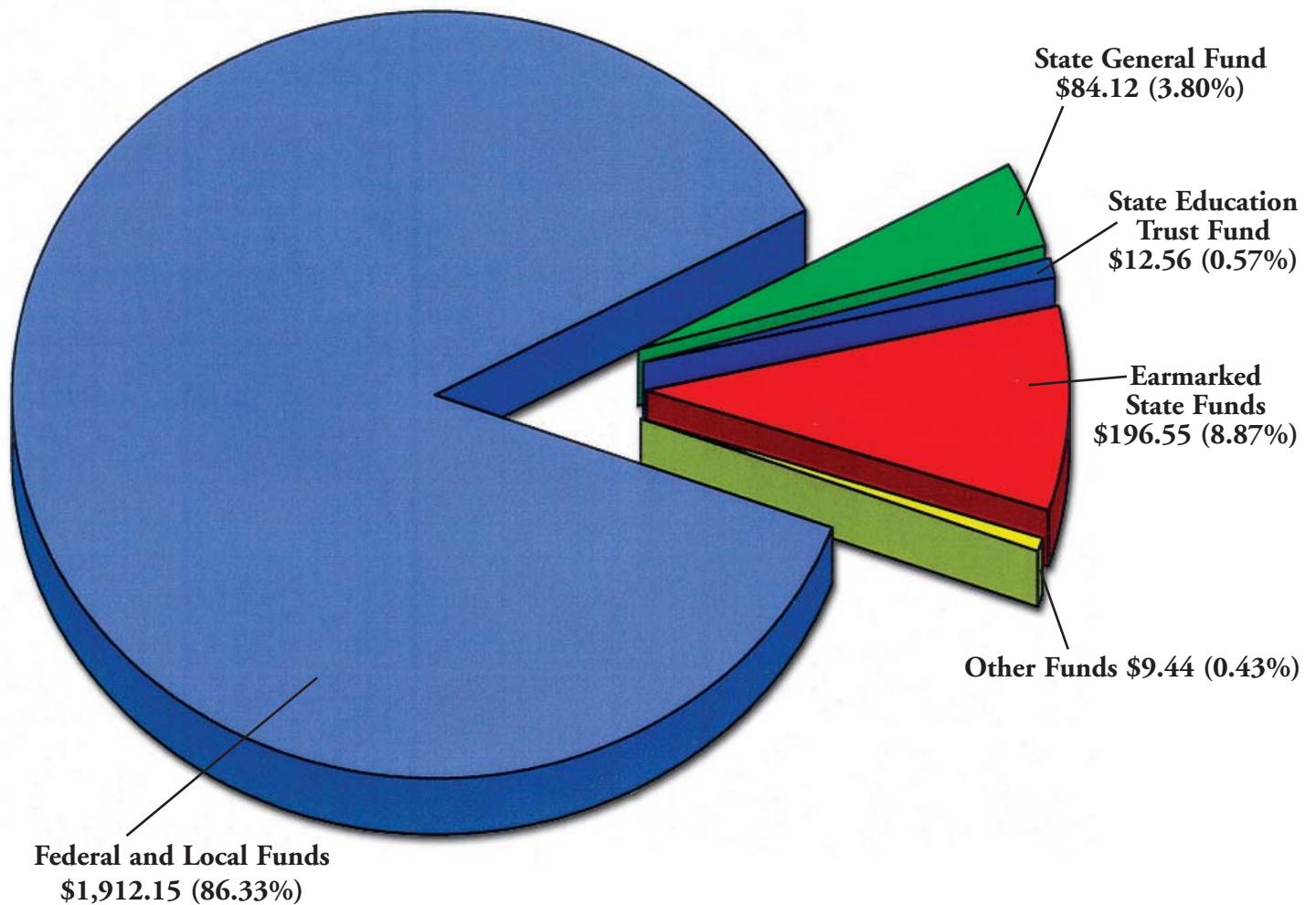
GRANTS AND BENEFITS BY PROGRAM



**TOTAL GRANTS AND BENEFITS
EXPENDITURES - \$1,868,595,381
VALUES = MILLIONS**

Fiscal Year **2011**

REVENUE SOURCES



TOTAL FUNDS - \$2,214,821,760
VALUES = MILLIONS

STATISTICAL DATA

FISCAL YEAR 2011

CONTENTS

	PAGE
Table 1. Cases Under Care - Human Resources	34
Table 2. Number of Cases Receiving Financial Assistance and Average Amount of Payments To These Cases.....	35
Table 3. Aid to Refugees	36
Table 4. Number of Individuals Certified as Currently Eligible for Medical Assistance Under Title XIX (by the Department of Human Resources) to The Alabama Medicaid Agency	36
Table 5. Number of Cases Receiving Financial Assistance and Average Amount of Assistance Per Case (By County)	37
Table 6. Cases Approved as Categorically Related and Eligible for Title XIX But Receiving No Money Payment	38
Table 7. Reasons for Denial - Family Assistance Cases	39
Table 8. Reasons for Opening - Family Assistance Cases	40
Table 9. Reasons for Closing - Family Assistance Cases	41
Table 10. Social Services in County Departments	42
Table 11. Child Day Care	43
Table 12. Adult Day Care	44
Table 13. Adult Foster Care	45
Table 14. Foster Care for Children	46
Table 15. Children Under Care of Public and Private Facilities	47
Table 16. Food Assistance Program - Monthly Average Participation (By County)	48
Table 17. Child Support Cases and Collections	49
Table 18. The JOBS Programs	50
Table 19. Adult Abuse and Neglect Reports	51
Table 20. Adult Foster Care Homes	52

Table 1

CASES UNDER CARE - HUMAN RESOURCES

MONTHLY AVERAGE OF CASES UNDER CARE FOR FISCAL YEARS				
	OCTOBER 1, 2010 - SEPTEMBER 30, 2011		OCTOBER 1, 2009 - SEPTEMBER 30, 2010	
	Number of Cases	Average Payment Per Case 1/	Number of Cases	Average Payment Per Case 1/
GRAND TOTAL	688,369	XXX	640,200	XXX
FINANCIAL ASSISTANCE	TOTAL 23,703 2/	\$189.37	21,681 2/	\$189.12
State Supplementation:				
Old Age Pensions	47	55.53	58	55.90
Aid to Blind	3	56.00	4	56.00
Aid to Permanently & Totally Disabled	107	57.32	127	57.40
Family Assistance	23,546	190.25	21,492	190.28
Special Assistance:				
Aid to Refugees	0	0.00	0	0.00
NO PAYMENT-MEDICAL ASSISTANCE ONLY	TOTAL 46	XXX	53	XXX
SOCIAL SERVICES				
Primary Clients Open for Service	TOTAL 42,540	XXX	42,538	XXX
Payments on Behalf of Individual:				
Child Day Care	27,442	273.21	27,016	270.29
Adult Day Care	367	437.75	376	436.30
Foster Care 2/:				
Adult Service Fee	48	135.83	50	137.12
Foster Care Maintenance Payments 3/	1,803 4/	XXX	1,593 4/	XXX
Board Payment	(1,803)	411.40	(1,593)	411.46
Specialized Service Fee	(26)	49.44	(20)	48.22
Aid to Children in Foster Care	2,002 4/	XXX	2,173 4/	XXX
Board Payment	(1,741)	441.19	(2,095)	405.23
Specialized Service Fee	(26)	49.56	(31)	49.34
Special Care for Children	0	XXX	0	XXX
Other Primary Clients Open for Service	10,878	XXX	11,330	XXX
FOOD ASSISTANCE	TOTAL 387,217	XXX	344,788	XXX
CHILD SUPPORT PROGRAM	TOTAL 234,863	XXX	231,140	XXX

1/ Not to be used to compute DHR financial obligation.

2/ Portions of foster care are paid through State Supplementation.

3/ Formerly Aid to Dependent Children - Foster Care (ADC-FC).

4/ Total unduplicated number of children who received board payments and/or specialized service fees.

Note: Alabama's AR program is now administered by Catholic Social Services, Archdiocese of Mobile.

TABLE 2
NUMBER OF CASES RECEIVING FINANCIAL ASSISTANCE AND AVERAGE PAYMENTS BY CATEGORY
OCTOBER 1, 2010 - SEPTEMBER 30, 2011

MONTH	TOTAL		OLD AGE PENSIONS 1/		AID TO BLIND 1/		AID TO PERMANENTLY AND TOTALLY DISABLED 1/		FAMILY ASSISTANCE	
	Cases	Average Payment 2/	Cases	Average Payment 2/	Cases	Average Payment 2/	Cases	Average Payment 2/	Cases	Average Payment 2/
MONTHLY AVG. FOR YEAR	23,703	\$189.37	47	\$55.53	3	\$56.00	107	\$57.32	23,546	\$190.25
October 2010	24,030	193.36	53	58.66	3	56.00	115	57.18	23,859	194.33
November	24,229	193.06	56	59.27	3	56.00	114	57.26	24,056	194.03
December	24,964	193.17	55	57.51	3	56.00	114	57.26	24,792	194.12
January 2011	24,551	189.71	49	54.45	3	56.00	113	57.24	24,386	190.61
February	23,943	188.63	49	53.59	3	56.00	111	57.23	23,780	189.54
March	23,499	186.88	45	54.22	3	56.00	110	57.24	23,341	187.76
April	23,292	186.18	43	53.28	3	56.00	109	57.13	23,137	187.05
May	22,683	186.86	47	53.60	2	56.00	104	57.63	22,530	187.75
June	22,949	188.69	43	53.28	2	56.00	102	57.51	22,802	189.54
July	23,188	187.66	42	60.60	2	56.00	99	57.76	23,045	188.46
August	23,393	189.08	40	52.98	2	56.00	97	57.24	23,254	189.87
September	23,713	188.59	40	52.98	2	56.00	97	57.24	23,574	189.37

1/ State Supplementation for Old Age Pensions, Aid to Blind, and Aid to Permanently and Totally Disabled included personal care supplements for children and/or adults in foster homes licensed or approved by the Department of Human Resources.

2/ Not to be used to compute DHR financial obligation.

NOTE: In accordance with Public Law 92-603, a program of Supplemental Security Income (SSI) administered by the Social Security Administration was effective January 1, 1974, for the aged, blind, and disabled. Alabama has a program of supplementation for persons receiving less under SSI than under OAP, AB, and APTD. Data with reference to programs of supplementation as administered by the Department of Human Resources are given here in addition to data for other programs.

TABLE 3**AID TO REFUGEES****OCTOBER 1, 2010 - SEPTEMBER 30, 2011**

The Aid to Refugee Program was mandated by the Refugee Act of 1980. Funded solely with Federal Funds, AR was administered by the Department of Human Resources in a manner similar to FA. Alabama's AR program is now administered by Catholic Social Services, Archdiocese of Mobile.

TABLE 4

**NUMBER OF INDIVIDUALS CERTIFIED AS CURRENTLY ELIGIBLE FOR MEDICAL ASSISTANCE
UNDER TITLE XIX BY THE DEPARTMENT OF HUMAN RESOURCES TO ALABAMA MEDICAID AGENCY**

OCTOBER 1, 2010 - SEPTEMBER 30, 2011

CATEGORY OF ELIGIBILITY	NUMBER OF INDIVIDUALS
MONTHLY AVERAGE FOR YEAR.....	3,250
Old Age Assistance	67
Aid to Blind	2
Medicaid for Low Income Families 1/	0
Foster Care Maintenance Payments	1,826
Aid to Children in Foster Care	1,227
Aid to Permanently and Totally Disabled	128

1/ Administrative responsibility for this program has been transferred to the Alabama Medicaid Agency as of June 1, 2003.

TABLE 5

**NUMBER OF CASES RECEIVING FINANCIAL ASSISTANCE THROUGH COUNTY DEPARTMENTS AND AVERAGE
AMOUNT OF MONTHLY ASSISTANCE PER CASE BY COUNTY**

MONTHLY AVERAGE FOR FISCAL YEAR OCTOBER 1, 2010 - SEPTEMBER 30, 2011

COUNTY	TOTAL		OLD AGE PENSIONS		AID TO BLIND		AID TO PERMANENTLY AND TOTALLY DISABLED		FAMILY ASSISTANCE	
	Average Number of Cases	Average Amount of Assistance 1/	Average Number of Cases	Average Amount of Assistance 1/	Average Number of Cases	Average Amount of Assistance 1/	Average Number of Cases	Average Amount of Assistance 1/	Average Number of Cases	Average Amount of Assistance 1/
MONTHLY AVG. FOR YEAR	23,703	\$189.37	47	\$55.53	3	\$56.00	107	\$57.32	23,546	\$190.25
Autauga	242	181.08	*	60.00	0	0.00	1	60.00	241	181.67
Baldwin	316	187.53	0	0.00	0	0.00	1	60.00	315	187.94
Barbour	159	178.76	3	56.00	0	0.00	0	0.00	156	180.73
Bibb	107	185.99	0	0.00	0	0.00	0	0.00	107	185.99
Blount	244	193.99	0	0.00	0	0.00	1	56.00	243	194.55
Bullock	120	193.09	0	0.00	0	0.00	3	58.91	117	196.24
Butler	174	188.65	0	0.00	0	0.00	0	0.00	174	188.65
Calhoun	731	189.59	4	55.67	0	0.00	6	60.86	721	191.29
Chambers	243	190.13	0	0.00	0	0.00	4	57.00	239	192.35
Cherokee	120	184.21	0	0.00	0	0.00	0	0.00	120	184.21
Chilton	238	190.01	0	0.00	0	0.00	2	60.00	236	190.93
Choctaw	47	179.09	1	56.00	0	0.00	0	0.00	46	181.79
Clarke	183	182.14	1	60.00	0	0.00	1	60.00	181	182.82
Clay	34	181.49	0	0.00	0	0.00	0	0.00	34	181.49
Cleburne	47	187.01	0	0.00	0	0.00	1	56.00	46	189.89
Coffee	109	174.53	*	56.00	0	0.00	4	56.00	105	179.32
Colbert	100	186.50	1	58.00	0	0.00	0	0.00	99	188.23
Conecuh	89	186.50	0	0.00	0	0.00	0	0.00	89	186.50
Coosa	42	175.30	0	0.00	0	0.00	1	4.00	41	179.51
Covington	117	174.62	2	57.92	0	0.00	0	0.00	115	176.73
Crenshaw	77	176.07	1	56.00	0	0.00	1	39.75	75	179.15
Cullman	174	187.54	0	0.00	0	0.00	1	60.00	173	188.28
Dale	214	183.04	0	0.00	0	0.00	0	0.00	214	183.04
Dallas	634	189.76	*	350.00	0	0.00	0	0.00	634	189.74
DeKalb	232	186.27	1	83.07	0	0.00	2	57.66	229	188.16
Elmore	212	173.89	0	0.00	0	0.00	1	60.00	211	174.43
Escambia	124	182.93	0	0.00	0	0.00	0	0.00	124	182.93
Etowah	232	175.77	2	56.00	1	56.00	8	58.50	221	181.64
Fayette	82	188.83	0	0.00	0	0.00	0	0.00	82	188.83
Franklin	163	189.56	0	0.00	0	0.00	0	0.00	163	189.56
Geneva	75	178.35	0	0.00	0	0.00	0	0.00	75	178.35
Greene	74	188.73	0	0.00	0	0.00	0	0.00	74	188.73
Hale	160	193.64	0	0.00	0	0.00	0	0.00	160	193.64
Henry	72	190.95	0	0.00	0	0.00	0	0.00	72	190.95
Houston	734	191.23	0	0.00	0	0.00	0	0.00	734	191.23
Jackson	122	180.54	2	54.38	0	0.00	1	60.00	119	183.84
Jefferson	4,787	194.16	1	60.00	2	56.00	16	57.59	4768	194.71
Lamar	82	193.65	1	56.00	0	0.00	1	45.00	80	198.18
Lauderdale	186	185.78	0	0.00	0	0.00	4	58.93	182	188.38
Lawrence	103	184.72	*	56.00	0	0.00	0	0.00	103	185.14
Lee	310	185.97	1	56.00	0	0.00	0	0.00	309	186.39
Limestone	179	185.93	0	0.00	0	0.00	0	0.00	179	185.93
Lowndes	133	186.19	0	0.00	0	0.00	2	60.00	131	188.12
Macon	262	193.67	0	0.00	0	0.00	0	0.00	262	193.67
Madison	967	190.04	0	0.00	0	0.00	0	0.00	967	190.04
Marengo	129	183.68	0	0.00	0	0.00	0	0.00	129	183.68
Marion	107	178.08	4	43.88	0	0.00	0	0.00	103	183.64
Marshall	161	184.81	0	0.00	0	0.00	0	0.00	161	184.81
Mobile	2,546	194.06	2	58.00	0	0.00	11	60.41	2533	194.77
Monroe	114	187.83	0	0.00	0	0.00	0	0.00	114	187.83
Montgomery	2,109	190.46	4	56.38	0	0.00	2	56.00	2103	190.87
Morgan	265	185.40	0	0.00	0	0.00	1	56.00	264	185.89
Perry	125	180.41	1	56.00	0	0.00	1	60.00	123	182.41
Pickens	113	181.39	0	0.00	0	0.00	4	57.85	109	186.30
Pike	263	190.28	1	21.00	0	0.00	6	46.57	256	194.21
Randolph	202	185.98	2	34.00	0	0.00	4	69.50	196	189.51
Russell	400	191.86	*	10.00	0	0.00	0	0.00	400	191.90
Saint Clair	302	187.56	0	0.00	0	0.00	2	58.53	300	188.24
Shelby	346	187.83	0	0.00	0	0.00	0	0.00	346	187.83
Sumter	187	176.79	0	0.00	0	0.00	1	56.00	186	177.44
Talladega	500	185.03	1	56.00	0	0.00	4	59.00	495	186.31
Tallapoosa	264	186.66	1	56.00	0	0.00	1	56.00	262	187.66
Tuscaloosa	1,168	190.14	0	0.00	0	0.00	2	58.00	1166	190.36
Walker	181	180.74	1	56.00	0	0.00	2	56.00	178	183.07
Washington	93	179.04	1	60.00	0	0.00	2	60.00	90	183.02
Wilcox	175	182.35	7	60.00	0	0.00	1	60.00	167	188.08
Winston	101	176.78	1	56.00	0	0.00	1	56.00	99	178.82

1/ Not to be used to compute DHR financial obligation.

* Less than .5.

NOTE: In accordance with Public Law 92-603, a program of Supplemental Security Income (SSI) administered by the Social Security Administration was effective January 1, 1974, for the aged, blind, and disabled. Alabama has a program of supplementation for persons receiving less under SSI than under OAP, AB, and APTD. Data with reference to programs of supplementation as administered by the Department of Human Resources are given here in addition to data for other programs.

TABLE 6

**CASES APPROVED AS CATEGORICALLY RELATED AND
ELIGIBLE FOR TITLE XIX BUT RECEIVING NO MONEY PAYMENT 1/**

MONTHLY AVERAGE FOR FISCAL YEAR OCTOBER 1, 2010 - SEPTEMBER 30, 2011

COUNTY	TOTAL	OLD AGE PENSIONS	AID TO BLIND	AID TO PERMANENTLY AND TOTALLY DISABLED
MONTHLY AVERAGE FOR YEAR	46	23	0	23
Autauga.....	0	0	0	0
Baldwin.....	0	0	0	0
Barbour.....	1	1	0	0
Bibb.....	0	0	0	0
Blount.....	0	0	0	0
Bullock.....	1	1	0	0
Butler.....	0	0	0	0
Calhoun.....	4	3	0	1
Chambers.....	0	0	0	0
Cherokee.....	0	0	0	0
Chilton.....	2	0	0	2
Choctaw.....	0	0	0	0
Clarke.....	0	0	0	0
Clay.....	0	0	0	0
Cleburne.....	2	1	0	1
Coffee.....	0	*	0	0
Colbert.....	0	0	0	0
Conecuh.....	1	1	0	0
Coosa.....	1	0	0	1
Covington.....	0	0	0	0
Crenshaw.....	2	1	0	1
Cullman.....	1	0	0	1
Dale.....	0	0	0	0
Dallas.....	0	0	0	0
DeKalb.....	1	*	0	1
Elmore.....	0	0	0	0
Escambia.....	0	0	0	0
Etowah.....	1	0	0	1
Fayette.....	0	0	0	0
Franklin.....	0	0	0	0
Geneva.....	0	0	0	0
Greene.....	0	0	0	0
Hale.....	0	0	0	0
Henry.....	0	0	0	0
Houston.....	0	0	0	0
Jackson.....	0	0	0	0
Jefferson.....	4	2	0	2
Lamar.....	1	0	0	1
Lauderdale.....	1	0	0	1
Lawrence.....	1	0	0	1
Lee.....	0	0	0	0
Limestone.....	0	0	0	0
Lowndes.....	0	0	0	0
Macon.....	0	0	0	0
Madison.....	0	0	0	0
Marengo.....	0	0	0	0
Marion.....	1	1	0	0
Marshall.....	0	0	0	0
Mobile.....	1	0	0	1
Monroe.....	0	0	0	0
Montgomery.....	1	0	0	1
Morgan.....	0	0	0	0
Perry.....	0	0	0	0
Pickens.....	0	0	0	0
Pike.....	2	1	0	1
Randolph.....	1	0	0	1
Russell.....	1	0	0	1
Saint Clair.....	0	0	0	0
Shelby.....	2	1	0	1
Sumter.....	0	0	0	0
Talladega.....	5	4	0	1
Tallapoosa.....	3	2	0	1
Tuscaloosa.....	0	0	0	0
Walker.....	1	1	0	0
Washington.....	0	0	0	0
Wilcox.....	4	3	0	1
Winston.....	0	0	0	0

1/ These Old Age Pensions, Aid to Blind, Aid to Permanently and Totally Disabled cases received no money payment but were certified to the Alabama Medicaid Agency as eligible for Title XIX - Medical Assistance Program.

* Less than .5.

TABLE 7
REASONS FOR DENIAL - FAMILY ASSISTANCE CASES
OCTOBER 1, 2010 - SEPTEMBER 30, 2011

REASONS FOR DENIAL:	FAMILY ASSISTANCE CASES	
	Number	Percent
TOTAL APPLICATIONS DENIED	26,849	100.0%
No Eligible Child	855	3.2
Resources Exceed Limits	5	*
Income Exceeds Standards	5,860	21.8
Recipient Initiative	16,049	59.8
Failure to Comply with JOBS Program Procedures	788	2.9
Undocumented Alien	6	*
Nonresident	83	0.3
Time Limits	198	0.7
Failure to Comply with Applicant Job Search Registration	0	0.0
Felony Convictions, Fleeing Felons, Residency/Identity Fraud	2	*
Failure to Cooperate with Child Support	274	1.0
Failure to Comply with Child Support/JOBS Program Requirements	22	0.1
Failure to Meet Other Eligibility Requirements	372	1.4
Other Disposition:		
Application Withdrawn	2,273	8.5
Unable to Locate or Moved	62	0.2

* Less than .05 percent.

TABLE 8
REASONS FOR OPENING - FAMILY ASSISTANCE CASES
OCTOBER 1, 2010 - SEPTEMBER 30, 2011

REASONS FOR OPENING:	FAMILY ASSISTANCE CASES	
	Number	Percent
TOTAL CASES OPENED	12,794	100.0%
FINANCIAL/MEDICAL AWARD REASONS:		
Absence of Parent/Spouse.....	9,245	72.3
Illness.....	59	0.5
Layoff or Discharge.....	845	6.6
Reduction or Termination of Contributions	65	0.5
Loss of or Reduction in Other Income.....	563	4.4
Exhaustion or Reduction of Assets to Meet Medical Care Costs.....	32	0.3
Exhaustion or Reduction of Assets to Meet Other Costs.....	341	2.7
Change in Policy.....	0	0.0
Increased Need for Medical Care.....	7	0.1
Increased Need for Other Requirements.....	51	0.4
One time restoration of benefits.....	0	0.0
Change in Payee.....	1	*
Transferred from Another Assistance Program	0	0.0
Received Aid in Another County/State.....	10	0.3
Death of Parent.....	5	*
Other.....	939	7.3
REINSTATED REASONS:		
Request for Fair Hearing.....	16	0.1
Reinstate - Administrative Reason.....	530	4.1
Reinstate - Other.....	85	0.7

* Less than .05 percent.

TABLE 9
REASONS FOR CLOSING FAMILY ASSISTANCE CASES
OCTOBER 1, 2010 - SEPTEMBER 30, 2011

REASONS FOR CLOSING:	FAMILY ASSISTANCE CASES	
	Number	Percent
TOTAL CASES CLOSED	23,571	100.0%
No Longer Eligible Child	1,151	4.9
Resources Exceed Limits	2	*
Income Exceeds Requirements:		
Earnings Increased	3,750	15.9
Benefits or Pensions Increased	689	2.9
Support from Person Inside Home Increased	1	*
Support from Person Outside Home Increased	1,163	4.9
Requirements Reduced	123	0.5
Moved or Can Not Locate	994	4.2
Recipient Initiative	5,358	22.7
Failure to Meet Other Eligibility Requirements	53	0.2
Failure to Comply with JOBS Program Requirements.....	6,143	26.1
Failure to Comply with CHILD SUPPORT Program Requirements.....	3,267	13.9
Failure to Comply with CHILD SUPPORT/JOBS Program Requirements.....	348	1.5
Time Limits.....	529	2.2
Felony Conviction, Fleeing Felon & Residency/Identity Fraud.....	0	0.0

* Less than .05 percent.

TABLE 10

**SOCIAL SERVICES IN COUNTY DEPARTMENTS
OCTOBER 1, 2010 - SEPTEMBER 30, 2011**

COUNTY	NUMBER OF PRIMARY CLIENTS 1/
MONTHLY GRAND TOTAL AVERAGE.....	42,540 2/
MONTHLY COUNTY TOTAL AVERAGE.....	42,530
Autauga	259
Baldwin	692
Barbour	129
Bibb	63
Blount	247
Bullock	108
Butler	171
Calhoun	861
Chambers	191
Cherokee	130
Chilton	327
Choctaw	12
Clarke	160
Clay	91
Cleburne	198
Coffee	297
Colbert	331
Conecuh	111
Coosa	54
Covington	202
Crenshaw	132
Cullman	767
Dale	200
Dallas	546
DeKalb	328
Elmore	273
Escambia	166
Etowah	932
Fayette	57
Franklin	153
Geneva	124
Greene	38
Hale	46
Henry	108
Houston	1,145
Jackson	252
Jefferson	10,626
Lamar	75
Lauderdale	512
Lawrence	152
Lee	1,073
Limestone	353
Lowndes	95
Macon	323
Madison	2,472
Marengo	102
Marion	92
Marshall	669
Mobile	6,980
Monroe	246
Montgomery	3,036
Morgan	621
Perry	34
Pickens	54
Pike	268
Randolph	136
Russell	825
Saint Clair	510
Shelby	847
Sumter	71
Talladega	722
Tallahpoosa	274
Tuscaloosa	1,139
Walker	243
Washington	47
Wilcox	43
Winston	68

1/ Based on open primary clients and foster care and adoption children on file for fiscal year 2011.

2/ Includes foster care and adoption children for State Office.

TABLE 11
CHILD DAY CARE
OCTOBER 1, 2010 - SEPTEMBER 30, 2011

MONTH	NUMBER OF CASES	AVERAGE PAYMENT PER CASE 1/
AVERAGE FOR YEAR	27,442	\$273.21
October 2010	27,172	253.54
November	27,823	271.59
December	27,461	292.78
January 2011	26,835	255.17
February	26,415	245.67
March	27,802	284.53
April	27,867	261.50
May	27,793	268.43
June	27,343	309.87
July	27,730	300.55
August	28,027	274.50
September	27,031	258.44

1/ Not to be used to compute DHR financial obligation.

TABLE 12
ADULT DAY CARE
OCTOBER 1, 2010 - SEPTEMBER 30, 2011

MONTH	NUMBER OF CASES	AVERAGE PAYMENT PER CASE 1/
AVERAGE FOR YEAR	367	\$437.75
October 2010	365	435.58
November	369	447.41
December	369	435.67
January 2011	376	450.26
February	376	434.69
March	375	429.67
April	350	442.23
May	368	453.28
June	372	429.63
July	370	437.19
August	340	434.18
September	378	423.55

1/ Not to be used to compute DHR financial obligation.

TABLE 13
ADULT FOSTER CARE 1/
OCTOBER 1, 2010 - SEPTEMBER 30, 2011

MONTH	NUMBER OF ADULTS	AVERAGE PAYMENT PER CASE 2/
AVERAGE FOR YEAR	48	135.83
October 2010	49	137.04
November	49	135.57
December	48	137.08
January 2011	48	137.08
February	48	137.08
March	46	134.92
April	47	132.24
May	47	136.27
June	47	137.70
July	46	132.97
August	44	134.51
September	43	137.33

1/ Portions of Foster Care were paid through State Supplementation.

2/ Payments based on a rate of \$30.00 per month service fees made to the foster homes or \$110.00 per month for specialized foster care. Average payment should not be used to compute DHR financial obligation.

TABLE 14
FOSTER CARE FOR CHILDREN
OCTOBER 1, 2010 - SEPTEMBER 30, 2011

MONTH	FOSTER CARE MAINTENANCE PAYMENTS					AID TO CHILDREN IN FOSTER CARE				
	Total Unduplicated	Board Payments			Specialized	Total Unduplicated	Board Payments			Specialized
	Number of	Number		Average	Service Fees 2/	Number of	Number		Average	Service Fees 2/
	Children Receiving	of		Per	of	Children Receiving	of		Per	of
	Board Payments and/or Specialized Service Fees 1/	Children	Child 3/	Children	Child 3/	Board Payments and/or Specialized Service Fees 1/	Children	Child 3/	Children	Child
AVERAGE FOR YEAR	1,803	1,803	\$411.40	26	\$49.44	2,002	1,741	\$441.19	26	\$49.56
October 2010	1,685	1,685	409.31	22	48.26	2,088	1,838	430.43	26	51.54
November	1,698	1,698	408.79	26	47.24	2,114	1,858	429.21	29	49.89
December	1,683	1,683	412.42	24	50.42	2,041	1,792	442.82	29	50.11
January 2011	1,705	1,705	414.49	24	50.42	2,058	1,821	437.82	26	48.13
February	1,750	1,750	414.61	25	50.40	2,006	1,765	428.02	27	46.60
March	1,809	1,809	405.28	26	50.03	2,018	1,759	444.99	25	48.60
April	1,812	1,812	413.39	27	50.74	2,063	1,805	437.03	22	49.73
May	1,863	1,863	411.94	28	49.40	1,949	1,684	465.36	23	50.52
June	1,895	1,895	412.56	32	48.80	1,996	1,723	435.48	24	49.37
July	1,900	1,900	417.75	23	52.10	1,938	1,661	448.64	29	49.89
August	1,945	1,945	406.51	32	47.48	1,895	1,602	444.04	22	52.12
September	1,890	1,890	409.82	28	48.87	1,854	1,579	454.77	26	48.65

1/ Includes children under State supervision.

2/ Average specialized service fee computed only for the handicapped children receiving such fee.

3/ Not to be used to compute DHR financial obligation.

TABLE 15

CHILDREN UNDER CARE OF PUBLIC AND PRIVATE FACILITIES

CHILD CARE FACILITIES LICENSED OR APPROVED BY STATE DEPARTMENT OF HUMAN RESOURCES AND
OTHER FACILITIES LICENSED OR OPERATING UNDER THE AUSPICES OF THE STATE DEPARTMENT OF
YOUTH SERVICES OR OTHER DEPARTMENTS

SEPTEMBER 30, 2011

The State Department of Human Resources or its duly authorized agent is charged by law with the responsibility of licensing, approving, and issuing 6-month permits to child care care institutions, group homes, child placing agencies, day care centers, and day care homes.

Information is also given for facilities which are licensed or operated by the state Department of Youth Services and report to that department. The figures also include data for maternity homes and hospitals and for Partlow State School.

	NUMBER OF FACILITIES	NUMBER OF CHILDREN
CHILD CARE FACILITIES LICENSED OR APPROVED BY STATE DHR:		
Child Care Institutions	36	552
Group Homes	23	170
Emergency Shelters	5	11
Child Placing Agencies	35	634
Day Care Centers	1,084	N/A
FACILITIES OPERATED BY THE DEPARTMENT OF YOUTH SERVICES:		
Group Homes	4	27
Campuses	4	266
Community Placement/Supervision Program.....	0	0
HIT Programs - Autaugaville/Thomasville.....	2	56
FACILITIES LICENSED BY THE DEPARTMENT OF YOUTH SERVICES:		
Residential Care Facilities-Short Term	17	204
Detention Facilities	12	282
Residential Care Facilities-Long Term.....	7	71
Campuses	2	88
Camp Programs	2	10
HIT Programs	0	0
Wilderness Programs.....	3	78
Comprehensive Youth Service Centers	17	299
Short-Term Detention Centers.....	6	1

TABLE 16

FOOD ASSISTANCE PROGRAM - ALABAMA DEPARTMENT OF HUMAN RESOURCES

OCTOBER 1, 2010 - SEPTEMBER 30, 2011

AVERAGE NUMBER OF HOUSEHOLDS AND PERSONS PARTICIPATING PER MONTH					
COUNTY	Households	Public	Non-Public	Total	Total
		Assistance Recipients	Assistance Recipients		
TOTAL	387,217	130,382	744,520	874,902	\$1,347,004,943.00
Autauga	3,150	990	6,694	7,684	11,780,592.00
Baldwin	8,042	1,771	19,472	21,243	32,598,461.00
Barbour	2,637	982	5,323	6,305	9,624,141.00
Bibb	1,656	615	3,518	4,133	5,920,570.00
Blount	3,380	1,189	7,774	8,963	13,618,319.00
Bullock	1,207	524	2,387	2,911	4,244,459.00
Butler	2,281	898	4,409	5,307	7,702,480.00
Calhoun	11,017	3,642	21,318	24,960	39,799,488.00
Chambers	3,431	1,233	6,598	7,831	11,921,603.00
Cherokee	2,199	766	4,609	5,375	8,198,779.00
Chilton	3,863	1,198	8,340	9,538	14,857,522.00
Choctaw	1,553	535	2,881	3,416	5,070,258.00
Clarke	2,628	1,144	5,196	6,340	9,466,564.00
Clay	870	278	2,015	2,293	3,210,474.00
Cleburne	1,064	330	2,273	2,603	3,885,133.00
Coffee	2,547	735	5,713	6,448	9,449,209.00
Colbert	4,119	1,209	8,299	9,508	14,048,985.00
Conecuh	1,822	622	3,491	4,113	6,308,843.00
Coosa	911	289	1,774	2,063	3,031,654.00
Covington	3,412	924	7,266	8,190	12,398,165.00
Crenshaw	1,298	443	2,473	2,916	4,388,861.00
Cullman	4,763	1,385	10,504	11,889	17,254,072.00
Dale	4,562	1,420	8,970	10,390	15,671,517.00
Dallas	7,454	3,422	13,295	16,717	26,242,511.00
DeKalb	5,285	1,237	12,777	14,014	20,984,597.00
Elmore	4,833	1,445	10,476	11,921	18,442,978.00
Escambia	3,833	1,013	8,596	9,609	14,964,235.00
Etowah	7,684	2,291	15,631	17,922	26,475,931.00
Fayette	1,746	645	3,144	3,789	5,633,189.00
Franklin	2,698	878	5,715	6,593	10,049,148.00
Geneva	2,258	700	5,010	5,710	8,726,425.00
Greene	1,513	580	2,789	3,369	5,039,326.00
Hale	1,709	859	3,316	4,175	5,874,226.00
Henry	1,484	474	2,952	3,426	4,913,464.00
Houston	7,989	2,975	15,825	18,800	28,857,012.00
Jackson	3,630	974	8,122	9,096	13,406,594.00
Jefferson	53,253	20,348	94,586	114,934	183,451,154.00
Lamar	1,313	491	2,474	2,965	4,248,852.00
Lauderdale	5,793	1,672	11,811	13,483	20,003,092.00
Lawrence	2,665	836	5,497	6,333	9,339,952.00
Lee	7,232	1,943	15,333	17,276	26,595,378.00
Limestone	4,788	1,337	8,642	9,979	18,290,369.00
Lowndes	2,001	833	3,552	4,385	6,869,814.00
Macon	3,974	1,175	6,393	7,568	12,739,057.00
Madison	14,596	4,175	30,031	34,206	55,500,422.00
Marengo	2,481	1,082	4,355	5,437	7,714,696.00
Marion	2,705	840	5,669	6,509	9,527,281.00
Marshall	6,233	1,532	14,277	15,809	24,073,837.00
Mobile	39,796	11,863	81,617	93,480	150,402,817.00
Monroe	2,153	758	4,702	5,460	8,199,183.00
Montgomery	23,108	8,594	43,165	51,759	84,829,428.00
Morgan	6,759	1,809	14,474	16,283	25,344,025.00
Perry	2,160	937	3,670	4,607	6,929,345.00
Pickens	1,828	793	3,545	4,338	6,200,443.00
Pike	3,628	1,323	6,344	7,667	11,896,557.00
Randolph	2,394	773	5,200	5,973	9,027,389.00
Russell	5,938	1,723	12,677	14,400	23,664,605.00
St. Clair	5,025	1,470	11,071	12,541	19,229,228.00
Shelby	5,705	1,465	12,269	13,734	21,776,834.00
Sumter	2,208	1,001	3,610	4,611	6,846,331.00
Talladega	8,115	2,956	14,980	17,936	27,254,172.00
Tallapoosa	3,829	1,323	7,566	8,889	13,386,350.00
Tuscaloosa	12,095	4,909	23,015	27,924	42,826,330.00
Walker	4,950	1,509	10,712	12,221	18,895,297.00
Washington	1,505	500	3,004	3,504	5,128,620.00
Wilcox	2,316	1,177	3,848	5,025	7,570,050.00
Winston	1,644	630	3,595	4,225	5,933,732.00
AESAP	20,499	7,990	13,891	21,881	19,250,518.00

TABLE 17
CHILD SUPPORT CASES AND COLLECTIONS
OCTOBER 1, 2010 - SEPTEMBER 30, 2011

MONTH	NUMBER OF CASES	TOTAL COLLECTIONS
AVERAGE FOR YEAR	<u>234,863</u>	<u>\$24,272,014.61</u>
October 2010	234,067	23,083,923.14
November	234,180	24,576,548.59
December	234,779	24,303,328.81
January 2011	234,960	23,493,459.26
February	235,074	22,954,220.69
March	235,393	25,519,023.73
April	235,268	23,937,827.94
May	234,621	24,510,772.33
June	234,418	24,752,651.06
July	235,048	23,282,961.49
August	235,180	25,757,889.40
September	235,322	25,091,568.89

TABLE 18

THE JOBS PROGRAM

OCTOBER 1, 2010 - SEPTEMBER 30, 2011

The Temporary Assistance for Needy Families (TANF) program, established by the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA), required states to provide work and training services to recipients of Family Assistance (FA). Called JOBS in Alabama, the program emphasizes work activities and employment of recipients. Child care and other supportive services are available to JOBS participants. The Deficit Reduction Act of 2005 (DRA) made significant changes to TANF requiring states to operate a more intensive JOBS Program and drastically increased the documentation and tracking requirements.

MONTH	MANDATORY PARTICIPANTS	NONCOMPLIANT	EMPLOYED	ACTIVE IN WORK ACTIVITIES 1/
October 2010	14,820	1,451	4,871	1,013
November	15,327	1,444	4,946	1,131
December	15,466	1,446	4,921	843
January 2011	14,815	1,647	4,831	954
February	14,129	1,692	4,855	1,099
March	13,948	1,724	4,955	1,232
April	13,902	1,585	4,912	957
May	13,854	1,484	4,998	1,020
June	13,914	1,405	4,998	980
July	13,965	1,370	4,941	1,052
August	14,335	1,547	5,081	1,081
September	14,419	1,497	5,200	1,210

1/ Work Activities includes Community Employment, OJT placements, Job Search and Job Readiness activities, vocational education and high school or GED education for select individuals.

TABLE 19

**SOCIAL SERVICES IN COUNTY DEPARTMENTS
NUMBER OF ADULT ABUSE AND NEGLECT REPORTS**

OCTOBER 1, 2010 - SEPTEMBER 30, 2011

COUNTY	NUMBER OF ADULT ABUSE & NEGLECT REPORTS
MONTHLY AVERAGE NUMBER OF ABUSE & NEGLECT REPORTS.....	328
Autauga	1
Baldwin	9
Barbour	2
Bibb	3
Blount	4
Bullock	1
Butler	3
Calhoun	15
Chambers	3
Cherokee	2
Chilton	4
Choctaw	1
Clarke	1
Clay	1
Cleburne	1
Coffee	2
Colbert	6
Conecuh	1
Coosa	1
Covington	4
Crenshaw	1
Cullman	11
Dale	4
Dallas	7
DeKalb	10
Elmore	1
Escambia	1
Etowah	26
Fayette	1
Franklin	2
Geneva	2
Greene	0
Hale	1
Henry	1
Houston	8
Jackson	2
Jefferson	54
Lamar	1
Lauderdale	2
Lawrence	1
Lee	7
Limestone	4
Lowndes	1
Macon	4
Madison	14
Marengo	1
Marion	1
Marshall	11
Mobile	17
Monroe	1
Montgomery	18
Morgan	1
Perry	0
Pickens	1
Pike	5
Randolph	1
Russell	9
Saint Clair	5
Shelby	3
Sumter	1
Talladega	8
Tallapoosa	3
Tuscaloosa	5
Walker	4
Washington	1
Wilcox	1
Winston	0

TABLE 20

**SOCIAL SERVICES IN COUNTY DEPARTMENTS
AVERAGE NUMBER OF ADULT FOSTER CARE HOMES**

OCTOBER 1, 2010 - SEPTEMBER 30, 2011

COUNTY	NUMBER OF ADULT FOSTER CARE HOMES
MONTHLY AVERAGE NUMBER OF ADULT FOSTER CARE HOMES.....	71
Autauga	2
Baldwin	2
Barbour	0
Bibb	1
Blount	0
Bullock	1
Butler	3
Calhoun	1
Chambers	0
Cherokee	0
Chilton	0
Choctaw	0
Clarke	1
Clay	0
Cleburne	0
Coffee	5
Colbert	0
Conecuh	2
Coosa	0
Covington	1
Crenshaw	0
Cullman	0
Dale	0
Dallas	0
DeKalb	0
Elmore	1
Escambia	0
Etowah	4
Fayette	0
Franklin	0
Geneva	0
Greene	1
Hale	1
Henry	0
Houston	1
Jackson	0
Jefferson	4
Lamar	0
Lauderdale	*
Lawrence	*
Lee	3
Limestone	0
Lowndes	0
Macon	1
Madison	0
Marengo	1
Marion	0
Marshall	0
Mobile	13
Monroe	1
Montgomery	1
Morgan	2
Perry	2
Pickens	0
Pike	1
Randolph	1
Russell	4
Saint Clair	1
Shelby	0
Sumter	1
Talladega	4
Tallapoosa	0
Tuscaloosa	3
Walker	1
Washington	0
Wilcox	0
Winston	0

* Less than .5.

DIRECTORY

DHR COUNTY DEPARTMENTS

With some exceptions, the programs and services of the Alabama Department of Human Resources are provided by or through the agency's 67 county departments of Human Resources. All DHR county departments have boards appointed by local governments. These County Boards of Human Resources are the hiring authority for the DHR County Director.

AUTAUGA

Director: Onya Johnson
203 North Court Street
Prattville, AL 36067
telephone: (334) 358-5000

BALDWIN

Interim Director: Latonya Wells
22259 Palmer Street
Robertsdale, AL 36567
telephone: (251) 945-2400

BARBOUR

Director: Deana Stinson
Clayton Industrial Park
276 Highway 239 South
Clayton, AL 36016
telephone: (334) 775-2000

BIBB

Director: Karen H. Smith
84 Library Street
Centreville, AL 35042
telephone: (205) 926-2900

BLOUNT

Director: Marcia Parker
415 5th Avenue East
Oneonta, AL 35121
telephone: (205) 274-5200

BULLOCK

Director: Cherry Jones
201 North Powell Street
Union Springs, AL 36089
telephone: (334) 738-0111

BUTLER

Director: Lesa Syler
109 Caldwell Street
Greenville, AL 36037
telephone: (334) 382-4400

CALHOUN

Director: Doug Heath
801 Noble Street
Anniston, AL 36202
telephone: (256) 231-7500

CHAMBERS

Director: Julia Ann Hyde
410 9th Ave. SW
LaFayette, AL 36862
telephone: (334) 864-4000

CHEROKEE

Director: Teresa Sauls
202 Dean Buttram Sr. Avenue
Centre, AL 35960
telephone: (256) 927-1440

CHILTON

Director: Marilyn Colson
500 Airport Road
Clanton, AL 35046
telephone: (205) 280-2000

CHOCTAW

Director: Rosa Mickles
1003 South Mulberry Avenue
Butler, AL 36904
telephone: (205) 459-9701

CLARKE

Director: Lou Boykin
22609 Highway 84
Grove Hill, AL 36451
telephone: (251) 275-7001

CLAY

Director: Kay Robertson
86930 Highway 9
Lineville, AL 36266
telephone: (256) 396-6800

CLEBURNE

Director: Marsha Busby
732 Oxford Street
Heflin, AL 36264
telephone: (256) 463-1700

COFFEE

Director: Brandon Hardin
3881 Salem Road
Enterprise, AL 36330
telephone: (334) 348-2000

COLBERT

Director: Louise Taylor
3105 George Wallace Blvd.
Muscle Shoals, AL 35661
telephone: (256) 314-4900

CONECUH

Interim Director: Voncile Jackson
856 Liberty Hill Drive
Evergreen, AL 36401
telephone: (251) 578-3900

COOSA

Interim Director: Terry Benton
300 South Jackson Street
Rockford, AL 35136
telephone: (256) 377-2000

COVINGTON

Interim Director: Lesa Syler
1515 Martin Luther King Jr. Exp.
Andalusia, AL 36420
telephone: (334) 427-7900

CRENSHAW

Interim Director: Lesa Syler
25 Hospital Drive
Luverne, AL 36049
telephone: (334) 335-7000

CULLMAN

Director: Catherine Denard
1220 St. Joseph Street, NW
Cullman, AL 35055
telephone: (256) 737-5300

DALE

Director: Judy Jochen
513 Carroll Avenue
Ozark, AL 36360
telephone: (334) 445-4900

DALLAS

Director: Wanda Goodwin
200 Samuel O. Moseley Drive
Selma, AL 36702
telephone: (334) 874-1400

DEKALB

Director: Denise Raines
2301 Briarwood Avenue, South
Fort Payne, AL 35967
telephone: (256) 844-2700

ELMORE

Director: Michelle Wood
73932 Tallassee Highway
Wetumpka, AL 36092
telephone: (334) 514-3200

ESCAMBIA

Director: Lynn Barnes
326 Evergreen Avenue
Brewton, AL 36426
telephone: (251) 809-2000

ETOWAH

Interim Director: Teresa Sauls
210 Hoke Street
Gadsden, AL 35903
telephone: (256) 549-4100

FAYETTE

Director: Jason Cowart
410 16th Street, NE
Fayette, AL 35555
telephone: (205) 932-1665

FRANKLIN

Director: Jerry Groce
737 Highway 48
Russellville, AL 35653
telephone: (256) 331-5900

GENEVA

Director: Sue Hays
617 South Commerce Street
Geneva, AL 36340
telephone: (334) 684-5800

GREENE

Director: Wilson Morgan
36 Park Street
Eutaw, AL 35462
telephone: (205) 372-5000

HALE

Director: Sharon Jay
906 Wheelan Street
Greensboro, AL 36744
telephone: (334) 624-5820

HENRY

Director: Stephanie McKnight
507 Kirkland Street
Abbeville, AL 36310
telephone: (334) 585-4100

HOUSTON

Director: Mary Paulk
1605 Ross Clark Circle, SE
Dothan, AL 36301
telephone: (334) 677-0400

JACKSON

Director: Sheenia Little
205 Liberty Lane
Scottsboro, AL 35769
telephone: (256) 574-0300

JEFFERSON

Director: Amanda Rice
11 West Oxmoor Road
Birmingham, AL 35201
telephone: (205) 945-3700

LAMAR

Director: Martha Trentham
250 Springfield Road
Vernon, AL 35592
telephone: (205) 695-5000

LAUDERDALE

Director: Cindy Bratcher
424 Veterans Drive
Florence, AL 35630
telephone: (256) 765-4000

LAWRENCE

Director: Tyron Newton
13280 Alabama Hwy 157
Moulton, AL 35650
telephone: (256) 905-3100

LEE

Director: Jan Burke
1715 Corporate Drive
Opelika, AL 36801
telephone: (334) 737-1100

LIMESTONE

Director: Caroline Page
1007 West Market Street
Athens, AL 35612
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LOWNDES

Director: Rachel Waters
287 State Hwy. 97 South
Hayneville, AL 36040
telephone: (334) 548-3800

MACON

Director: Courtney Hall
404 North Main Street
Tuskegee, AL 36083
telephone: (334) 725-2100

MADISON

Director: Drenda King
2206 Oakwood Avenue, NW
Huntsville, AL 35810
telephone: (256) 535-4500

MARENGO

Director: Ellen Wallace
701 South Shiloh Street
Linden, AL 36748
telephone: (334) 295-2000

MARION

Director: Bonnie Riley
760 Industrial Park
Hamilton, AL 35570
telephone: (205) 921-6000

MARSHALL

Interim Director: Dale Hendrix
1925 Gunter Avenue
Guntersville, AL 35976
telephone: (256) 582-7100

MOBILE

Director: Rose Johnson
3103 Airport Blvd.
Mobile, AL 36603
telephone: (251) 450-9100

MONROE

Director: Voncile Jackson
25 Legion Drive
Monroeville, AL 36460
telephone: (251) 743-5900

MONTGOMERY

Director: Terry Benton
3030 Mobile Highway
Montgomery, AL 36108
telephone: (334) 293-3100

MORGAN

Director: Tonita Phipps
507 14th Street, SE
Decatur, AL 35602
telephone: (256) 340-5840

PERRY

Director: Alvin Reed
1609 Highway 5 South
Marion, AL 36756
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PICKENS

Interim Director: Jason Cowart
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Carrollton, AL 35447
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PIKE

Director: Florence Mitchell
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Troy, AL 36081
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RANDOLPH

Director: Sharonda M. Pettaway
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Wedowee, AL 36278
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RUSSELL

Director: Wanda Martin
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ST. CLAIR

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Livingston, AL 35470
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TALLADEGA

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Talladega, AL 35161-0539
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TALLAPOOSA

Director: Marsha Hanks
353 North Broadnax Street
Dadeville, AL 36853
telephone: (256) 825-2755

TUSCALOOSA

Director: Judy Young
3716 12th Avenue East
Tuscaloosa, AL 35407
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WALKER

Director: Randy Redmill
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Jasper, AL 35501
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WASHINGTON

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Chatom, AL 36518
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State Office Directory

State of Alabama

DEPARTMENT OF HUMAN RESOURCES

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DHR Websitewww.dhr.alabama.gov

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CHIEF OF STAFF/ETHICS OFFICERNANCY S. JINRIGHT 242-1160
FISCAL & ADMINISTRATIVE SERVICES DEPUTY COMMISSIONERP. L. CORLEY 242-8395
FAMILY RESOURCES DEPUTY COMMISSIONERTERRIE REID 242-9378
FIELD ADMINISTRATION DEPUTY COMMISSIONERJAMES SLAUGHTER 353-1170
CHILDREN AND FAMILY SERVICES DEPUTY COMMISSIONER.....CAROLYN B. LAPSLEY 353-3008

ADULT PROTECTIVE SERVICESDORIS BALL 242-1350
ADMINISTRATIVE HEARINGSWILLIAM PRENDERGAST 242-1325
INFORMATION SERVICES.....CHERI MARTIN 242-3244
CHILD SUPPORT ENFORCEMENT.....FAYE NELSON 242-9300
CHILD CARE SERVICES (INTERIM)TERRIE REID 242-1425
CIVIL RIGHTS/EQUAL EMPLOYMENTDESIREÉ JACKSON 242-1550
ELECTRONIC BENEFITS TRANSFERJOHNNIE COX 242-1723
TRAINING/FIELD ADMINISTRATION.....RICH MIDKIFF 242-9275
EMERGENCY WELFARE SERVICES/EMPLOYEE SAFETY.....PAUL SMELLEY 242-9275
FAMILY SERVICES.....PAUL BUTLER 242-9500
FAMILY ASSISTANCE (INTERIM)TERRIE REID 242-1773
FINANCECONITHA KING 242-9425
FOOD ASSISTANCEMARY LOIS MONROE 242-1700
GENERAL SERVICESJACQUELINE DARNELL 409-6800
PUBLIC INFORMATIONBARRY SPEAR 242-1850
LEGAL.....SHARON FICQUETTE 242-9330
MANAGEMENT AND FISCAL ANALYSISMIKE SALTER 242-3327
PERSONNEL.....VERA WARREN 242-1780
QUALITY CONTROLKAY PILGREEN 242-1450
RESOURCE MANAGEMENT.....SUSAN WARD 242-1650

ALL OFFICES LISTED ABOVE ARE LOCATED IN MONTGOMERY. THE AREA CODE IS 334.

DHR

