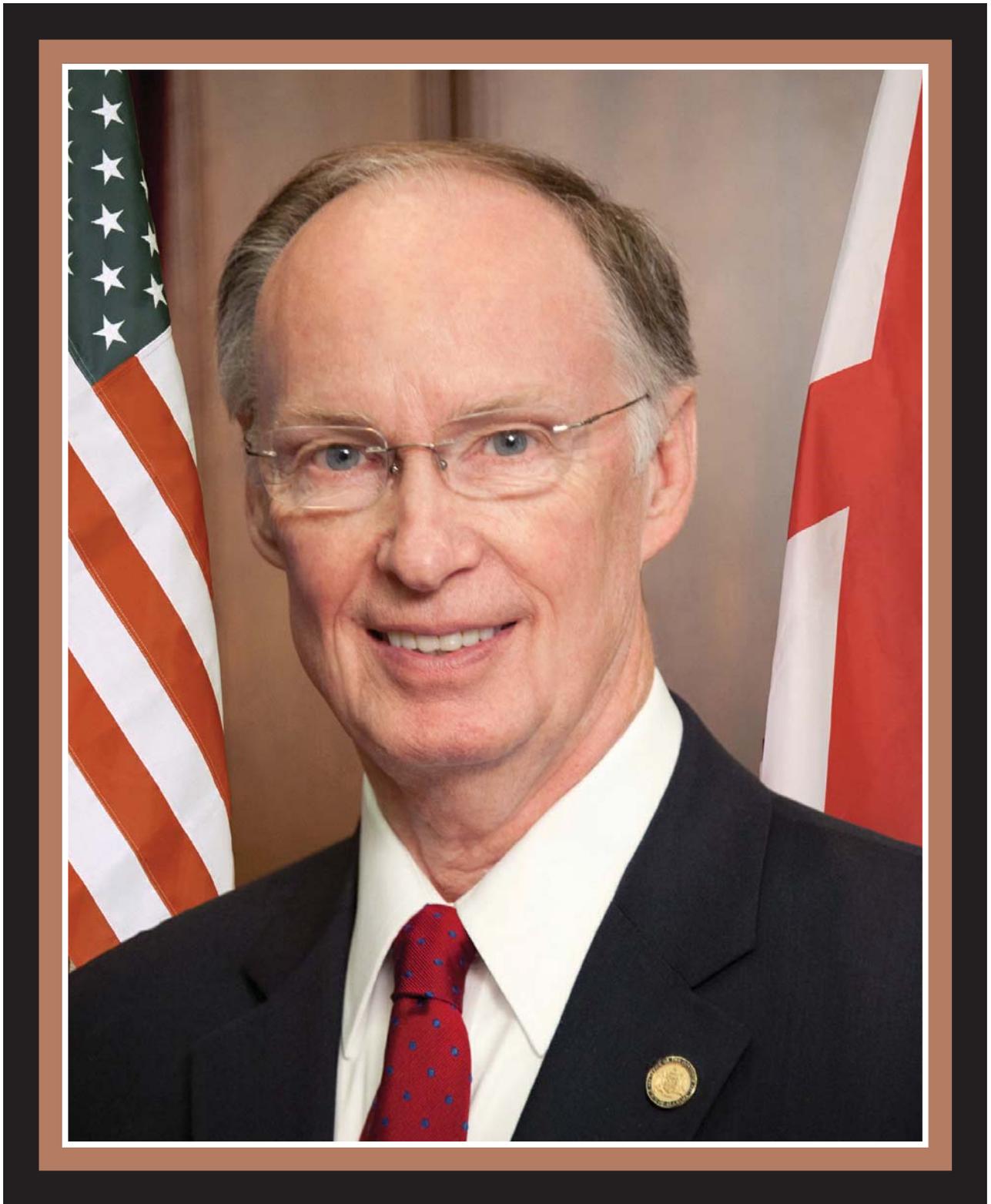


2014 Annual Report



Alabama
DEPARTMENT OF HUMAN RESOURCES



ROBERT BENTLEY

GOVERNOR

State of Alabama



A letter from the Commissioner

Dear Governor Bentley:

The Alabama Department of Human Resources (DHR) realized many significant achievements in FY 2014 that will help improve the services it provides to the people of Alabama. DHR continues to improve efficiency while providing quality care and services to vulnerable Alabamians.

The collection of child support is an important activity that assists single parents and prevents them and their children from being dependent on SNAP and TANF benefits. In FY 2014, DHR's Child Support Enforcement Division increased the amount of child support collected by \$10 million totaling an all-time high collection of over \$342 million. Parents were also assisted in establishing paternity; and, for the sixth year in a row, paternity establishment exceeded 90%.

In order to improve the reporting of suspected child abuse and neglect, DHR created an online training course for persons mandated to report child abuse or neglect. This is the first such training ever provided to Alabama's mandated reporters and will give them information to help them recognize and report suspected abuse.

For the seventh consecutive year, Alabama's commitment and success in finalizing foster care and other adoptions was recognized by the U.S. Department of Health and Human Services. As recognition of our 548 finalized adoptions, many of which were special needs children, DHR received a Federal Adoption Incentive Award of approximately \$1,000,000.

As our senior population continues to grow, so also does the number of Abuse, Neglect, and Exploitation reports received by our county offices. In FY 2014, we assisted 5,175 adults, aged 18 and older, who were alleged to be in need of protection. We expect this number to increase in the coming years as baby-boomers continue to increase our senior population.

Preventing the fraudulent use of the benefits continues to be a top priority. During FY 2014, 100 cases of fraud were referred for prosecution representing \$820,000 in misused benefits and more than double the amount of overpayments was collected than in FY 2013, resulting in collections of over \$4.5 million dollars.

Through dedication and commitment to their fellow citizens of Alabama, DHR's employees throughout the state continue to provide quality services to the most vulnerable among us. That commitment is well represented in this FY 2014 Annual Report and I look forward to continuing that commitment as we face the challenges ahead.

With warmest regards,

A handwritten signature in black ink that reads "Nancy T. Buckner". The signature is written in a cursive, flowing style.

Nancy T. Buckner
Commissioner

Some basic facts about the

Alabama Department of HUMAN RESOURCES

DHR'S MISSION

To provide for the protection,
well-being, and self-sufficiency of
children and adults

Department History

The Alabama Department of Human Resources (DHR) was created in August 1935 to administer programs that were part of the Social Security Act. These programs were developed to help Americans suffering through the financial hardships of the Great Depression. The agency's original name was the Department of Public Welfare. In 1955, it was renamed the Department of Pensions and Security. The current name was adopted in 1986. Some programs have changed over the years; however, the agency's primary goal has always been to help people in need.

MAJOR PROGRAMS

The Department of Human Resources' major programs include Family Services, Food Assistance, Child Support, Child Care Services, Adult Protective Services, Family Assistance, and Emergency Welfare Services.

DIVERSE RESPONSIBILITIES

The department has some of the most diverse responsibilities of any public or private agency. The agency's number one legal responsibility is to prevent abuse, neglect and exploitation of children and vulnerable adults.

The agency also has a major role in assisting needy families through administration of the Food Assistance Program and the welfare block grant. Support services are provided to help the families become self-sufficient. Approximately one of every four Alabamians are affected directly or indirectly by DHR programs, services or functions.

DEPARTMENT EMPLOYEES

DHR averaged 4,086 employees in FY 2014, most of whom work in county offices. Social workers represent the largest category of DHR staff, although a variety of professions are represented within the agency.

DHR BOARDS

DHR operates under the State Board of Human Resources. The Governor, who serves as Board Chairperson, appoints the board members who serve six-year terms. The State Board approves major administrative actions, including the appointment of the Commissioner. The Board also approves the agency's operating budget.

The 67 County Departments of Human Resources have boards that are appointed by county governments. City governments are involved in the appointment of county board members in a few populous counties.

REVENUES & EXPENDITURES

In Fiscal Year 2014, DHR's revenues and expenditures totaled \$1,972,109,344, including more than \$1.32 billion in food assistance benefits. The federal government provided approximately 87% of the agency's funds. Sources of state dollars included the General Fund, the Special Education Trust Fund, whiskey and beer taxes, and other earmarked taxes.

Most of DHR's federal funding comes through the U.S. Department of Agriculture (USDA) and the U.S. Department of Health and Human Services (HHS).



ALABAMA DEPARTMENT OF HUMAN RESOURCES ANNUAL REPORT

Fiscal Year 2014

October 1, 2013 - September 30, 2014

DHR STATE BOARD

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50 North Ripley Street • Montgomery, Alabama 36104

All programs of the Department of Human Resources are administered in accordance with the Civil Rights Act of 1964, as amended; the Rehabilitation Act of 1973, as amended; the Age Discrimination Act of 1975, as amended; the Age Discrimination in Employment Act of 1967, as amended; the Americans with Disabilities Act of 1990, as amended, and all other federal and state civil rights laws, as amended.



FAMILY SERVICES



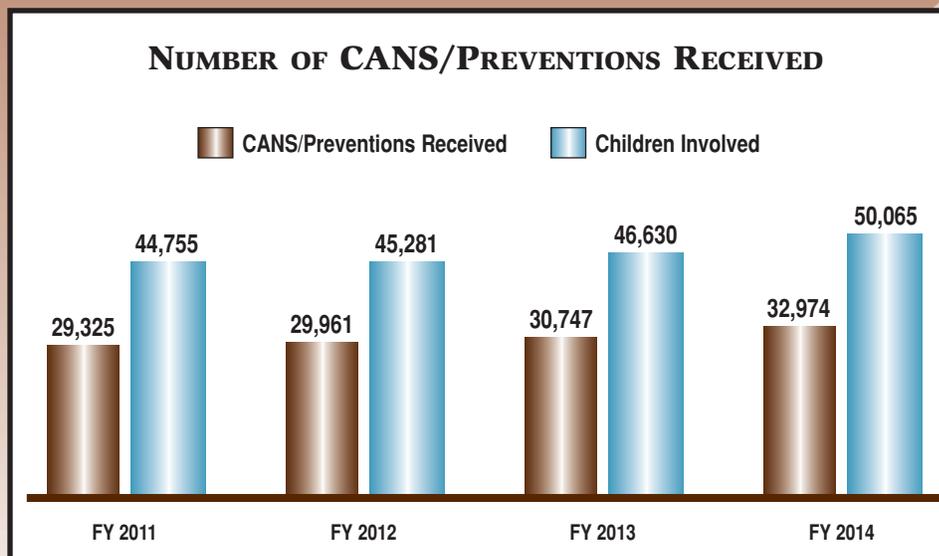
Mandated Reporter Online Training

The Alabama Department of Human Resources (DHR) developed an online training course in FY 2014 for persons mandated to report child abuse or neglect. The online training is designed to instruct mandated reporters on important elements of the reporting process. It emphasizes the importance of reporting child abuse and neglect, who is required to report, how to recognize it, how to report it and what happens after a report is made.

Anyone interested in taking the online training may do so by visiting DHR's website or going directly to the link at <http://training.dhr.alabama.gov>.



During Fiscal Year 2014, DHR investigated more than 32,000 cases of child abuse or neglect (CANS) involving more than 50,000 children.





FAMILY SERVICES

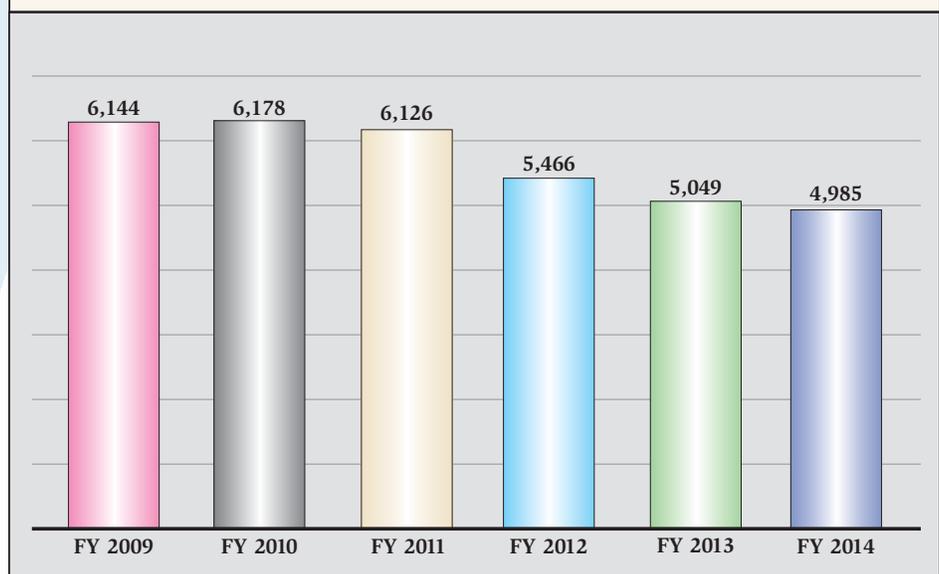
OFFICE OF CHILD PROTECTIVE SERVICES COMPLETED OVER 450 REVIEWS

- Between June and September of 2014, the Office of Child Protective Services (CPS) completed 454 administrative record reviews concerning persons allegedly responsible for child abuse and neglect who did not agree with a substantiated finding.
- CPS is responsible for the program development of child protective services, provides consultation to county departments and conducts Administrative Record Reviews working in partnership with county administrative staff.
- The Office of CPS manages the Child Abuse and Neglect (CAN) Central Registry/clearance process. The office received 27,540 CAN clearance requests in FY 2014.

THE OFFICE OF QUALITY ASSURANCE CONDUCTED ONSITE REVIEWS IN 17 COUNTY DHR OFFICES IN FY 2014 TO ASSESS CHILD WELFARE PRACTICE AND OUTCOMES. THROUGH THOSE REVIEWS, STRENGTHS OF CASE PRACTICE WERE AFFIRMED AND RECOMMENDATIONS WERE PROVIDED TO ADDITIONALLY STRENGTHEN CHILD WELFARE PRACTICE IN THOSE COUNTIES.

There has been a decrease in the state's foster care population over the last two years, with noticeable improvements in completed adoptions.

Children in DHR Custody by Fiscal Year Monthly Average



FAMILY SERVICES



DHR Receives Adoption Incentive Award

In recognition of Alabama's commitment and success in finalizing foster care and other adoptions, DHR received an approximately \$1 million Federal Adoption Incentive Award for FY 2014 from the U.S. Department of Health and Human Services. These funds will be used to fund the Adoption Therapist Network, regional trainings, recruitment, pre-adoptive and post-adoptive services, and child specific needs to remove barriers to adoptive placement based on pre-adoptive needs.

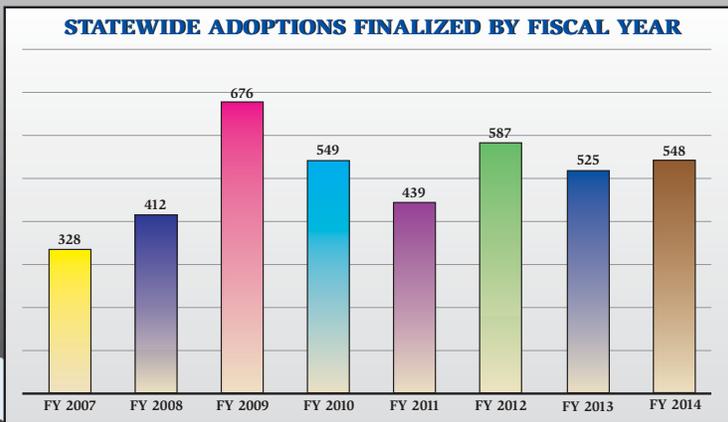


GOVERNOR
ROBERT BENTLEY
PROCLAIMED MAY AS
"NATIONAL
FOSTER CARE MONTH
IN THE
STATE OF ALABAMA."

In FY 2014, the Interstate Compact on the Placement of Children helped place over 800 children in adoptive homes in other states. The compact establishes orderly procedures for the interstate placement of children and assigned responsibility for those involved in placing the child.



DHR FINALIZED THE ADOPTIONS OF 548 CHILDREN FROM THE FOSTER CARE SYSTEM IN FY 2014.



MOST OF THESE CHILDREN WERE ADOPTED BY THEIR CURRENT FOSTER PARENT(S) WITH ASSISTANCE BY COUNTY STAFF AND THE OFFICE OF PERMANENCY.

Foster/Adoptive Parent Recruitment

The Department coordinates two Wendy's Wonderful Kids programs with funding from the [Dave Thomas Foundation for Adoption](#). This program serves children in Jefferson and surrounding counties, Mobile, Baldwin and other southwest Alabama counties. The Jefferson County project was initially implemented in FY 2011 and has facilitated the adoption of 20 children with significant special needs. Since FY 2008, 50 children in the Mobile/Baldwin Project have finalized adoptions. The children served by these projects are older children, children with significant special needs, larger sibling groups and other children that historically have been challenging to match.

[Kids to Love](#), a private non-profit foundation, continues to advocate for our foster children. In addition to the weekly [Kids to Love](#) features that air on WHNT-TV in Huntsville, children in foster care in Alabama are provided school supplies, Christmas gifts and college scholarships through [Kids to Love](#).

[Heart Gallery Alabama](#) has been working with the Department for six years, photographing and producing videos of children waiting for adoption. In addition to the website that features these children, www.heartgalleryalabama.com, presents on-site exhibits at various locations across the state. Heart Gallery Alabama is also a part of the [Camellia Network](#) whose mission is "to create a national network that connects every youth aging out of foster care to the critical resources, opportunities, and support they need to thrive in adulthood".

Forever families can continue to meet their adopted children for the first time through one of the photo listings that feature our children. In addition to the [Kids to Love](#) and [Heart Gallery Alabama](#) sites, Alabama's waiting children are also featured on www.adoptuskids.org, www.adoption.com and the Department's own website, www.dhr.alabama.gov.

FAMILY SERVICES



INDEPENDENT LIVING

The Independent Living Services Unit supports the needs and identification of services for older youth to develop skills to live independently and achieve permanency more timely.

A significant amount of ILP work occurred in 2014:

- Two 3 day youth camps (150-ages 14-17 and 150-ages 17-21) for a total of 300 youth
- Two ILP Networking Mini-Conferences for 150 staff/providers
- Two foster care Alumni internships, one to serve as an ILP Youth Consultant and one as an ILP Program Coordinator
- Leadership Initiative Training for 75 ILP youth
- One hundred youth participated in the 2014 Daniel Memorial Conference in August in Denver, Colorado
- Development/maintenance ILP Website for staff and youth
- Training and Implementation of Youth Centered Roundtables

Office of Financial Resource Management

The Office of Financial Resource Management (OFRM) works with county staff and contract providers of Residential and Therapeutic Foster Care to ensure that needed services are available for abused and/or neglected children and provided in compliance with rules and regulations of the Medicaid Agency.

Revenues Received from the Alabama Medicaid Agency

PROGRAM	FY 2014
Targeted Case Management	\$15,225,607.48
Medicaid Rehabilitative Services	\$28,459,744.31
Total	\$43,715,351.79

Permanency Roundtables Completed in All 67 Counties

Among many activities geared toward strengthening skills around permanent planning for our state's youngsters, consultants have assisted with Permanency Roundtables statewide. These are opportunities for exploring stronger connections for older children and those leaving care. This process has now been conducted in all 67 counties. Successful placements and identification of individuals and families available for our youth have occurred, and there are plans to continue to expand this process and broaden the population for whom these will be conducted in 2015.

Office of Federal Coordination and Reporting

Alabama, along with all other states, submitted its Five Year Child and Family Services Plan (CFSP) in FY 2014. The Child and Family Service Review (CFSR) sets forth both a current assessment of outcomes and system performance in child welfare, as well as a plan for improvement.

This plan will be updated each year as Alabama submits the Annual Progress and Services Report (APSR), and our progress will also be incorporated into Alabama's CFSR that is scheduled for 2018.

Title IV-E Program

The IV-E program, authorized by Title IV, Part E of the Social Security Act, provides Federal funds to Alabama and the other 49 states to assist with the maintenance and care of certain children in foster care or placed with adoptive families. The funding is also used for the administration of the program and training of staff who work with children and families. DHR social workers make application on the behalf of their children upon their entrance into foster care and once per year while they remain in care.

In FY 2014, Alabama claimed \$37,046,578 in IV-E funding for DHR children.

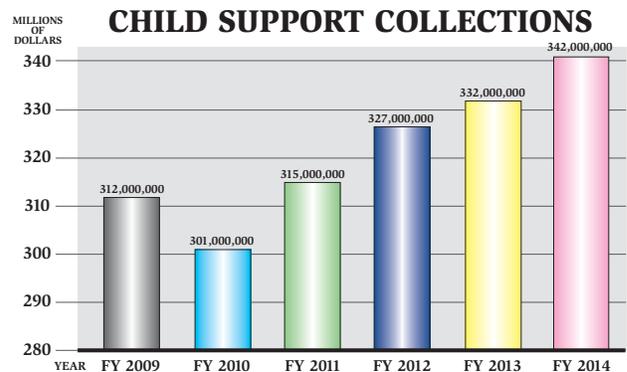


CHILD SUPPORT ENFORCEMENT

Child Support Collections Increase \$10 Million in FY 2014

A \$10 million increase over the amount of child support collected in FY 2013 resulted in an all-time high total collection of over \$342 million in FY 2014. Federal, state, and county child support staff; district attorneys, law enforcement officials, judges, other court officials and private attorneys under contract with DHR collaborated to help collect this record amount of child support.

Many other partners also contributed to the success achieved in FY 2014. Employers, financial institutions, insurance companies, hospitals, the State Department of Labor, the Bureau of Vital Statistics, DHR's TANF program, Medicaid, child welfare, the Department of Corrections, the Social Security Administration, numerous contractors and many non-custodial parents contributed to this accomplishment.



Alabama's Child Support Enforcement Program collected over \$342 million from non-custodial parents on behalf of 226,000 in FY 2014.

CHILD SUPPORT SUPERVISOR RECOGNIZED FOR SUPPORTING SOLDIER

Lee County Child Support Supervisor, Lillian Snipes, received the Employer Support of the Guard and Reserve Patriot Award in recognition of the support that she provided to Capt. James "Drew" Hill, a child support worker deployed to Afghanistan.



From Left: DHR Supervisor Lillian Snipes, Department of Defense Liaison Wendell McClain

Judges, Attorneys and DHR Staff Receive Training

The Administrative Office of Courts and the Child Support Enforcement Division collaborated to conduct several regional trainings across the state in April 2014 that provided judges, referees, district attorneys, private practice attorneys and some DHR child support staff the opportunity to learn more or to be refreshed on Federal, State and local guidelines to effectively administer the Child Support Enforcement Program. Total attendance for this training was 179.

Paternity Establishment Rates Continue to Exceed 90%

For six consecutive years, the establishment of paternity for the children served in the Child Support Enforcement Program has exceeded 90%. In FY 2014, paternity was established for 94.38% of the children, a more than 2% increase over the 92.3% established in FY 2013.

Increasing paternity rates generates court orders for payment of support to children, establishes eligibility for children to receive services, property, or government benefits received by their legal parents, such as veteran benefits, Social Security or Disability.

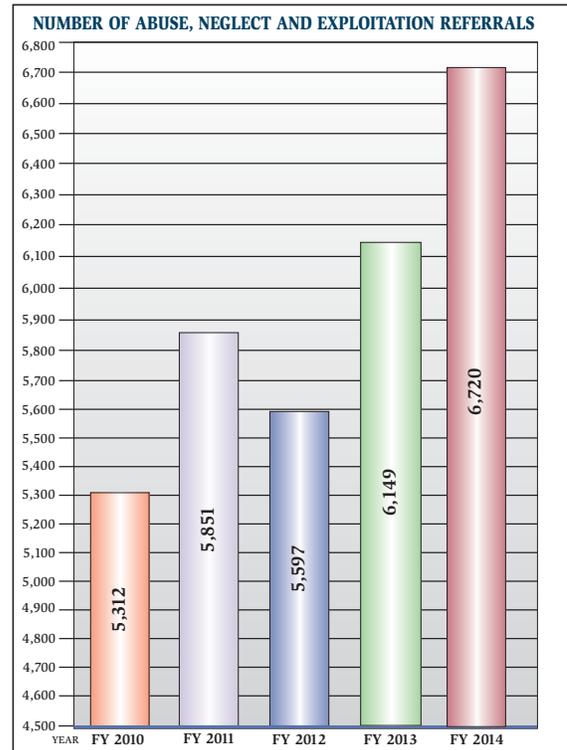
ADULT PROTECTIVE SERVICES



Adult Abuse, Neglect, Exploitation, and Prevention

In FY 2014, the number of Abuse, Neglect, and Exploitation (ANE) reports received on adults aged 18 and older who were alleged to be in need of protection was 5,175.

The number of prevention assessments was 1,545. The combined total of ANE reports and preventions in FY 2014 was 6,720. The number of ANE reports and prevention assessments has increased approximately 9% since FY 2013.



The Department served an average of 1,543 Adult Protective Services clients each month during FY 2014.

Spirit of APS Award

Mr. Matthew R. "Matt" Mitchell, a social worker with the Walker County DHR, was awarded the 2014 Alabama Spirit of Adult Protective Services (APS) Award by Commissioner Nancy T. Buckner at the County Director Training Conference in Birmingham on June 13, 2014.

Mr. Mitchell was selected through a statewide nomination process as an outstanding frontline APS staff member.

His nomination recognized his ability to develop creative means of improving APS in his county including the following: improvements to existing outreach programs; efforts to increase elder abuse awareness; establishing rapport with the Mental Health Center and hospitals; and providing in-service presentations to local home health and hospice agencies.





ADULT PROTECTIVE SERVICES

WORLD ELDER ABUSE AWARENESS DAY

In an effort to raise awareness of the mistreatment of older adults and to educate the public on prevention measures, Governor Robert Bentley proclaimed June 15, 2014, World Elder Abuse Awareness Day (WEAAD) in Alabama.

As part of WEAAD, state and county Department of Human Resources staff participated in town hall listening events in Alabaster, Fairhope, Florence, and Tuscaloosa in partnership with the Department of Senior Services, the Attorney General's office, and area agencies on aging. The events were sponsored by the Alabama Securities Commission.

The Adult Protective Services Division also developed flyers publicizing reporting to the Adult Abuse Hotline, developed a radio public service announcement on elder abuse, prepared press releases, and participated on a radio talk show on elder abuse.

Approximately 25 DHR county departments participated in World Elder Abuse Awareness activities on a local basis. Examples of some activities included local proclamations by mayors and county commissioners and other officials, partnering with Hospice to educate citizens on elder abuse, a Lunch and Learn Summit with the Prevention of Elder Abuse and Criminal Exploitation Coalition, an advertised message on elder abuse prevention for the entire month of June, hanging of purple ribbons, meetings on elder abuse and a balloon release ceremony.

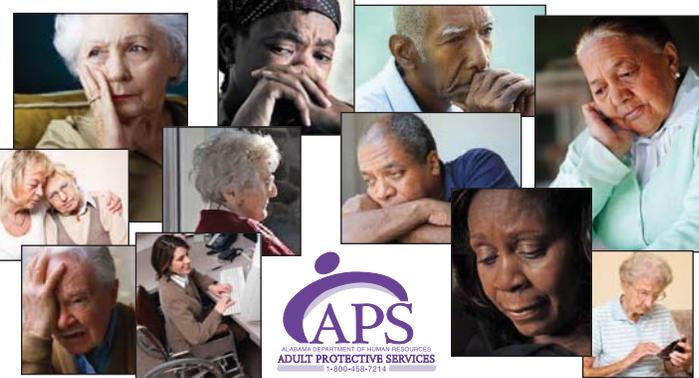
ALABAMA DEPARTMENT OF HUMAN RESOURCES

Adult Protective Services
Adult Abuse Hotline
1-800-458-7214



Many elderly persons and adults with disabilities are being abused, neglected, or financially exploited. If you suspect this is happening to someone you know, please report it to the Alabama Department of Human Resources by contacting your local DHR office or calling **1-800-458-7214**. Your call is confidential. Help stop this abuse.

1 OUT OF 10 SENIORS ARE ABUSED, NEGLECTED OR EXPLOITED



ALABAMA DEPARTMENT OF HUMAN RESOURCES
ADULT PROTECTIVE SERVICES
1-800-458-7214



ADULT PROTECTIVE SERVICES



APS TARGETED CASE MANAGEMENT

Targeted case management is a service provided to adults at risk of abuse, neglect or exploitation. The service includes assessing the client's needs, developing a case plan, following up on services provided, and monitoring changing client needs.

During FY 2014, the Department received Medicaid reimbursement in the amount of \$3.75 million for targeted case management services to Medicaid clients.

Targeted case management is provided to all APS clients; however, Medicaid reimbursement is provided to DHR when the client is Medicaid eligible, the client has requested the service, there is an assessment and case plan, and the social worker has been trained and certified to provide the service.



ADULT Day Care

Adult Day Care is a service provided in a protective setting for a portion of the day to adults who are at risk of abuse, neglect, or exploitation. During FY 2014, Adult Day Care was provided to approximately 300 adults through contracts with day care centers in 12 counties.



Numerous Requests for Proposals were released for Adult Day Care in North Alabama, resulting in a new contract for care in Jefferson County.



CHILD CARE SERVICES

DHR Awarded \$1.7 Million Grant to Improve Child Care Services

DHR was awarded a \$1.7 million grant from the W. K. Kellogg Foundation in FY 2014. The grant will fund projects over three years to strengthen Alabama Quality STARS, Quality Rating and Improvement System (QRIS) as it moves toward full implementation.

The grant will also fund projects to develop Family Child Care QRIS standards and increase and enhance infant-toddler teachers' professional development.



Child Care Licensing

In FY 2014, licensing staff made over 2,760 visits to licensed child care centers to determine compliance with minimum standards, license new centers, renew licenses of existing centers, investigate licensing complaints and provide consultation to child care center staff.

LICENSED CENTERS.....	1,019
LICENSED CHILD CARE HOMES.....	928
● 662 FAMILY DAY CARE	
● 266 GROUP DAY CARE	
EXEMPT CHILD CARE FACILITIES.....	882

Alabama Quality STARS Pilot Project Completed in FY 2014



Forty-four child care programs participated in the pilot of **Alabama Quality STARS**. The programs were evaluated on standards related to administrative and management practices, learning environment and curriculum, staff qualifications and professional development, and family involvement and community partnerships.

The child care programs volunteered to allow trained assessors to conduct on-site monitoring visits and interviews with teachers to assess the programs progress in reaching levels of quality above *Minimum Standards* requirements.

CHILD CARE SERVICES



Home Visiting Conference and Infant/Toddler Academy



Over 300 child care providers, trainers and birth to three practitioners attended the Home Visiting Conference and Infant/Toddler Academy in FY 2014. This joint venture between DHR and the Department of Children's Affairs featured over 100 individual sessions and a free concert for children.

The conference and academy included sessions by nationally recognized children's authors and musicians David Kisor, Eric Litwin, and Kimberly Johnson. The presenter's songs and stories translate key findings from child development research into practical and entertaining activities for children.

Child Care Subsidy Program

A **Market Rate Survey** was conducted among all formal licensed and exempt child care programs in July and August of FY 2014. The survey yielded a 65% response rate, the highest in the history of conducting the survey. The survey results are used to determine the reimbursement rate for providers who participate in the Child Care Subsidy Program.

The information will also be used to help DHR determine incentives for providers participating in **Alabama Quality STARS**, Quality Rating and Improvement System (**QRIS**) and to set the allowable amount for child-care expenses in child support guidelines.

In FY 2014, 2106 children were added to care from the Subsidy Program Waiting List.

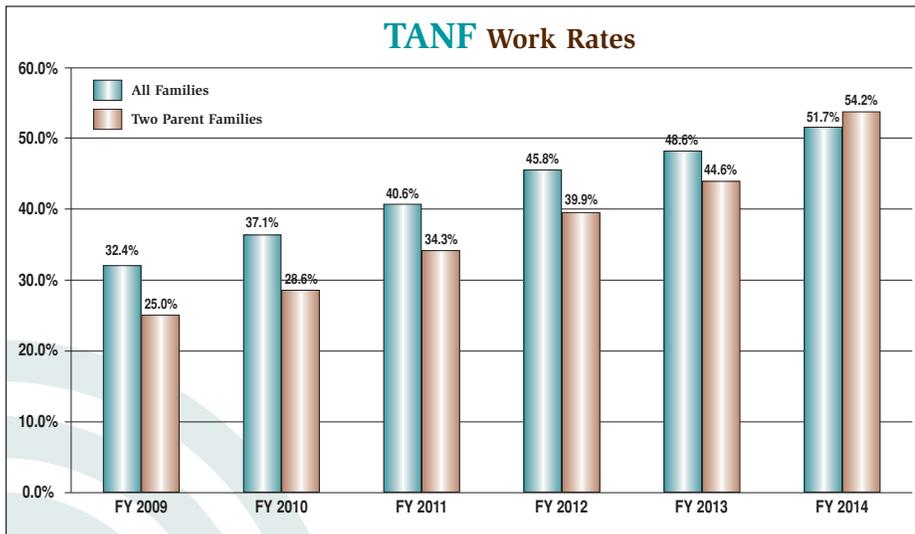
- Children enrolled in the program as of September 30, 201429743
- Dollars reimbursed to child care providers\$74.8 million
- Children on the Waiting list as of September 30, 20147662



FAMILY ASSISTANCE

Jobs Program Work Participation Rate

Fifty percent (90% for 2-parent families) of Temporary Assistance to Needy Families (TANF) recipients are required to be participating in countable work activities each month to meet the federal work participation rate requirements. Alabama is meeting the “*All Families*” work participation rate requirement and has made significant increases in the 2-parent requirement.



JOBS Facts

- Adults required to participate in the JOBS Program each month - 10,036
- Number of two-parent families required to participate in JOBS each month - 384
- Adults who found employment each month - 699
- Total monthly average of clients working - 4,428
- Average number of adults who participated in the Community Employment Program (CEMP) each month - 881

Alabama Coalition Against Domestic Violence

The Alabama Coalition Against Domestic Violence (ACADV) reported more than 20,000 cases of domestic violence investigations in 2014. According to the ACADV, nationally one in three women has been or will be a victim of domestic violence.

The ACADV administers the Department of Human Resources' SAIL program. SAIL, which stands for Special Assessment Intervention Liaison, was established to address the needs of welfare recipients and other low income persons who rarely encounter information about domestic violence prior to attack due to a lack of resources and training.

During FY 2014, the ACADV received 2,138 referrals for domestic violence via SAIL, worked with 857 SAIL participants, helped over 100 participants acquire employment and provided financial assistance to over 260 low income participants.

STATE SUPPLEMENTATION PROGRAM

The State Supplementation Program provides payments to needy elderly, blind and disabled persons. Its purpose is to supplement SSI benefits and/or other income to individuals who are in need of independent home-life care or specialized independent care and are paying someone to provide such care.

In FY 2014, an average of 88 cases were eligible under former federal/state programs replaced by SSI.

FAMILY ASSISTANCE



Alabama's First Lady Hosts Candlelight Vigil

In honor of Domestic Violence Awareness Month, Alabama's First Lady, Diane Bentley, hosted a candlelight vigil on the steps of the State Capitol, October 1, 2014. Mrs. Bentley was supported by dozens of advocates who also held candles in memory or honor of victims of domestic violence.

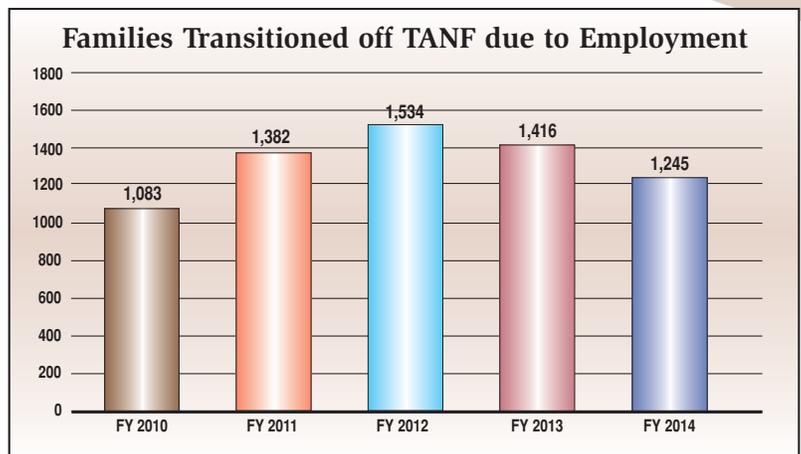
The Governor issued a proclamation recognizing October as Domestic Violence Awareness Month and a Verizon representative presented a check to a North Alabama shelter.

The evening ended with one survivor of domestic violence sharing her inspiring story.



FY 2014 Family Assistance Program Statistics

- Average caseload - 17,315
- Average monthly payment per case - \$190
- Average number of child recipients - 30,258
- Child-only cases – 38%
- Non child-only cases receiving benefits beyond 36 months – 19.6%



Legislature Passes Law to Restrict TANF Purchases

During the 2014 regular legislative session, the Alabama Legislature passed Act # 2014-419 prohibiting recipients of public assistance from using the benefits to purchase any alcoholic beverage, tobacco product, or lottery ticket and provides penalties for violations, including the suspension of benefits.

The act also prohibits a recipient of public assistance from withdrawing or using public assistance benefits in a retail establishment that primarily sells alcoholic beverages, a casino, a tattoo or body piercing facility, a facility providing psychic services or an establishment that provides adult-oriented entertainment in which performers disrobe or perform in an unclothed state.



Alabama DHR Join Forces with FNS to Catch Retailers Committing Fraud

Retailers who exchange benefits for money, sell ineligible items like alcohol and tobacco, or otherwise break the rules of the program are investigated by USDA's Food and Nutrition Service (FNS) and can be banned from accepting EBT benefits and required to pay monetary penalties if found guilty. States can assist FNS by investigating stores and the recipients who participated in such acts with retailers.

Efforts to assist FNS in the investigation of stores and identify the recipients who committed fraud or trafficked benefits were increased by DHR in FY 2014. Nineteen stores were investigated and almost 500 recipients were identified and referred for action to disqualify them from participating in the program and collect the benefits that were used inappropriately.

One-hundred cases of fraud were accepted by the DHR Legal Division for prosecution for fraud activities during the year representing \$820,000 in misused benefits.

FNS Funds Wireless POS Equipment for Alabama's Farmers

In an attempt to ensure that Alabama's food assistance clients have access to nutritious foods, the Alabama Food Assistance Program partnered with the National Association of Farmers' Market Nutrition Programs (NAFMNP) to provide wireless point-of-sale (POS) equipment to the State's direct-marketing farmers and farmers' markets at no cost.

NAFMNP and DHR hosted two signup events for interested farmers. The first was held in Tanner at Calhoun Community College and the second was in Montgomery at the Alabama Department of Agriculture and Industries, Richard Beard Building. Both events were well attended resulting in 127 new direct-market farmers and farmers' markets being registered with FNS as retailers and receiving wireless POS equipment.

The distribution of the wireless POS equipment is a win-win situation for Alabamians. Food assistance clients gain greater access to healthier and fresher foods, and farmers and farmers' markets increase their customer base and sales revenue.

Program Integrity Efforts Result in Increased Collections for Food Assistance Overpayments

Increased efforts to establish claims and collect overpayments resulted in over \$4.5 million collected in FY 2014. That represents more than doubled the amount of money and benefits collected to repay recipient fraud and non-fraud claims over the previous year.

Anytime a recipient receives more benefits than they should, efforts are made to recover the amount overpaid to the recipient. Many times the reasons are related to fraud or failure to correctly report household circumstances, including changes in those circumstances.



FOOD ASSISTANCE



Improvements Made to Access **SNAP** through the Internet

In March 2014, the online application system known as MyDHR was updated to provide a more user friendly experience. As a result, over 110,000 customers use the portal that is available at www.MyAlabama.gov to access the Supplemental Nutrition Assistance Program (**SNAP**) online.

Many functions that previously required an office visit may now be completed online. Individuals may use the portal to submit applications, check their application status, submit verification, obtain verification of benefits, check eligibility for programs in other social service agencies, and send emails to their local county office.

During the month of March 2014, over 3,000 applications were submitted through MyDHR. This number increased to over 6,200 applications submitted during the month of September.



National Accuracy Clearinghouse Pilot Project Helps Prevent Duplicate Participation

SNAP rules prevent participants from receiving benefits in more than one state during the month. This can be difficult for states to enforce due to the lack of a national data base of recipients to use to identify those individuals who might be receiving benefits in more than one state at the same time.

In an attempt to address this problem, the National Accuracy Clearinghouse (NAC) project was established through a grant from the Partnership Fund for Program Integrity Innovation. The purpose of the NAC is to identify and prevent duplicate participation through the development of an automated system to house and match information from multiple states. Alabama joined four other states (Florida, Georgia, Louisiana and Mississippi) to develop the system and test the effectiveness of such a system to prevent duplicate participation.

Implemented in June, the system automatically alerts workers if a household member matches information from another state. Statistics are being collected to determine the numbers of individuals receiving benefits in another state when they file an application. This information will be used to determine if the success of this project warrants expansion to include other states, with an ultimate goal of establishing a national database for this purpose.

BUSINESS PROCESSES STUDIED AND IMPROVEMENTS UNDERWAY IN COUNTY OFFICES

FNS awarded a grant to study the SNAP business processes and make improvements in office efficiency for food assistance staff. The Auburn University at Montgomery Center for Government conducted a detailed study of existing business processes and procedures and provided a detailed report with recommendations for improvements.

Implementation of the initial changes began in Montgomery County in April 2014. Other counties are being added, and plans are being made to implement additional changes. The goal is to improve the customer experience in the office and streamline office processes to reduce the time needed to perform various tasks involved in the management of SNAP cases.



STAFF DEVELOPMENT

During FY 2014, Field Administration/Staff Development continued partnerships with professional social work education programs throughout Alabama to provide training and education to current and prospective child welfare social workers. Through these partnerships, child welfare staff received training on the Diagnostic and Statistical Manual V, and county directors participated in leadership, supervision, and management training.

Over 100 child welfare staff attended the 13th Annual Fall Social Work Conference. The conference provided cutting-edge child welfare training on topics including: the use of social media in social work practice, social work ethics, trauma-informed social work practice, gang awareness, health equity for children with disabilities, and leading with purpose.

Field Administration/Staff Development continued to provide support for the Department's Social Work Licensure Initiative throughout 2014. Social Work Licensure Supervision, in accordance with Alabama state law and the Alabama Board of Social Work Examiners Administrative Code, was provided to licensed employees throughout the State.

FIELD ADMINISTRATION

Employee Safety

- The Office of EWS/ES collaborated with the Alabama Law Enforcement Agency (ALEA) and the U.S. Department of Homeland Security (DHS) to provide on-site safety training. ALEA and DHS conducted "Active Shooter" and "If You See Something, Say Something™" trainings at the Gordon Persons Building and county offices. The trainings emphasize the importance of personal safety and reporting suspicious activity to law enforcement.
- EWS/ES staff conducted safety visits at DHR county buildings throughout the state. The staff reviews facility condition, physical security, safety plans, policies, and equipment during the safety visits. EWS/ES staff also promotes reorganizing local safety committees, updating existing safety plans, and revising Mass Care/Shelter agreements.
- EWS/ES staff collaborated with local, state, and national agencies/organizations to identify and survey additional Mass Care and Medical Needs shelters.

Emergency Welfare Services

Disaster Preparedness and Response

- Field Administration staff deployed to the State Emergency Operations Center, Alabama Emergency Management Agency (AEMA) Division Offices, Federal Emergency Management Agency (FEMA) Disaster Recovery Centers, and mass care shelters to serve citizens affected by the winter weather events and the April 28 – May 5, 2014, severe storms, straight-line winds, and flooding.
- Field Administration staff participated in AEMA exercises, including the Governor's Hurricane Table Top Exercise at the Emergency Operations Center on May 22, 2014.

Sheltering and Mass Care Task Force approves Multi-agency Feeding Plan

Commissioner Nancy Buckner chaired the annual Sheltering and Mass Care Task Force (SMCTF) meeting on September 29, 2014. DHR coordinates with other state agencies and non-governmental organizations (NGO's) to prepare for the sheltering and mass care of evacuees and/or displaced persons during a disaster or any governor ordered mandatory evacuation. At the annual meeting, the SMCTF approved the Alabama Multi-agency Feeding Plan. This plan is inclusive of the primary disaster feeding agencies/organizations, including the FEMA and other federal agencies, the State of Alabama, NGOs, national and Alabama Voluntary Organizations Active in Disaster (VOADs) member organizations, voluntary organizations involved with feeding operations, and the private sector.

FIELD ADMINISTRATION



Office of Training

Field Administration's Office of Training continued to develop, administer, and evaluate training modules for DHR's online learning management system known as LETS (Learning, Education, and Training System). This system aids the development of over 4,000 DHR employees. In addition to administering the Field Administration courses on topics such as employee safety and confidentiality, the Office of Training continued to assist the training divisions within the different programs areas of DHR in delivering their trainings through LETS.

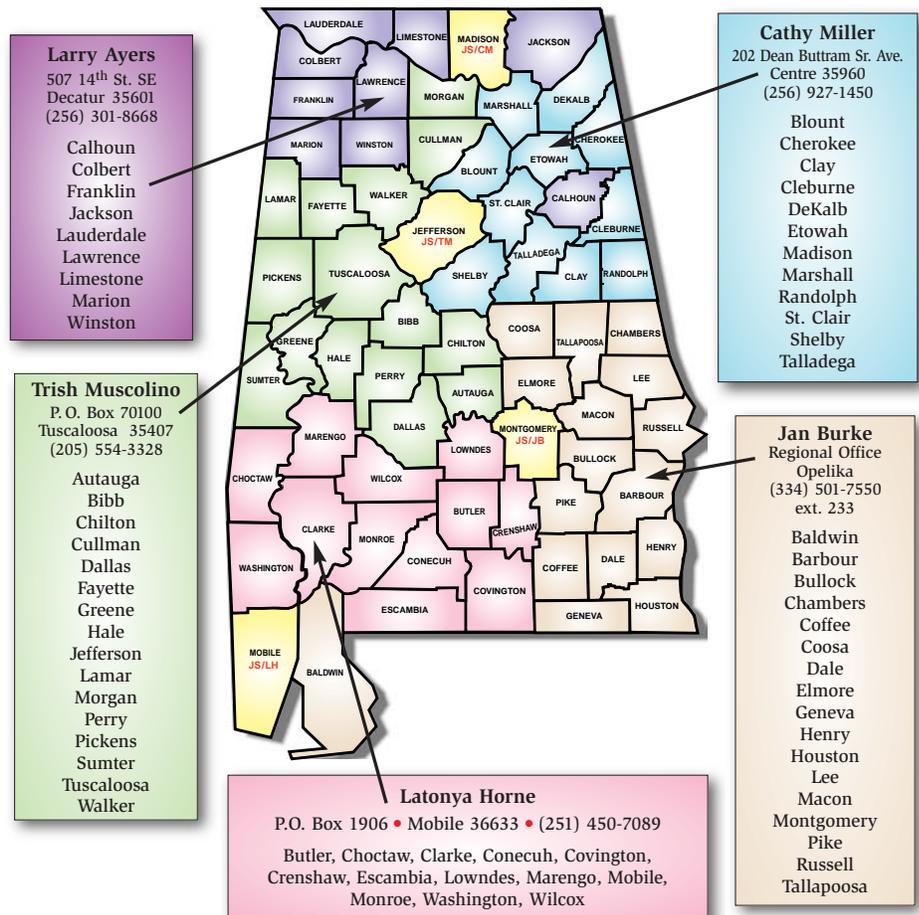
By providing online training through LETS, DHR is able to reduce travel expenses and time spent away from work for both trainers and participants while providing more standardized training. LETS also tracks instructor-led trainings in order to maintain a complete training history for employees.



The Office of Training also partnered with the Family Services Division to develop a free, online Mandated Child Abuse/Neglect Reporter Training for the citizens of Alabama. The training, adapted with permission from the North Dakota Department of Human Services, was developed as part of a statewide effort to ensure mandated reporters receive the necessary training to better protect Alabama's children.

DISTRICT ADMINISTRATIVE SPECIALISTS

As of September 30, 2014





**ALABAMA
DEPARTMENT OF HUMAN RESOURCES**

**SOURCES AND USES
OF FUNDS FOR**

FY 2014

USES OF FUNDS

Salaries.....	166,547,041
Employee Benefits	71,473,410
In-State Travel.....	7,645,922
Out-of-State Travel	408,575
Repairs and Maintenance	967,970
Rents and Leases	20,105,610
Utilities and Communications	9,947,145
Professional Services	36,236,905
Supplies, Materials and Operating Expenses.....	8,669,983
Transportation Equipment Operating Costs	38,428
Grants & Benefits	1,648,592,056
Transportation Equipment Purchases	0
Other Equipment Purchases	1,476,299
Non-Expenditure Disbursements	0
TOTAL USES OF FUNDS	\$1,972,109,344

SOURCES OF FUNDS

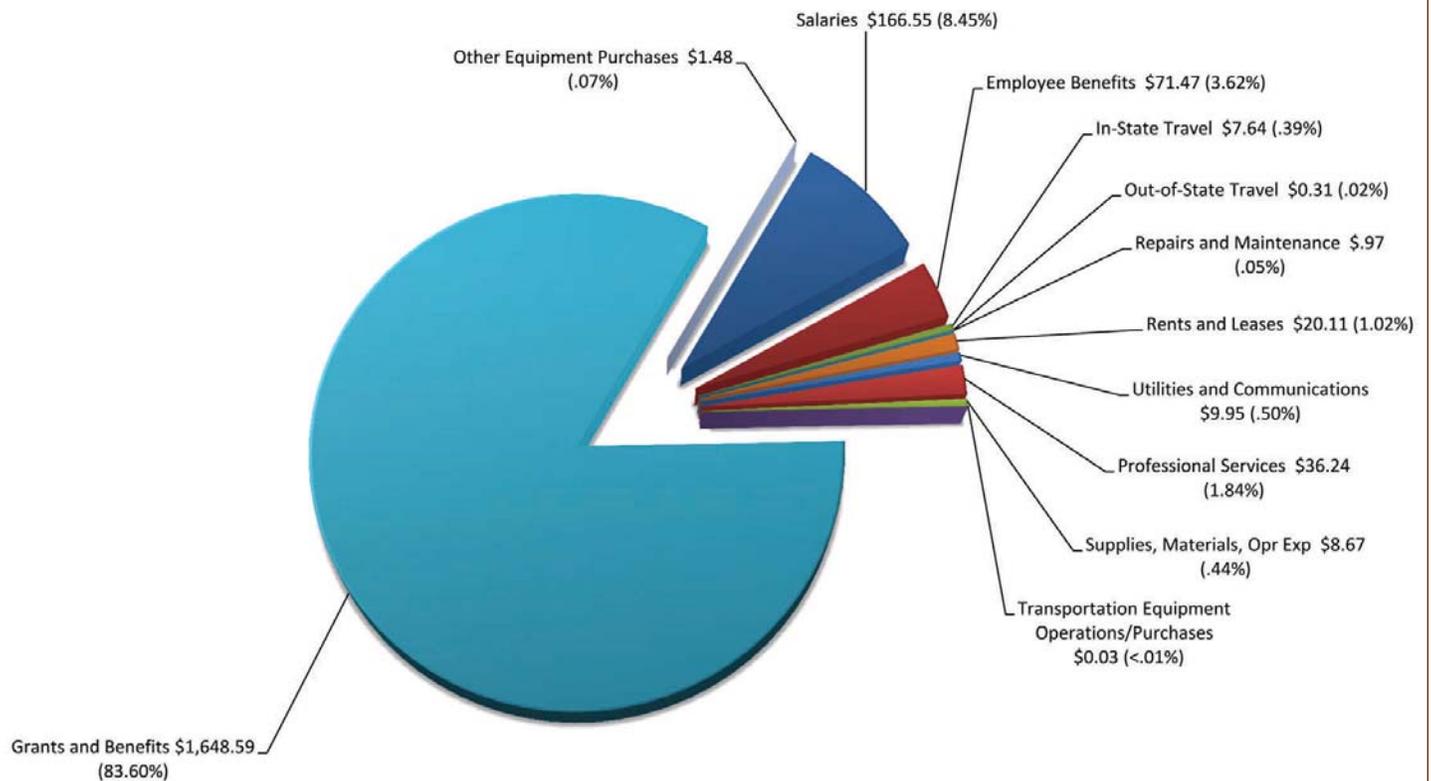
FEDERAL AND LOCAL FUNDS

Federal Temporary Assistance to Needy Families.....	82,622,561
Federal Title IV-B Funds	8,900,272
Federal Title IV-D Funds	25,994,174
Federal Title IV-E Funds	28,646,323
Federal Title XIX Funds	68,039,741
Federal Social Services Block Grant-Title XX	32,432,263
Federal Child Day Care Discretionary Funds	56,018,719
Federal Child Day Care Mandatory Funds	17,422,362
Federal Child Day Care Matching Funds	31,206,672
Federal USDA Funds.....	1,361,493,988
Federal Child Abuse Grant	136,259
Other Federal Funds	1,171,057
Local Contract Funds	100,497
Child Support Interest and Fees.....	442,480
Casey Foundation Grant	15,000
Thomas Foundation Grant	140,950
Kellogg Foundation Grant	315,000

STATE FUNDS

Transfers from MNC Agencies	1,723,651
Foster Care Trust Fund	12,343
General Fund Transfer.....	70,533,042
Education Trust Fund Transfer	13,915,275
Whiskey Tax	40,418,652
ABC Profits	440,508
Beer Tax and Fortified Wine Tax	11,183,408
Confederate Pension Fund	20,773,500
Sales Tax	1,322,000
Sales Tax-Foster Care	500,000
Food Assistance Issuance	67,713,506
Tobacco Tax	2,755,051
Contractor's Gross Receipts	6,041,979
State Share of Child Support Collections	7,296,496
Food Stamp Overissuance	683,452
Other State Funds	953,927
Children First Trust Fund	9,593,095
Unencumbered Balance Forward	1,151,141
TOTAL SOURCES OF FUNDS	\$1,972,109,344

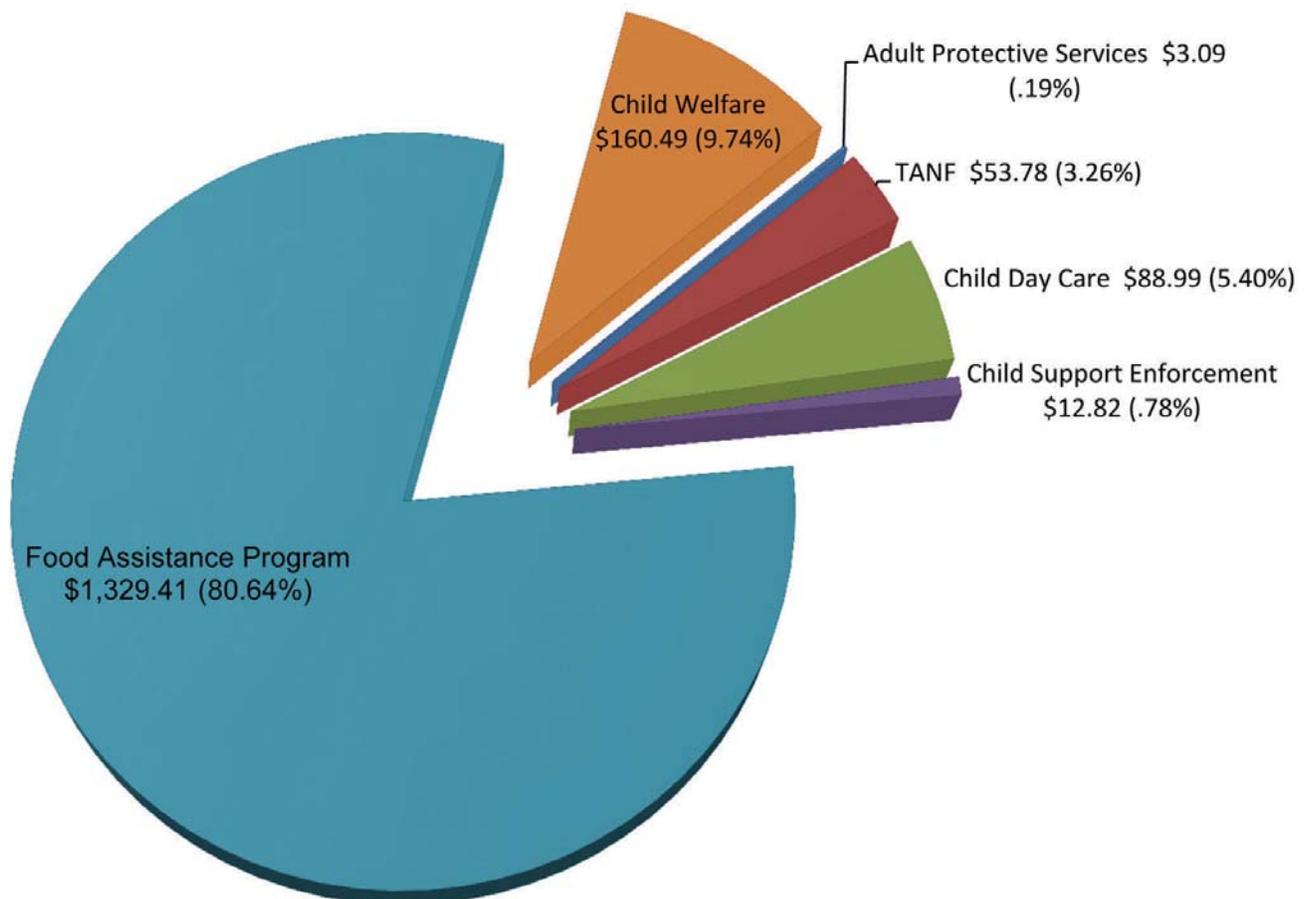
EXPENDITURES BY OBJECTS *FY 2014*



TOTAL EXPENDITURES - \$1,972,109,344

VALUES = MILLIONS

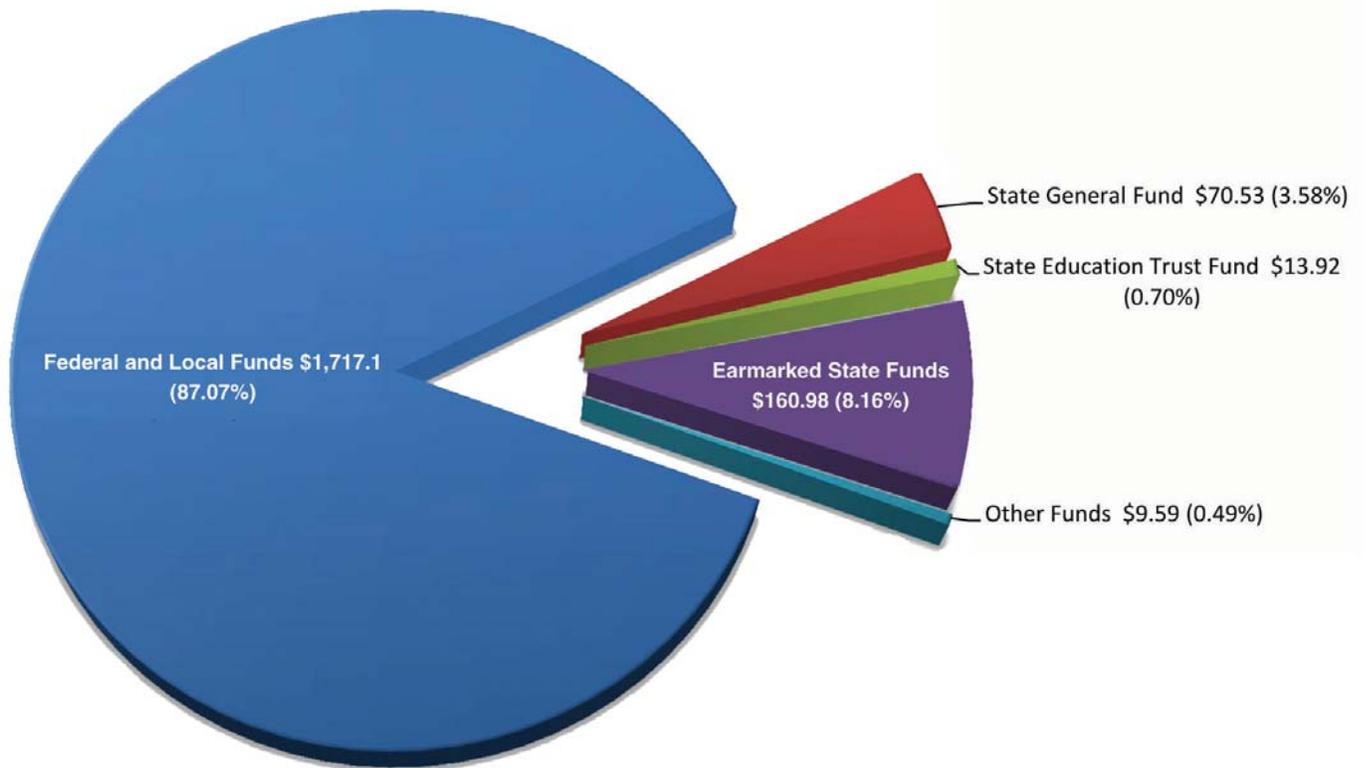
GRANTS AND BENEFITS BY PROGRAM *FY 2014*



**TOTAL GRANTS AND BENEFITS
EXPENDITURES - \$1,648,592,056**

VALUES = MILLIONS

REVENUE SOURCES *FY 2014*



TOTAL FUNDS - \$1,972,109,344

VALUES = MILLIONS

STATISTICAL DATA

Fiscal Year

2014

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Table 1

CASES UNDER CARE - HUMAN RESOURCES

	MONTHLY AVERAGE OF CASES UNDER CARE FOR FISCAL YEARS			
	OCTOBER 1, 2013 - SEPTEMBER 30, 2014		OCTOBER 1, 2012 - SEPTEMBER 30, 2013	
	Number of Cases	Average Payment Per Case 1/	Number of Cases	Average Payment Per Case 1/
GRAND TOTAL	706,381	XXX	715,291	XXX
FINANCIAL ASSISTANCE	TOTAL 17,403 2/	\$190.01	20,069 2/	\$190.46
State Supplementation:				
Old Age Pensions	20	51.88	28	53.35
Aid to Blind	1	56.00	2	57.91
Aid to Permanently & Totally Disabled	67	57.82	77	57.51
Family Assistance	17,315	190.69	19,962	191.18
Special Assistance:				
Aid to Refugees	0	0.00	0	0.00
NO PAYMENT-MEDICAL ASSISTANCE ONLY	TOTAL 29	XXX	35	XXX
SOCIAL SERVICES				
Primary Clients Open for Service	TOTAL 37,145	XXX	37,612	XXX
Payments on Behalf of Individual:				
Child Day Care	25,082	248.58	25,627	249.33
Adult Day Care	233	430.20	235	425.81
Foster Care 2/:				
Adult Service Fee	37	137.69	38	137.78
Foster Care Maintenance Payments 3/	1,656 4/	XXX	1,525 4/	XXX
Board Payment	(1,656)	404.57	(1,525)	406.94
Specialized Service Fee	(6)	50.11	(6)	46.86
Aid to Children in Foster Care	1,645 4/	XXX	1,787 4/	XXX
Board Payment	(1,383)	430.69	(1,496)	444.88
Specialized Service Fee	(15)	50.89	(18)	46.62
Special Care for Children	0	XXX	0	XXX
Other Primary Clients Open for Service	8,492	XXX	8,400	XXX
FOOD ASSISTANCE	TOTAL 419,552	XXX	421,302	XXX
CHILD SUPPORT PROGRAM	TOTAL 232,252	XXX	236,273	XXX

1/ Not to be used to compute DHR financial obligation.

2/ Portions of foster care are paid through State Supplementation.

3/ Formerly Aid to Dependent Children - Foster Care (ADC-FC).

4/ Total unduplicated number of children who received board payments and/or specialized service fees.

Note: Alabama's AR program is now administered by Catholic Social Services, Archdiocese of Mobile.

TABLE 2

NUMBER OF CASES RECEIVING FINANCIAL ASSISTANCE AND AVERAGE PAYMENTS BY CATEGORY

OCTOBER 1, 2013 - SEPTEMBER 30, 2014

MONTH	TOTAL		OLD AGE PENSIONS 1/		AID TO BLIND 1/		AID TO PERMANENTLY AND TOTALLY DISABLED 1/		FAMILY ASSISTANCE	
	Cases	Average Payment 2/	Cases	Average Payment 2/	Cases	Average Payment 2/	Cases	Average Payment 2/	Cases	Average Payment 2/
MONTHLY AVG. FOR YEAR	17,403	\$190.01	20	\$51.88	1	\$56.00	67	\$57.82	17,315	\$190.69
October 2013	19,193	191.32	23	52.57	1	56.00	72	57.89	19,097	192.00
November	19,001	190.34	22	52.41	1	56.00	71	57.85	18,907	191.01
December	18,721	190.77	22	52.41	1	56.00	70	58.67	18,628	191.43
January 2014	18,279	189.24	21	52.19	1	56.00	68	57.75	18,189	189.90
February	18,009	190.12	21	52.19	1	56.00	68	57.75	17,919	190.80
March	17,563	189.13	21	52.19	1	56.00	68	57.75	17,473	189.81
April	17,150	189.25	21	52.19	1	56.00	68	57.75	17,060	189.95
May	16,942	189.51	21	51.10	1	56.00	65	57.71	16,855	190.20
June	16,296	188.53	18	51.33	1	56.00	65	57.71	16,212	189.22
July	16,074	189.75	18	51.33	1	56.00	64	57.67	15,991	190.44
August	16,059	190.29	17	51.06	1	56.00	64	57.67	15,977	190.98
September	15,552	191.78	17	51.06	1	56.00	62	57.66	15,472	192.48

1/ State Supplementation for Old Age Pensions, Aid to Blind, and Aid to Permanently and Totally Disabled included personal care supplements for children and/or adults in foster homes licensed or approved by the Department of Human Resources.

2/ Not to be used to compute DHR financial obligation.

NOTE: In accordance with Public Law 92-603, a program of Supplemental Security Income (SSI) administered by the Social Security Administration was effective January 1, 1974, for the aged, blind, and disabled. Alabama has a program of supplementation for persons receiving less under SSI than under OAP, AB, and APTD. Data with reference to programs of supplementation as administered by the Department of Human Resources are given here in addition to data for other programs.

TABLE 3

AID TO REFUGEES

OCTOBER 1, 2013 - SEPTEMBER 30, 2014

The Aid to Refugee Program was mandated by the Refugee Act of 1980. Funded solely with Federal Funds, AR was administered by the Department of Human Resources in a manner similar to FA. Alabama's AR program is now administered by Catholic Social Services, Archdiocese of Mobile.

TABLE 4

**NUMBER OF INDIVIDUALS CERTIFIED AS CURRENTLY ELIGIBLE FOR MEDICAL ASSISTANCE
UNDER TITLE XIX BY THE DEPARTMENT OF HUMAN RESOURCES TO ALABAMA MEDICAID AGENCY**

OCTOBER 1, 2013 - SEPTEMBER 30, 2014

CATEGORY OF ELIGIBILITY	NUMBER OF INDIVIDUALS
MONTHLY AVERAGE FOR YEAR.....	3,755
Old Age Assistance	38
Aid to Blind	1
Medicaid for Low Income Families 1/	0
Foster Care Maintenance Payments	2,429
Aid to Children in Foster Care	1,210
Aid to Permanently and Totally Disabled	77

1/ Administrative responsibility for this program has been transferred to the Alabama Medicaid Agency as of June 1, 2003.

TABLE 5

**NUMBER OF CASES RECEIVING FINANCIAL ASSISTANCE THROUGH COUNTY DEPARTMENTS AND AVERAGE
AMOUNT OF MONTHLY ASSISTANCE PER CASE BY COUNTY**

MONTHLY AVERAGE FOR FISCAL YEAR OCTOBER 1, 2013 - SEPTEMBER 30, 2014

COUNTY	TOTAL 1/		OLD AGE PENSIONS		AID TO BLIND		AID TO PERMANENTLY AND TOTALLY DISABLED		FAMILY ASSISTANCE	
	Average Number of Cases	Average Amount of Assistance 1/	Average Number of Cases	Average Amount of Assistance 1/	Average Number of Cases	Average Amount of Assistance 1/	Average Number of Cases	Average Amount of Assistance 1/	Average Number of Cases	Average Amount of Assistance 2/
MONTHLY AVG. FOR YEAR	17,403	\$190.01	20	\$51.88	1	\$56.00	67	\$57.82	17,315	\$190.69
Autauga	199	183.19	0	0.00	0	0.00	*	60.00	199	183.29
Baldwin	288	188.87	0	0.00	0	0.00	0	0.00	288	188.87
Barbour	94	176.38	1	56.00	0	0.00	1	56.00	92	179.00
Bibb	57	186.83	0	0.00	0	0.00	0	0.00	57	186.83
Blount	192	187.87	0	0.00	0	0.00	0	0.00	192	187.87
Bullock	91	187.81	0	0.00	0	0.00	2	60.00	89	190.70
Butler	129	189.12	0	0.00	0	0.00	0	0.00	129	189.12
Calhoun	381	189.35	2	41.00	0	0.00	4	57.77	375	191.40
Chambers	189	192.18	0	0.00	0	0.00	4	57.00	185	195.10
Cherokee	75	192.65	0	0.00	0	0.00	0	0.00	75	192.65
Chilton	151	185.40	0	0.00	0	0.00	0	0.00	151	185.40
Choctaw	51	184.65	1	56.00	0	0.00	0	0.00	50	187.21
Clarke	132	189.87	*	60.00	0	0.00	0	0.00	132	181.48
Clay	35	183.03	0	0.00	0	0.00	0	0.00	35	183.03
Cleburne	31	177.48	0	0.00	0	0.00	1	56.00	30	181.53
Coffee	95	186.03	1	56.00	0	0.00	2	56.00	92	189.11
Colbert	103	186.47	*	33.00	0	0.00	0	56.00	103	186.59
Conecuh	65	189.73	0	0.00	0	0.00	0	0.00	65	189.73
Coosa	30	181.87	0	0.00	0	0.00	0	0.00	30	181.87
Covington	103	182.13	0	0.00	0	0.00	0	0.00	103	182.13
Crenshaw	62	176.34	0	0.00	0	0.00	1	31.08	61	178.72
Cullman	143	180.34	0	0.00	0	0.00	1	60.00	142	181.19
Dale	153	184.48	0	0.00	0	0.00	0	0.00	153	184.48
Dallas	528	192.36	0	0.00	0	0.00	0	0.00	528	192.36
DeKalb	179	185.32	0	0.00	0	0.00	2	58.00	177	186.76
Elmore	165	185.69	0	0.00	0	0.00	1	60.00	164	186.46
Escambia	97	186.89	0	0.00	0	0.00	0	0.00	97	186.89
Etowah	142	180.48	2	58.40	0	0.00	4	58.00	136	185.58
Fayette	57	186.89	0	0.00	0	0.00	0	0.00	57	186.89
Franklin	120	195.43	0	0.00	0	0.00	0	0.00	120	195.43
Geneva	58	189.66	0	0.00	0	0.00	0	0.00	58	189.66
Greene	45	192.33	0	0.00	0	0.00	0	0.00	45	192.33
Hale	114	187.03	0	0.00	0	0.00	0	0.00	114	187.03
Henry	47	190.25	0	0.00	0	0.00	0	0.00	47	190.25
Houston	532	191.06	0	0.00	0	0.00	0	0.00	532	191.06
Jackson	106	186.11	1	56.00	0	0.00	1	60.00	104	188.57
Jefferson	3,112	192.04	1	60.00	1	56.00	11	58.93	3099	192.61
Lamar	55	181.39	*	56.00	0	0.00	1	60.00	54	184.23
Lauderdale	154	190.58	0	0.00	0	0.00	1	56.00	153	191.46
Lawrence	72	180.24	0	0.00	0	0.00	0	0.00	72	180.24
Lee	225	192.41	0	0.00	0	0.00	0	0.00	225	192.41
Limestone	131	186.34	0	0.00	0	0.00	0	0.00	131	186.34
Lowndes	105	193.66	0	0.00	0	0.00	1	64.62	104	195.01
Macon	188	195.97	0	0.00	0	0.00	0	0.00	188	195.97
Madison	663	190.39	0	0.00	0	0.00	0	0.00	663	190.39
Marengo	107	181.76	0	0.00	0	0.00	0	0.00	107	181.76
Marion	79	184.55	1	15.25	0	0.00	0	0.00	78	186.73
Marshall	137	183.37	0	0.00	0	0.00	0	0.00	137	183.37
Mobile	2,279	192.96	0	0.00	0	0.00	7	60.00	2272	193.40
Monroe	93	182.49	0	0.00	0	0.00	0	0.00	93	182.49
Montgomery	1,698	196.09	3	56.00	0	0.00	2	56.00	1693	196.50
Morgan	212	185.03	0	0.00	0	0.00	1	56.00	211	185.59
Perry	72	184.34	*	56.00	0	0.00	*	60.00	72	184.63
Pickens	65	182.85	0	0.00	0	0.00	4	58.00	61	191.02
Pike	189	189.79	0	0.00	0	0.00	2	56.00	187	191.21
Randolph	162	189.24	1	23.00	0	0.00	4	56.00	157	193.69
Russell	325	203.29	0	0.00	0	0.00	0	0.00	325	203.29
Saint Clair	235	187.79	0	0.00	0	0.00	0	0.00	235	187.79
Shelby	233	186.44	0	0.00	0	0.00	0	0.00	233	186.44
Sumter	134	181.33	0	0.00	0	0.00	1	56.00	133	182.27
Talladega	352	182.07	1	56.00	0	0.00	2	60.00	349	183.73
Tallapoosa	143	181.48	0	0.00	0	0.00	0	0.00	143	181.48
Tuscaloosa	756	190.27	0	0.00	0	0.00	1	56.00	755	190.45
Walker	144	175.91	1	56.00	0	0.00	2	56.00	141	178.31
Washington	64	178.17	1	60.00	0	0.00	2	60.00	61	184.02
Wilcox	113	184.90	2	60.00	0	0.00	1	60.00	110	188.31
Winston	67	176.93	1	56.00	0	0.00	0	0.00	66	178.75

1/ Not to be used to compute DHR financial obligation.

* Less than .5.

NOTE: In accordance with Public Law 92-603, a program of Supplemental Security Income (SSI) administered by the Social Security Administration was effective January 1, 1974, for the aged, blind, and disabled. Alabama has a program of supplementation for persons receiving less under SSI than under OAP, AB, and APTD. Data with reference to programs of supplementation as administered by the Department of Human Resources are given here in addition to data for other programs.

TABLE 6

CASES APPROVED AS CATEGORICALLY RELATED AND ELIGIBLE FOR TITLE XIX BUT RECEIVING NO MONEY PAYMENT 1/

MONTHLY AVERAGE FOR FISCAL YEAR OCTOBER 1, 2013 - SEPTEMBER 30, 2014

COUNTY	TOTAL	OLD AGE PENSIONS	AID TO BLIND	AID TO PERMANENTLY AND TOTALLY DISABLED
MONTHLY AVERAGE FOR YEAR	29	18	0	11
Autauga.....	0	0	0	0
Baldwin.....	0	0	0	0
Barbour.....	0	0	0	0
Bibb.....	0	0	0	0
Blount.....	0	0	0	0
Bullock.....	0	0	0	0
Butler.....	0	0	0	0
Calhoun.....	4	3	0	1
Chambers.....	0	0	0	0
Cherokee.....	0	0	0	0
Chilton.....	0	0	0	0
Choctaw.....	0	0	0	0
Clarke.....	0	0	0	0
Clay.....	0	0	0	0
Cleburne.....	2	1	0	1
Coffee.....	0	0	0	0
Colbert.....	0	0	0	0
Conecuh.....	0	0	0	0
Coosa.....	1	0	0	1
Covington.....	0	0	0	0
Crenshaw.....	1	0	0	1
Cullman.....	1	0	0	1
Dale.....	0	0	0	0
Dallas.....	0	0	0	0
DeKalb.....	1	1	0	0
Elmore.....	0	0	0	0
Escambia.....	0	0	0	0
Etowah.....	1	0	0	1
Fayette.....	0	0	0	0
Franklin.....	0	0	0	0
Geneva.....	0	0	0	0
Greene.....	0	0	0	0
Hale.....	0	0	0	0
Henry.....	0	0	0	0
Houston.....	0	0	0	0
Jackson.....	0	0	0	0
Jefferson.....	3	3	0	0
Lamar.....	1	0	0	1
Lauderdale.....	1	0	0	1
Lawrence.....	1	1	0	0
Lee.....	0	0	0	0
Limestone.....	0	0	0	0
Lowndes.....	0	0	0	0
Macon.....	0	0	0	0
Madison.....	0	0	0	0
Marengo.....	0	0	0	0
Marion.....	1	1	0	0
Marshall.....	0	0	0	0
Mobile.....	1	1	0	0
Monroe.....	0	0	0	0
Montgomery.....	0	0	0	0
Morgan.....	0	0	0	0
Perry.....	0	0	0	0
Pickens.....	0	0	0	0
Pike.....	1	0	0	1
Randolph.....	1	1	0	0
Russell.....	1	0	0	1
Saint Clair.....	0	0	0	0
Shelby.....	1	0	0	1
Sumter.....	0	0	0	0
Talladega.....	4	4	0	*
Tallapoosa.....	1	1	0	0
Tuscaloosa.....	0	0	0	0
Walker.....	0	0	0	0
Washington.....	0	0	0	0
Wilcox.....	1	1	0	0
Winston.....	0	0	0	0

1/ These Old Age Pensions, Aid to Blind, Aid to Permanently and Totally Disabled cases received no money payment but were certified to the Alabama Medicaid Agency as eligible for Title XIX - Medical Assistance Program.

* Less than .5.

TABLE 7
REASONS FOR DENIAL - FAMILY ASSISTANCE CASES
OCTOBER 1, 2013 - SEPTEMBER 30, 2014

REASONS FOR DENIAL:	FAMILY ASSISTANCE CASES	
	Number	Percent
TOTAL APPLICATIONS DENIED	20,692	100.0%
No Eligible Child	560	2.7
Resources Exceed Limits	0	0.0
Income Exceeds Standards	3,529	17.1
Recipient Initiative	13,249	64.0
Failure to Comply with JOBS Program Procedures	432	2.1
Undocumented Alien	6	*
Nonresident	48	0.2
Time Limits	110	0.5
Failure to Comply with Applicant Job Search Registration	0	0.0
Felony Convictions, Fleeing Felons, Residency/Identity Fraud	0	0.0
Failure to Cooperate with Child Support	167	0.8
Failure to Comply with Child Support/JOBS Program Requirements	13	0.1
Failure to Meet Other Eligibility Requirements	999	4.8
Other Disposition:		
Application Withdrawn	1,535	7.4
Unable to Locate or Moved	44	0.2

* Less than .05 percent.

TABLE 8
REASONS FOR OPENING - FAMILY ASSISTANCE CASES
OCTOBER 1, 2013 - SEPTEMBER 30, 2014

REASONS FOR OPENING:	FAMILY ASSISTANCE CASES	
	Number	Percent
TOTAL CASES OPENED	7,967	100.0%
FINANCIAL/MEDICAL AWARD REASONS:		
Absence of Parent/Spouse.....	5,460	68.5
Illness.....	22	0.3
Layoff or Discharge.....	641	8.0
Reduction or Termination of Contributions	29	0.4
Loss of or Reduction in Other Income.....	417	5.2
Exhaustion or Reduction of Assets to Meet Medical Care Costs.....	1	*
Exhaustion or Reduction of Assets to Meet Other Costs.....	255	3.2
Change in Policy.....	0	0.0
Increased Need for Medical Care.....	1	*
Increased Need for Other Requirements.....	20	0.3
Change in Payee.....	4	0.1
Transferred from Another Assistance Program	1	*
Received Aid in Another County/State.....	10	0.1
Death of Parent.....	7	0.1
Other.....	648	8.1
REINSTATED REASONS:		
Request for Fair Hearing.....	8	0.1
Reinstate - Administrative Reason.....	401	5.0
Reinstate - Other.....	42	0.6

* Less than .05 percent.

TABLE 9

REASONS FOR CLOSING FAMILY ASSISTANCE CASES

OCTOBER 1, 2013 - SEPTEMBER 30, 2014

REASONS FOR CLOSING:	FAMILY ASSISTANCE CASES	
	Number	Percent
TOTAL CASES CLOSED	18,144	100.0%
No Longer Eligible Child	867	4.8
Resources Exceed Limits	0	0.0
Income Exceeds Requirements:		
Earnings Increased	2,894	16.0
Benefits or Pensions Increased	468	2.6
Support from Person Inside Home Increased	0	0.0
Support from Person Outside Home Increased	1,055	5.8
Requirements Reduced	112	0.6
Moved or Can Not Locate	707	3.9
Recipient Initiative	4,273	23.6
Failure to Meet Other Eligibility Requirements	40	0.2
Failure to Comply with JOBS Program Requirements.....	4,425	24.4
Failure to Comply with CHILD SUPPORT Program Requirements.....	2,561	14.1
Failure to Comply with CHILD SUPPORT/JOBS Program Requirements.....	215	1.2
Time Limits.....	527	2.9
Felony Conviction, Fleeing Felon & Residency/Identity Fraud.....	0	0.0

* Less than .05 percent.

TABLE 10

SOCIAL SERVICES IN COUNTY DEPARTMENTS
OCTOBER 1, 2013 - SEPTEMBER 30, 2014

COUNTY	NUMBER OF PRIMARY CLIENTS 1/
MONTHLY GRAND TOTAL AVERAGE.....	37,145 2/
MONTHLY COUNTY TOTAL AVERAGE.....	37,142
Autauga	217
Baldwin	749
Barbour	128
Bibb	44
Blount	275
Bullock	85
Butler	170
Calhoun	786
Chambers	149
Cherokee	123
Chilton	260
Choctaw	9
Clarke	105
Clay	84
Cleburne	150
Coffee	232
Colbert	360
Conecuh	102
Coosa	33
Covington	158
Crenshaw	100
Cullman	699
Dale	133
Dallas	451
DeKalb	257
Elmore	223
Escambia	254
Etowah	583
Fayette	45
Franklin	185
Geneva	88
Greene	19
Hale	34
Henry	58
Houston	1,039
Jackson	192
Jefferson	9,182
Lamar	39
Lauderdale	609
Lawrence	114
Lee	1,031
Limestone	297
Lowndes	56
Macon	205
Madison	1,689
Marengo	87
Marion	74
Marshall	568
Mobile	6,876
Monroe	191
Montgomery	2,891
Morgan	559
Perry	18
Pickens	40
Pike	187
Randolph	67
Russell	629
Saint Clair	346
Shelby	656
Sumter	51
Talladega	522
Tallapoosa	268
Tuscaloosa	945
Walker	222
Washington	33
Wilcox	20
Winston	91

1/ Based on open primary clients and foster care and adoption children on file for fiscal year 2014.

2/ Includes foster care and adoption children for State Office.

TABLE 11
CHILD DAY CARE
OCTOBER 1, 2013 - SEPTEMBER 30, 2014

MONTH	NUMBER OF CASES	AVERAGE PAYMENT PER CASE 1/
AVERAGE FOR YEAR	25,082	\$248.58
October 2013	25,312	252.96
November	25,163	227.73
December	24,433	246.32
January 2014	24,527	243.39
February	23,164	226.10
March	24,302	237.74
April	24,491	252.16
May	24,683	245.47
June	25,900	274.92
July	26,424	304.23
August	26,978	228.78
September	25,611	238.91

1/ Not to be used to compute DHR financial obligation.

TABLE 12
ADULT DAY CARE
OCTOBER 1, 2013 - SEPTEMBER 30, 2014

MONTH	NUMBER OF CASES	AVERAGE PAYMENT PER CASE 1/
AVERAGE FOR YEAR	233	\$430.20
October 2013	226	426.77
November	231	445.48
December	228	430.10
January 2014	232	426.83
February	223	429.69
March	221	428.29
April	236	432.26
May	244	421.04
June	238	424.79
July	238	430.93
August	236	436.60
September	244	429.94

1/ Not to be used to compute DHR financial obligation.

TABLE 13
ADULT FOSTER CARE 1/
OCTOBER 1, 2013 - SEPTEMBER 30, 2014

MONTH	NUMBER OF ADULTS	AVERAGE PAYMENT PER CASE 2/
AVERAGE FOR YEAR	37	\$137.69
October 2013	37	145.00
November	37	137.70
December	37	137.70
January 2014	37	137.70
February	38	136.33
March	38	135.50
April	37	134.05
May	34	137.94
June	35	139.01
July	34	137.94
August	34	135.43
September	33	138.03

1/ Portions of Foster Care were paid through State Supplementation.

2/ Payments based on a rate of \$30.00 per month service fees made to the foster homes or \$110.00 per month for specialized foster care. Average payment should not be used to compute DHR financial obligation.

TABLE 14
FOSTER CARE FOR CHILDREN
OCTOBER 1, 2013 - SEPTEMBER 30, 2014

MONTH	FOSTER CARE MAINTENANCE PAYMENTS					AID TO CHILDREN IN FOSTER CARE				
	Total Unduplicated Number of Children Receiving Board Payments and/or Specialized Service Fees 1/	Board Payments		Specialized Service Fees 2/		Total Unduplicated Number of Children Receiving Board Payments and/or Specialized Service Fees 1/	Board Payments		Specialized Service Fees 2/	
		Number	Average	Number	Average		Number	Average	Number	Average
		of Children	Per Child 3/	of Children	Per Child 3/		of Children	Per Child 3/	of Children	Per Child
AVERAGE FOR YEAR	1,656	1,656	\$404.57	6	\$50.11	1,645	1,383	\$430.69	15	\$50.89
October 2013	1,754	1,754	407.63	3	50.00	1,654	1,369	435.90	19	45.88
November	1,650	1,650	410.08	3	50.00	1,653	1,375	439.35	15	54.67
December	1,591	1,591	406.15	6	30.28	1,658	1,375	448.87	15	51.89
January 2014	1,577	1,577	405.81	5	54.00	1,650	1,368	437.54	16	51.88
February	1,572	1,572	402.93	7	50.00	1,640	1,353	442.97	16	57.98
March	1,634	1,634	405.00	6	52.22	1,669	1,376	439.86	17	51.86
April	1,653	1,653	400.36	6	53.33	1,646	1,361	437.67	15	55.33
May	1,653	1,653	410.96	8	52.38	1,645	1,361	438.53	16	44.38
June	1,657	1,657	396.24	7	45.05	1,657	1,371	432.37	12	50.83
July	1,673	1,673	405.29	5	55.60	1,649	1,372	432.90	14	43.81
August	1,713	1,713	404.45	5	56.00	1,636	1,484	391.52	13	51.54
September	1,740	1,740	400.09	5	56.00	1,583	1,434	395.81	14	51.43

1/ Includes children under State supervision.

2/ Average specialized service fee computed only for the handicapped children receiving such fee.

3/ Not to be used to compute DHR financial obligation.

TABLE 15

CHILDREN UNDER CARE OF PUBLIC AND PRIVATE FACILITIES

CHILD CARE FACILITIES LICENSED OR APPROVED BY STATE DEPARTMENT OF HUMAN RESOURCES AND OTHER FACILITIES LICENSED OR OPERATING UNDER THE AUSPICES OF THE STATE DEPARTMENT OF YOUTH SERVICES OR OTHER DEPARTMENTS

SEPTEMBER 30, 2014

The State Department of Human Resources or its duly authorized agent is charged by law with the responsibility of licensing, approving, and issuing 6-month permits to child care care institutions, group homes, child placing agencies, day care centers, and day care homes.

Information is also given for facilities which are licensed or operated by the state Department of Youth Services and report to that department. The figures also include data for maternity homes and hospitals and for Partlow State School.

	NUMBER OF FACILITIES	NUMBER OF CHILDREN
<u>CHILD CARE FACILITIES LICENSED OR APPROVED BY STATE DHR:</u>		
Child Care Institutions	38	544
Group Homes	26	205
Emergency Shelters	4	18
Child Placing Agencies	31	595
Day Care Centers	1,015	N/A
<u>FACILITIES OPERATED BY THE DEPARTMENT OF YOUTH SERVICES:</u>		
Group Homes	1	9
Campuses	3	228
Community Placement/Supervision Program.....	0	0
HIT Programs - Autauga.....	1	30
<u>FACILITIES LICENSED BY THE DEPARTMENT OF YOUTH SERVICES:</u>		
Residential Care Facilities-Short Term	16	173
Detention Facilities	12	296
Residential Care Facilities-Long Term.....	7	87
Campuses	2	73
Camp Programs	2	17
HIT Programs	0	0
Wilderness Programs.....	3	91
Comprehensive Youth Service Centers	15	358
Short-Term Detention Centers.....	0	0

TABLE 16

FOOD ASSISTANCE PROGRAM - ALABAMA DEPARTMENT OF HUMAN RESOURCES

OCTOBER 1, 2013 - SEPTEMBER 30, 2014

COUNTY	AVERAGE NUMBER OF HOUSEHOLDS AND PERSONS PARTICIPATING PER MONTH				
	Households	Public	Non-Public	Total	Total
		Assistance	Assistance		
	Recipients	Recipients	Recipients	Benefits Issued	
TOTAL	419,552	129,484	772,590	902,074	\$1,322,236,189.00
Autauga	3,236	964	6,808	7,772	11,519,661.00
Baldwin	9,253	1,812	21,751	23,563	35,136,836.00
Barbour	2,694	790	5,573	6,363	9,453,718.00
Bibb	1,578	524	3,409	3,933	5,560,237.00
Blount	3,264	1,058	7,248	8,306	11,909,652.00
Bullock	1,218	448	2,404	2,852	4,142,658.00
Butler	2,288	743	4,482	5,225	7,503,185.00
Calhoun	11,071	2,960	21,498	24,458	37,545,728.00
Chambers	3,304	1,010	6,425	7,435	11,141,344.00
Cherokee	2,108	643	4,271	4,914	7,111,234.00
Chilton	3,521	1,001	7,441	8,442	12,649,283.00
Choctaw	1,485	481	2,742	3,223	4,750,325.00
Clarke	2,876	927	5,534	6,461	9,302,496.00
Clay	813	263	1,824	2,087	2,694,351.00
Cleburne	1,084	281	2,297	2,578	3,696,860.00
Coffee	2,810	730	6,342	7,072	10,140,142.00
Colbert	4,033	1,103	7,795	8,898	12,683,269.00
Conecuh	1,604	465	3,176	3,641	5,439,465.00
Coosa	846	252	1,617	1,869	2,689,537.00
Covington	3,178	801	6,872	7,673	11,157,926.00
Crenshaw	1,282	386	2,492	2,878	4,315,628.00
Cullman	4,871	1,372	10,775	12,147	16,970,804.00
Dale	4,536	1,247	8,977	10,224	15,383,685.00
Dallas	7,495	3,096	13,130	16,226	25,144,372.00
DeKalb	5,535	1,138	13,501	14,639	21,035,072.00
Elmore	4,965	1,313	10,826	12,139	18,118,246.00
Escambia	3,871	927	8,527	9,454	14,276,973.00
Etowah	7,334	2,115	14,519	16,634	22,989,530.00
Fayette	1,699	508	3,191	3,699	5,314,614.00
Franklin	2,592	721	5,651	6,372	9,118,633.00
Geneva	2,340	620	5,293	5,913	8,652,841.00
Greene	1,412	464	2,616	3,080	4,527,099.00
Hale	1,737	727	3,378	4,105	5,443,878.00
Henry	1,352	355	2,836	3,191	4,553,638.00
Houston	8,301	2,641	16,429	19,070	27,961,658.00
Jackson	3,502	824	7,784	8,608	12,209,836.00
Jefferson	55,012	17,505	100,733	118,238	183,267,450.00
Lamar	1,243	417	2,426	2,843	3,983,383.00
Lauderdale	5,591	1,581	11,079	12,660	18,056,110.00
Lawrence	2,721	744	5,640	6,384	9,273,278.00
Lee	7,398	1,747	15,808	17,555	25,985,598.00
Limestone	4,928	1,212	10,416	11,628	17,217,127.00
Lowndes	1,870	658	3,344	4,002	6,052,871.00
Macon	3,605	925	5,877	6,802	11,283,338.00
Madison	17,946	3,821	36,349	40,170	61,996,053.00
Marengo	2,429	919	4,300	5,219	7,265,944.00
Marion	2,561	692	5,366	6,058	8,612,865.00
Marshall	7,144	1,530	16,491	18,021	26,441,714.00
Mobile	39,309	11,431	78,661	90,092	140,234,535.00
Monroe	2,068	708	4,306	5,014	7,332,989.00
Montgomery	23,811	8,114	44,815	52,929	84,520,480.00
Morgan	6,850	1,643	14,586	16,229	24,047,458.00
Perry	2,040	747	3,457	4,204	6,154,333.00
Pickens	1,808	644	3,552	4,196	5,819,915.00
Pike	3,591	1,124	6,206	7,330	11,001,963.00
Randolph	2,189	754	4,572	5,326	7,839,550.00
Russell	6,114	1,639	12,972	14,611	22,794,658.00
St. Clair	4,889	1,352	10,579	11,931	17,529,618.00
Shelby	5,952	1,238	12,896	14,134	21,538,365.00
Sumter	2,112	815	3,467	4,282	6,268,140.00
Talladega	7,477	2,537	13,701	16,238	23,818,424.00
Tallapoosa	3,811	1,094	7,435	8,529	12,567,072.00
Tuscaloosa	12,180	4,212	23,944	28,156	40,926,809.00
Walker	5,434	1,560	11,319	12,879	19,029,701.00
Washington	1,363	434	2,539	2,973	4,281,995.00
Wilcox	2,163	923	3,670	4,593	6,779,375.00
Winston	1,491	496	3,277	3,773	5,129,496.00
AESAP	47,364	20,558	29,373	49,931	42,941,168.00

TABLE 17
CHILD SUPPORT CASES AND COLLECTIONS
OCTOBER 1, 2013 - SEPTEMBER 30, 2014

MONTH	NUMBER OF CASES	TOTAL COLLECTIONS
AVERAGE FOR YEAR	<u>232,252</u>	<u>\$26,854,309.75</u> 1/
October 2013	233,420	27,101,041.32
November	233,102	24,101,963.77
December	232,670	29,475,679.88
January 2014	232,619	25,421,420.79
February	232,770	25,809,184.06
March	232,653	27,132,275.56
April	232,517	26,571,898.91
May	232,050	27,508,665.30
June	231,574	27,249,840.88
July	231,329	27,318,013.90
August	231,314	26,777,622.37
September	230,976	27,784,110.31

1/ The average for the year includes collections made at the Ala. Disb. Unit and Child Supporting Accounting Site. The sites collect child support payments for all counties in Alabama and miscellaneous collections.

TABLE 18
THE JOBS PROGRAM
OCTOBER 1, 2013 - SEPTEMBER 30, 2014

The Temporary Assistance for Needy Families (TANF) program, established by the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA), required states to provide work and training services to recipients of Family Assistance (FA). Called JOBS in Alabama, the program emphasizes work activities and employment of recipients. Child care and other supportive services are available to JOBS participants. The Deficit Reduction Act of 2005 (DRA) made significant changes to TANF requiring states to operate a more intensive JOBS Program and drastically increased the documentation and tracking requirements.

MONTH	MANDATORY PARTICIPANTS	NONCOMPLIANT	EMPLOYED	ACTIVE IN WORK ACTIVITIES 1/
October 2013.....	11,519	1,056	4,899	2,647
November	11,365	1,024	4,885	2,433
December	10,915	996	4,651	2,179
January 2014	10,874	1,033	4,480	2,056
February	10,335	1,086	4,357	2,161
March	10,036	984	4,392	2,131
April	9,999	993	4,373	2,058
May	9,529	937	4,310	1,978
June	9,263	807	4,252	1,796
July	9,060	692	4,207	1,752
August	8,898	653	4,176	1,790
September	8,637	657	4,151	1,757

1/ Work Activities includes Community Employment, OJT placements, Job Search and Job Readiness activities, vocational education and high school or GED education for select individuals.

TABLE 19

SOCIAL SERVICES IN COUNTY DEPARTMENTS
NUMBER OF ADULT ABUSE AND NEGLECT REPORTS

OCTOBER 1, 2013 - SEPTEMBER 30, 2014

COUNTY	NUMBER OF ADULT ABUSE & NEGLECT REPORTS
MONTHLY AVERAGE NUMBER OF ABUSE & NEGLECT REPORTS.....	418
Autauga	3
Baldwin	9
Barbour	4
Bibb	3
Blount	4
Bullock	1
Butler	2
Calhoun	29
Chambers	2
Cherokee	5
Chilton	2
Choctaw	1
Clarke	2
Clay	2
Cleburne	2
Coffee	3
Colbert	8
Conecuh	1
Coosa	2
Covington	6
Crenshaw	*
Cullman	9
Dale	5
Dallas	2
DeKalb	14
Elmore	3
Escambia	5
Etowah	19
Fayette	1
Franklin	4
Geneva	3
Greene	1
Hale	1
Henry	2
Houston	9
Jackson	5
Jefferson	69
Lamar	1
Lauderdale	5
Lawrence	1
Lee	12
Limestone	3
Lowndes	2
Macon	6
Madison	22
Marengo	3
Marion	5
Marshall	12
Mobile	18
Monroe	1
Montgomery	14
Morgan	3
Perry	0
Pickens	2
Pike	3
Randolph	3
Russell	13
Saint Clair	2
Shelby	13
Sumter	1
Talladega	10
Tallapoosa	2
Tuscaloosa	5
Walker	9
Washington	1
Wilcox	2
Winston	1

* Less than .5.

TABLE 20
SOCIAL SERVICES IN COUNTY DEPARTMENTS
AVERAGE NUMBER OF ADULT FOSTER CARE HOMES

OCTOBER 1, 2013 - SEPTEMBER 30, 2014

COUNTY	NUMBER OF ADULT FOSTER CARE HOMES
MONTHLY AVERAGE NUMBER OF ADULT FOSTER CARE HOMES.....	32
Autauga	2
Baldwin	1
Barbour	0
Bibb	0
Blount	0
Bullock	0
Butler	3
Calhoun	0
Chambers	0
Cherokee	0
Chilton	0
Choctaw	0
Clarke	0
Clay	0
Cleburne	0
Coffee	2
Colbert	0
Conecuh	0
Coosa	0
Covington	0
Crenshaw	0
Cullman	0
Dale	0
Dallas	0
DeKalb	0
Elmore	1
Escambia	0
Etowah	1
Fayette	0
Franklin	0
Geneva	0
Greene	0
Hale	0
Henry	0
Houston	0
Jackson	0
Jefferson	3
Lamar	0
Lauderdale	0
Lawrence	0
Lee	2
Limestone	0
Lowndes	0
Macon	0
Madison	0
Marengo	0
Marion	0
Marshall	0
Mobile	8
Monroe	0
Montgomery	0
Morgan	0
Perry	0
Pickens	0
Pike	0
Randolph	0
Russell	4
Saint Clair	0
Shelby	0
Sumter	0
Talladega	3
Tallapoosa	0
Tuscaloosa	2
Walker	0
Washington	0
Wilcox	0
Winston	0

* Less than .5.

County Departments

With some exceptions, the programs and services of the Alabama Department of Human Resources are provided by or through the agency's 67 County Departments of Human Resources. All DHR county departments have boards appointed by local governments. These County Boards of Human Resources are the hiring authority for the DHR County Director.

AUTAUGA

Director: Onya Myhand
203 North Court Street
Prattville, AL 36067
telephone: (334) 358-5000

BALDWIN

Director: Kathryn Watson
22259 Palmer Street
Robertsdale, AL 36567
telephone: (251) 945-2400

BARBOUR

Director: Eric Graves
Clayton Industrial Park
276 Highway 239 South
Clayton, AL 36016
telephone: (334) 775-2000

BIBB

Director: Karen H. Smith
84 Library Street
Centreville, AL 35042
telephone: (205) 926-2900

BLOUNT

Interim Director: Catherine Denard
415 5th Avenue East
Oneonta, AL 35121
telephone: (205) 274-5200

BULLOCK

Director: Tracy Larkins
201 North Powell Street
Union Springs, AL 36089
telephone: (334) 738-0111

BUTLER

Interim Director: Lesa Syler
109 Caldwell Street
Greenville, AL 36037
telephone: (334) 382-4400

CALHOUN

Director: Maria Dresser
415 West 11th Street
Anniston, AL 36202
telephone: (256) 240-2021

CHAMBERS

Director: Julia Ann Hyde
410 9th Ave. SW
LaFayette, AL 36862
telephone: (334) 864-4000

CHEROKEE

Director: Gerald Ware
202 Dean Buttram Sr. Avenue
Centre, AL 35960
telephone: (256) 927-1440

CHILTON

Director: Marilyn Colson
500 Airport Road
Clanton, AL 35046
telephone: (205) 280-2000

CHOCTAW

Director: Rosa Mickles
1003 Mulberry Avenue
Butler, AL 36904
telephone: (205) 459-9701

CLARKE

Director: Lou Boykin
22609 Highway 84
Grove Hill, AL 36451
telephone: (251) 275-7001

CLAY

Director: Kay Robertson
86930 Highway 9
Lineville, AL 36266
telephone: (256) 396-6800

CLEBURNE

Director: Marsha Busby
732 Oxford Street
Heflin, AL 36264
telephone: (256) 463-1700

COFFEE

Director: Deana Stinson
3881 Salem Road
Enterprise, AL 36330
telephone: (334) 348-2000

COLBERT

Director: Brandy Trapp
3105 George Wallace Blvd.
Muscle Shoals, AL 35661
telephone: (256) 314-4900

CONECUH

Director: Tena Moten
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Evergreen, AL 36401
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Bottom from left: Tracy Larkins, Bullock County; Onya Myhand, Autauga County; Marie Dresser, Calhoun County

Top from left: Julia Ann Hyde, Chambers County; Gerald Ware, Cherokee County; Eric Graves, Barbour County; Sam Smith, Bibb County



Bottom from left: Brandy Trapp, Colbert County; Marsha Busby, Cleburne County; Marilyn Colson, Chilton County

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Top from left: Lesa Syler, Covington County; Kristi Maddox, Crenshaw County; Tena Moten, Conecuh County; Angela Hardin, Coosa County

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Bottom from left: Kristie Crabtree, Jackson County; Wilson Morgan, Greene County; Sharon Jay, Hale County

Top from left: Martha Trentham, Lamar County; Stephanie McKnight, Henry County; Mary Paulk, Houston County; Cindy Bratcher, Lauderdale County



Bottom from left: Terri Coley, Assistant Director, Jefferson County; Emily Jones, Lee County; Caroline Page, Limestone County

Top from left: Randy Redmill, Interim Director, Jefferson County; Courtney Hall, Assistant Director, Jefferson County; Doug Heath, Assistant Director, Jefferson County; Tracy Miller, Lawrence County

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Top from left: Rachel Waters, Lowndes County; Carol Dixon, Marengo County; Tyron Newton, Assistant Director, Madison County



Bottom from left: Sharonda Pettaway, Randolph County; Karen Smith, Montgomery County; Stephanie Streeeter, Assistant Director, Mobile County

Top from left: Randy Shelton, Pickens County; Jan Casteel, Assistant Director, Montgomery County; Danny Williams, Morgan County; Alvin Reed, Perry County



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Top from left: Randy Redmill, Walker County; Nicole Parker, Talladega County; Cherri Pilkington, St. Clair County; Joy Humphrey, Tuscaloosa County; Diane Watson, Winston County



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