



*****AMENDMENT TO RFP # 2012-100-05 *****

Please note the change to the document as originally issued. Changes are bolded and underlined. In addition, some requirements have been deleted. They have lines drawn through them.

1.0 PROJECT OVERVIEW

The ALABAMA DEPARTMENT OF HUMAN RESOURCES, (hereinafter referred to as “the Department”) invites qualified vendors to submit a proposal for the establishment/operation of a Family Service Center in Baldwin, Calhoun, Chambers, Houston, Jefferson, Madison, Montgomery (**proposals for Montgomery County must include Lowndes County**), Russell, North Talladega, South Talladega, and Tuscaloosa Counties. Family Service Centers provide a broad range of home and center-based services on a continuum from prevention services to intervention and treatment. Centers provide family support and preservation services in targeted counties/communities where there is a high concentration of families in need of services that address their safety and stability issues. A more complete description of the services sought for this project is provided in *Section 3, Scope of Project*. Proposals submitted in response to this solicitation must comply with the instructions and procedures contained herein.

4.2.5.3.5 Assessment of Benefits and Impact

Describe the process that Vendor will use to assess the proposed services to determine if the expected benefits and their impact have occurred. Include on-going plans to continuously assess and modify services to better meet the needs of the target population. The assessment methodology should provide the Department with meaningful indicators that funded projects are making satisfactory progress toward desired goals. Vendors must explain plans for implementing the required components of evaluation as described in Section 3.8.

Note: If a current contract is held with DHR for these services, Vendors must include an evaluative narrative for FY 12 related to program goals and objectives, summarizing feedback from consumer satisfaction surveys, families’ ratings of goal progress, ~~Family Service Center Standards review findings, and Administrative Site Visit or Peer Review findings (if applicable)~~. Include, at a minimum, number of unduplicated families (not individuals) and unduplicated children served in FY 11 and to date in FY 12. Also describe any programmatic changes that occurred in FY 12 and any proposed for FY 13. Consultation with the County DHR surrounding proposed changes is required and should be documented.

~~If a current contract is held with DHR for these services, Vendors must include scores on the Family Service Center Standards Reviews completed in FY 2011 and FY 2012.~~