# 2009
ANNUAL REPORT

ALABAMA DEPARTMENT OF HUMAN RESOURCES

Bob Riley
GOVERNOR
STATE OF ALABAMA

State of Alabama
Department of Human Resources

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Montgomery, Alabama 36130-4000
(334) 242-1310
www.dhr.alabama.gov

BOB RILEY
Governor

Nancy T. Buckner
Commissioner

Dear Governor Riley,

Fiscal Year 2009 was a year of records for the Department of Human Resources. One of those records was the largest number of foster child adoptions ever in the state of Alabama. DHR staff in the counties and the state office recognized the urgency for permanency of children in foster care who were available for adoption. Permanent, forever homes were identified and finalized for 676 waiting children across the state. This represented a 64% increase over the previous year.

Alabama's food assistance program also experienced record numbers as benefits continued their upward trend. By the end of Fiscal Year 2009, monthly benefits amounted to nearly $100 million and totaled $971 million for the year. There was also an increase in the number of elderly Alabamian's participating in the food assistance program as the Alabama Elderly Simplified Application Process (AESAP) was implemented statewide.

Child Support Enforcement exceeded the federal paternity goal of 90% by 4.29% and more than tripled the amount of collections from unemployment compensation, collecting over two million dollars. This corresponded with a decrease in overall collections as child support collections fell from $330 million to $312 million.

Another huge accomplishment in Fiscal Year 2009 was not a record but certainly a milestone. The statewide automated child welfare information system (SACWIS) was implemented statewide and promises to greatly enhance DHR's child welfare and adult protective service case management as well as federal reporting requirements.

The Department of Human Resources' employees continue to demonstrate that they are dedicated to serving the vulnerable children and adults of Alabama in an efficient, effective and caring manner. Many of their remarkable accomplishments are presented in the following pages. As commissioner, I present this Annual Report to you as an illustration of their hard work and enduring commitment to the people of Alabama.

Sincerely,

Nancy T. Buckner
Commissioner

DHR'S MISSION:

To Provide for the protection, well-being, and self-sufficiency of children and adults.

MAJOR PROGRAMS

The Department of Human Resources' major programs include Family Services, Food Assistance, Child Support, Child Day Care, Adult Protective Services, and Temporary Assistance for Needy Families (TANF).

DEPARTMENT EMPLOYEES

The agency has about 4,400 State Merit System employees, most of whom work in county DHR offices. Social workers represent the largest category of DHR staff, although a variety of professions are represented within the agency.

DIVERSE RESPONSIBILITIES

The department has some of the most diverse responsibilities of any public or private agency. The agency's number one legal responsibility is to prevent abuse, neglect and exploitation of children and vulnerable adults.

The agency also plays a major role in assisting needy families through administration of the Food Assistance Program and the welfare block grant TANF. Support services are provided to help the families become self-sufficient. Approximately one of every four Alabamians are affected directly or indirectly by DHR programs, services or functions.

HISTORY

The Alabama Department of Human Resources was created in August 1935 to administer programs that were part of the Social Security Act. These programs were developed to help Americans suffering through the financial hardships of the Great Depression. The agency's original name was the Department of Public Welfare. In 1955, it was renamed the Department of Pensions and Security. The current name was adopted in 1986. Some programs have changed over the years. However, the agency's primary goal has always been to help people in need.

DHR BOARDS

DHR operates under the State Board of Human Resources. The Governor, who serves as Board Chairman, appoints the board members who serve six-year terms. The State Board approves major administrative actions, including the appointment of the Commissioner. The Board also approves the agency's operating budget.

The 67 county departments of Human Resources have boards that are appointed by county governments. City governments are involved in the appointment of County Board members in a few populous counties.

REVENUES AND EXPENDITURES

In Fiscal Year 2009, DHR's revenues and expenditures totaled $1,654,212,333, including more than $971 million in food assistance benefits. The federal government provided approximately 85% of the agency's funds. Sources of state dollars included the General Fund, the Special Education Trust Fund, whiskey and beer taxes, and other earmarked taxes.

Most of DHR's federal funding comes through the U.S. Department of Agriculture (USDA) and the U.S. Department of Health and Human Services (HHS).

Alabama
Department of Human Resources
ANNUAL REPORT
FISCAL YEAR 2009
October 1, 2008 - September 30, 2009

DHR STATE BOARD

GOVERNOR BOB RILEY
Chairman

TONY PETELOS
Vice-Chair

....

LESLIE D. SANDERS
Secretary

....

KATHY SAWYER

KELLY OWEN

JOSEPH WILLIAM (BILL) HAMER

ELIZABETH C. SMITHART

NANCY T. BUCKNER
Commissioner

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Photographs

RECORD-BREAKING NUMBER OF
ADOPTIONS
FINALIZED IN FY 2009

MORE CHILDREN WERE ADOPTED THROUGH THE DEPARTMENT OF HUMAN RESOURCES IN FISCAL YEAR 2009 THAN EVER BEFORE.

During the year, **676** waiting children were adopted through the state's adoption system, shattering the previous record of 412 adoptions set in fiscal year 2008. The majority of the adoptions were foster parents adopting the children in their care.

SACWIS System Implemented Statewide

Alabama's statewide automated child welfare information system (SACWIS), known as the Family, Adult and Child Tracking System (FACTS), was implemented statewide on January 5, 2009. FACTS is designed to meet the information needs of all service components of child welfare and adult protective services case management as well as federal reporting requirements for the National Child Abuse and Neglect Data System (NCANDS), the Adoption and Foster Care Analysis and Reporting System (AFCARS) and the John H. Chafee Foster Care Independence Program. FACTS also interfaces with the Alabama Medicaid Agency, the Alabama Administrative Office of Courts, DHR's IV-A and IV-D programs and the State Comptroller's Office.

Following statewide implementation, FACTS staff will continue to collaborate with DHR program staff to enhance FACTS in order to maintain compliance with federal, state, and DHR policy requirements. They will continue to improve the system's functionality so it remains consistent with DHR's business processes. Alabama's FACTS is scheduled for its formal SACWIS Assessment Review by the Administration for Children and Families in August, 2010.

SACWIS•FACTS•NCANDS•AFCARS•SACWIS•FACTS•NCANDS•AFCARS•SACWIS•FACTS•NCANDS•AFCARS•SACWIS

PUBLIC-PRIVATE PARTNERSHIPS
AID ADOPTION RECRUITMENT EFFORTS

ADOPTION RECRUITMENT EFFORTS

Kids to Love - Features a child in DHR custody who is legally available for adoption. It is broadcast on WAFF-TV, Huntsville, and WSFA-TV, Montgomery.

Thursday's Child - Highlights a child in DHR custody who is legally available for Adoption, and is published weekly in *The Montgomery Advertiser*.

Wednesday's Child - Broadcast **weekly** on WTVY-TV, Dothan, it features a foster child who is legally available for adoption.

Dave Thomas Foundation Grant - Provides grants to local adoption organizations to help hire adoption professionals to execute aggressive child-focused recruitment strategies targeted exclusively on placing foster care children with adoptive families. Alabama utilizes grant funds from the foundation to execute a Wendy's Wonderful Kids Program serving Mobile, Baldwin and other southwest Alabama counties.

Heart Gallery Alabama - Accesses donated time by professional photographers to photograph children legally available and waiting for adoption. Photographs and biographical information on these children are included on a web site www.heart-galleryalabama.com and also at waiting-child exhibits in public locations around the state. Each exhibit includes at least one informational session on adopting from foster care hosted by Heart Gallery Alabama.

Alabama Foster & Adoptive Parent Association - Publishes a newsletter entitled, *Connections*. This quarterly publication is sent to the home of traditional and therapeutic foster parents statewide and features four to six waiting children/sibling groups in each edition.

Alabama Post Adoption Connections (APAC) - Helps in child-specific adoption recruitment through their quarterly newsletter, *APAC IMPACT,* which features photographs and biographical information of four to six waiting children/sibling groups. APAC also has produced waiting-child notebooks that feature the photographs and biographical information of all children currently featured on the DHR web site.

AdoptUsKids - Operated through The Adoption Exchange, one of their most popular services is a web-oriented nation-wide child photo listing that can be viewed by potential adoptive families all over the world. In addition to their main photo listing, AdoptUsKids maintains the state-partner pages for public and private agencies.

Adoption.com - A web based resource for waiting families. Adoption.com has working agreements with Alabama DHR, AdoptUsKids and Heart Gallery Alabama to feature Alabama DHR's foster children who are legally available and waiting for adoption.

COMMISSIONER NANCY BUCKNER VISITS BRANTWOOD CHILDREN'S HOME IN MONTGOMERY.

OFFICE OF
CHILD WELFARE ELIGIBILITY
Title IV-E Program

The Office of Child Welfare Eligibility (OCWE) had an extremely successful year as a result of the Title IV-E program. The Title IV-E program received $36,987,471 in federal funding in FY 2009. The IV-E program, authorized by Title IV, Part E of the Social Security Act, provides funds to our state for maintaining certain children in foster care or in adoptive families. The funding is also used for the administration of the program and training staff who work with the children and families.

In August 2009, the Administration of Children and Families (ACF) conducted an eligibility review of Alabama's Title IV-E Foster Care Program. The purpose of the review was to determine if Alabama was in compliance with the child and provider eligibility requirements and to validate the basis of Alabama's financial claims to ensure that appropriate payments were made on behalf of eligible children, eligible homes, and institutions.

The state was in substantial compliance with federal requirements. ACF commended the state for its improvements of timely and frequent judicial reviews to obtain permanency for children in care and the decreased number of cases receiving improper payments.

Comprehensive Assessment Pilot Project Successful

The Comprehensive Assessment Project (CAP) was successfully piloted in three sites, Mobile, Baldwin and Escambia counties, during FY 2009. CAP is designed to develop a practice model that will produce better outcomes for children. There are also control sites that are used for comparison of case outcomes for research purposes. The control counties are Lauderdale, Lawrence, and Madison Counties.

In the past year, the pilot sites have been trained and have implemented four of the five assessment phases: *the Intake Assessment, the Family Functioning Assessment, the Protective Capacity Family Assessment, and Change Strategy (ISP).*

There is only one phase *(the Protective Capacity Progress Assessment)* remaining to be trained and implemented in the pilot sites. This training is slated for July, 2010. The researchers for the project have gathered baseline data in the control counties and the pilot sites and are reviewing for improved outcomes. The project is scheduled to be completed in 2012.

PROGRAM IMPROVEMENT PLAN APPROVED

The Family Services Program Improvement Plan (PIP) was approved by the Children's Bureau with an effective start date of September 1, 2009. The PIP has helped define the strategies and goals for Family Services. Alabama's five year plan includes content from the PIP, as well as, additional strategies and objectives that are not a part of Alabama's PIP.

OFFICE OF
FINANCIAL RESOURCE MANAGEMENT

The Office of Financial Resource Management (OFRM) works with county DHR staff and State DHR contract providers of Residential and Therapeutic Foster Care (TFC) to ensure that needed services are available for abused and/or neglected children. They also make policy available so that services are provided in compliance with rules and regulations of the Medicaid Agency. OFRM is responsible for policy and training for Medicaid Rehabilitation Services and the Targeted Case Management (TCM) Program.

The work completed by the OFRM allows the department to seek federal reimbursement for some of the services that are purchased with state dollars provided to rehabilitate and alleviate the suffering of abused and/or neglected children and adults.

Alabama saves millions of state dollars each year with the DHR Revenue Maximization initiative to draw down federal dollars for services that would be paid with state dollars if not for DHR's efforts to seek the federal reimbursement.

Federal Dollars received through Medicaid Reimbursement

Program	FY09
Targeted Case Management	$13,470,126.77
Medicaid Rehabilitative Services	$28,057,908.06
Total	**$41,528,034.83**

Supervisory Conferences Held in Birmingham

In 2009, the Family Services division hosted two Supervisory Conferences in Birmingham directed at increasing the capacity of Alabama's child welfare supervisors to operate with expected best practice skills. The title of the Conference was *"Supervision – The Driving Force for Best Practice"*. Nationally recognized speakers including George Duvall and Sue Badeau participated in providing pertinent and essential information to Supervisors. Supervisors were very pleased at the opportunity to develop their skills and the Conference received excellent evaluation feedback.

THE DEPARTMENT OFFERED WORKSHOPS IN KEY AREAS:

- *Meaningful Caseworker Visits*
- *Focus on the Beginning for a Good Ending (SAFETY)*
- *Serving Older Youth*
- *Supporting Practice Through Supervision (Practice Model)*
- *New Initiatives to Support Permanency Outcomes*
- *Concurrent Planning*
- *Identifying and Supporting Placement Resources*
- *Documentation*

Spirit of APS Award

"Spirit of APS" award recipient, Renee Williams with Governor Bob Riley at World Elder Abuse Awareness Day Proclamation Signing

Carolyn Lapsley, Deputy Commissioner for Children and Family Services with "Spirit of APS" award recipient, Renee Williams

World Elder Abuse Awareness Day Proclamation Signing

An Award's Ceremony was held on June 10, 2009, at the State Department of Human Resources to announce and honor the winner of Alabama's DHR Adult Protective Services **"Spirit of APS"** Award. The recipient was Renee Williams, APS frontline social worker, from Marion County. She was nominated by Mrs. Bonnie Riley, Marion County Director, with endorsements from local community, medical and legal representatives. At the time of her nomination, Mrs. Williams had been an APS social worker for three years and held a Bachelor of Social Work degree. She was selected for this honor because of her outstanding service with her adult clients as well as her community. The annual award recognizes a person who has made a significant contribution to the growth and development of the Adult Protective Services program in his or her community or state. Selection is based on the worker's contribution to the APS program in the community, the longevity of the contribution, the improvement in the APS program as the result of the worker's contribution and the worker's academic or other achievements. The state winner's name is submitted for the national award, "Spirit of NAPSA", sponsored by the National Adult Protective Services Association.

DHR Commissioner Nancy Buckner with Renee Williams

2009
World Elder Abuse Awareness Day

The State Department of Human Resources celebrated World Elder Abuse Awareness Day with numerous events across the state in June, 2009. This is a day set aside by the International Network for the Prevention of Elder Abuse (INPEA) for organizations and communities to raise awareness of the mistreatment of older adults and to highlight the need for appropriate action.

County Departments of Human Resources' APS staff planned a variety of activities. County officials signed proclamations for June 15, 2009, World Elder Abuse Awareness Day. County DHR staff wore purple ribbons and decorated their offices with purple bows. Local newspapers and radio stations had articles, pictures and public service announcements with information about elder abuse awareness. DHR representatives gave speeches at luncheons and seminars in order to bring awareness of elder abuse to communities.

Governor Bob Riley signed a proclamation making June 15, 2009, World Elder Abuse Awareness Day in the State of Alabama at a special signing ceremony held at the State Capitol. Representatives from many County Departments participated in a rally at the Capitol. This is an annual event held every June.

Governor Bob Riley signs proclamation at the State Capitol, making June 15, 2009 World Elder Abuse Awareness Day in Alabama.

FACTS *Implementation* *Impacts* APS DOCUMENTATION

During 2009, Adult Protective Service (APS) programs in counties across the state implemented the Family, Adult and Child Tracking System (FACTS). FACTS allows for the concise collection and documentation of data from the client's initial contact with DHR until case closure. This includes the investigation of abuse, neglect or exploitation, providing/monitoring of ongoing services, possible legal intervention/court action, obtaining alternative placement for the client, and making payment for services provided.

FACTS facilitates service provision, identification of available services, policy compliance and accountability of the work which can be monitored by the worker, supervisor, director of the county department and SDHR staff. Throughout the year, the APS Consultants assisted the counties with the continuous use of FACTS by conference call training and on site visits. The APS staff looks forward to a more in-depth use of FACTS in the coming years.

APS NOW TRACKING PREVENTION ASSESSMENTS

APS policy has provided prevention assessments for many years. However, prior to the implementation of FACTS, APS was unable to determine how many such requests were received or the status of the assessment. As part of the implementation of FACTS, APS began tracking prevention assessments and abuse, neglect, or exploitation (ANE) reports separately. The Department believes this more accurately categorizes referrals received.

The number of prevention assessments in FY 2009 was 845. This number, combined with the ANE report number of 3,848 results in a total of 4,693 APS referrals. This represents an 8% decrease from the 5,100 ANE reports received in FY 2008.

Factors that may have contributed to the decrease in ANE reports include the statewide implementation of FACTS, a decreased number of staff assigned to APS in FY 2009, and the termination of the homemaker services program.

Number of Abuse, Neglect and Exploitation Reports

YEAR	2006	2007	2008	2009
	5,136	5,108	5,100	4,693
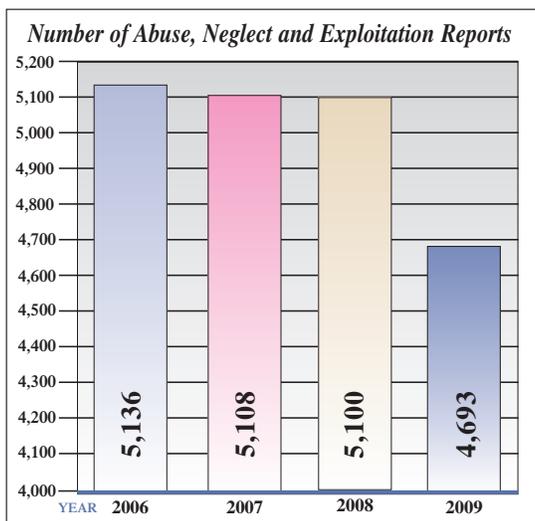
APS CONSULTATION CONTINUES DESPITE TRAVEL RESTRICTIONS

During FY 09, consultation was provided primarily by telephone due to travel restrictions. Intensive coaching on the use of FACTS was provided by telephone to 37 counties and cases were reviewed on FACTS in those counties. There were limited on-site visits for training or difficult case assistance.

CHILD CARE SUBSIDY PROGRAM AVOIDS REDUCTIONS

DHR had planned to implement child care subsidy reductions beginning May 1, 2009. However, funds received from the American Recovery and Reinvestment Act (ARRA) made it possible for the Department to continue child care services at previous levels.

The proposed actions would have lowered the income eligibility levels for families to receive child care subsidies. This would have reduced the number of children participating in the program by 3000.

The proposal was a part of budget reduction measures caused by a decrease in state funds used to finance the program.

FY 2009
CHILD CARE SUBSIDY BY THE NUMBERS

DOLLARS EXPENDED TO PROVIDERS FOR
CHILD CARE SUBSIDY PROGRAM $81,396,852

Average Number of Children Served 27,113

Children enrolled in program as of September 30, 2009 28,965

Number of Children on Waiting List 8,446

Children Added from Waiting List... 759

Over 2,300 Child Care Homes and Centers Licensed in FY 2009

THE OFFICE OF CHILD CARE LICENSING LICENSES CHILD CARE CENTERS AND PROCESSES DOCUMENTATION FOR EXEMPT CHURCH/SCHOOL CHILD CARE FACILITIES.

In FY 2009, staff made 3435 visits to licensed child care centers to determine compliance with licensing regulations, license new child care centers, renew licenses of existing child care centers, investigate licensing complaints, and provide consultation to child care center staff.

The Office of Child Care Licensing also provided training on licensing regulations to 971 child care center staff.
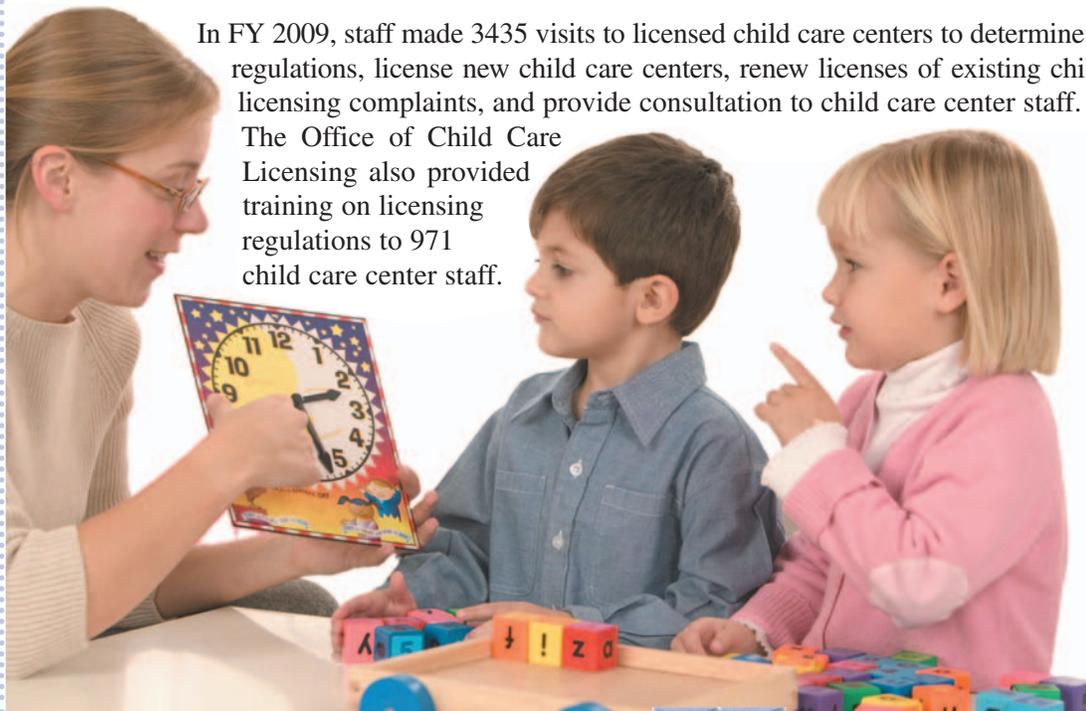
DHR County office staff licensed over 1,200 Family Day Care Homes and Group Day Care Homes.

THOUSANDS TRAINED BY CHILD CARE QUALITY ENHANCEMENT AGENCIES

DHR Child Care Quality Enhancement Agencies provided training and technical assistance to more than 62,000 participants and conducted 7200 training sessions.

ALABAMA EARLY LEARNING GUIDELINES (AELG)

More than 300 child care providers and their staff completed a nine module training course and received the AELG Credential. The Credential recognizes providers that have completed 18 hours of training on the Guidelines.
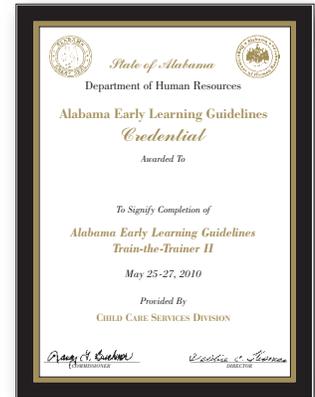
ALABAMA PROFESSIONAL DEVELOPMENT PLAN

The Child Care Services Division distributed over 400 Alabama Pathways brochures in FY 2009. Alabama Pathways serves as a guide for individuals seeking professional preparation and development in early childhood and school-age care and education.

The "Professional Development Lattice" section of the plan brochure outlines Training and Education from Level 1 through Level 8. The Lattice provides a continuum of training and education that supports high quality care and teaching of young children.
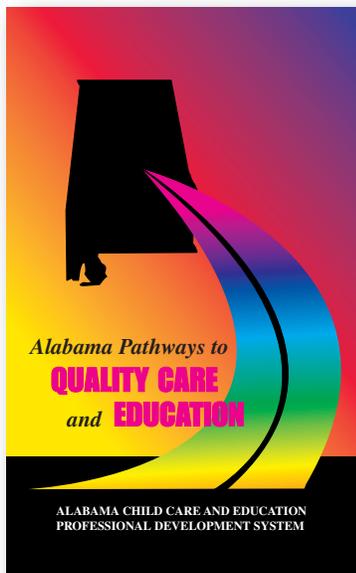
The Alabama Early Learning Guidelines
and
Alabama Pathways

can be viewed by visiting the DHR web site at
www.dhr.alabama.gov
A printed copy of the AELG and Alabama Pathways can be requested by calling
1-866-528-1694 or 334-242-1425 or
by written request to the
Child Care Services Division
50 Ripley Street, Montgomery, AL 36104

Alabama Pathways to
QUALITY CARE
and EDUCATION

ALABAMA CHILD CARE AND EDUCATION PROFESSIONAL DEVELOPMENT SYSTEM

Efforts to Increase
JOBS Program Participation

The **JOBS** Program is Alabama's work program for all adult recipients of Family Assistance and helps recipients find and keep employment. In order to meet federal TANF requirements, at least 50% of all work eligible adult recipients must be participating in work, or work activities, for an average of 30 hours per week.

On August 1, 2009, the Family Assistance (FA) Division implemented the Subsidized Employment Program (SEP) to reimburse employers for gross wages paid to welfare recipients. The program referred over 200 clients to Alabama Career Centers for assessment and job placement in FY 2009. As of September 11, 2009, 68 clients were placed in subsidized employment and another 6-10 were awaiting results of background checks and other paperwork required by the employer. The Department of Rehabilitation Services also worked with employers to place individuals with disabilities in SEP.

The number of clients participating in Community Employment (CEMP) placements tripled in FY 2009. CEMP provides work experience opportunities to clients in unpaid work assignments with either public or private employers.

The JOBS program operated the Independence Through Employment (ITE) program in collaboration with the Department of Rehabilitation Services. This program is designed to assess JOBS clients who state they have disabilities so that their ability to work can be determined. Of the 1031 clients who have completed their disability assessment, 122 found employment, 652 were determined to have a disability so severe that work is prohibited. These individuals were assisted with completing and filing SSI applications.

FAMILY ASSISTANCE PARTNERSHIPS

- Coordinated with the **State Personnel Department** to refer qualified JOBS participants for state jobs. Individuals selected are placed in subsidized employment with the state in 6 month increments.

- Collaborated with the **Governor's Office of Faith-based Initiatives** to hold meetings throughout the state to encourage involvement of faith-based organizations in helping clients become self-sufficient.

- Partnered with the **Department of Corrections, Head Start, Community Action Agency, Retail Grocers' Association, Hospitality Association, Assisted Living Association of Alabama,** and **adult day care providers** to provide supervised work experience to Family Assistance recipients.

- Provided Job Readiness classes for JOBS clients through the **Department of Post Secondary Education**.

- Partnered with the **Governor's Office of Workforce Development** to refer eligible Family Assistance recipients to the Summer Youth Employment Program for paid summer jobs.

- Collaborated with the **Department of Industrial Relations** to develop promotional materials on the Work Opportunity Tax Credit (WOTC) to encourage employers to hire FA recipients and other individuals who qualify for the tax credit.

- Collaborated with **Impact Alabama** to encourage working individuals to take advantage of free income tax preparation and apply for the Earned Income Tax Credit (EITC).
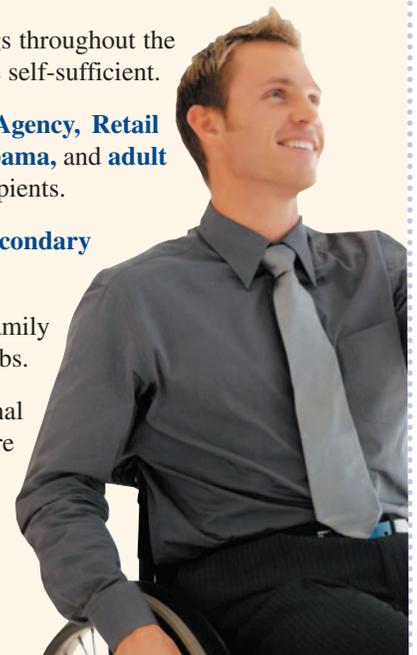
HELPING FAMILIES WITH BASIC ASSISTANCE

Alabama's Family Assistance (FA) caseload saw a slight increase during Fiscal Year 2009. FA benefits in FY 2009 were provided to a monthly average of 18,254 families including 32,473 children. This compares to a monthly average of 17,959 families receiving assistance in FY 2008. The average monthly payment was $188.

SAIL Program

The Special Assessment, Intervention and Liaison (SAIL) Program provides services to families involved with domestic violence to help them remove barriers to becoming self-sufficient in a safe manner. The Family Assistance Division contracts with the Alabama Coalition Against Domestic Violence to assess each individual referred to the program to determine the risk of harm to the individual and his/her children and to provide services including crisis counseling, advocacy and safety planning.

From October 2008 through September 2009, a total of 3645 families were referred for help.

AN AVERAGE OF 377 FAMILIES RECEIVED SERVICES EACH MONTH.

DISASTER ASSISTANCE CONTINUED IN FY 2009

Disaster victims located in federally declared disaster areas of Alabama continued to be served through the Social Services Block Grant (SSBG) funds administered by the DHR Family Assistance Division. A total of $2.5 million was distributed in FY 2009 through a non-profit vender to Alabama citizens in need of relief. Services available through the Disaster Relief Program included: health and mental health services, home based services, shelter and case management services.

The Alabama Fatherhood and Community Healthy Marriage Initiative Programs

The Alabama Fatherhood Program was implemented in 2000 to assist fathers, young adult males, and non-custodial parents by teaching and practicing skills to enhance their ability to maintain nurturing relationships with their children. The Healthy Marriage Program helps couples form and sustain healthy relationships by providing greater access to relationship education and support. In FY 2009, 23 fatherhood and healthy marriage projects were funded with TANF dollars through the on-going partnership with the Alabama Department of Child Abuse and Neglect Prevention (Children's Trust Fund).

Food Assistance Program Reaches
RECORD NUMBERS

Benefits Issued

MILLIONS OF DOLLARS

Amount	Year
608,000,000	2006
604,000,000	2007
667,000,000	2008
971,000,000	2009
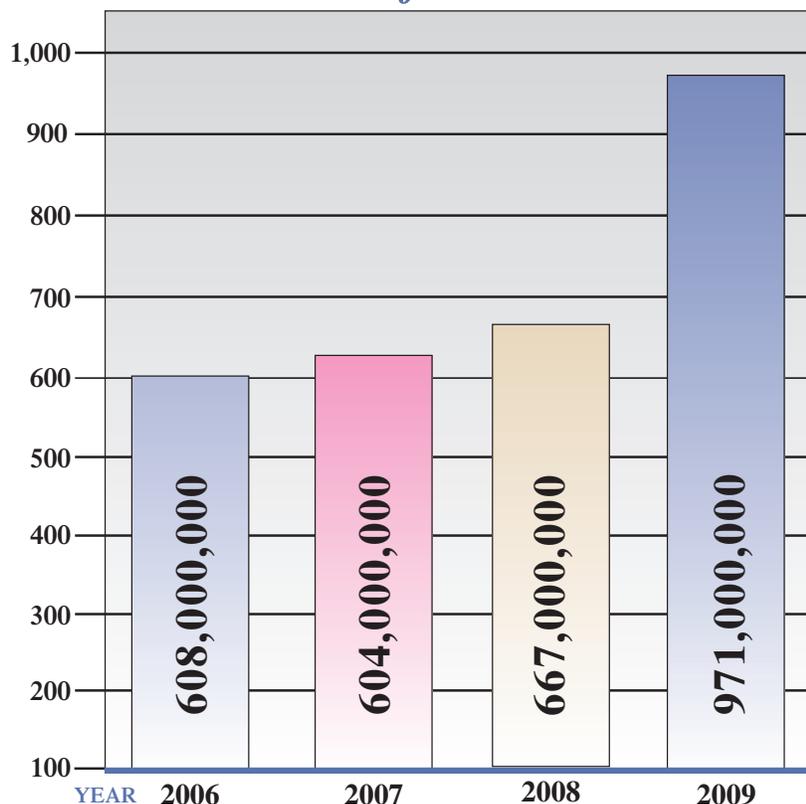
The Alabama Food Assistance Program grew at an unprecedented rate during FY 2009. In response to the economic downturn, the program experienced a growth rate of almost 27%. In September 2009, over 750,000 individuals were participating and benefits were issued in excess of 971 million dollars. This resulted in an economic impact for the state of more than $1.7 billion. It is estimated that every $5 in benefits stimulates $9.20 of economic activity. Alabama ranked third in the Southeast region in program growth behind only Florida and Georgia. Alabama's growth was higher than the national average for the year.

Federal Food Stamp Program
Now SNAP

Effective October 1, 2008, the federal program was renamed the Supplemental Nutrition Assistance Program (SNAP). Alabama retained the name Food Assistance Program. Because all states are required to provide benefits through an electronic benefit transfer system, food stamp coupons are no longer distributed.

SNAP Supplemental Nutrition Assistance Program

As of June 17, 2009, food stamp coupons could no longer be redeemed for food purchases.

AMERICAN RECOVERY AND REINVESTMENT ACT IMPACTED FOOD ASSISTANCE PROGRAM

In February 2009, the U.S. Congress passed the American Recovery and Reinvestment Act (ARRA) in an effort to stimulate the national economy. This legislation provided additional funding for states to use for increased administrative costs due to the rise in participation.

Alabama's Food Assistance Program received $2,542,061 from ARRA for FY 2009. This money was used to offset the costs of benefit delivery, and a portion of the money was used to buy new computer equipment for use in several automation initiatives in development during this time.

Benefit adjustments were made effective October 1, 2008 under the rules governing normal annual adjustments. This included benefit adjustments and adjustments to the gross and net income limits. Effective April 1, 2009, ARRA implemented a second benefit increase of 13.6%. ARRA provided the benefit increase but made no increases to the gross and net income limits.

Effective October 1, 2008, the minimum food assistance benefit was increased from $10 to $14, the first increase in the minimum benefit since the program began. As a result of the benefit increase under ARRA, the minimum benefit increased again to $16.

Staff Added to Meet Benefit Growth Needs

In response to the substantial growth in food assistance benefits, additional workers were hired in the counties to maintain services at an acceptable level. Some workers were hired as permanent merit employees, while others were retired state employees. This additional staffing allowed the program to remain above the national average for payment accuracy and accuracy of negative actions to deny or terminate benefits and to maintain existing levels for timeliness of application processing. Alabama's state-reported payment error rate for FY 2009 was 3.51%, compared to the national average of 4.2%.

AESAP IMPLEMENTED STATEWIDE

The Alabama Elderly Simplified Application Process (AESAP) demonstration project was implemented statewide on October 1, 2008 after a three month pilot in Clay, Calhoun and Jefferson counties. This program grew by approximately 1,000 cases each month during FY 2009, finishing the year with a participation of 13,428 individuals. The average benefit per individual was $75 a month, well above the minimum benefit of $16.

The Department of Senior Services provided outreach assistance for AESAP, providing information and applications to potentially eligible Alabama seniors.

In August 2009, Art Foley, SNAP Director of Program Development Division, and other FNS staff from Washington, D.C. visited Alabama to view and evaluate this project. They were impressed with the effectiveness of the AESAP project.
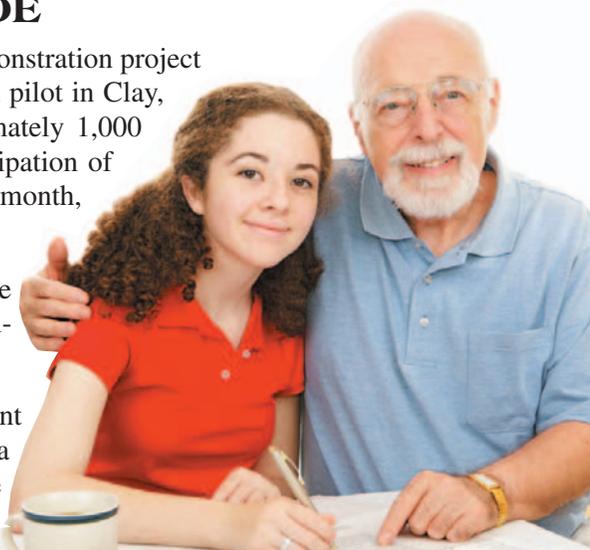
DISASTER PROGRAM PLAN
UPDATED

In preparation to respond to a disaster through Disaster SNAP operations, the Food Assistance Division prepared and received FNS approval for an updated Disaster Program Plan. In FY 2007, after responding to the food needs of victims of Hurricane Ivan and Hurricane Katrina, DHR increased emphasis on disaster planning and preparedness. The revised disaster plan includes a process to speed up the issuance of benefits to meet the federal requirements to make benefits available to eligible recipients within three days of application.

In the event of future Disaster SNAP operations, EBT cards will be issued at the disaster application site to eligible households, and the documents to approve applications and generate benefit issuance will be transmitted to counties outside the disaster site through a document imaging system for data entry. This will greatly improve the approval process while being more cost efficient.

Efficiency Improved Through Automation

Several automation initiatives were completed to improve the distribution of reports and materials needed by staff in the day-to-day operation of the food assistance program.

- Most reports, previously printed and shipped to counties, were placed on a department Electronic Record Distribution (ERD) system. While reducing costs by eliminating the printing of these reports, they are also available more quickly for use by staff.

- An online interactive policy manual was made available on the DHR Intranet in FY 2009, making the transmission of policy more efficient.

- Programming for the Online Application and Case Information System (OACIS), was completed. This web-based, front-end system will interface with the 30-year old mainframe eligibility determination system to improve the interview process and make more case information available to workers in an automated format.
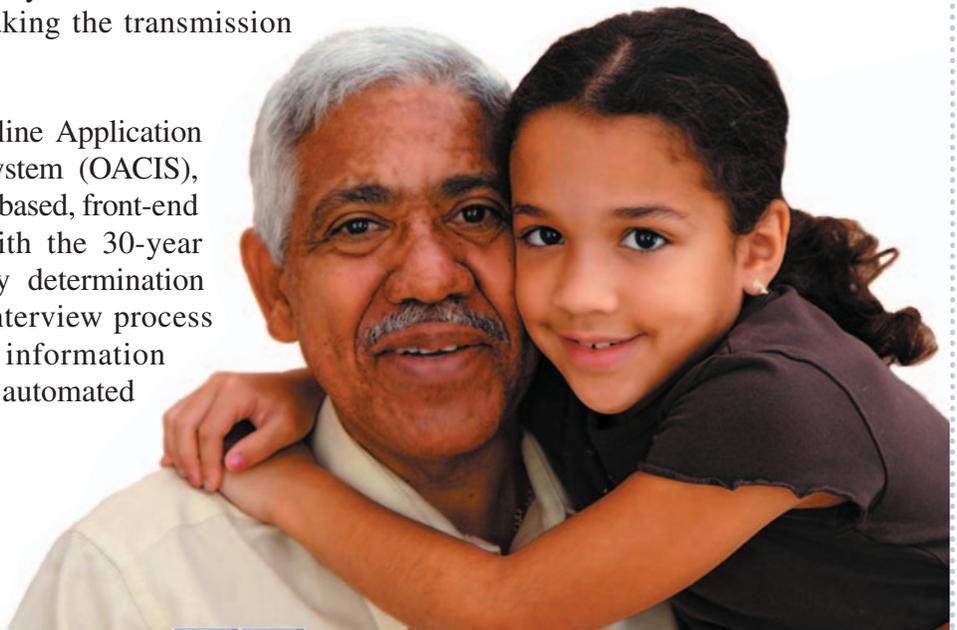
Child Support Enforcement

COLLECTION FROM UNEMPLOYMENT COMPENSATION RISES

Child support collections from unemployment compensation benefits reached an unprecedented $2,001,152 in FY 2009. That is more than triple the $418,253 collected from unemployment checks in FY 2008. For the first time in the history of the program, higher amounts of payments were coming from unemployment benefits in comparison to income withholding from employees' paychecks.

In spite of increased enforcement efforts and some parent's hard work to keep pace with their court-ordered child support payments, job losses and salary cuts resulted in reduced child support collections in FY 2009. About $312 million were collected compared to $330 million in FY 2008.

UC PAYMENTS - FY 2009
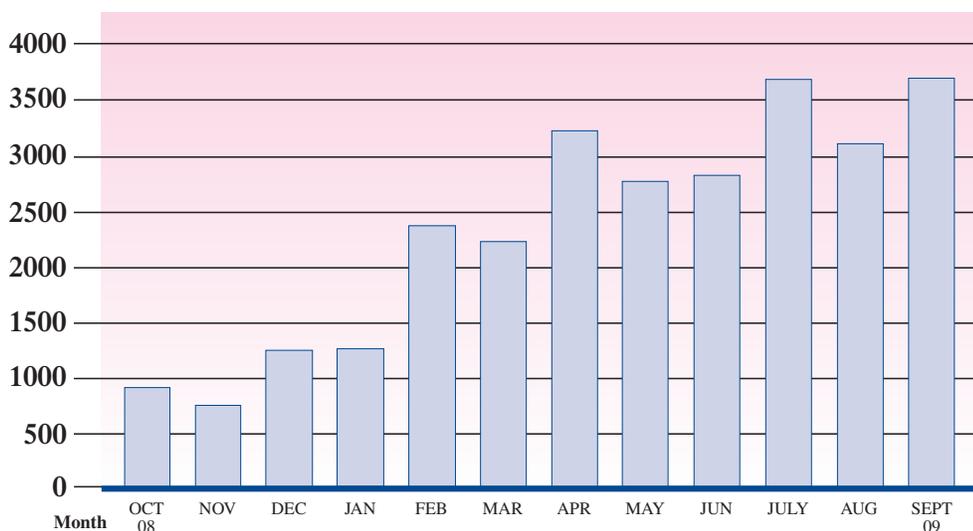
Child support payments from unemployment benefits increased from 969 in October 2008 to a record number of 3,673 in September 2009.

KEY LEGISLATION

Legislation was passed in FY 2009 that authorizes the child support program to collect on arrearages through an income withholding order for a child over the age of majority (19). This legislation potentially helps increase child support collections on approximately 49,000 "arrears only" cases.

PATERNITY, OBLIGATIONS & ARREARS INCREASE

The Child Support Program reached a landmark by establishing paternity for 94% of the children served through the program in FY 2009. This is more than a 10% increase over five years ago when the percentage of paternity was less than 82%. Child Support is well on the way to its goal of ensuring that all children have established parentage.

The program also saw the number of court ordered obligations increase to 83.30% and payments on arrears increase to 58.96%.

Child Support
GUIDELINES

In FY 2009, the Child Support Guidelines and the schedule that is used to calculate child support awards in Alabama were revised for the first time since 1993. The revised schedule is based on the latest extensive economic research on the cost of supporting children at various income levels updated to 2007 price levels. Also, the revised schedule now includes combined gross monthly incomes of up to $20,000 per month.

HAND IN HAND

Progress in the Child Support Program is the result of many partners working hand in hand to achieve the best outcome for Alabama's children. Effective collaboration with federal, state, and county partners, district attorneys, private attorneys under contract with DHR, law enforcement officials, judges, and other court officials is key to the success of the program. In addition, employers, financial institutions, insurance companies, hospitals, program contractors, TANF, Medicaid, Child Welfare, Department of Corrections, and many committed non-custodial parents perform essential roles by partnering with the Child Support Program to see that children receive the support that they are entitled to receive.

Office of Emergency Welfare Services /Employee Safety

In FY 2009, Field Administration's Office of Emergency Welfare Services/Employee Safety coordinated Shelter Manager's Training for 285 Departmental staff in seven regions. These Managers will provide shelter management at Community College Shelters when activated during all-hazards emergency conditions.

District Administrative Specialists

Field Administration's District Administrative Specialists used their extensive skill and expertise to support the 67 county directors in the area of county administration and leadership. In the absence of County Directors, due to retirement or resignation, the District Administrative Specialists served as interim county directors throughout the State providing valuable continuity in management and leadership to counties.

Office of Staff Development

Field Administration/Staff Development continued to provide support for the Department's Social Work Licensure Initiative throughout 2009. Social Work Licensure Supervision, in accordance with Alabama State Law and the Alabama Board of Social Work Examiners Administrative Code, was provided to over 100 licensed employees throughout the State. Field Administration/Staff Development offered the Department's social work licensure exam study program, Plan to Prep, throughout the State to assist new and experienced staff seeking their social work license. Field Administration/Staff Development Social Work Licensure Supervisors also provided crisis intervention assistance to employees of the Department working with cases of particularly severe child abuse and employees dealing with the unexpected deaths of co-workers.

Office of Training

Field Administration's Office of Training completed a Request for Proposal for a new learning management system which will aid the development of all DHR employees as it is installed in 2010 and grows in application through 2012.
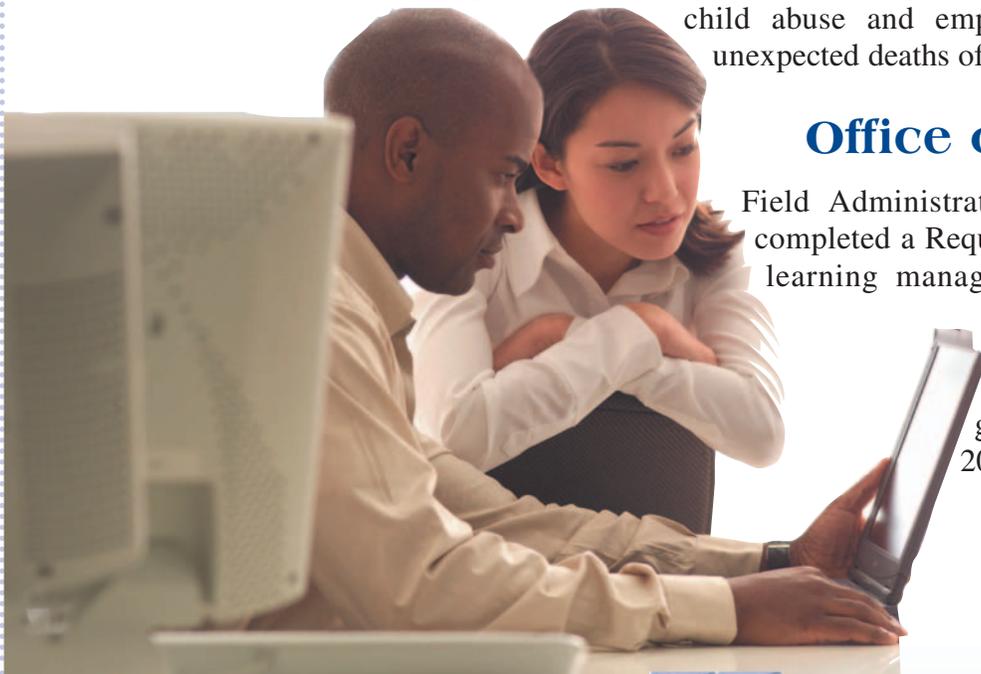
FIELD ADMINISTRATION
District Administrative Specialists

As of September 30, 2009

Cathy Miller
P.O. Box 27
Centre 35960
(256) 927-1474

CELL: (256) 426-9538

Blount
Cherokee
Cleburne
Colbert
Cullman
DeKalb
Etowah
Franklin
Jackson
Lauderdale
Lawrence
Limestone
Madison
Marshall
Morgan
Randolph
St. Clair

Diana McCampbell
P. O. Box 480909
Linden 36748
(334) 295-2024

CELL: (334)652-3931

Autauga
Bibb
Chilton
Coosa
Fayette
Greene
Hale
Lamar
Lowndes
Marion
Montgomery
Perry
Pickens
Sumter
Tuscaloosa
Walker
Winston

Trish Muscolino
P.O. Box 70100
Tuscaloosa 35407
(205) 554-3328

CELL: (334) 868-9741

Jefferson
Shelby

Shelby Co. DHR
(205) 669-3042

Linda Buchanan
State Office
Montgomery
(334) 242-1462

CELL: (334) 590-9422

Barbour
Bullock
Calhoun
Chambers
Clay
Dale
Elmore
Henry
Houston
Lee
Macon
Pike
Russell
Talladega
Tallapoosa

Latonya Wells
P.O. Box 1906 • Mobile 36633 • (251) 415-3557

CELL: (334) 590-9424

Baldwin, Butler, Choctaw, Clarke, Coffee, Conecuh, Covington, Crenshaw, Dallas, Escambia, Geneva, Marengo, Mobile, Monroe, Washington, Wilcox

Alabama county map with labeled counties: LAUDERDALE, LIMESTONE, MADISON (JS/CM), JACKSON, COLBERT, FRANKLIN, LAWRENCE, MORGAN, MARSHALL, DEKALB, MARION, WINSTON, CULLMAN, CHEROKEE, ETOWAH, WALKER, BLOUNT, ST. CLAIR, CALHOUN, LAMAR, FAYETTE, JEFFERSON (JS/TM), TALLADEGA, CLEBURNE, PICKENS, TUSCALOOSA, SHELBY, RANDOLPH, CLAY, GREENE, BIBB, COOSA, CHAMBERS, HALE, CHILTON, TALLAPOOSA, PERRY, ELMORE, LEE, SUMTER, AUTAUGA, MACON, RUSSELL, MARENGO, DALLAS, MONTGOMERY (JS/DMc), BULLOCK, CHOCTAW, LOWNDES, WILCOX, BARBOUR, BUTLER, PIKE, MONROE, CRENSHAW, WASHINGTON, CONECUH, COFFEE, DALE, HENRY, ESCAMBIA, COVINGTON, GENEVA, HOUSTON, MOBILE (JS/LW), BALDWIN

During FY 2009, DHR recouped $3.6 million of overpayments that were made to clients in the Food Assistance and Family Assistance (TANF) programs.

DHR works to protect the integrity of its programs for the benefit of both clients and taxpayers. The agency strives to control fraud, abuse and overpayments through audits of programs and contractors, investigations of employee and vendor fraud and theft, collections of confirmed overpayments and prosecution of major fraud cases.

Debts owed to DHR are accounted for and managed through the Department's automated "Comprehensive Claims System" (CCS). This system is the basis for the tracking and collection of debts owed to the Department and also to the Federal Government as required by regulations. During FY '09, DHR recouped $3.6 million of overpayments that were made to clients in the Food Assistance and Family Assistance (TANF) programs. Approximately $3.2 million of this sum represents Food Assistance debt collections. About $1.4 million of the total was collected through interceptions of federal and state income tax refunds and other federal payments. A major project underway in FY 2009 is designed to upgrade the automated system that collects food assistance debts through the Treasury Offset Program (TOP). Recoupment of food assistance debts through this federal method is required by law.

DHR pursues criminal prosecution in major fraud cases. During FY '09, there were 100 criminal convictions. In the great majority of cases involving smaller dollar amounts, however, DHR seeks administrative remedies. These remedies include the repayment of funds and disqualification from programs. During FY '09, 323 food assistance recipients were administratively disqualified from the program due to fraud as determined by either an Administrative Disqualification Hearing or voluntary disqualification and agreement to repay funds.

2009

REVENUES AND EXPENDITURES

ALABAMA DEPARTMENT OF HUMAN RESOURCES

EXPENDITURES

Salaries	187,017,328
Employee Benefits	71,936,479
In-State Travel	9,174,886
Out-of-State Travel	203,193
Repairs & Maintenance	967,158
Rents & Leases	14,784,500
Utilities & Communications	10,587,195
Professional Services	41,478,244
Supplies, Materials & Operating Expenses	9,470,397
Transportation Equipment Operating Costs	32,520
Grants & Benefits	1,305,753,540
Transportation Equipment Purchases	0
Other Equipment Purchases	2,806,893
Non-Expenditure Disbursements	0
Total Disbursements	**$1,654,212,333**

SOURCES OF FUNDS

Federal and Local Funds

Federal Temporary Assistance to Needy Families	85,945,317
Federal Title IV-B Funds	11,845,838
Federal Title IV-D Funds	38,040,842
IV-D Match on Incentive-ARRA	1,980,000
Federal Title IV-E Funds	52,088,767
IV-E Foster Care & Adopt-ARRA	610,844
Federal Title XIX Funds	65,861,277
Title XIX FMAP ARRA	8,634,012
Federal Social Services Block Grant-Title XX	36,475,732
Federal Child Day Care Discretionary Funds	49,614,554
Federal Child Day Care Mandatory Funds	16,441,707
Federal Child Day Care Matching Funds	17,035,843
Day Care Disc-ARRA	15,893,575
Federal USDA Funds	931,981,861
Federal USDA Admin Funds-ARRA	2,542,061
Federal USDA 13.6% Benefit Increase-ARRA	67,986,100
Federal Child Abuse Grant	963,220
Other Federal Funds	379,316
Local Contract Funds	217,270
Child Support Interest and Fees	491,132
Thomas Foundation Grant	54,540

State Funds

Transfers from MNC Agencies	1,615,206
Foster Care Trust Fund	14,176
General Fund Transfer	95,944,323
Education Trust Fund Transfer	14,008,318
Whiskey Tax	35,958,443
ABC Profits	523,238
Beer Tax	11,384,950
Pension Residue	20,773,500
Sales Tax	1,322,000
Sales Tax-Foster Care	500,000
Sales Tax-Food Stamp	44,772,961
Child Support Incentive Payments	6,766,934
Tobacco Tax	3,291,718
Contractors' Gross Receipts	5,194,365
State Share of Child Support Collections	6,681,571
Food Stamp Overissuance	579,028
Other State Funds	648,848
Children First Trust Fund	11,880,972
Food Stamp Sales Tax Reversion	(11,028,645)
Unencumbered Balance Forward	1,703,381
Total Funds Available	**$1,654,212,333**

EXPENDITURES
BY OBJECTS

Other Equipment Purchases
$2.81 (.17%)

Salaries
$187.02 (11.31%)

Employee Benefits
$71.94 (4.35%)

In-State Travel $9.17 (.55%)

Out-of-State Travel $0.4 (.03%)

Repairs and Maintenance
$.97 (.06%)

Rents and Leases
$14.78 (.89%)

**Utilities and
Communications
$10.59 (.64%)**

Professional Services
$41.48 (2.51%)

Supplies, Materials, Opr Exp
$9.47 (.57%)

**Transportation Equipment
Operations
$0.03 (<.01%)**

Grants and Benefits
$1,305.75 (78.94%)
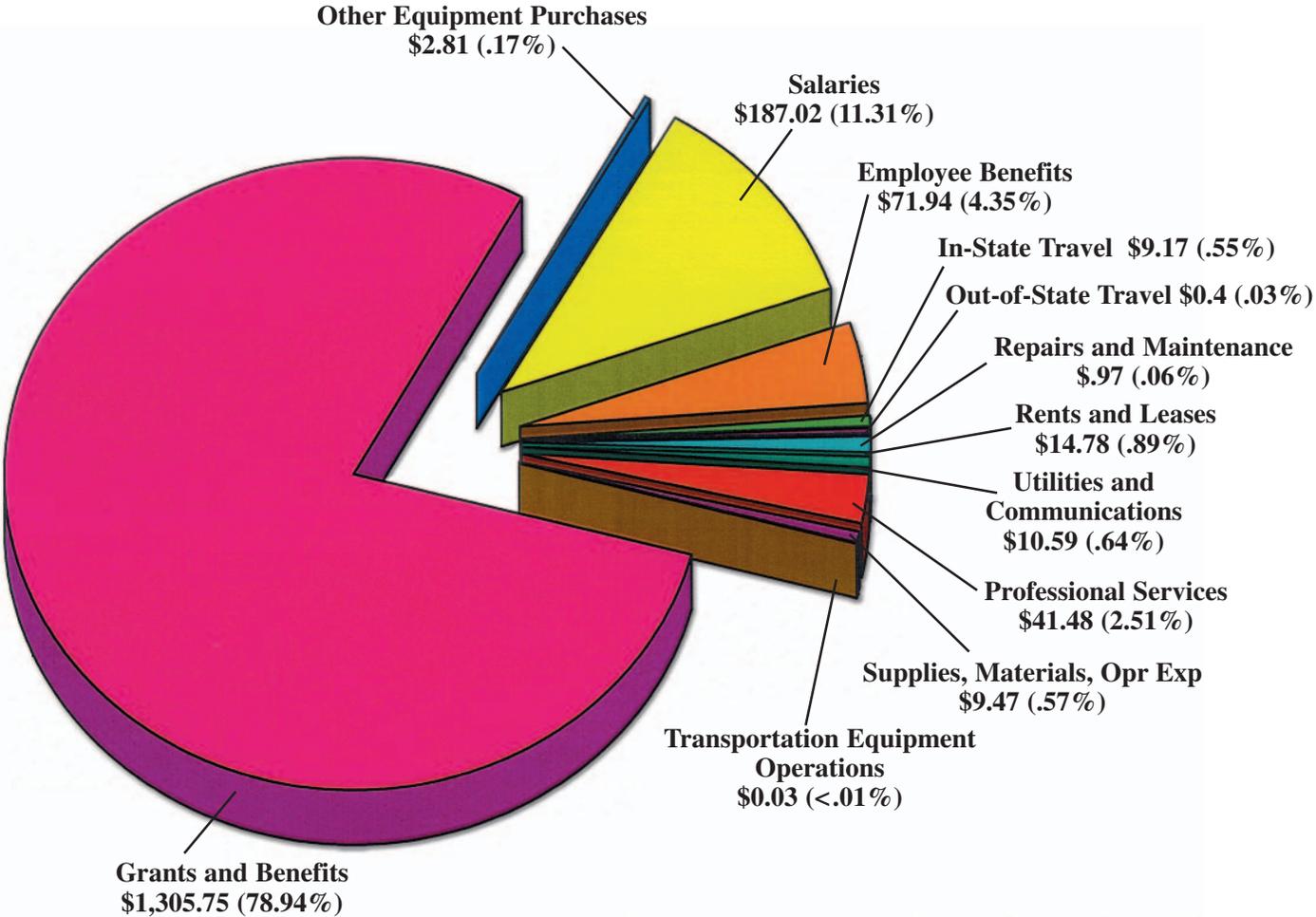
TOTAL EXPENDITURES - $1,654,212,333
VALUES = MILLIONS

GRANTS & BENEFITS BY PROGRAM

Child Welfare
$165.40 (12.67%)

Adult Protective Services
$3.51 (.27%)

TANF
$58.95 (4.51%)

Child Day Care
$97.27 (7.45%)

Child Support Enforcement
$11.27 (1.09%)

Food Assistance Program
$667.31 (64.42%)
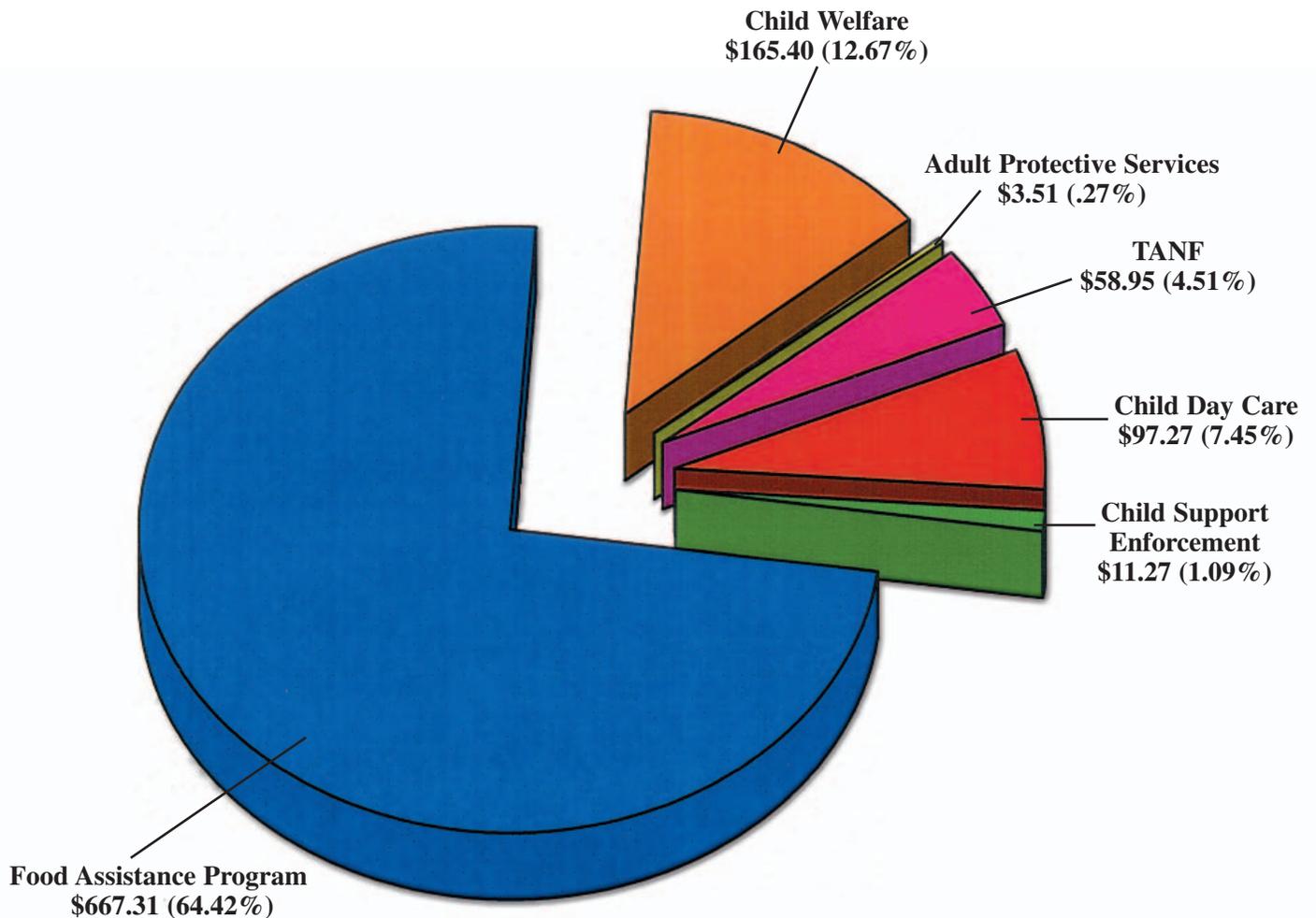
TOTAL EXPENDITURES - $1,305,753,540
VALUES = MILLIONS

REVENUE SOURCES

State General Fund
$95.94 (5.80%)

State
Education
Trust Fund
$14.00 (0.85%)

Earmarked
State Funds
$127.29 (7.69%)

Other Funds $11.88 (0.72%)

Federal $1,405.08 (84.94%
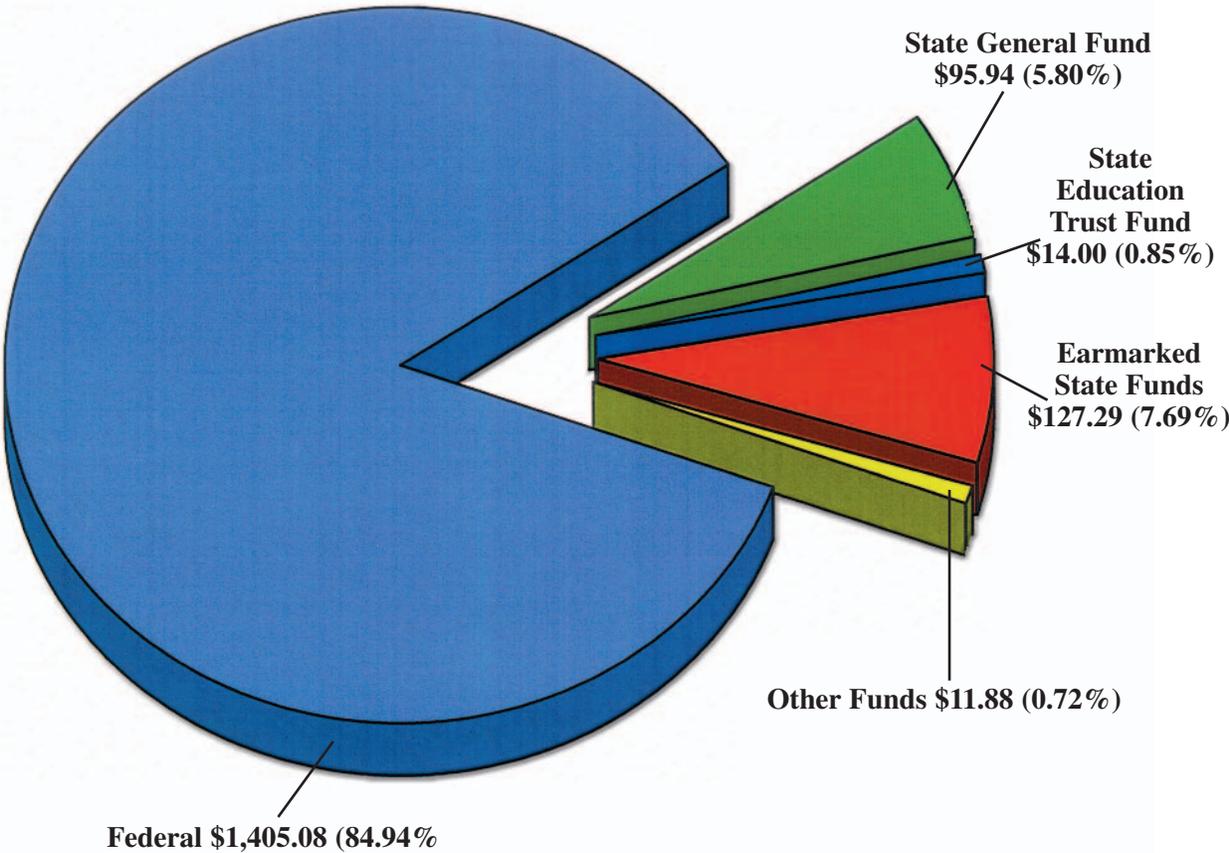
TOTAL FUNDS - $1,654,212,333
VALUES = MILLIONS

Statistical Data for FY 2009

Contents

Table 1

CASES UNDER CARE - HUMAN RESOURCES

		MONTHLY AVERAGE OF CASES UNDER CARE FOR FISCAL YEARS			
		OCTOBER 1, 2008 - SEPTEMBER 30, 2009		OCTOBER 1, 2007 - SEPTEMBER 30, 2008	
		Number of Cases	Average Payment Per Case 1/	Number of Cases	Average Payment Per Case 1/
	GRAND TOTAL	570,932 *	XXX	527,361	XXX
FINANCIAL ASSISTANCE	TOTAL	18,975	$185.87	18,216	$184.33
State Supplementation:					
Old Age Pensions		72	54.23	86	55.11
Aid to Blind		4	56.00	4	53.45
Aid to Permanently & Totally Disabled		145	56.70	167	57.47
Family Assistance		18,754	187.40	17,959	186.16
Special Assistance:					
Aid to Refugees		0	0.00	0	0.00
NO PAYMENT-MEDICAL ASSISTANCE ONLY	TOTAL	65	XXX	77	XXX
SOCIAL SERVICES					
Primary Clients Open for Service	TOTAL	41,505	XXX	48,308	XXX
Payments on Behalf of Individual:					
Child Day Care		27,114	250.15	32,291	254.53
Adult Day Care		*321	*448.80	426	201.68
Foster Care 2/:					
Adult Service Fee		*49	*135.14	61	132.35
Foster Care Maintenance Payments 3/		*1421 4/	XXX	1,897 4/	XXX
Board Payment		*(1,421)	*407.60	(1,897)	405.85
Specialized Service Fee		*(20)	*47.87	(33)	46.13
Aid to Children in Foster Care		*2220 4/	XXX	2,312 4/	XXX
Board Payment		*(2,220)	*390.52	(2,297)	377.91
Specialized Service Fee		*(39)	*47.81	(57)	45.97
Special Care for Children		0	XXX	0	XXX
Other Primary Clients Open for Service		10,380	XXX	11,321	XXX
FOOD ASSISTANCE	TOTAL	280,625	XXX	231,875	XXX
CHILD SUPPORT PROGRAM	TOTAL	229,762	XXX	228,885	XXX

1/ Not to be used to compute DHR financial obligation.
2/ Portions of foster care are paid through State Supplementation.
3/ Formerly Aid to Dependent Children - Foster Care (ADC-FC).
4/ Total unduplicated number of children who received board payments and/or specialized service fees.
* Totals include partial or no data for a period of the fiscal year due to the conversion of the Department's data base system to FACTS.

Note: Alabama's AR program is now administered by Catholic Social Services, Archdiocese of Mobile.

TABLE 2

NUMBER OF CASES RECEIVING FINANCIAL ASSISTANCE AND AVERAGE PAYMENTS BY CATEGORY

OCTOBER 1, 2008 - SEPTEMBER 30, 2009

MONTH	TOTAL		OLD AGE PENSIONS 1/		AID TO BLIND 1/		AID TO PERMANENTLY AND TOTALLY DISABLED 1/		FAMILY ASSISTANCE	
	Cases	Average Payment 2/	Cases	Average Payment 2/	Cases	Average Payment 2/	Cases	Average Payment 2/	Cases	Average Payment 2/
MONTHLY AVG. FOR YEAR	18,975	$185.87	72	$54.23	4	$56.00	145	$56.70	18,754	$187.40
October 2008	18,468	186.89	77	54.09	4	56.00	157	56.42	18,230	188.60
November	18,658	185.99	74	54.01	4	56.00	156	56.42	18,424	187.64
December	19,039	188.04	78	52.49	4	56.00	156	56.42	18,801	189.72
January 2009	18,865	184.23	72	54.07	4	56.00	149	56.70	18,640	185.78
February	18,448	183.95	72	54.61	4	56.00	144	56.88	18,228	185.49
March	18,240	183.94	72	54.25	4	56.00	143	56.89	18,021	185.50
April	18,294	184.42	72	56.86	4	56.00	141	56.87	18,077	185.95
May	18,703	185.89	69	54.70	4	56.00	141	56.84	18,489	187.39
June	18,808	186.58	69	54.75	4	56.00	141	56.83	18,594	188.09
July	19,518	185.99	70	52.49	4	56.00	139	56.99	19,305	187.43
August	20,145	186.55	68	54.69	4	56.00	136	56.63	19,937	187.91
September	20,507	187.59	66	53.95	4	56.00	136	56.63	20,301	188.93

1/ State Supplementation for Old Age Pensions, Aid to Blind, and Aid to Permanently and Totally Disabled included personal care supplements for children and/or adults in foster homes licensed or approved by the Department of Human Resources.

2/ Not to be used to compute DHR financial obligation.

NOTE: In accordance with Public Law 92-603, a program of Supplemental Security Income (SSI) administered by the Social Security Administration was effective January 1, 1974, for the aged, blind, and disabled. Alabama has a program of supplementation for persons receiving less under SSI than under OAP, AB, and APTD. Data with reference to programs of supplementation as administered by the Department of Human Resources are given here in addition to data for other programs.

TABLE 3

AID TO REFUGEES 1/

OCTOBER 1, 2008 - SEPTEMBER 30, 2009

The Aid to Refugee Program was mandated by the Refugee Act of 1980. Funded solely with Federal Funds, AR was administered by the Department of Human Resources in a manner similar to FA. Alabama's AR program is now administered by Catholic Social Services, Archdiocese of Mobile.

TABLE 4

**NUMBER OF INDIVIDUALS CERTIFIED AS CURRENTLY ELIGIBLE FOR MEDICAL ASSISTANCE
UNDER TITLE XIX BY THE DEPARTMENT OF HUMAN RESOURCES TO ALABAMA MEDICAID AGENCY**

OCTOBER 1, 2008 - SEPTEMBER 30, 2009

CATEGORY OF ELIGIBILITY	NUMBER OF INDIVIDUALS
MONTHLY AVERAGE FOR YEAR..	3,115
Old Age Assistance	100
Aid to Blind	4
Medicaid for Low Income Families 1/	0
Foster Care Maintenance Payments	1,540
Aid to Children in Foster Care	1,298
Aid to Permanently and Totally Disabled	173
Aid to Refugees	0

1/ Administrative responsibility for this program has been transferred to the Alabama Medicaid Agency as of June 1, 2003.

TABLE 5

NUMBER OF CASES RECEIVING FINANCIAL ASSISTANCE THROUGH COUNTY DEPARTMENTS AND AVERAGE AMOUNT OF MONTHLY ASSISTANCE PER CASE BY COUNTY

MONTHLY AVERAGE FOR FISCAL YEAR OCTOBER 1, 2008 - SEPTEMBER 30, 2009

COUNTY	TOTAL		OLD AGE PENSIONS		AID TO BLIND		AID TO PERMANENTLY AND TOTALLY DISABLED		FAMILY ASSISTANCE	
	Average Number of Cases	Average Amount of Assistance 1/	Average Number of Cases	Average Amount of Assistance 1/	Average Number of Cases	Average Amount of Assistance 1/	Average Number of Cases	Average Amount of Assistance 1/	Average Number of Cases	Average Amount of Assistance 1/
MONTHLY AVG. FOR YEAR	18,975	$185.87	72	$54.23	4	$56.00	145	$56.70	18,754	$187.40
Autauga	247	180.72	3	60.00	0	0.00	0	0.00	244	182.21
Baldwin	227	189.80	*	56.00	0	0.00	2	60.00	225	191.00
Barbour	163	174.87	5	56.00	0	0.00	0	0.00	158	178.65
Bibb	92	186.98	0	0.00	0	0.00	0	0.00	92	186.98
Blount	184	185.55	0	0.00	0	0.00	1	56.00	183	186.26
Bullock	118	189.57	0	0.00	0	0.00	4	58.09	114	193.99
Butler	134	184.45	*	26.00	0	0.00	0	0.00	134	184.55
Calhoun	516	187.30	5	50.14	0	0.00	8	57.21	503	190.69
Chambers	224	184.69	0	0.00	0	0.00	5	57.60	219	187.59
Cherokee	90	184.10	*	27.00	0	0.00	0	0.00	90	184.68
Chilton	174	189.16	1	60.00	1	56.00	1	60.00	171	191.44
Choctaw	41	176.84	2	58.00	0	0.00	0	0.00	39	182.88
Clarke	111	176.09	0	0.00	0	0.00	1	60.00	110	177.15
Clay	28	179.29	0	0.00	0	0.00	0	0.00	28	179.29
Cleburne	37	187.22	0	0.00	0	0.00	1	56.00	36	190.89
Coffee	119	170.85	2	56.00	0	0.00	5	52.67	112	177.89
Colbert	78	184.63	3	58.45	0	0.00	0	0.00	75	188.98
Conecuh	73	184.14	1	26.00	0	0.00	0	0.00	72	186.32
Coosa	46	177.57	0	0.00	0	0.00	1	5.00	45	181.40
Covington	116	170.16	3	57.33	0	0.00	1	56.00	112	174.21
Crenshaw	84	175.20	2	45.33	0	0.00	2	46.83	80	181.67
Cullman	190	183.54	0	0.00	0	0.00	2	52.63	188	184.64
Dale	195	184.76	0	0.00	0	0.00	0	0.00	195	184.76
Dallas	553	187.89	0	0.00	0	0.00	0	0.00	553	187.89
DeKalb	177	179.91	*	38.00	0	0.00	5	56.76	172	183.74
Elmore	187	175.11	0	0.00	0	0.00	2	60.00	185	176.35
Escambia	104	179.47	0	0.00	0	0.00	0	0.00	104	179.47
Etowah	195	178.32	2	56.00	1	56.00	8	58.50	184	185.54
Fayette	93	190.95	0	0.00	0	0.00	1	56.00	92	192.41
Franklin	133	188.54	0	0.00	0	0.00	1	56.00	132	189.55
Geneva	56	177.41	1	56.00	0	0.00	0	0.00	55	179.62
Greene	57	181.38	*	56.00	0	0.00	0	0.00	57	182.11
Hale	121	191.29	0	0.00	0	0.00	0	0.00	121	191.29
Henry	56	179.42	*	200.00	0	0.00	0	0.00	56	179.39
Houston	477	187.56	0	0.00	0	0.00	1	56.00	476	187.83
Jackson	116	175.66	2	56.00	0	0.00	2	57.71	112	180.35
Jefferson	3,447	188.41	1	52.29	2	56.00	19	56.96	3425	189.28
Lamar	74	184.92	1	56.00	0	0.00	2	38.67	71	190.82
Lauderdale	123	181.41	0	0.00	0	0.00	5	58.40	118	186.62
Lawrence	103	180.64	2	56.00	0	0.00	*	56.00	101	182.91
Lee	323	186.19	1	56.00	0	0.00	0	0.00	322	186.60
Limestone	168	182.23	0	0.00	0	0.00	0	0.00	168	182.23
Lowndes	114	183.77	0	0.00	0	0.00	3	58.67	111	187.17
Macon	180	191.33	0	0.00	0	0.00	0	0.00	180	191.33
Madison	829	189.02	2	60.00	0	0.00	1	56.00	826	189.45
Marengo	124	178.53	0	0.00	0	0.00	0	0.00	124	178.53
Marion	89	175.75	6	50.63	0	0.00	0	0.00	83	184.82
Marshall	181	181.12	0	0.00	0	0.00	0	0.00	181	181.12
Mobile	2,097	186.14	3	56.94	0	0.00	15	61.54	2079	187.22
Monroe	87	191.48	0	0.00	0	0.00	0	0.00	87	191.48
Montgomery ..	1,683	190.79	4	57.00	0	0.00	5	53.43	1674	191.54
Morgan	261	184.74	0	0.00	0	0.00	1	56.00	260	185.24
Perry	96	171.92	0	0.00	0	0.00	2	58.00	94	174.35
Pickens	111	175.40	*	56.00	0	0.00	5	57.60	106	181.03
Pike	216	181.54	1	21.75	0	0.00	7	48.29	208	186.80
Randolph	159	177.08	2	39.50	0	0.00	7	64.98	150	184.00
Russell	320	192.98	*	24.75	0	0.00	0	0.00	320	193.16
Saint Clair	244	179.92	0	0.00	0	0.00	2	58.00	242	180.93
Shelby	276	191.00	*	8.00	0	0.00	1	60.00	275	191.64
Sumter	161	175.12	1	56.00	0	0.00	1	56.00	159	176.56
Talladega	372	184.40	1	56.00	0	0.00	7	59.38	364	187.08
Tallapoosa	211	190.73	1	56.00	0	0.00	2	56.00	208	192.67
Tuscaloosa ...	849	187.27	*	26.50	0	0.00	2	58.00	847	187.61
Walker	137	179.72	2	56.00	0	0.00	2	56.00	133	183.44
Washington ..	87	182.44	3	60.00	0	0.00	0	0.00	84	186.80
Wilcox	164	181.53	7	60.00	0	0.00	1	60.00	156	187.77
Winston	78	186.63	*	60.00	0	0.00	1	43.75	77	189.51

1/ Not to be used to compute DHR financial obligation.
* Less than .5.

NOTE: In accordance with Public Law 92-603, a program of Supplemental Security Income (SSI) administered by the Social Security Administration was effective January 1, 1974, for the aged, blind, and disabled. Alabama has a program of supplementation for persons receiving less under SSI than under OAP, AB, and APTD. Data with reference to programs of supplementation as administered by the Department of Human Resources are given here in addition to data for other programs.

TABLE 6

**CASES APPROVED AS CATEGORICALLY RELATED AND
ELIGIBLE FOR TITLE XIX BUT RECEIVING NO MONEY PAYMENT 1/**

MONTHLY AVERAGE FOR FISCAL YEAR OCTOBER 1, 2008 - SEPTEMBER 30, 2009

COUNTY	TOTAL	OLD AGE PENSIONS	AID TO BLIND	AID TO PERMANENTLY AND TOTALLY DISABLED
MONTHLY AVERAGE FOR YEAR	65	31	0	34
Autauga	2	2	0	0
Baldwin	1	*	0	1
Barbour	2	1	0	1
Bibb	0	0	0	0
Blount	0	0	0	0
Bullock	1	1	0	0
Butler	0	0	0	0
Calhoun	6	4	0	2
Chambers	0	0	0	0
Cherokee	0	*	0	0
Chilton	3	1	0	2
Choctaw	0	0	0	0
Clarke	0	0	0	0
Clay	0	0	0	0
Cleburne	1	0	0	1
Coffee	1	1	0	0
Colbert	0	0	0	0
Conecuh	2	2	0	0
Coosa	1	0	0	1
Covington	0	0	0	0
Crenshaw	2	1	0	1
Cullman	1	0	0	1
Dale	1	0	0	1
Dallas	0	0	0	0
DeKalb	1	0	0	1
Elmore	0	0	0	0
Escambia	0	0	0	0
Etowah	1	0	0	1
Fayette	0	0	0	0
Franklin	0	0	0	0
Geneva	1	1	0	0
Greene	1	1	0	0
Hale	0	0	0	0
Henry	0	0	0	0
Houston	1	0	0	1
Jackson	1	0	0	1
Jefferson	6	2	0	4
Lamar	1	0	0	1
Lauderdale	1	0	0	1
Lawrence	1	0	0	1
Lee	0	0	0	0
Limestone	0	0	0	0
Lowndes	0	0	0	0
Macon	0	0	0	0
Madison	0	0	0	0
Marengo	0	0	0	0
Marion	1	1	0	0
Marshall	1	1	0	0
Mobile	2	1	0	1
Monroe	0	0	0	0
Montgomery	1	*	0	1
Morgan	0	0	0	0
Perry	0	0	0	0
Pickens	0	0	0	0
Pike	2	1	0	1
Randolph	1	0	0	1
Russell	1	0	0	1
Saint Clair	0	0	0	0
Shelby	2	1	0	1
Sumter	0	0	0	0
Talladega	6	5	0	1
Tallapoosa	3	2	0	1
Tuscaloosa	1	0	0	1
Walker	1	0	0	1
Washington	0	0	0	0
Wilcox	4	2	0	2
Winston	0	0	0	*

1/ These Old Age Pensions, Aid to Blind, Aid to Permanently and Totally Disabled cases received no money payment but were
   certified to the Alabama Medicaid Agency as eligible for Title XIX - Medical Assistance Program.

* Less than .5.

TABLE 7

REASONS FOR DENIAL - FAMILY ASSISTANCE CASES

OCTOBER 1, 2008 - SEPTEMBER 30, 2009

REASONS FOR DENIAL:	FAMILY ASSISTANCE CASES	
	Number	Percent
TOTAL APPLICATIONS DENIED	25,303	100.0%
No Eligible Child	818	3.2
Resources Exceed Limits	19	0.1
Income Exceeds Standards	5,614	22.2
Recipient Initiative	14,505	57.3
Failure to Comply with JOBS Program Procedures	720	2.8
Undocumented Alien	7	*
Nonresident	81	0.3
Time Limits	179	0.7
Failure to Comply with Applicant Job Search Registration	0	0.0
Felony Convictions, Fleeing Felons, Residency/Identity Fraud	1	*
Failure to Cooperate with Child Support	328	1.3
Failure to Comply with Child Support/JOBS Program Requirements	38	0.2
Failure to Meet Other Eligibility Requirements	319	1.3
Other Disposition:		
Application Withdrawn	2,598	10.3
Unable to Locate or Moved	76	0.3

* Less than .05 percent.

TABLE 8

REASONS FOR OPENING - FAMILY ASSISTANCE CASES

OCTOBER 1, 2008 - SEPTEMBER 30, 2009

REASONS FOR OPENING:	FAMILY ASSISTANCE CASES	
	Number	Percent
TOTAL CASES OPENED	11,934	100.0%
FINANCIAL/MEDICAL AWARD REASONS:		
Absence of Parent/Spouse..	8,512	71.3
Illness...	61	0.5
Layoff or Discharge..	766	6.4
Reduction or Termination of Contributions	56	0.5
Loss of or Reduction in Other Income...	623	5.2
Exhaustion or Reduction of Assets to Meet Medical Care Costs......	75	0.6
Exhaustion or Reduction of Assets to Meet Other Costs..................	318	2.7
Change in Policy...	0	0.0
Increased Need for Medical Care..	0	0.0
Increased Need for Other Requirements...	33	0.3
One time restoration of benefits..	4	*
Change in Payee..	5	*
Transferred from Another Assistance Program	0	0.0
Received Aid in Another County/State...	20	0.3
Death of Parent..	5	*
Other...	900	7.5
REINSTATED REASONS:		
Request for Fair Hearing..	9	0.1
Reinstate - Administrative Reason...	449	3.8
Reinstate - Other..	98	0.9

* Less than .05 percent.

TABLE 9

REASONS FOR CLOSING FAMILY ASSISTANCE CASES

OCTOBER 1, 2008 - SEPTEMBER 30, 2009

REASONS FOR CLOSING:	FAMILY ASSISTANCE CASES	
	Number	Percent
TOTAL CASES CLOSED	20,599	100.0%
No Longer Eligible Child	1,124	5.5
Resources Exceed Limits	9	*
Income Exceeds Requirements:		
Earnings Increased	4,395	21.3
Benefits or Pensions Increased	673	3.3
Support from Person Inside Home Increased	0	0.0
Support from Person Outside Home Increased	744	3.6
Requirements Reduced	120	0.6
Moved or Can Not Locate	878	4.3
Recipient Initiative	4,101	19.9
Failure to Meet Other Eligibility Requirements	57	0.3
Failure to Comply with JOBS Program Requirements	4,917	23.9
Failure to Comply with CHILD SUPPORT Program Requirements	2,846	13.8
Failure to Comply with CHILD SUPPORT/JOBS Program Requirements	380	1.8
Time Limits	354	1.7
Felony Conviction, Fleeing Felon & Residency/Identity Fraud	1	*

* Less than .05 percent.

TABLE 10

SOCIAL SERVICES IN COUNTY DEPARTMENTS
OCTOBER 1, 2008 - SEPTEMBER 30, 2009

COUNTY	NUMBER OF PRIMARY CLIENTS 1/
MONTHLY GRAND TOTAL AVERAGE	41,505 2/
MONTHLY COUNTY TOTAL AVERAGE	41,484
Autauga	275
Baldwin	771
Barbour	127
Bibb	64
Blount	254
Bullock	74
Butler	129
Calhoun	892
Chambers	242
Cherokee	122
Chilton	311
Choctaw	10
Clarke	162
Clay	75
Cleburne	179
Coffee	324
Colbert	273
Conecuh	119
Coosa	58
Covington	211
Crenshaw	82
Cullman	538
Dale	243
Dallas	516
DeKalb	297
Elmore	273
Escambia	156
Etowah	935
Fayette	53
Franklin	126
Geneva	162
Greene	50
Hale	67
Henry	121
Houston	1,149
Jackson	217
Jefferson	9,770
Lamar	72
Lauderdale	519
Lawrence	156
Lee	1,112
Limestone	311
Lowndes	106
Macon	283
Madison	2,148
Marengo	115
Marion	81
Marshall	755
Mobile	7,177
Monroe	272
Montgomery	3,261
Morgan	705
Perry	64
Pickens	81
Pike	237
Randolph	163
Russell	717
Saint Clair	367
Shelby	594
Sumter	72
Talladega	731
Tallapoosa	310
Tuscaloosa	1,258
Walker	227
Washington	37
Wilcox	43
Winston	83

1/ Based on open primary clients and foster care and adoption children on file for fiscal year 2008.
2/ Includes foster care and adoption children for State Office.

TABLE 11

CHILD DAY CARE

OCTOBER 1, 2008 - SEPTEMBER 30, 2009

MONTH	NUMBER OF CASES	AVERAGE PAYMENT PER CASE 1/
AVERAGE FOR YEAR	27,114	$250.15
October 2008	29,200	254.85
November	28,872	224.12
December	27,377	263.13
January 2009	27,070	247.17
February	26,894	225.33
March	27,064	248.61
April	26,848	250.24
May	27,050	237.73
June	26,825	283.52
July	26,636	300.57
August	26,259	229.69
September	25,276	237.62

1/ Not to be used to compute DHR financial obligation.

TABLE 12

ADULT DAY CARE

OCTOBER 1, 2008 - SEPTEMBER 30, 2009

MONTH	NUMBER OF CASES	AVERAGE PAYMENT PER CASE 1/
AVERAGE FOR YEAR	*321	*$448.80
October 2008	345	421.83
November	256	421.21
December	126	434.62
January 2009	**	**
February	278	469.05
March	361	459.82
April	304	457.42
May	368	455.81
June	378	478.19
July	375	436.37
August	374	451.54
September	369	437.63

1/ Not to be used to compute DHR financial obligation.
* Totals includes partial or no data for several counties due to the conversion of the Department's data base system to FACTS.
** Data was not available /complete for some counties for a period of the fiscal year due to conversion to the FACTS computer system.

TABLE 13

ADULT FOSTER CARE 1/

OCTOBER 1, 2008 - SEPTEMBER 30, 2009

MONTH	NUMBER OF ADULTS	AVERAGE PAYMENT PER CASE 2/
AVERAGE FOR YEAR 3/..	*49	*$135.14
October 2008	54	130.93
November	41	129.63
December	19	135.00
January 2009	**	**
February	**	**
March	**	**
April	**	**
May	56	135.00
June	54	136.26
July	54	144.35
August	55	134.77
September	56	133.81

1/ Portions of Foster Care were paid through State Supplementation.

2/ Payments based on a rate of $30.00 per month service fees made to the foster homes or $110.00 per month for specialized foster
care. Average payment should not be used to compute DHR financial obligation.

3/ During the fiscal year an additional $1,476.00 was paid for 5 adults for emergency shelter care, which is a component of adult
protective services.

* Totals includes partial or no data for several counties due to the conversion of the Department's data base
system to FACTS.

** Data was not available/complete for some counties for a period of the fiscal year due to the conversion
to the FACTS computer system.

TABLE 14

FOSTER CARE FOR CHILDREN

OCTOBER 1, 2008 - SEPTEMBER 30, 2009

MONTH	FOSTER CARE MAINTENANCE PAYMENTS					AID TO CHILDREN IN FOSTER CARE				
	Total Unduplicated Number of Children Receiving Board Payments and/or Specialized Service Fees 1/	Board Payments		Specialized Service Fees 2/		Total Unduplicated Number of Children Receiving Board Payments and/or Specialized Service Fees 1/	Board Payments		Specialized Service Fees 2/	
		Number of Children	Average Per Child 3/	Number of Children	Average Per Child 3/		Number of Children	Average Per Child 3/	Number of Children	Average Per Child 3/
AVERAGE FOR YEAR	*1,421	*1,421	*$407.60	*20	*$47.87	*2,220	*2,220	*$390.52	*39	*$47.81
October 2008	1,781	1,781	405.97	19	46.37	2,496	2,495	382.55	58	44.90
November	1,666	1,666	399.80	21	49.71	2,162	2,161	376.38	41	46.95
December	803	803	396.42	8	50.00	1,075	1,075	372.86	8	44.00
January 2009	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**
February	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**
March	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**
April	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**
May	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**
June	**	**	**	**	**	**	**	**	**	**
July	1,450	1,450	416.73	25	48.00	2,527	2,527	405.95	45	49.38
August	1,432	1,432	412.67	24	48.96	2,556	2,556	398.31	40	50.46
September	1,396	1,396	410.72	22	45.30	2,504	2,504	394.74	39	49.32

1/ Includes children under State supervision.

2/ Average specialized service fee computed only for the handicapped children receiving such fee.

3/ Not to be used to compute DHR financial obligation.

*   Totals includes partial or no data for several counties due to the conversion of the Department's data base system to FACTS.

** Data was not available /complete for some counties for a period of the fiscal year due to the conversion to the FACTS computer system.

TABLE 15

CHILDREN UNDER CARE OF PUBLIC AND PRIVATE FACILITIES

CHILD CARE FACILITIES LICENSED OR APPROVED BY STATE DEPARTMENT OF HUMAN RESOURCES AND OTHER FACILITIES LICENSED OR OPERATING UNDER THE AUSPICES OF THE STATE DEPARTMENT OF YOUTH SERVICES OR OTHER DEPARTMENTS

SEPTEMBER 30, 2009

The State Department of Human Resources or its duly authorized agent is charged by law with the responsibility of licensing, approving, and issuing 6-month permits to child care care institutions, group homes, child placing agencies, day care centers, and day care homes.

Information is also given for facilities which are licensed or operated by the state Department of Youth Services and report to that department. The figures also include data for maternity homes and hospitals and for Partlow State School.

	NUMBER OF FACILITIES	NUMBER OF CHILDREN
CHILD CARE FACILITIES LICENSED OR APPROVED BY STATE DHR:		
Child Care Institutions	45	680
Group Homes	35	160
Emergency Shelters	11	14
Child Placing Agencies	40	800
Day Care Centers	1,227	73,789
FACILITIES OPERATED BY THE DEPARTMENT OF YOUTH SERVICES:		
Group Homes	4	22
Campuses	3	422
Community Placement/Supervision Program	0	0
HIT Programs - Autaugaville/Thomasville	2	64
FACILITIES LICENSED BY THE DEPARTMENT OF YOUTH SERVICES:		
Residential Care Facilities-Short Term	13	86
Detention Facilities	12	479
Residential Care Facilities-Long Term	13	162
Campuses	2	114
Camp Programs	7	148
HIT Programs	2	41
Wilderness Programs	6	188
Comprehensive Youth Service Centers	16	387
Short-Term Detention Centers	6	3

TABLE 16

FOOD ASSISTANCE PROGRAM - ALABAMA DEPARTMENT OF HUMAN RESOURCES

OCTOBER 1, 2008 - SEPTEMBER 30, 2009

COUNTY	AVERAGE NUMBER OF HOUSEHOLDS AND PERSONS PARTICIPATING PER MONTH				
	Households	Public Assistance Recipients	Non-Public Assistance Recipients	Total Recipients	Total Benefits Issued
TOTAL	280,625	154,244	524,895	679,139	$969,889,117.00
Autauga	2,268	1,077	4,790	5,867	8,247,073.00
Baldwin	4,722	1,759	11,463	13,222	18,948,576.00
Barbour	2,191	1,371	4,131	5,502	7,785,460.00
Bibb	1,223	815	2,405	3,220	4,274,269.00
Blount	2,313	1,248	5,012	6,260	8,947,017.00
Bullock	1,012	775	1,772	2,547	3,465,490.00
Butler	1,975	1,093	3,559	4,652	6,312,661.00
Calhoun	8,042	4,292	15,114	19,406	28,921,692.00
Chambers	2,921	1,579	5,468	7,047	10,007,783.00
Cherokee	1,701	896	3,411	4,307	6,052,478.00
Chilton	2,903	1,424	6,028	7,452	10,719,245.00
Choctaw	1,298	715	2,256	2,971	4,094,150.00
Clarke	2,284	1,186	4,365	5,551	7,517,418.00
Clay	591	339	1,232	1,571	2,054,081.00
Cleburne	791	403	1,610	2,013	2,788,918.00
Coffee	1,892	992	3,991	4,983	6,633,665.00
Colbert	2,979	1,519	5,801	7,320	10,196,324.00
Conecuh	1,632	823	2,996	3,819	5,488,680.00
Coosa	696	377	1,258	1,635	2,215,796.00
Covington	2,791	1,361	5,564	6,925	9,588,357.00
Crenshaw	1,102	641	1,934	2,575	3,583,039.00
Cullman	3,604	1,937	7,401	9,338	12,665,614.00
Dale	3,558	1,849	6,750	8,599	12,156,761.00
Dallas	6,261	4,474	10,465	14,939	21,732,969.00
DeKalb	3,906	1,572	9,028	10,600	14,577,674.00
Elmore	3,290	1,666	6,924	8,590	12,089,533.00
Escambia	3,158	1,442	6,606	8,048	11,773,199.00
Etowah	5,835	2,905	11,133	14,038	19,347,137.00
Fayette	1,410	950	2,246	3,196	4,213,100.00
Franklin	2,220	1,087	4,424	5,511	7,684,111.00
Geneva	1,750	883	3,663	4,546	6,409,757.00
Greene	1,043	736	1,841	2,577	3,615,732.00
Hale	1,258	917	2,397	3,314	4,288,464.00
Henry	1,242	590	2,396	2,986	4,016,058.00
Houston	6,060	3,634	11,171	14,805	21,053,012.00
Jackson	3,040	1,374	6,496	7,870	10,734,870.00
Jefferson	38,225	22,430	65,249	87,679	128,072,106.00
Lamar	1,052	667	1,749	2,416	3,213,309.00
Lauderdale	4,331	2,165	8,371	10,536	14,368,915.00
Lawrence	1,905	1,102	3,663	4,765	6,333,672.00
Lee	5,270	2,430	10,938	13,368	19,214,239.00
Limestone	3,385	1,278	7,045	8,323	12,049,464.00
Lowndes	1,697	1,077	2,932	4,009	5,742,515.00
Macon	3,293	1,495	5,072	6,567	10,125,393.00
Madison	9,828	3,887	20,218	24,105	35,761,636.00
Marengo	1,907	1,424	3,049	4,473	5,921,277.00
Marion	2,209	1,149	4,304	5,453	7,371,044.00
Marshall	4,403	2,161	9,367	11,528	16,157,595.00
Mobile	30,242	14,731	61,401	76,132	112,925,485.00
Monroe	1,741	863	3,773	4,636	6,566,751.00
Montgomery	17,491	10,486	32,021	42,507	64,359,850.00
Morgan	4,597	2,221	9,399	11,620	16,599,418.00
Perry	1,876	1,203	3,137	4,340	6,162,612.00
Pickens	1,392	1,010	2,498	3,508	4,717,019.00
Pike	2,813	1,842	4,399	6,241	8,941,876.00
Randolph	1,874	940	3,905	4,845	6,813,219.00
Russell	4,575	2,176	9,608	11,784	17,869,391.00
St. Clair	3,537	1,719	7,560	9,279	13,120,662.00
Shelby	3,472	1,596	7,316	8,912	13,107,844.00
Sumter	1,860	1,313	2,808	4,121	5,748,037.00
Talladega	5,932	3,437	10,652	14,089	20,035,748.00
Tallapoosa	2,873	1,711	5,484	7,195	10,261,387.00
Tuscaloosa	8,542	5,695	15,413	21,108	29,431,765.00
Walker	3,302	1,723	6,842	8,565	12,359,680.00
Washington	1,262	652	2,432	3,084	4,254,569.00
Wilcox	2,034	1,620	3,135	4,755	6,654,610.00
Winston	1,277	778	2,621	3,399	4,419,388.00
AESAP	7,466	6,562	1,433	7,995	7,008,478.00

TABLE 17.

CHILD SUPPORT CASES AND COLLECTIONS

OCTOBER 1, 2008 - SEPTEMBER 30, 2009

MONTH	NUMBER OF CASES	TOTAL COLLECTIONS
AVERAGE FOR YEAR	229,762	$22,557,344.06
October 2008	229,522	24,369,859.75
November	229,842	19,618,129.40
December	230,316	26,136,494.46
January 2009	231,209	21,634,713.83
February	230,603	21,725,114.21
March	230,042	23,079,262.18
April	229,482	22,336,575.99
May	229,053	21,612,265.25
June	229,124	23,103,226.05
July	229,277	23,146,714.61
August	229,042	21,863,926.05
September	229,605	22,061,846.92

TABLE 18.

THE JOBS PROGRAM

OCTOBER 1, 2008 - SEPTEMBER 30, 2009

The Temporary Assistance for Needy Families (TANF) program, established by the Personal Responsiblity and Work Opportunity Reconciliation Act of 1996 (PRWORA), required states to provide work and training services to recipients of Family Assistance (FA). Called JOBS in Alabama, the program emphasizes work activities and employment of recipients. Child care and other supportive services are available to JOBS participants. The Deficit Reduction Act of 2005 (DRA) made significant changes to TANF requiring states to operate a more intensive JOBS Program and drastically increased the documentation and tracking requirements.

MONTH	MANDATORY PARTICIPANTS	NONCOMPLIANT	EMPLOYED	ACTIVE IN WORK ACTIVITIES 1/
October 2008	9,545	1,177	3,248	257
November	9,783	1,227	3,104	399
December	9,676	1,342	2,937	374
January 2009	9,318	1,398	2,744	485
February	9,026	1,304	2,738	508
March	9,014	1,247	2,665	587
April	9,278	1,219	2,771	637
May	9,533	1,181	3,105	452
June	9,980	1,264	3,129	508
July	10,570	1,328	3,011	557
August	10,972	1,290	3,081	648
September	11,308	1,406	3,065	795

1/ Work Activities includes Community Employment, OJT placements, Job Search and Job Readiness activities, vocational education and
   high school or GED education for select individuals.

TABLE 19.

SOCIAL SERVICES IN COUNTY DEPARTMENTS
NUMBER OF ADULT ABUSE AND NEGLECT REPORTS

OCTOBER 1, 2008 - SEPTEMBER 30, 2009

COUNTY	NUMBER OF ADULT ABUSE & NEGLECT REPORTS
MONTHLY AVERAGE NUMBER OF ABUSE & NEGLECT REPORTS	286
Autauga	1
Baldwin	6
Barbour	1
Bibb	1
Blount	2
Bullock	1
Butler	3
Calhoun	10
Chambers	1
Cherokee	2
Chilton	1
Choctaw	1
Clarke	1
Clay	1
Cleburne	1
Coffee	3
Colbert	4
Conecuh	2
Coosa	2
Covington	3
Crenshaw	0
Cullman	6
Dale	2
Dallas	6
DeKalb	7
Elmore	1
Escambia	1
Etowah	20
Fayette	1
Franklin	5
Geneva	2
Greene	0
Hale	1
Henry	1
Houston	11
Jackson	4
Jefferson	46
Lamar	3
Lauderdale	5
Lawrence	1
Lee	6
Limestone	3
Lowndes	2
Macon	2
Madison	14
Marengo	1
Marion	3
Marshall	10
Mobile	20
Monroe	1
Montgomery	13
Morgan	1
Perry	0
Pickens	2
Pike	2
Randolph	1
Russell	7
Saint Clair	6
Shelby	4
Sumter	1
Talladega	6
Tallapoosa	2
Tuscaloosa	4
Walker	2
Washington	2
Wilcox	1
Winston	0

TABLE 20.

SOCIAL SERVICES IN COUNTY DEPARTMENTS
AVERAGE NUMBER OF ADULT FOSTER CARE HOMES

OCTOBER 1, 2008 - SEPTEMBER 30, 2009

COUNTY	NUMBER OF ADULT FOSTER CARE HOMES
MONTHLY AVERAGE NUMBER OF ADULT FOSTER CARE HOMES	95
Autauga	2
Baldwin	4
Barbour	0
Bibb	1
Blount	0
Bullock	2
Butler	3
Calhoun	2
Chambers	0
Cherokee	0
Chilton	0
Choctaw	0
Clarke	1
Clay	0
Cleburne	0
Coffee	8
Colbert	0
Conecuh	2
Coosa	0
Covington	1
Crenshaw	0
Cullman	0
Dale	0
Dallas	0
DeKalb	0
Elmore	1
Escambia	0
Etowah	5
Fayette	0
Franklin	0
Geneva	0
Greene	1
Hale	1
Henry	0
Houston	1
Jackson	0
Jefferson	4
Lamar	0
Lauderdale	1
Lawrence	1
Lee	4
Limestone	0
Lowndes	0
Macon	2
Madison	0
Marengo	0
Marion	0
Marshall	0
Mobile	20
Monroe	1
Montgomery	2
Morgan	4
Perry	3
Pickens	0
Pike	1
Randolph	1
Russell	4
Saint Clair	1
Shelby	0
Sumter	1
Talladega	5
Tallapoosa	0
Tuscaloosa	3
Walker	2
Washington	0
Wilcox	0
Winston	0

DIRECTORY
DHR COUNTY DEPARTMENTS

With some exceptions, the programs and services of the Alabama Department of Human Resources are provided by or through the agency's 67 county departments of Human Resources. All DHR county departments have boards appointed by local governments. These County Boards of Human Resources are the hiring authority for the DHR County Director.

AUTAUGA
Director: Onya Johnson
203 North Court Street
Prattville, AL 36067
telephone: (334) 358-5000

BALDWIN
Director: René Massey
22259 Palmer Street
Robertsdale, AL 36567
telephone: (251) 945-2400

BARBOUR
Director: Mary Nelda Russ
Clayton Industrial Park
276 Highway 239 South
Clayton, AL 36016
telephone: (334) 775-2000

BIBB
Director: Wanda Lewis
84 Library Street
Centreville, AL 35042
telephone: (205) 926-2900

BLOUNT
Director: Marcia Parker
415 5th Avenue East
Oneonta, AL 35121
telephone: (205) 274-5200

BULLOCK
Director: Cherry Jones
201 North Powell Street
Union Springs, AL 36089
telephone: (334) 738-0111

BUTLER
Director: Frieda Stevens
109 Caldwell Street
Greenville, AL 36037
telephone: (334) 382-4400

CALHOUN
Interim Director: Mary Ashcraft
801 Noble Street
Anniston, AL 36202
telephone: (256) 231-7500

CHAMBERS
Director: Julia Ann Hyde
410 9th Ave. SW
LaFayette, AL 36862
telephone: (334) 864-4000

CHEROKEE
Director: Teresa Sauls
202 Dean Buttram Sr. Avenue
Centre, AL 35960
telephone: (256) 927-1440

CHILTON
Director: Marilyn Colson
500 Airport Road
Clanton, AL 35046
telephone: (205) 280-2000

CHOCTAW
Director: Stephanie Lofton
1003 South Mulberry Avenue
Butler, AL 36904
telephone: (205) 459-9701

CLARKE
Director: Lou Boykin
22609 Highway 84
Grove Hill, AL 36451
telephone: (251) 275-7001

CLAY
Director: Kay Robertson
86930 Highway 9
Lineville, AL 36266
telephone: (256) 396-6800

CLEBURNE
Director: Marsha Busby
732 Oxford Street
Heflin, AL 36264
telephone: (256) 463-1700

COFFEE
Director: Brandon Hardin
3881 Salem Road
Enterprise, AL 36330
telephone: (334) 348-2000

COLBERT
Director: Louise Taylor
3105 George Wallace Blvd.
Muscle Shoals, AL 35661
telephone: (256) 314-4900

CONECUH
Director: Rosa Mickles
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Evergreen, AL 36401
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Interim Director: Terry Benton
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Rockford, AL 35136
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COVINGTON
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1515 Martin Luther King Jr. Exp.
Andalusia, AL 36420
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Luverne, AL 36049
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CULLMAN
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Cullman, AL 35055
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Ozark, AL 36360
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ETOWAH
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Gadsden, AL 35901
telephone: (256) 549-4100

FAYETTE
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737 Highway 48
Russellville, AL 35653
telephone: (256) 331-5900

GENEVA
Director: Sue Hays
617 South Commerce Street
Geneva, AL 36340
telephone: (334) 684-5800

GREENE
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36 Park Street
Eutaw, AL 35462
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HALE
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906 Wheelan Street
Greensboro, AL 36744
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LEE
Director: Jan Burke
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Opelika, AL 36801
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LIMESTONE
Director: Caroline Page
1007 West Market Street
Athens, AL 35612
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LOWNDES
Director: Rachel Waters
287 State Hwy. 97 South
Hayneville, AL 36040
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MACON
Interim Director: Linda Buchanan
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MADISON
Director: Drenda King
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Mobile, AL 36603
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Monroeville, AL 36460
telephone: (251) 743-5900

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Montgomery, AL 36108
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Decatur, AL 35602
telephone: (256) 340-5840

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PICKENS
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PIKE
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RANDOLPH
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Wedowee, AL 36278
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RUSSELL
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SUMTER
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Department of Human Resources

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LEGAL..SHARON FICQUETTE 242-9330
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PERSONNEL..VERA WARREN 242-1780
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QUALITY CONTROL...KAY PILGREEN 242-1450
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