



- Q1.** Page 7 Section 1 - Do you have a breakdown of the slots that will be allocated to each region? Do you have a projected utilization rate?
- R1.** **The slots that will be selected for each region will be based upon need. There is no breakdown at this time. We have no projected utilization rate for this program.**
- Q2.** Page 15 Section 3.0 - In this section it states that basic care can be provided in congregate care or an alternative setting. This conflicts with section 1 on page 7 where it states it must be congregate care. Which one is correct?
- R2.** **The service can be provided in a congregate or alternative setting.**
- Q3.** Page 15 Section 3.0 - This section implies that children referred will need placement due to situational events, not due to emotional, psychological or behavior issues. Could you please elaborate on the types of children to be served?
- R3.** **Children that are placed in this program have no current evaluation of need. Some may have emotional, psychological or behavioral issues, but the reason they would be placed in this program is DHR's lack of knowledge as to the individual needs of the children.**
- Q4.** Page 15 Section 3.3 - With specific admission criteria that must be screened by a professional are we to assume that admissions will be based on referrals rather than having to staff admission staff 24 hrs each day. If admission staff must be available 24 hrs will you consider reimbursing on availability rather than utilization?
- R4.** **Referrals to this program will need SDHR's concurrence. The provider will not be paid for availability.**
- Q5.** Page 16 Section 3.3 - Several items relate to the Medicaid Rehab Option however the admission criteria seem to preclude these services. Please provide information on how you want the provider to handle this.
- R5.** **The provider will be expected to bill for Medicaid Rehab services, if they are provided by the provider during the child's placement at the facility.**



**Q6.** Page 16 Section 3.3 - Since this will be a regional service could you please provide clarification on educational services and transportation to access education services across county lines?

**R6. If children require transportation to educational services across county lines, DHR will address this need in the child's ISP and will plan accordingly.**

**Q7.** Page 3 (same page number for all RFPs), Section 4.2.5 – Technical Proposal and 4.2.5 - Attachments

In the table of contents for all above listed proposals – Section 4 – PROPOSAL FORMAT AND INSTRUCTIONS – Section 4.2.5 is listed as TECHNICAL PROPOSAL – then further down on the section listed as ATTACHMENTS, the section number is again 4.2.5. Is this correct? We will have duplicate tabs for this section 4.2.5 and for the subsections 4.2.5.1. – 4.2.5.4

**R7. This is not correct, you should not have duplicated tabs. ATTACHMENTS should read Section 4.2.5.5; Legal Status should read 4.2.5.5.1 and so on to Immigration Status Form section 4.2.5.5.**

**Q8.** Page 7, Section 1.0 - If the vendor is willing to accept referrals from any region, is it acceptable to list “statewide” as the region to be served?

**R8. Yes**

**Q9.** Page 7, Section 1.0 - If the vendor identifies specific regions to be to served, will the vendor be allowed to accept referrals from other regions?

**R9. The provider needs to identify which regions they choose to serve to accept referrals from that region.**

**Q10.** Page 7, Section 1.0 - In order to serve children from another region, do we have to have a physical presence in that region?

**R10. No**

**Q11.** Page 7-8, Section 1.4 - Is there an exemption from the no unauthorized contact rule to allow for seeking licensure? For example, is it a violation to inform licensure personnel that we are seeking licensure of a particular building in order to prepare to operate particular types of facility?



- R11. Vendors must not communicate with any Department staff or officials regarding this procurement with the exception of the procurement officer. All questions must be directed to the procurement officer.**
- Q12.** Page 15, Section 3.0 - Are there any circumstances in which a child who is currently in care would qualify for admission into the program? In the event of a placement disruption at late hour, for example.
- R12. This program is for new entries into care only**
- Q13.** Page 15, Section 3.0 - Does a separate wing allow for both types of children to share common areas such as a kitchen and living area?
- R13. A separate wing does allow for the both type of children to share the kitchen, dining room, game room, and living room areas, providing they are not in there at the same time.**
- Q14.** Page 15, Section 3.0 - Can crisis stabilization services be housed in the same building and wing as a shelter that serves that serves children not enrolled in the crisis stabilization services? These might include DHR children who do not meet the criteria for admission, homeless children and runaway children. It would not include DYS children.
- R14. Vendors, who propose to provide more than one level of service at a single location, must provide each level of service in a separate building or wing. Example: If an agency provides crisis stabilization services, then there must a wing or building for crisis stabilization services only.**
- Q15.** Page 16, Section 3.3 H - In general it will not be practical to enroll a child from another county into the local system for a period of less than 15 days. If the child is enrolled in school in another county is the vendor required to provide transportation? Will there be a limit to the transportation requirement based on a mileage radius?
- R15. No. The county is responsible for making sure that child's educational needs are met.**
- Q16.** Page 16, Section 3.3 H - In the event the child's home school is in another county, is the use of a recognized self-contained, work-at-your-own-pace educational system an acceptable alternative to public school for the crisis stabilization program?
- R16. As long as the plan is approved at the ISP meeting and the child receives credit for the work.**
- Q17.** Page 20, Section 4.2.5.3.4 - If the vendor is willing to accept referrals from any county, is it acceptable to list "statewide" as the region or counties to be served?
- R17. See question 8**
- Q18.** Page 20, Section 4.2.5.3.4 - If we identify specific regions that we are willing to serve, will we be allowed to accept referrals from other regions?



**R18. See question 9**

**Q19.** Page 20, Section 4.2.5.3.4 - A re-admission policy implies that children currently in care could be referred to the crisis stabilization program. This is inconsistent with the statement in section 3.0 which states that "youth referred to this program must be new entries into foster care". Will re-admissions be limited to children who have left and re-entered foster care or will there be circumstances when children currently in care will be referred for crisis stabilization services?

**R19. The program is designed to serve children when they first come into care. If a child leaves foster care and has to be re-admitted, and the county does not have a current psychological and has limited knowledge about the child, that child may be referred.**

**Q20. Page 22, Section 5.0 - What is the process for obtaining SDHR approval for providing multiple programs on separate wings of a single facility?**

**R20. The Office of Resource Management Licensing unit will be responsible for approving multiple programs on separate wings of a single facility.**

**Q21.** How many slots will be awarded for each service in each region?

**R21. See question 1.**